

**FFY 2018**  
**August Report**  
Sample Months: 10/2017 through 06/2018

[illegible]

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2018  
August Report**

Sample Months: 10/2017 through 06/2018

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	3	3	6	50.00%	50.00%	\$1,773	\$3,129	43.34%	56.66%
Sitka	22	0	0	0			\$0	\$0		
Ketchikan	23	9	1	10	90.00%	10.00%	\$628	\$6,069	89.65%	10.35%
Bethel	51	0	0	0			\$0	\$0		
<b>Southeast Region Total</b>		<b>12</b>	<b>4</b>	<b>16</b>	<b>75.00%</b>	<b>25.00%</b>	<b>\$2,401</b>	<b>\$9,198</b>	<b>73.90%</b>	<b>26.10%</b>
Fairbanks	41	16	2	18	88.89%	11.11%	\$871	\$9,954	91.25%	8.75%
Nome	46	6	1	7	85.71%	14.29%	\$862	\$3,230	73.31%	26.69%
Kotzebue	47	0	0	0			\$0	\$0		
<b>Northern Region Total</b>		<b>22</b>	<b>3</b>	<b>25</b>	<b>88.00%</b>	<b>12.00%</b>	<b>\$1,733</b>	<b>\$13,184</b>	<b>86.86%</b>	<b>13.14%</b>
LTC, TEFRA, Waiver	70	3	0	3	100.00%	0.00%	\$0	\$1,299	100.00%	0.00%
Field Office	82	12	3	15	80.00%	20.00%	\$1,875	\$8,640	78.30%	21.70%
<b>Coastal Region Total</b>		<b>15</b>	<b>3</b>	<b>18</b>	<b>83.33%</b>	<b>16.67%</b>	<b>\$1,875</b>	<b>\$9,939</b>	<b>81.13%</b>	<b>18.87%</b>
Homer	75	0	0	0			\$0	\$0		
Kenai	76	16	2	18	88.89%	11.11%	\$470	\$8,868	94.70%	5.30%
Mat-Su	77	24	4	28	85.71%	14.29%	\$1,556	\$15,173	89.74%	10.26%
<b>Mat-Su Region Total</b>		<b>40</b>	<b>6</b>	<b>46</b>	<b>86.96%</b>	<b>13.04%</b>	<b>\$2,026</b>	<b>\$24,041</b>	<b>91.57%</b>	<b>8.43%</b>
Gambell	83	9	5	14	64.29%	35.71%	\$2,824	\$8,271	65.86%	34.14%
Muldoon	84	6	3	9	66.67%	33.33%	\$842	\$4,196	79.93%	20.07%
<b>Central Region Total</b>		<b>15</b>	<b>8</b>	<b>23</b>	<b>65.22%</b>	<b>34.78%</b>	<b>\$3,666</b>	<b>\$12,467</b>	<b>70.59%</b>	<b>29.41%</b>
<b>Alaska Overall</b>		<b>104</b>	<b>24</b>	<b>128</b>	<b>81.25%</b>	<b>18.75%</b>	<b>\$11,701</b>	<b>\$68,829</b>	<b>83.00%</b>	<b>17.00%</b>

**FFY 2018**  
**August Report**  
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**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2018  
August Report**  
Sample Months: 10/2017 through 06/2018

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	1	1	2	50.00%	50.00%
Sitka	22	0	0	0		
Ketchikan	23	1	0	1	100.00%	0.00%
Bethel	51					
<b>Southeast Region Total</b>		<b>2</b>	<b>1</b>	<b>3</b>	<b>66.67%</b>	<b>33.33%</b>
Fairbanks	41	4	0	4	100.00%	0.00%
Nome	46	1	0	1	100.00%	0.00%
Kotzebue	47	0	0	0		
<b>Northern Region Total</b>		<b>5</b>	<b>0</b>	<b>5</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	0	0	0		
Field Office	82	3	1	4	75.00%	25.00%
<b>Coastal Region Total</b>		<b>3</b>	<b>1</b>	<b>4</b>	<b>75.00%</b>	<b>25.00%</b>
Homer	75	0	0	0		
Kenai	76	4	0	4	100.00%	0.00%
Mat-Su	77	5	0	5	100.00%	0.00%
<b>Mat-Su Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
Gambell	83	2	0	2	100.00%	0.00%
Muldoon	84	3	0	3	100.00%	0.00%
<b>Central Region Total</b>		<b>5</b>	<b>0</b>	<b>5</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>24</b>	<b>2</b>	<b>26</b>	<b>92.31%</b>	<b>7.69%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2017  
February Report**

Sample Months: 10/2016 through 06/2017

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	21	3	24	87.50%	12.50%	\$1,053	\$16,860	93.75%	6.25%
Sitka	22			0						
Ketchikan	23	26	3	29	89.66%	10.34%	\$1,994	\$18,232	89.06%	10.94%
Bethel	51	8	1	9	88.89%	11.11%	\$743	\$5,510	86.52%	13.48%
<b>Southeast Region Total</b>		<b>55</b>	<b>7</b>	<b>62</b>	<b>88.71%</b>	<b>11.29%</b>	<b>\$3,790</b>	<b>\$40,602</b>	<b>90.67%</b>	<b>9.33%</b>
Fairbanks	41	44	9	53	83.02%	16.98%	\$2,480	\$33,675	92.64%	7.36%
Nome	46	19	4	23	82.61%	17.39%	\$2,132	\$15,573	86.31%	13.69%
Kotzebue	47			0						
<b>Northern Region Total</b>		<b>63</b>	<b>13</b>	<b>76</b>	<b>82.89%</b>	<b>17.11%</b>	<b>\$4,612</b>	<b>\$49,248</b>	<b>90.64%</b>	<b>9.36%</b>
LTC, TEFRA, Waiver	70			0						
Field Office	82	46	4	50	92.00%	8.00%	\$1,173	\$31,980	96.33%	3.67%
<b>Coastal Region Total</b>		<b>46</b>	<b>4</b>	<b>50</b>	<b>92.00%</b>	<b>8.00%</b>	<b>\$1,173</b>	<b>\$31,980</b>	<b>96.33%</b>	<b>3.67%</b>
Homer	75			0						
Kenai	76	51	16	67	76.12%	23.88%	\$4,110	\$39,213	89.52%	10.48%
Mat-Su	77	92	6	98	93.88%	6.12%	\$2,442	\$62,392	96.09%	3.91%
<b>Mat-Su Region Total</b>		<b>143</b>	<b>22</b>	<b>165</b>	<b>86.67%</b>	<b>13.33%</b>	<b>\$6,552</b>	<b>\$101,605</b>	<b>93.55%</b>	<b>6.45%</b>
Gambell	83	30	5	35	85.71%	14.29%	\$1,952	\$21,894	91.08%	8.92%
Muldoon	84	23	3	26	88.46%	11.54%	\$1,301	\$18,134	92.83%	7.17%
<b>Central Region Total</b>		<b>53</b>	<b>8</b>	<b>61</b>	<b>86.89%</b>	<b>13.11%</b>	<b>\$3,253</b>	<b>\$40,028</b>	<b>91.87%</b>	<b>8.13%</b>
<b>Alaska Overall</b>		<b>360</b>	<b>54</b>	<b>414</b>	<b>86.96%</b>	<b>13.04%</b>	<b>\$19,380</b>	<b>\$263,463</b>	<b>92.64%</b>	<b>7.36%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2017  
February Report**

