

**Alaska Department of Health & Social Services - Division of Public Assistance**  
**Timely Benefit Issuance by District Office**  
**SFY19 YTD through November 2018**

District Office	SNAP Benefits Division Target: 90% Issued Timely				ATAP Benefits Division Target: 86% Issued Timely			
	Total Issued	Issued Timely	Percent Timely	Performance	Total Issued	Issued Timely	Percent Timely	Performance
Mat-Su	35,823	32,656	91%	1%	2,644	2,433	92%	6%
Gambell	23,777	20,599	87%	-3%	1,785	1,593	89%	3%
Muldoon	9,915	8,704	88%	-2%	1,088	1,004	92%	6%
Senior Benefits Office	0	0	n/a	n/a	0	0	n/a	n/a
LTC Office	2,303	2,137	93%	3%	111	103	93%	7%
TEFRA Waiver	8	7	88%	-3%	0	0	n/a	n/a
Kodiak	3	3	100%	10%	0	0	n/a	n/a
Coastal Field Office	12,197	10,350	85%	-5%	1,059	978	92%	6%
Fairbanks NSB	32,757	30,098	92%	2%	1,656	1,507	91%	5%
Nome	5,620	5,141	91%	1%	621	559	90%	4%
Juneau District Office	11,532	10,324	90%	0%	571	525	92%	6%
Ketchikan	12,792	11,282	88%	-2%	684	631	92%	6%
Bethel	12,610	10,716	85%	-5%	134	112	84%	-2%
Kenai	21,523	19,536	91%	1%	1,691	1,564	92%	6%
Homer	0	0	n/a	n/a	0	0	n/a	n/a
Sitka	19	17	89%	-1%	0	0	n/a	n/a
<b>Statewide</b>	<b>181,337</b>	<b>161,971</b>	<b>89.3%</b>	<b>-1%</b>	<b>12,099</b>	<b>11,060</b>	<b>91.4%</b>	<b>5%</b>

Timely Benefit Issuance is ongoing cases whose benefits were issued by the regular run.

The Benefit Issuance report is run 45 days after the end of each month.

**Alaska Department of Health & Social Services - Division of Public Assistance**  
**Timely Benefit Issuance by District Office**  
**SFY19 YTD through November 2018**

District Office	Medicaid Benefits Division Target: 89% Issued Timely				APA Benefits Division Target: 97% Issued Timely			
	Total Issued	Issued Timely	Percent Timely	Performance	Total Issued	Issued Timely	Percent Timely	Performance
Mat-Su	28,804	27,773	96%	7%	20,099	19,679	98%	1%
Gambell	11,794	10,729	91%	2%	7,120	6,650	93%	-4%
Muldoon	6,007	5,702	95%	6%	4,286	4,148	97%	0%
Senior Benefits Office	3	3	100%	11%	0	0	n/a	n/a
LTC Office	25,831	24,894	96%	7%	13,941	13,727	98%	1%
TEFRA Waiver	3,302	3,035	92%	3%	11	11	100%	3%
Kodiak	2	2	100%	11%	2	2	100%	3%
Coastal Field Office	10,881	10,401	96%	7%	7,140	6,944	97%	0%
Fairbanks NSB	21,664	20,635	95%	6%	14,853	14,471	97%	0%
Nome	2,660	2,521	95%	6%	1,547	1,507	97%	0%
Juneau District Office	8,518	8,080	95%	6%	6,187	6,004	97%	0%
Ketchikan	9,222	8,805	95%	6%	6,352	6,195	98%	1%
Bethel	5,969	5,622	94%	5%	2,990	2,893	97%	0%
Kenai	17,452	16,725	96%	7%	12,049	11,790	98%	1%
Homer	3	3	100%	11%	2	2	100%	3%
Sitka	5	5	100%	11%	5	5	100%	3%
<b>Statewide</b>	<b>155,001</b>	<b>146,456</b>	<b>94.5%</b>	<b>5%</b>	<b>96,714</b>	<b>94,153</b>	<b>97.4%</b>	<b>0%</b>

**Alaska Department of Health & Social Services - Division of Public Assistance**  
**Timely Benefit Issuance by District Office**  
**SFY19 YTD through November 2018**

District Office	GA Benefits Division Target: 97% Issued Timely				IA Benefits Division Target: 97% Issued Timely			
	Total Issued	Issued Timely	Percent Timely	Performance	Total Issued	Issued Timely	Percent Timely	Performance
Mat-Su	1,066	571	54%	-43%	258	205	79%	-18%
Gambell	749	391	52%	-45%	102	76	75%	-22%
Muldoon	320	161	50%	-47%	59	45	76%	-21%
Senior Benefits Office	56,980	53,953	95%	-2%	0	0	n/a	n/a
LTC Office	73	48	66%	-31%	24	15	63%	-35%
TEFRA Waiver	0	0	n/a	n/a	0	0	n/a	n/a
Kodiak	0	0	n/a	n/a	0	0	n/a	n/a
Coastal Field Office	544	245	45%	-52%	58	44	76%	-21%
Fairbanks NSB	899	550	61%	-36%	162	128	79%	-18%
Nome	145	88	61%	-36%	1	1	100%	3%
Juneau District Office	322	229	71%	-26%	84	78	93%	-4%
Ketchikan	367	249	68%	-29%	78	62	79%	-18%
Bethel	458	301	66%	-31%	7	6	86%	-11%
Kenai	628	353	56%	-41%	156	122	78%	-19%
Homer	0	0	n/a	n/a	0	0	n/a	n/a
Sitka	1	1	100%	3%	0	0	n/a	n/a
<b>Statewide</b>	<b>62,566</b>	<b>57,149</b>	<b>91.3%</b>	<b>-6%</b>	<b>995</b>	<b>787</b>	<b>79.1%</b>	<b>-18%</b>