

**Alaska Department of Health & Social Services - Division of Public Assistance**  
**Timely Benefit Issuance by District Office**  
**SFY18 YTD through December 2017**

| District Office         | SNAP Benefits<br>Division Target: 90% Issued Timely |                |                |             | ATAP Benefits<br>Division Target: 86% Issued Timely |               |                |             |
|-------------------------|---|----------------|----------------|-------------|---|---------------|----------------|-------------|
|                         | Total Issued  | Issued Timely  | Percent Timely | Performance | Total Issued  | Issued Timely | Percent Timely | Performance |
| Mat-Su                  | 49,894  | 48,658         | 98%            | 8%          | 3,630   | 3,428         | 94%            | 8%          |
| Gambell                 | 25,841  | 24,614         | 95%            | 5%          | 1,994   | 1,870         | 94%            | 8%          |
| Muldoon/Eagle River     | 12,900  | 12,412         | 96%            | 6%          | 1,319   | 1,234         | 94%            | 8%          |
| LTC TEFRA Waiver        | 2,923   | 2,844          | 97%            | 7%          | 166   | 160           | 96%            | 10%         |
| Kodiak                  | 40  | 32             | 80%            | -10%        | 0   | 0             | n/a            | n/a         |
| Coastal Field Office #1 | 24,485  | 23,441         | 96%            | 6%          | 1,893   | 1,789         | 95%            | 9%          |
| Fairbanks NSB           | 45,843  | 44,239         | 97%            | 7%          | 2,477   | 2,309         | 93%            | 7%          |
| Nome                    | 8,223   | 7,820          | 95%            | 5%          | 996   | 935           | 94%            | 8%          |
| Juneau District Office  | 17,006  | 16,573         | 97%            | 7%          | 959   | 910           | 95%            | 9%          |
| Ketchikan               | 18,622  | 18,043         | 97%            | 7%          | 1,174   | 1,100         | 94%            | 8%          |
| Bethel                  | 16,365  | 15,603         | 95%            | 5%          | 230   | 220           | 96%            | 10%         |
| Kenai                   | 30,245  | 29,566         | 98%            | 8%          | 2,535   | 2,391         | 94%            | 8%          |
| <b>Statewide</b>        | <b>252,436</b>                                      | <b>243,891</b> | <b>96.6%</b>   | <b>7%</b>   | <b>17,377</b>                                       | <b>16,348</b> | <b>94.1%</b>   | <b>8%</b>   |

Timely Benefit Issuance is ongoing cases whose benefits were issued by the regular run.  
The Benefit Issuance report is run 45 days after the end of each month.

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|                         | <b>Medicaid Benefits</b><br>Division Target: 89% Issued Timely |                      |                       |                    | <b>APA Benefits</b><br>Division Target: 97% Issued Timely |                      |                       |                    |
|-------------------------|--|----------------------|-----------------------|--------------------|---|----------------------|-----------------------|--------------------|
| <b>District Office</b>  | <b>Total Issued</b>  | <b>Issued Timely</b> | <b>Percent Timely</b> | <b>Performance</b> | <b>Total Issued</b>                                       | <b>Issued Timely</b> | <b>Percent Timely</b> | <b>Performance</b> |
| Mat-Su                  | 35,591   | 34,258               | 96%                   | 7%                 | 25,569  | 25,113               | 98%                   | 1%                 |
| Gambell                 | 9,279  | 8,394                | 90%                   | 1%                 | 5,508   | 5,225                | 95%                   | -2%                |
| Muldoon/Eagle River     | 6,745  | 6,437                | 95%                   | 6%                 | 4,885   | 4,762                | 97%                   | 0%                 |
| LTC TEFRA Waiver        | 34,712   | 33,018               | 95%                   | 6%                 | 16,545  | 16,218               | 98%                   | 1%                 |
| Kodiak                  | 19   | 11                   | 58%                   | -31%               | 2   | 2                    | 100%                  | 3%                 |
| Coastal Field Office #1 | 17,083   | 16,067               | 94%                   | 5%                 | 6,969   | 6,781                | 97%                   | 0%                 |
| Fairbanks NSB           | 25,537   | 24,539               | 96%                   | 7%                 | 18,026  | 17,660               | 98%                   | 1%                 |
| Nome                    | 2,964  | 2,793                | 94%                   | 5%                 | 1,964   | 1,905                | 97%                   | 0%                 |
| Juneau District Office  | 10,929   | 10,464               | 96%                   | 7%                 | 8,215   | 8,040                | 98%                   | 1%                 |
| Ketchikan               | 11,255   | 10,826               | 96%                   | 7%                 | 7,995   | 7,847                | 98%                   | 1%                 |
| Bethel                  | 6,497  | 5,999                | 92%                   | 3%                 | 3,309   | 3,217                | 97%                   | 0%                 |
| Kenai                   | 14,534   | 14,031               | 97%                   | 8%                 | 10,088  | 9,909                | 98%                   | 1%                 |
| <b>Statewide</b>        | <b>186,398</b>   | <b>175,519</b>       | <b>94.2%</b>          | <b>5%</b>          | <b>117,744</b>  | <b>115,143</b>       | <b>97.8%</b>          | <b>1%</b>          |