Sample Months: 10/2016 through 06/2017

<b>BY MONTH</b>	<b>Oct-16</b>	<b>Nov-16</b>	<b>Dec-16</b>	<b>Jan-17</b>	<b>Feb-17</b>	<b>Mar-17</b>	<b>Apr-17</b>	<b>May-17</b>	<b>Jun-17</b>	<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>	<b>Total</b>
<b>Sample Universe</b>	3,074	3,089	3,132	3,176	3,212	3,174	3,181	3,206	3,189				<b>28,433</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	45	45	46	47	47	46	47	48	46				<b>417</b>
<b>Cases Determined by Reviewers</b>	45	45	46	47	47	46	47	48	46				<b>417</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0				<b>0</b>
<b>Total Cases Completed</b>	44	45	46	46	47	46	47	47	46				<b>414</b>
<b>Cases Not Subject to Review</b>	1	0	0	1	0	0	0	1	0				<b>3</b>
<b>Total Cases Completed</b>	44	45	46	46	47	46	47	47	46				<b>414</b>
<b>Total Correct Cases</b>	37	39	40	42	42	39	42	43	36				<b>360</b>
<b>Total Error Cases</b>	7	6	6	4	5	7	5	4	10				<b>54</b>
<b>Total Ineligible Cases</b>	1	1	2	0	1	1	2	2	2				<b>12</b>
<b>Total Over Paid Cases</b>	5	4	3	2	4	5	2	2	6				<b>33</b>
<b>Total Under Paid Cases</b>	1	1	1	2	0	1	1	0	2				<b>9</b>
<b>Case Accuracy Rate (%)</b>	84.09	86.67	86.96	91.30	89.36	84.78	89.36	91.49	78.26				<b>86.96%</b>
<b>Case Error Rate (%)</b>	15.91	13.33	13.04	8.70	10.64	15.22	10.64	8.51	21.74				<b>13.04%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$29,815	\$27,118	\$26,051	\$29,150	\$31,723	\$26,941	\$29,371	\$31,689	\$31,605				<b>\$263,463</b>
<b>Total Error Payments (\$)</b>	\$2,393	\$1,710	\$2,475	\$1,804	\$1,865	\$2,163	\$2,287	\$2,187	\$2,496				<b>\$19,380</b>
<b>Total Ineligible Payments (\$)</b>	\$743	\$554	\$1,257	\$0	\$667	\$288	\$1,350	\$1,225	\$1,273				<b>\$7,357</b>
<b>Total Over Paid Payments (\$)</b>	\$1,323	\$1,017	\$891	\$1,118	\$1,198	\$1,703	\$717	\$962	\$1,059				<b>\$9,988</b>
<b>Total Under Paid Payments (\$)</b>	\$327	\$139	\$327	\$686	\$0	\$172	\$220	\$0	\$164				<b>\$2,035</b>
<b>Payment Accuracy Rate (%)</b>	91.97%	93.69%	90.50%	93.81%	94.12%	91.97%	92.21%	93.10%	92.10%				<b>92.64%</b>
<b>Payment Error Rate (%)</b>	8.03%	6.31%	9.50%	6.19%	5.88%	8.03%	7.79%	6.90%	7.90%				<b>7.36%</b>
<b>Ineligible Error Rate (%)</b>	2.49%	2.04%	4.83%	0.00%	2.10%	1.07%	4.60%	3.87%	4.03%				<b>2.79%</b>
<b>Over Paid Error Rate (%)</b>	4.44%	3.75%	3.42%	3.84%	3.78%	6.32%	2.44%	3.04%	3.35%				<b>3.79%</b>
<b>Under Paid Error Rate (%)</b>	1.10%	0.51%	1.26%	2.35%	0.00%	0.64%	0.75%	0.00%	0.52%				<b>0.77%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY**

**FFY 2017**

**February Report**

**DENIED AND CLOSED CASES** Sample Months: 10/2016 through 06/2017

\*June FFY17 Not Available

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Juneau	20	5	0	5	100.00%	0.00%
Sitka	22					
Ketchikan	23	3	1	4	75.00%	25.00%
Bethel	51	1	0	1	100.00%	0.00%
<b>Southeast Region Total</b>		<b>9</b>	<b>1</b>	<b>10</b>	<b>90.00%</b>	<b>10.00%</b>
Fairbanks	41	4	0	4	100.00%	0.00%
Nome	46	3	0	3	100.00%	0.00%
Kotzebue	47					
<b>Northern Region Total</b>		<b>7</b>	<b>0</b>	<b>7</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%
Field Office	82	7	0	7	100.00%	0.00%
<b>Coastal Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
Homer	75					
Kenai	76	6	0	6	100.00%	0.00%
Mat-Su	77	13	0	13	100.00%	0.00%
<b>Mat-Su Region Total</b>		<b>19</b>	<b>0</b>	<b>19</b>	<b>100.00%</b>	<b>0.00%</b>
Gambell	83	5	0	5	100.00%	0.00%
Muldoon	84	4	0	4	100.00%	0.00%
<b>Central Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>53</b>	<b>1</b>	<b>54</b>	<b>98.15%</b>	<b>1.85%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2017  
February Report**  
Sample Months: 10/2016 through 06/2017

<b>BY MONTH</b>	<b>Oct-16</b>	<b>Nov-16</b>	<b>Dec-16</b>	<b>Jan-17</b>	<b>Feb-17</b>	<b>Mar-17</b>	<b>Apr-17</b>	<b>May-17</b>	<b>Jun-17</b>	<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>	<b>Total</b>
<b>Sample Universe</b>	597	549	611	656	582	594	364	348					<b>4,301</b>
<b>Sample Cases Selected</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Cases Determined by Reviewers</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0					<b>0</b>
<b>Total Cases Completed</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0					<b>0</b>
<b>Total Cases Completed</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Total Correct Cases</b>	5	6	7	8	7	6	7	7					<b>53</b>
<b>Total Error Cases</b>	1	0	0	0	0	0	0	0					<b>1</b>
<b>Case Accuracy Rate</b>	83.33%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%					<b>98.15%</b>
<b>Case Error Rate</b>	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>1.85%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	2	5	4	3	3	3	3					<b>26</b>
<b>Closed Cases</b>	3	4	2	4	4	3	4	4					<b>28</b>
<b>Total Cases Completed</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0					<b>0</b>
<b>Closed Error Cases</b>	1	0	0	0	0	0	0	0					<b>1</b>
<b>Total Error Cases</b>	1	0	0	0	0	0	0	0					<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>0.00%</b>
<b>Closed Error Rate</b>	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>3.57%</b>
<b>Combined Case Error Rate</b>	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>1.85%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2016  
Final Report**

Sample Months: 10/2015 through 09/2016

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	23	3	26	88.46%	11.54%	\$1,830	\$15,107	87.89%	12.11%
Sitka	22	0	0	0			\$0	\$0		
Ketchikan	23	26	1	27	96.30%	3.70%	\$625	\$17,187	96.36%	3.64%
Bethel	51	9	1	10	90.00%	10.00%	\$138	\$5,366	97.43%	2.57%
Southeast Region Total		58	5	63	92.06%	7.94%	\$2,593	\$37,660	93.11%	6.89%
Fairbanks	41	45	16	61	73.77%	26.23%	\$5,957	\$38,923	84.70%	15.30%
Nome	46	13	8	21	61.90%	38.10%	\$2,924	\$12,072	75.78%	24.22%
Kotzebue	47	0	0	0			\$0	\$0		
Northern Region Total		58	24	82	70.73%	29.27%	\$8,881	\$50,995	82.58%	17.42%
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%	\$0	\$1,821	100.00%	0.00%
Field Office 2	71	15	2	17	88.24%	11.76%	\$1,536	\$11,522	86.67%	13.33%
Field Office 1	82	20	1	21	95.24%	4.76%	\$98	\$11,797	99.17%	0.83%
Coastal Region Total		37	3	40	92.50%	7.50%	\$1,634	\$25,140	93.50%	6.50%
Homer	75	0	0	0			\$0	\$0		
Kenai	76	49	13	62	79.03%	20.97%	\$7,126	\$38,235	81.36%	18.64%
Mat-Su	77	90	11	101	89.11%	10.89%	\$4,220	\$64,126	93.42%	6.58%
Mat-Su Region Total		139	24	163	85.28%	14.72%	\$11,346	\$102,361	88.92%	11.08%
Gambell	83	21	3	24	87.50%	12.50%	\$1,925	\$13,337	85.57%	14.43%
Muldoon	84	17	1	18	94.44%	5.56%	\$821	\$12,381	93.37%	6.63%
Central Region Total		38	4	42	90.48%	9.52%	\$2,746	\$25,718	89.32%	10.68%
Alaska Overall		330	60	390	84.62%	15.38%	\$27,200	\$241,874	88.75%	11.25%

