Alaska Department of Health & Social Services - Division of Public Assistance
Timely Benefit Issuance by District Office
SFY21 YTD through February 2021

	SNAP Benefits Division Target: 90% Issued Timely				ATAP Benefits Division Target: 86% Issued Timely			
District Office	**Total Issued**	**Issued Timely**	**Percent Timely**	**Performance**	**Total Issued**	**Issued Timely**	**Percent Timely**	**Performance**
Mat-Su	52,475	48,258	92%	2%	3,653	3,295	90%	4%
Gambell	38,366	34,821	91%	1%	2,558	2,271	89%	3%
Muldoon	17,565	16,160	92%	2%	1,267	1,129	89%	3%
Senior Benefits Office	0	0	n/a	n/a	0	0	n/a	n/a
LTC Office	4,597	4,369	95%	5%	244	227	93%	7%
TEFRA Waiver	2	2	100%	10%	0	0	n/a	n/a
Kodiak	0	0	n/a	n/a	0	0	n/a	n/a
Coastal Field Office	23,173	21,112	91%	1%	1,574	1,385	88%	2%
Fairbanks NSB	48,122	44,024	91%	1%	1,988	1,767	89%	3%
Nome	9,132	8,347	91%	1%	842	761	90%	4%
Juneau District Office	16,599	15,186	91%	1%	785	710	90%	4%
Ketchikan	20,959	19,372	92%	2%	1,178	1,074	91%	5%
Bethel	20,659	18,689	90%	0%	153	138	90%	4%
Kenai	32,970	30,290	92%	2%	2,382	2,158	91%	5%
Homer	2	2	100%	10%	0	0	n/a	n/a
Sitka	21	21	100%	10%	0	0	n/a	n/a
Statewide	**284,693**	**260,699**	**91.6%**	**2%**	**16,624**	**14,915**	**89.7%**	**4%**

Timely Benefit Issuance is ongoing cases whose benefits were issued by the regular run.
The Benefit Issuance report is run 45 days after the end of each month.

Alaska Department of Health & Social Services - Division of Public Assistance
Timely Benefit Issuance by District Office
SFY21 YTD through February 2021

	Medicaid Benefits Division Target: 89% Issued Timely				APA Benefits Division Target: 97% Issued Timely			
District Office	**Total Issued**	**Issued Timely**	**Percent Timely**	**Performance**	**Total Issued**	**Issued Timely**	**Percent Timely**	**Performance**
Mat-Su	43,802	41,258	94%	5%	25,919	25,023	97%	0%
Gambell	21,120	19,416	92%	3%	9,631	9,070	94%	-3%
Muldoon	10,904	10,164	93%	4%	5,688	5,479	96%	-1%
Senior Benefits Office	2	2	100%	11%	0	0	n/a	n/a
LTC Office	44,319	42,087	95%	6%	18,981	18,713	99%	2%
TEFRA Waiver	5,634	5,152	91%	2%	3	3	100%	3%
Kodiak	0	0	n/a	n/a	0	0	n/a	n/a
Coastal Field Office	18,797	17,755	94%	5%	10,396	10,000	96%	-1%
Fairbanks NSB	35,287	33,150	94%	5%	19,948	19,157	96%	-1%
Nome	4,620	4,338	94%	5%	2,161	2,086	97%	0%
Juneau District Office	13,002	12,235	94%	5%	7,985	7,676	96%	-1%
Ketchikan	15,014	14,126	94%	5%	8,659	8,366	97%	0%
Bethel	9,484	8,817	93%	4%	3,997	3,821	96%	-1%
Kenai	26,089	24,596	94%	5%	15,986	15,436	97%	0%
Homer	0	0	n/a	n/a	0	0	n/a	n/a
Sitka	7	7	100%	11%	0	0	n/a	n/a
Statewide	**250,611**	**234,524**	**93.6%**	**5%**	**129,387**	**124,862**	**96.5%**	**0%**

Alaska Department of Health & Social Services - Division of Public Assistance
Timely Benefit Issuance by District Office
SFY21 YTD through February 2021

	SB Benefits Division Target: 97% Issued Timely				IA Benefits Division Target: 97% Issued Timely			
District Office	**Total Issued**	**Issued Timely**	**Percent Timely**	**Performance**	**Total Issued**	**Issued Timely**	**Percent Timely**	**Performance**
Mat-Su	0	0	n/a	n/a	388	345	89%	-8%
Gambell	0	0	n/a	n/a	256	226	88%	-9%
Muldoon	0	0	n/a	n/a	85	77	91%	-6%
Senior Benefits Office	88,170	80,253	91%	-6%	0	0	n/a	n/a
LTC Office	0	0	n/a	n/a	49	46	94%	-3%
TEFRA Waiver	0	0	n/a	n/a	0	0	n/a	n/a
Kodiak	0	0	n/a	n/a	0	0	n/a	n/a
Coastal Field Office	0	0	n/a	n/a	125	116	93%	-4%
Fairbanks NSB	0	0	n/a	n/a	261	232	89%	-8%
Nome	0	0	n/a	n/a	20	18	90%	-7%
Juneau District Office	0	0	n/a	n/a	120	99	83%	-15%
Ketchikan	0	0	n/a	n/a	168	155	92%	-5%
Bethel	0	0	n/a	n/a	19	13	68%	-29%
Kenai	0	0	n/a	n/a	335	293	87%	-10%
Homer	0	0	n/a	n/a	0	0	n/a	n/a
Sitka	0	0	n/a	n/a	0	0	n/a	n/a
Statewide	**88,196**	**80,264**	**91.0%**	**-6%**	**1,827**	**1,620**	**88.7%**	**-8%**