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2016  
Final Report**

Sample Months: 10/2015 through 09/2016

<b>BY MONTH</b>	<b>Oct-15</b>	<b>Nov-15</b>	<b>Dec-15</b>	<b>Jan-16</b>	<b>Feb-16</b>	<b>Mar-16</b>	<b>Apr-16</b>	<b>May-16</b>	<b>Jun-16</b>	<b>Jul-16</b>	<b>Aug-16</b>	<b>Sep-16</b>	<b>Total</b>
<b>Sample Universe</b>	2,958	2,861	2,950	2,977	2,991	2,996	3,048	3,084	3,092	3,045	3,048	3,097	<b>36,147</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	33	31	31	32	33	32	33	34	34	32	33	33	<b>391</b>
<b>Cases Determined by Reviewers</b>	33	31	31	32	33	32	33	34	34	32	33	33	<b>391</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	33	31	31	31	33	32	33	34	34	32	33	33	<b>390</b>
<b>Cases Not Subject to Review</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	33	31	31	31	33	32	33	34	34	32	33	33	<b>390</b>
<b>Total Correct Cases</b>	28	26	26	25	30	27	28	29	24	29	28	30	<b>330</b>
<b>Total Error Cases</b>	5	5	5	6	3	5	5	5	10	3	5	3	<b>60</b>
<b>Total Ineligible Cases</b>	4	2	3	0	3	2	2	3	6	2	3	2	<b>32</b>
<b>Total Over Paid Cases</b>	1	3	1	5	0	3	1	0	3	0	2	1	<b>20</b>
<b>Total Under Paid Cases</b>	0	0	1	1	0	0	2	2	1	1	0	0	<b>8</b>
<b>Case Accuracy Rate (%)</b>	84.85	83.87	83.87	80.65	90.91	84.38	84.85	85.29	70.59	90.63	84.85	90.91	<b>84.62%</b>
<b>Case Error Rate (%)</b>	15.15	16.13	16.13	19.35	9.09	15.63	15.15	14.71	29.41	9.38	15.15	9.09	<b>15.38%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$22,572	\$19,354	\$18,563	\$20,631	\$21,296	\$19,310	\$22,282	\$20,384	\$21,584	\$18,695	\$19,185	\$18,018	<b>\$241,874</b>
<b>Total Error Payments (\$)</b>	\$2,599	\$2,019	\$2,621	\$2,171	\$2,412	\$1,522	\$1,747	\$3,111	\$4,472	\$1,638	\$2,087	\$801	<b>\$27,200</b>
<b>Total Ineligible Payments (\$)</b>	\$2,366	\$1,343	\$1,702	\$0	\$2,412	\$1,015	\$1,477	\$2,604	\$3,926	\$1,303	\$1,840	\$703	<b>\$20,691</b>
<b>Total Over Paid Payments (\$)</b>	\$233	\$676	\$795	\$2,080	\$0	\$507	\$99	\$0	\$486	\$0	\$247	\$98	<b>\$5,221</b>
<b>Total Under Paid Payments (\$)</b>	\$0	\$0	\$124	\$91	\$0	\$0	\$171	\$507	\$60	\$335	\$0	\$0	<b>\$1,288</b>
<b>Payment Accuracy Rate (%)</b>	88.49%	89.57%	85.88%	89.48%	88.67%	92.12%	92.16%	84.74%	79.28%	91.24%	89.12%	95.55%	<b>88.75%</b>
<b>Payment Error Rate (%)</b>	11.51%	10.43%	14.12%	10.52%	11.33%	7.88%	7.84%	15.26%	20.72%	8.76%	10.88%	4.45%	<b>11.25%</b>
<b>Ineligible Error Rate (%)</b>	10.48%	6.94%	9.17%	0.00%	11.33%	5.26%	6.63%	12.77%	18.19%	6.97%	9.59%	3.90%	<b>8.55%</b>
<b>Over Paid Error Rate (%)</b>	1.03%	3.49%	4.28%	10.08%	0.00%	2.63%	0.44%	0.00%	2.25%	0.00%	1.29%	0.54%	<b>2.16%</b>
<b>Under Paid Error Rate (%)</b>	0.00%	0.00%	0.67%	0.44%	0.00%	0.00%	0.77%	2.49%	0.28%	1.79%	0.00%	0.00%	<b>0.53%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY**

**FFY 2016  
Final Report**

**DENIED AND CLOSED CASES** Sample Months: 10/2015 through 09/2016

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Juneau	20	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	3	0	3	100.00%	0.00%
Bethel	51	0	0	0		
<b>Southeast Region Total</b>		<b>6</b>	<b>0</b>	<b>6</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks	41	11	0	11	100.00%	0.00%
Nome	46	0	0	0		
Kotzebue	47	0	0	0		
<b>Northern Region Total</b>		<b>11</b>	<b>0</b>	<b>11</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	0	0	0		
Field Office 2	71	3	0	3	100.00%	0.00%
Field Office 1	82	4	0	4	100.00%	0.00%
<b>Coastal Region Total</b>		<b>7</b>	<b>0</b>	<b>7</b>	<b>100.00%</b>	<b>0.00%</b>
Homer	75	0	0	0		
Kenai	76	9	0	9	100.00%	0.00%
Mat-Su	77	11	1	12	91.67%	8.33%
<b>Mat-Su Region Total</b>		<b>20</b>	<b>1</b>	<b>21</b>	<b>95.24%</b>	<b>4.76%</b>
Gambell	83	9	0	9	100.00%	0.00%
Muldoon	84	1	0	1	100.00%	0.00%
<b>Central Region Total</b>		<b>10</b>	<b>0</b>	<b>10</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>54</b>	<b>1</b>	<b>55</b>	<b>98.18%</b>	<b>1.82%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2016  
Final Report**

Sample Months: 10/2015 through 09/2016

<b>BY MONTH</b>	<b>Oct-15</b>	<b>Nov-15</b>	<b>Dec-15</b>	<b>Jan-16</b>	<b>Feb-16</b>	<b>Mar-16</b>	<b>Apr-16</b>	<b>May-16</b>	<b>Jun-16</b>	<b>Jul-16</b>	<b>Aug-16</b>	<b>Sep-16</b>	<b>Total</b>
<b>Sample Universe</b>	736	493	610	622	627	593	648	543	765	630	679	597	<b>7,543</b>
<b>Sample Cases Selected</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Cases Determined by Reviewers</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Total Correct Cases</b>	6	2	4	5	5	4	5	4	5	5	5	4	<b>54</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	83.33%	100.00%	100.00%	100.00%	<b>98.18%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	<b>1.82%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	4	1	2	3	3	2	3	1	3	3	3	2	<b>30</b>
<b>Closed Cases</b>	2	1	2	2	2	2	2	3	3	2	2	2	<b>25</b>
<b>Total Cases Completed</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	0.00%	0.00%	0.00%	<b>4.00%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	<b>1.82%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2015

Final Report

Sample Months: 10/2014 through 9/2015

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	15	0	15	100.00%	0.00%	\$0	\$10,565	100.00%	0.00%
Sitka	22	4	0	4	100.00%	0.00%	\$0	\$2,384	100.00%	0.00%
Ketchikan	23	23	4	27	85.19%	14.81%	\$687	\$15,926	95.69%	4.31%
Bethel	51	7	0	7	100.00%	0.00%	\$0	\$4,475	100.00%	0.00%
<b>Southeast Region Total</b>		<b>49</b>	<b>4</b>	<b>53</b>	<b>92.45%</b>	<b>7.55%</b>	<b>\$687</b>	<b>\$33,350</b>	<b>97.94%</b>	<b>2.06%</b>
Fairbanks	41	41	10	51	80.39%	19.61%	\$3,106	\$29,220	89.37%	10.63%
Nome	46	12	6	18	66.67%	33.33%	\$2,117	\$11,907	82.22%	17.78%
Kotzebue	47	0	0	0			\$0	\$0		
<b>Northern Region Total</b>		<b>53</b>	<b>16</b>	<b>69</b>	<b>76.81%</b>	<b>23.19%</b>	<b>\$5,223</b>	<b>\$41,127</b>	<b>87.30%</b>	<b>12.70%</b>
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Field Office 2	71	22	1	23	95.65%	4.35%	\$576	\$14,109	95.92%	4.08%
Field Office 1	82	18	3	21	85.71%	14.29%	\$1,494	\$13,146	88.64%	11.36%
<b>Coastal Region Total</b>		<b>40</b>	<b>4</b>	<b>44</b>	<b>90.91%</b>	<b>9.09%</b>	<b>\$2,070</b>	<b>\$27,255</b>	<b>92.41%</b>	<b>7.59%</b>
Kenai	76	34	11	45	75.56%	24.44%	\$3,277	\$26,890	87.81%	12.19%
Mat-Su	77	79	10	89	88.76%	11.24%	\$2,560	\$55,427	95.38%	4.62%
Gambell	83	2	0	2	100.00%	0.00%	\$0	\$1,392	100.00%	0.00%
Muldoon	84	33	5	38	86.84%	13.16%	\$2,089	\$26,420	92.09%	7.91%
<b>Central Region Total</b>		<b>148</b>	<b>26</b>	<b>174</b>	<b>85.06%</b>	<b>14.94%</b>	<b>\$7,926</b>	<b>\$110,129</b>	<b>92.80%</b>	<b>7.20%</b>
<b>Alaska Overall</b>		<b>290</b>	<b>50</b>	<b>340</b>	<b>85.29%</b>	<b>14.71%</b>	<b>\$15,906</b>	<b>\$211,861</b>	<b>92.49%</b>	<b>7.51%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2015  
Final Report**

Sample Months: 10/2014 through 9/2015

<b>BY MONTH</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>	<b>Jul-15</b>	<b>Aug-15</b>	<b>Sep-15</b>	<b>Total</b>
<b>Sample Universe</b>	3,116	3,075	3,069	3,146	3,191	3,172	3,204	3,242	3,177	3,124	3,118	3,070	<b>37,704</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Cases Determined by Reviewers</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Total Correct Cases</b>	24	23	23	25	25	24	24	25	23	25	24	25	<b>290</b>
<b>Total Error Cases</b>	4	5	5	3	4	5	4	5	6	3	4	2	<b>50</b>
<b>Total Ineligible Cases</b>	1	2	0	1	1	1	1	1	0	1	1	0	<b>10</b>
<b>Total Over Paid Cases</b>	1	2	4	2	1	4	3	0	5	1	1	0	<b>24</b>
<b>Total Under Paid Cases</b>	2	1	1	0	2	0	0	4	1	1	2	2	<b>16</b>
<b>Case Accuracy Rate (%)</b>	85.71	82.14	82.14	89.29	86.21	82.76	85.71	83.33	79.31	89.29	85.71	92.59	<b>85.29%</b>
<b>Case Error Rate (%)</b>	14.29	17.86	17.86	10.71	13.79	17.24	14.29	16.67	20.69	10.71	14.29	7.41	<b>14.71%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$17,523	\$15,438	\$16,792	\$16,578	\$17,294	\$18,163	\$18,642	\$18,154	\$20,734	\$17,819	\$16,558	\$18,166	<b>\$211,861</b>
<b>Total Error Payments (\$)</b>	\$1,762	\$1,513	\$1,119	\$659	\$1,141	\$1,765	\$2,361	\$1,333	\$1,521	\$1,027	\$1,312	\$393	<b>\$15,906</b>
<b>Total Ineligible Payments (\$)</b>	\$703	\$700	\$0	\$172	\$225	\$821	\$576	\$706	\$0	\$764	\$278	\$0	<b>\$4,945</b>
<b>Total Over Paid Payments (\$)</b>	\$199	\$485	\$840	\$487	\$103	\$944	\$1,785	\$0	\$1,074	\$204	\$524	\$0	<b>\$6,645</b>
<b>Total Under Paid Payments (\$)</b>	\$860	\$328	\$279	\$0	\$813	\$0	\$0	\$627	\$447	\$59	\$510	\$393	<b>\$4,316</b>
<b>Payment Accuracy Rate (%)</b>	89.94%	90.20%	93.34%	96.02%	93.40%	90.28%	87.34%	92.66%	92.66%	94.24%	92.08%	97.84%	<b>92.49%</b>
<b>Payment Error Rate (%)</b>	10.06%	9.80%	6.66%	3.98%	6.60%	9.72%	12.66%	7.34%	7.34%	5.76%	7.92%	2.16%	<b>7.51%</b>
<b>Ineligible Error Rate (%)</b>	4.01%	4.53%	0.00%	1.04%	1.30%	4.52%	3.09%	3.89%	0.00%	4.29%	1.68%	0.00%	<b>2.33%</b>
<b>Over Paid Error Rate (%)</b>	1.14%	3.14%	5.00%	2.94%	0.60%	5.20%	9.58%	0.00%	5.18%	1.14%	3.16%	0.00%	<b>3.14%</b>
<b>Under Paid Error Rate (%)</b>	4.91%	2.12%	1.66%	0.00%	4.70%	0.00%	0.00%	3.45%	2.16%	0.33%	3.08%	2.16%	<b>2.04%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2015  
Final Report**

Sample Months: 10/2014 through 9/2015

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Juneau	20	4	0	4	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	8	0	8	100.00%	0.00%
Bethel	51	1	0	1	100.00%	0.00%
<b>Southeast Region Total</b>		<b>13</b>	<b>0</b>	<b>13</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks	41	12	0	12	100.00%	0.00%
Nome	46	3	0	3	100.00%	0.00%
Kotzebue	47	0	0	0		
<b>Northern Region Total</b>		<b>15</b>	<b>0</b>	<b>15</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	0	0	0		
Field Office 2	71	12	0	12	100.00%	0.00%
Field Office 1	82	5	0	5	100.00%	0.00%
<b>Coastal Region Total</b>		<b>17</b>	<b>0</b>	<b>17</b>	<b>100.00%</b>	<b>0.00%</b>
Kenai	76	7	0	7	100.00%	0.00%
Mat-Su	77	24	0	24	100.00%	0.00%
Gambell	83	6	0	6	100.00%	0.00%
Muldoon	84	12	0	12	100.00%	0.00%
<b>Central Region Total</b>		<b>49</b>	<b>0</b>	<b>49</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>94</b>	<b>0</b>	<b>94</b>	<b>100.00%</b>	<b>0.00%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2015  
Final Report**

Sample Months: 10/2014 through 9/2015

<b>BY MONTH</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>	<b>Jul-15</b>	<b>Aug-15</b>	<b>Sep-15</b>	<b>Total</b>
<b>Sample Universe</b>	624	525	557	637	669	596	692	719	692	619	610	735	<b>7,675</b>
<b>Sample Cases Selected</b>	8	6	6	8	9	8	9	8	9	8	7	9	<b>95</b>
<b>Cases Determined by Reviewers</b>	8	6	6	8	9	8	9	8	9	8	7	9	<b>95</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Total Correct Cases</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	<b>100.00%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	4	2	3	4	4	4	5	4	4	4	3	3	<b>44</b>
<b>Closed Cases</b>	4	4	3	4	5	4	4	4	4	4	4	6	<b>50</b>
<b>Total Cases Completed</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2014  
Final Report**

Sample Months: 10/2013 through 9/2014

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	15	3	18	83.33%	16.67%	\$1,665	\$11,137	85.05%	14.95%
Sitka	22			0						
Juneau	20	8	2	10	80.00%	20.00%	\$1,846	\$5,851	68.45%	31.55%
<b>Southeast Region Total</b>		<b>23</b>	<b>5</b>	<b>28</b>	<b>82.14%</b>	<b>17.86%</b>	<b>\$3,511</b>	<b>\$16,988</b>	<b>79.33%</b>	<b>20.67%</b>
Fairbanks NSB	41	31	2	33	93.94%	6.06%	\$733	\$20,558	96.43%	3.57%
Nome	46	10	3	13	76.92%	23.08%	\$1,093	\$8,302	86.83%	13.17%
<b>Northern Region Total</b>		<b>41</b>	<b>5</b>	<b>46</b>	<b>89.13%</b>	<b>10.87%</b>	<b>\$1,826</b>	<b>\$28,860</b>	<b>93.67%</b>	<b>6.33%</b>
Bethel	51	6	4	10	60.00%	40.00%	\$1,029	\$6,852	84.98%	15.02%
Field Office 1	82	15	2	17	88.24%	11.76%	\$847	\$8,978	90.57%	9.43%
Field Office 2	71	10	1	11	90.91%	9.09%	\$592	\$6,377	90.72%	9.28%
LTC, TEFRA, Waiver	70	1	1	2	50.00%	50.00%	\$72	\$1,123	93.59%	6.41%
Kenai	76	21	7	28	75.00%	25.00%	\$1,868	\$16,489	88.67%	11.33%
<b>Coastal Region Total</b>		<b>53</b>	<b>15</b>	<b>68</b>	<b>77.94%</b>	<b>22.06%</b>	<b>\$4,408</b>	<b>\$39,819</b>	<b>88.93%</b>	<b>11.07%</b>
Gambell	83	32	1	33	96.97%	3.03%	\$328	\$20,342	98.39%	1.61%
Muldoon	84	35	4	39	89.74%	10.26%	\$826	\$23,331	96.46%	3.54%
Mat-Su	77	77	2	79	97.47%	2.53%	\$1,705	\$54,641	96.88%	3.12%
<b>Central Region Total</b>		<b>144</b>	<b>7</b>	<b>151</b>	<b>95.36%</b>	<b>4.64%</b>	<b>\$2,859</b>	<b>\$98,314</b>	<b>97.09%</b>	<b>2.91%</b>
<b>Alaska Overall</b>		<b>261</b>	<b>32</b>	<b>293</b>	<b>89.08%</b>	<b>10.92%</b>	<b>\$12,604</b>	<b>\$183,981</b>	<b>93.15%</b>	<b>6.85%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2014  
Final Report**

Sample Months: 10/2013 through 9/2014

<b>BY MONTH</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Total</b>
<b>Sample Universe</b>	3,409	3,388	3,443	3,594	3,672	3,685	3,734	3,750	3,667	3,366	3,360	3,258	<b>42,326</b>
<b>STATISTICS BY CASE:</b>							Reviews Suspended						
<b>Sample Cases Selected</b>	29	29	29	30	32	27			31	29	29	28	<b>293</b>
<b>Cases Determined by Reviewers</b>	29	29	29	30	32	27			31	29	29	28	<b>293</b>
<b>Cases Pending</b>	0	0	0	0	0	0			0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	29	29	29	30	32	27			31	29	29	28	<b>293</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0			0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	29	29	29	30	32	27			31	29	29	28	<b>293</b>
<b>Total Correct Cases</b>	24	26	25	28	30	25			27	29	25	22	<b>261</b>
<b>Total Error Cases</b>	5	3	4	2	2	2			4	0	4	6	<b>32</b>
<b>Total Ineligible Cases</b>	3	1	2	1	1	0			1	0	0	4	<b>13</b>
<b>Total Over Paid Cases</b>	0	1	1	1	1	2			3	0	3	2	<b>14</b>
<b>Total Under Paid Cases</b>	2	1	1	0	0	0			0	0	1	0	<b>5</b>
<b>Case Accuracy Rate (%)</b>	82.76	89.66	86.21	93.33	93.75	92.59			87.10	100.00	86.21	78.57	<b>89.08%</b>
<b>Case Error Rate (%)</b>	17.24	10.34	13.79	6.67	6.25	7.41			12.90	0.00	13.79	21.43	<b>10.92%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$17,740	\$17,199	\$18,656	\$16,541	\$21,494	\$17,127			\$21,564	\$18,882	\$17,467	\$17,311	<b>\$183,981</b>
<b>Total Error Payments (\$)</b>	\$3,007	\$1,222	\$1,886	\$644	\$1,436	\$454			\$651	\$0	\$1,231	\$2,073	<b>\$12,604</b>
<b>Total Ineligible Payments (\$)</b>	\$2,566	\$592	\$1,642	\$289	\$782	\$0			\$283	\$0	\$0	\$1,469	<b>\$7,623</b>
<b>Total Over Paid Payments (\$)</b>	\$0	\$356	\$136	\$355	\$654	\$454			\$368	\$0	\$1,159	\$604	<b>\$4,086</b>
<b>Total Under Paid Payments (\$)</b>	\$441	\$274	\$108	\$0	\$0	\$0			\$0	\$0	\$72	\$0	<b>\$895</b>
<b>Payment Accuracy Rate (%)</b>	83.05%	92.89%	89.89%	96.11%	93.32%	97.35%			96.98%	100.00%	92.95%	88.02%	<b>93.15%</b>
<b>Payment Error Rate (%)</b>	16.95%	7.11%	10.11%	3.89%	6.68%	2.65%			3.02%	0.00%	7.05%	11.98%	<b>6.85%</b>
<b>Ineligible Error Rate (%)</b>	14.46%	3.44%	8.80%	1.75%	3.64%	0.00%			1.31%	0.00%	0.00%	8.49%	<b>4.14%</b>
<b>Over Paid Error Rate (%)</b>	0.00%	2.07%	0.73%	2.15%	3.04%	2.65%			1.71%	0.00%	6.64%	3.49%	<b>2.22%</b>
<b>Under Paid Error Rate (%)</b>	2.49%	1.59%	0.58%	0.00%	0.00%	0.00%			0.00%	0.00%	0.41%	0.00%	<b>0.49%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2014  
Final Report**

Sample Months: 10/2013 through 9/2014

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>5</b>	<b>0</b>	<b>5</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	11	1	12	91.67%	8.33%
Nome	46	3	0	3	100.00%	0.00%
<b>Northern Region Total</b>		<b>14</b>	<b>1</b>	<b>15</b>	<b>93.33%</b>	<b>6.67%</b>
Bethel	51	3	0	3	100.00%	0.00%
Field Office 1	82	1	0	1	100.00%	0.00%
Field Office 2	71	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	9	0	9	100.00%	0.00%
<b>Coastal Region Total</b>		<b>15</b>	<b>0</b>	<b>15</b>	<b>100.00%</b>	<b>0.00%</b>
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	4	0	4	100.00%	0.00%
Mat-Su	77	23	0	23	100.00%	0.00%
<b>Central Region Total</b>		<b>43</b>	<b>0</b>	<b>43</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>77</b>	<b>1</b>	<b>78</b>	<b>98.72%</b>	<b>1.28%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2014  
Final Report**

Sample Months: 10/2013 through 9/2014

<b>BY MONTH</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Total</b>
<b>Sample Universe</b>	789	671	663	694	683	708	638	729	861	601	682	659	<b>8,378</b>
						Reviews Suspended							
<b>Sample Cases Selected</b>	9	7	8	8	8			8	10	7	7	7	<b>79</b>
<b>Cases Determined by Reviewers</b>	9	7	8	8	8			8	10	7	7	7	<b>79</b>
<b>Cases Pending</b>	0	0	0	0	0			0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	9	7	8	8	8			7	10	7	7	7	<b>78</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0			1	0	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	9	7	8	8	8			7	10	7	7	7	<b>78</b>
<b>Total Correct Cases</b>	9	7	8	7	8			7	10	7	7	7	<b>77</b>
<b>Total Error Cases</b>	0	0	0	1	0			0	0	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	87.50%	100.00%			100.00%	100.00%	100.00%	100.00%	100.00%	<b>98.72%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	12.50%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.28%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	4	3	3	4	4			3	5	3	4	4	<b>37</b>
<b>Closed Cases</b>	5	4	5	4	4			4	5	4	3	3	<b>41</b>
<b>Total Cases Completed</b>	9	7	8	8	8			7	10	7	7	7	<b>78</b>
<b>Denied Error Cases</b>	0	0	0	1	0			0	0	0	0	0	<b>1</b>
<b>Closed Error Cases</b>	0	0	0	0	0			0	0	0	0	0	<b>0</b>
<b>Total Error Cases</b>	0	0	0	1	0			0	0	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	25.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>2.70%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	12.50%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.28%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2013  
Final Report**

Sample Months: 10/2012 through 9/2013

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	9	0	9	100.00%	0.00%	\$0	\$6,006	100.00%	0.00%
Sitka	22	5	1	6	83.33%	16.67%	\$72	\$3,462	97.92%	2.08%
Juneau	20	4	1	5	80.00%	20.00%	\$762	\$3,815	80.03%	19.97%
<b>Southeast Region Total</b>		<b>18</b>	<b>2</b>	<b>20</b>	<b>90.00%</b>	<b>10.00%</b>	<b>\$834</b>	<b>\$13,283</b>	<b>93.72%</b>	<b>6.28%</b>
Fairbanks NSB	41	26	6	32	81.25%	18.75%	\$1,393	\$22,787	93.89%	6.11%
Nome	46	12	0	12	100.00%	0.00%	\$0	\$5,479	100.00%	0.00%
<b>Northern Region Total</b>		<b>38</b>	<b>6</b>	<b>44</b>	<b>86.36%</b>	<b>13.64%</b>	<b>\$1,393</b>	<b>\$28,266</b>	<b>95.07%</b>	<b>4.93%</b>
Bethel	51									
Field Offices	82	4	2	6	66.67%	33.33%	\$620	\$3,379	81.65%	18.35%
LTC, TEFRA, Waiver	70									
Kenai	76	18	4	22	81.82%	18.18%	\$1,655	\$12,651	86.92%	13.08%
<b>Coastal Region Total</b>		<b>22</b>	<b>6</b>	<b>28</b>	<b>78.57%</b>	<b>21.43%</b>	<b>\$2,275</b>	<b>\$16,030</b>	<b>85.81%</b>	<b>14.19%</b>
Gambell	83	33	3	36	91.67%	8.33%	\$1,467	\$21,461	93.16%	6.84%
Muldoon	84	31	3	34	91.18%	8.82%	\$916	\$20,736	95.58%	4.42%
Mat-Su	77	66	3	69	95.65%	4.35%	\$1,069	\$43,444	97.54%	2.46%
<b>Central Region Total</b>		<b>130</b>	<b>9</b>	<b>139</b>	<b>93.53%</b>	<b>6.47%</b>	<b>\$3,452</b>	<b>\$85,641</b>	<b>95.97%</b>	<b>4.03%</b>
<b>Alaska Overall</b>		<b>208</b>	<b>23</b>	<b>231</b>	<b>90.04%</b>	<b>9.96%</b>	<b>\$7,954</b>	<b>\$143,220</b>	<b>94.45%</b>	<b>5.55%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2013  
Final Report**

Sample Months: 10/2012 through 9/2013

<b>BY MONTH</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Total</b>
<b>Sample Universe</b>	3,630	3,646	3,357	3,740	3,735	3,730	3,656	3,655	3,521	3,435	3,406	3,426	<b>42,937</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	19	20	19	20	20	20	19	20	19	19	19	19	<b>233</b>
<b>Cases Determined by Reviewers</b>	19	20	19	20	20	20	19	20	19	19	19	19	<b>233</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	18	20	19	19	20	20	19	20	19	19	19	19	<b>231</b>
<b>Cases Not Subject to Review</b>	1	0	0	1	0	0	0	0	0	0	0	0	<b>2</b>
<b>Total Cases Completed</b>	18	20	19	19	20	20	19	20	19	19	19	19	<b>231</b>
<b>Total Correct Cases</b>	17	17	19	18	17	14	15	19	19	19	16	18	<b>208</b>
<b>Total Error Cases</b>	1	3	0	1	3	6	4	1	0	0	3	1	<b>23</b>
<b>Total Ineligible Cases</b>	0	2	0	0	1	1	0	1	0	0	0	0	<b>5</b>
<b>Total Over Paid Cases</b>	1	1	0	1	2	4	1	0	0	0	2	1	<b>13</b>
<b>Total Under Paid Cases</b>	0	0	0	0	0	1	3	0	0	0	1	0	<b>5</b>
<b>Case Accuracy Rate (%)</b>	94.44	85.00	100.00	94.74	85.00	70.00	78.95	95.00	100.00	100.00	84.21	94.74	<b>90.04%</b>
<b>Case Error Rate (%)</b>	5.56	15.00	0.00	5.26	15.00	30.00	21.05	5.00	0.00	0.00	15.79	5.26	<b>9.96%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$9,958	\$12,804	\$11,516	\$12,818	\$13,914	\$11,849	\$10,254	\$13,339	\$12,513	\$10,415	\$12,277	\$11,563	<b>\$143,220</b>
<b>Total Error Payments (\$)</b>	\$184	\$1,378	\$0	\$571	\$1,705	\$1,664	\$1,041	\$318	\$0	\$0	\$862	\$231	<b>\$7,954</b>
<b>Total Ineligible Payments (\$)</b>	\$0	\$945	\$0	\$0	\$762	\$722	\$0	\$318	\$0	\$0	\$0	\$0	<b>\$2,747</b>
<b>Total Over Paid Payments (\$)</b>	\$184	\$433	\$0	\$571	\$943	\$645	\$72	\$0	\$0	\$0	\$658	\$231	<b>\$3,737</b>
<b>Total Under Paid Payments (\$)</b>	\$0	\$0	\$0	\$0	\$0	\$297	\$969	\$0	\$0	\$0	\$204	\$0	<b>\$1,470</b>
<b>Payment Accuracy Rate (%)</b>	98.15%	89.24%	100.00%	95.55%	87.75%	85.96%	89.85%	97.62%	100.00%	100.00%	92.98%	98.00%	<b>94.45%</b>
<b>Payment Error Rate (%)</b>	1.85%	10.76%	0.00%	4.45%	12.25%	14.04%	10.15%	2.38%	0.00%	0.00%	7.02%	2.00%	<b>5.55%</b>
<b>Ineligible Error Rate (%)</b>	0.00%	7.38%	0.00%	0.00%	5.48%	6.09%	0.00%	2.38%	0.00%	0.00%	0.00%	0.00%	<b>1.92%</b>
<b>Over Paid Error Rate (%)</b>	1.85%	3.38%	0.00%	4.45%	6.78%	5.44%	0.70%	0.00%	0.00%	0.00%	5.36%	2.00%	<b>2.61%</b>
<b>Under Paid Error Rate (%)</b>	0.00%	0.00%	0.00%	0.00%	0.00%	2.51%	9.45%	0.00%	0.00%	0.00%	1.66%	0.00%	<b>1.03%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2013  
Final Report**

Sample Months: 10/2012 through 9/2013

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	1	0	1	100.00%	0.00%
Sitka	22	0				
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>3</b>	<b>0</b>	<b>3</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	14	0	14	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
<b>Northern Region Total</b>		<b>16</b>	<b>0</b>	<b>16</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51					
Field Offices	82	4	0	4	100.00%	0.00%
LTC, TEFRA, Waiver	70					
Kenai	76	9	1	10	90.00%	10.00%
<b>Coastal Region Total</b>		<b>13</b>	<b>1</b>	<b>14</b>	<b>92.86%</b>	<b>7.14%</b>
Anchorage - Gambell	83	17	0	17	100.00%	0.00%
Anchorage - Muldoon	84	8	0	8	100.00%	0.00%
Mat-Su	77	21	0	21	100.00%	0.00%
<b>Central Region Total</b>		<b>46</b>	<b>0</b>	<b>46</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>78</b>	<b>1</b>	<b>79</b>	<b>98.73%</b>	<b>1.27%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2013  
Final Report**

Sample Months: 10/2012 through 9/2013

<b>BY MONTH</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Total</b>
<b>Sample Universe</b>	743	705	719	730	730	718	700	752	841	770	719	849	<b>8,976</b>
<b>Sample Cases Selected</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Cases Determined by Reviewers</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Total Correct Cases</b>	6	6	6	6	8	6	6	7	7	6	6	8	<b>78</b>
<b>Total Error Cases</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	85.71%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	<b>98.73%</b>
<b>Case Error Rate</b>	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.27%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	3	3	3	3	2	2	3	4	4	3	5	<b>38</b>
<b>Closed Cases</b>	3	4	3	3	5	4	4	4	3	2	3	3	<b>41</b>
<b>Total Cases Completed</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>2.44%</b>
<b>Combined Case Error Rate</b>	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.27%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2012  
Final Report**

Sample Months: 10/2011 through 9/2012

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	12	2	14	85.71%	14.29%	\$268	\$6,742	96.02%	3.98%
Sitka	22	4	0	4	100.00%	0.00%	\$0	\$1,999	100.00%	0.00%
Juneau	20	8	0	8	100.00%	0.00%	\$0	\$4,993	100.00%	0.00%
<b>Southeast Region Total</b>		<b>24</b>	<b>2</b>	<b>26</b>	<b>92.31%</b>	<b>7.69%</b>	<b>\$268</b>	<b>\$13,734</b>	<b>98.05%</b>	<b>1.95%</b>
Fairbanks NSB	41	25	2	27	92.59%	7.41%	\$819	\$15,046	94.56%	5.44%
Nome	46	9	2	11	81.82%	18.18%	\$417	\$6,518	93.60%	6.40%
<b>Northern Region Total</b>		<b>34</b>	<b>4</b>	<b>38</b>	<b>89.47%</b>	<b>10.53%</b>	<b>\$1,236</b>	<b>\$21,564</b>	<b>94.27%</b>	<b>5.73%</b>
Bethel	51									
Field Office	82	4	0	4	100.00%	0.00%	\$0	\$2,025	100.00%	0.00%
LTC, TEFRA, Waiver	70									
Kenai	76	17	1	18	94.44%	5.56%	\$310	\$10,175	96.95%	3.05%
<b>Coastal Region Total</b>		<b>21</b>	<b>1</b>	<b>22</b>	<b>95.45%</b>	<b>4.55%</b>	<b>\$310</b>	<b>\$12,200</b>	<b>97.46%</b>	<b>2.54%</b>
Gambell	83	57	9	66	86.36%	13.64%	\$3,127	\$39,034	91.99%	8.01%
Muldoon	84	61	5	66	92.42%	7.58%	\$1,778	\$39,040	95.45%	4.55%
Mat-Su	77	69	7	76	90.79%	9.21%	\$2,260	\$45,738	95.06%	4.94%
<b>Central Region Total</b>		<b>187</b>	<b>21</b>	<b>208</b>	<b>89.90%</b>	<b>10.10%</b>	<b>\$7,165</b>	<b>\$123,812</b>	<b>94.21%</b>	<b>5.79%</b>
<b>Alaska Overall</b>		<b>266</b>	<b>28</b>	<b>294</b>	<b>90.48%</b>	<b>9.52%</b>	<b>\$8,979</b>	<b>\$171,310</b>	<b>94.76%</b>	<b>5.24%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2012

Final Report

Sample Months: 10/2011 through 9/2012

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
Sample Universe	3,692	3,713	3,814	3,858	3,901	3,911	3,854	3,826	3,771	3,664	3,699	3,629	45,332
<b>STATISTICS BY CASE:</b>													
Sample Cases Selected	23	25	25	25	26	25	24	25	24	25	24	24	295
Cases Determined by Reviewers	23	25	25	25	26	25	24	25	24	25	24	24	295
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	23	24	25	25	26	25	24	25	24	25	24	24	294
Cases Not Subject to Review	0	1	0	0	0	0	0	0	0	0	0	0	1
Total Cases Completed	23	24	25	25	26	25	24	25	24	25	24	24	294
Total Correct Cases	22	24	23	22	26	22	19	23	20	24	19	22	266
Total Error Cases	1	0	2	3	0	3	5	2	4	1	5	2	28
Total Ineligible Cases	0	0	1	0	0	2	1	1	2	1	1	1	10
Total Over Paid Cases	1	0	0	1	0	1	3	1	1	0	3	1	12
Total Under Paid Cases	0	0	1	2	0	0	1	0	1	0	1	0	6
Case Accuracy Rate (%)	95.65	100.00	92.00	88.00	100.00	88.00	79.17	92.00	83.33	96.00	79.17	91.67	90.48%
Case Error Rate (%)	4.35	0.00	8.00	12.00	0.00	12.00	20.83	8.00	16.67	4.00	20.83	8.33	9.52%
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
Total Allotment Issued (\$)	\$13,941	\$11,582	\$12,720	\$15,237	\$13,962	\$15,174	\$13,780	\$16,132	\$14,838	\$12,467	\$15,940	\$15,537	\$171,310
Total Error Payments (\$)	\$103	\$0	\$884	\$609	\$0	\$1,051	\$1,416	\$928	\$1,828	\$123	\$1,275	\$762	\$8,979
Total Ineligible Payments (\$)	\$0	\$0	\$555	\$0	\$0	\$722	\$493	\$502	\$890	\$123	\$923	\$452	\$4,660
Total Over Paid Payments (\$)	\$103	\$0	\$0	\$102	\$0	\$329	\$624	\$426	\$383	\$0	\$271	\$310	\$2,548
Total Under Paid Payments (\$)	\$0	\$0	\$329	\$507	\$0	\$0	\$299	\$0	\$555	\$0	\$81	\$0	\$1,771
Payment Accuracy Rate (%)	99.26%	100.00%	93.05%	96.00%	100.00%	93.07%	89.72%	94.25%	87.68%	99.01%	92.00%	95.10%	94.76%
Payment Error Rate (%)	0.74%	0.00%	6.95%	4.00%	0.00%	6.93%	10.28%	5.75%	12.32%	0.99%	8.00%	4.90%	5.24%
Ineligible Error Rate (%)	0.00%	0.00%	4.36%	0.00%	0.00%	4.76%	3.58%	3.11%	6.00%	0.99%	5.79%	2.91%	2.72%
Over Paid Error Rate (%)	0.74%	0.00%	0.00%	0.67%	0.00%	2.17%	4.53%	2.64%	2.58%	0.00%	1.70%	2.00%	1.49%
Under Paid Error Rate (%)	0.00%	0.00%	2.59%	3.33%	0.00%	0.00%	2.17%	0.00%	3.74%	0.00%	0.51%	0.00%	1.03%

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2012  
Final Report**

Sample Months: 10/2011 through 9/2012

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	8	0	8	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>10</b>	<b>0</b>	<b>10</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	14	0	14	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
<b>Northern Region Total</b>		<b>16</b>	<b>0</b>	<b>16</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0				
Field Office	82	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	0				
Kenai	76	11	0	11	100.00%	0.00%
<b>Coastal Region Total</b>		<b>13</b>	<b>0</b>	<b>13</b>	<b>100.00%</b>	<b>0.00%</b>
Anchorage - Gambell	83	20	1	21	95.24%	4.76%
Anchorage - Muldoon	84	20	0	20	100.00%	0.00%
Mat-Su	77	26	0	26	100.00%	0.00%
<b>Central Region Total</b>		<b>66</b>	<b>1</b>	<b>67</b>	<b>98.51%</b>	<b>1.49%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>105</b>	<b>1</b>	<b>106</b>	<b>99.06%</b>	<b>0.94%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2012  
Final Report**

Sample Months: 10/2011 through 9/2012

<b>BY MONTH</b>	<b>Oct-11</b>	<b>Nov-11</b>	<b>Dec-11</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Total</b>
<b>Sample Universe</b>	694	688	672	696	655	729	735	770	856	725	837	649	<b>8,706</b>
<b>Sample Cases Selected</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Cases Determined by Reviewers</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Total Correct Cases</b>	8	8	9	8	8	9	9	9	11	8	10	8	<b>105</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	<b>99.06%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.94%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	5	4	4	4	3	4	4	5	4	5	3	<b>48</b>
<b>Closed Cases</b>	5	3	5	5	4	6	5	5	6	4	5	5	<b>58</b>
<b>Total Cases Completed</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.72%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.94%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	16	1	17	94.12%	5.88%	\$61	\$10,486	99.42%	0.58%
Sitka	22	5	0	5	100.00%	0.00%	\$0	\$3,185	100.00%	0.00%
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$836	100.00%	0.00%
<b>Southeast Region Total</b>		<b>23</b>	<b>1</b>	<b>24</b>	<b>95.83%</b>	<b>4.17%</b>	<b>\$61</b>	<b>\$14,507</b>	<b>99.58%</b>	<b>0.42%</b>
Fairbanks NSB	41	20	5	25	80.00%	20.00%	\$1,059	\$14,568	92.73%	7.27%
Fairbanks Rural	44	1	0	1	100.00%	0.00%	\$0	\$900	100.00%	0.00%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,056	100.00%	0.00%
<b>Northern Region Total</b>		<b>24</b>	<b>5</b>	<b>29</b>	<b>82.76%</b>	<b>17.24%</b>	<b>\$1,059</b>	<b>\$16,524</b>	<b>93.59%</b>	<b>6.41%</b>
Bethel	51									
Field Office	82	7	1	8	87.50%	12.50%	\$246	\$4,402	94.41%	5.59%
LTC, TEFRA, Waiver	70	1	1	2	50.00%	50.00%	\$271	\$1,104	75.45%	24.55%
Kenai	76	17	6	23	73.91%	26.09%	\$1,312	\$14,753	91.11%	8.89%
Nome	46	17	1	18	94.44%	5.56%	\$62	\$9,714	99.36%	0.64%
<b>Coastal Region Total</b>		<b>42</b>	<b>9</b>	<b>51</b>	<b>82.35%</b>	<b>17.65%</b>	<b>\$1,891</b>	<b>\$29,973</b>	<b>93.69%</b>	<b>6.31%</b>
Gambell	83	67	11	78	85.90%	14.10%	\$3,211	\$52,517	93.89%	6.11%
Muldoon	84	62	9	71	87.32%	12.68%	\$2,204	\$40,646	94.58%	5.42%
Mat-Su	77	76	6	82	92.68%	7.32%	\$991	\$47,744	97.92%	2.08%
<b>Central Region Total</b>		<b>205</b>	<b>26</b>	<b>231</b>	<b>88.74%</b>	<b>11.26%</b>	<b>\$6,406</b>	<b>\$140,907</b>	<b>95.45%</b>	<b>4.55%</b>
<b>Alaska Overall</b>		<b>294</b>	<b>41</b>	<b>335</b>	<b>87.76%</b>	<b>12.24%</b>	<b>\$9,417</b>	<b>\$201,911</b>	<b>95.34%</b>	<b>4.66%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
Sample Universe	3,459	3,424	3,576	3,682	3,712	3,746	3,772	3,796	3,805	3,755	3,816	3,785	44,328
<b>STATISTICS BY CASE:</b>													
Sample Cases Selected	26	27	27	27	29	28	28	29	30	28	29	29	337
Cases Determined by Reviewers	26	27	27	27	29	28	28	29	30	28	29	29	337
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Cases Completed</b>	25	27	27	27	29	28	28	29	30	28	28	29	335
Cases Not Subject to Review	1	0	0	0	0	0	0	0	0	0	1	0	2
<b>Total Cases Completed</b>	25	27	27	27	29	28	28	29	30	28	28	29	335
<b>Total Correct Cases</b>	23	24	22	21	29	25	27	23	26	24	24	26	294
<b>Total Error Cases</b>	2	3	5	6	0	3	1	6	4	4	4	3	41
Total Ineligible Cases	1	0	0	1	0	0	0	0	0	1	0	1	4
Total Over Paid Cases	1	3	2	2	0	1	1	4	3	2	2	2	23
Total Under Paid Cases	0	0	3	3	0	2	0	2	1	1	2	0	14
<b>Case Accuracy Rate (%)</b>	92.00	88.89	81.48	77.78	100.00	89.29	96.43	79.31	86.67	85.71	85.71	89.66	87.76%
<b>Case Error Rate (%)</b>	8.00	11.11	18.52	22.22	0.00	10.71	3.57	20.69	13.33	14.29	14.29	10.34	12.24%
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
Total Allotment Issued (\$)	\$11,544	\$15,589	\$15,840	\$16,469	\$20,333	\$19,119	\$16,428	\$17,538	\$19,116	\$18,442	\$15,509	\$15,984	\$201,911
Total Error Payments (\$)	\$587	\$1,006	\$883	\$1,064	\$0	\$178	\$831	\$583	\$1,130	\$757	\$850	\$1,548	\$9,417
Total Ineligible Payments (\$)	\$561	\$0	\$0	\$142	\$0	\$0	\$0	\$0	\$0	\$260	\$0	\$1,331	\$2,294
Total Over Paid Payments (\$)	\$26	\$1,006	\$241	\$447	\$0	\$61	\$831	\$485	\$1,022	\$251	\$498	\$217	\$5,085
Total Under Paid Payments (\$)	\$0	\$0	\$642	\$475	\$0	\$117	\$0	\$98	\$108	\$246	\$352	\$0	\$2,038
<b>Payment Accuracy Rate (%)</b>	94.92%	93.55%	94.43%	93.54%	100.00%	99.07%	94.94%	96.68%	94.09%	95.90%	94.52%	90.32%	95.34%
<b>Payment Error Rate (%)</b>	5.08%	6.45%	5.57%	6.46%	0.00%	0.93%	5.06%	3.32%	5.91%	4.10%	5.48%	9.68%	4.66%
Ineligible Error Rate (%)	4.86%	0.00%	0.00%	0.86%	0.00%	0.00%	0.00%	0.00%	0.00%	1.41%	0.00%	8.33%	1.14%
Over Paid Error Rate (%)	0.23%	6.45%	1.52%	2.71%	0.00%	0.32%	5.06%	2.77%	5.35%	1.36%	3.21%	1.36%	2.52%
Under Paid Error Rate (%)	0.00%	0.00%	4.05%	2.88%	0.00%	0.61%	0.00%	0.56%	0.56%	1.33%	2.27%	0.00%	1.01%

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>6</b>	<b>0</b>	<b>6</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	12	0	12	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	0	0	0		
<b>Northern Region Total</b>		<b>12</b>	<b>0</b>	<b>12</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0	0	0		
Field Office	82	1	0	1	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	7	0	7	100.00%	0.00%
<b>Coastal Region Total</b>		<b>14</b>	<b>0</b>	<b>14</b>	<b>100.00%</b>	<b>0.00%</b>
Anchorage - Gambell	83	32	1	33	96.97%	3.03%
Anchorage - Muldoon	84	23	2	25	92.00%	8.00%
Mat-Su	77	21	1	22	95.45%	4.55%
<b>Central Region Total</b>		<b>76</b>	<b>4</b>	<b>80</b>	<b>95.00%</b>	<b>5.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>108</b>	<b>4</b>	<b>112</b>	<b>96.43%</b>	<b>3.57%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
Sample Universe	632	653	698	687	690	757	647	693	743	789	808	738	8,535
Sample Cases Selected	11	10	11	11	10	11	10	11	12	13	13	12	135
Cases Determined by Reviewers	11	10	11	11	10	11	10	11	12	13	13	12	135
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	8	7	9	9	9	9	9	10	10	10	11	11	112
Cases Not Subject to Review	3	3	2	2	1	2	1	1	2	3	2	1	23
Total Cases Completed	8	7	9	9	9	9	9	10	10	10	11	11	112
Total Correct Cases	8	7	8	9	8	9	9	10	9	9	11	11	108
Total Error Cases	0	0	1	0	1	0	0	0	1	1	0	0	4
Case Accuracy Rate	100.00%	100.00%	88.89%	100.00%	88.89%	100.00%	100.00%	100.00%	90.00%	90.00%	100.00%	100.00%	96.43%
Case Error Rate	0.00%	0.00%	11.11%	0.00%	11.11%	0.00%	0.00%	0.00%	10.00%	10.00%	0.00%	0.00%	3.57%
BY TYPE OF ACTION:													
Denied Cases	3	2	4	6	4	5	5	5	5	5	7	7	58
Closed Cases	5	5	5	3	5	4	4	5	5	5	4	4	54
Total Cases Completed	8	7	9	9	9	9	9	10	10	10	11	11	112
Denied Error Cases	0	0	1	0	0	0	0	0	1	1	0	0	3
Closed Error Cases	0	0	0	0	1	0	0	0	0	0	0	0	1
Total Error Cases	0	0	1	0	1	0	0	0	1	1	0	0	4
Denied Error Rate	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	20.00%	0.00%	0.00%	5.17%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.85%
Combined Case Error Rate	0.00%	0.00%	11.11%	0.00%	11.11%	0.00%	0.00%	0.00%	10.00%	10.00%	0.00%	0.00%	3.57%



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2010**

**Final**

Sample Months: 10/2009 through 9/2010

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	19	1	20	95.00%	5.00%	\$32	\$13,028	99.75%	0.25%
Sitka	22	2	0	2	100.00%	0.00%	\$0	\$960	100.00%	0.00%
Juneau	20	4	1	5	80.00%	20.00%	\$32	\$3,608	99.11%	0.89%
<b>Southeast Region Total</b>		<b>25</b>	<b>2</b>	<b>27</b>	<b>92.59%</b>	<b>7.41%</b>	<b>\$64</b>	<b>\$17,596</b>	<b>99.64%</b>	<b>0.36%</b>
Fairbanks NSB	41	19	1	20	95.00%	5.00%	\$104	\$12,765	99.19%	0.81%
Fairbanks Rural	44	3	1	4	75.00%	25.00%	\$303	\$2,796	89.16%	10.84%
NRO APA Unit	43	9	0	9	100.00%	0.00%	\$0	\$4,199	100.00%	0.00%
<b>Northern Region Total</b>		<b>31</b>	<b>2</b>	<b>33</b>	<b>93.94%</b>	<b>6.06%</b>	<b>\$407</b>	<b>\$19,760</b>	<b>97.94%</b>	<b>2.06%</b>
Bethel	51									
Field Office	82	3	2	5	60.00%	40.00%	\$436	\$2,655	83.58%	16.42%
LTC, TEFRA, Waiver	70									
Kenai	76	27	0	27	100.00%	0.00%	\$0	\$14,824	100.00%	0.00%
Nome	46	17	1	18	94.44%	5.56%	\$247	\$9,575	97.42%	2.58%
<b>Coastal Region Total</b>		<b>47</b>	<b>3</b>	<b>50</b>	<b>94.00%</b>	<b>6.00%</b>	<b>\$683</b>	<b>\$27,054</b>	<b>97.48%</b>	<b>2.52%</b>
APA Unit	71	3	0	3	100.00%	0.00%	\$0	\$1,037	100.00%	0.00%
Gambell	83	24	4	28	85.71%	14.29%	\$552	\$15,294	96.39%	3.61%
Muldoon	84	84	10	94	89.36%	10.64%	\$3,007	\$58,033	94.82%	5.18%
Mat-Su	77	78	3	81	96.30%	3.70%	\$506	\$49,436	98.98%	1.02%
Mat-Su APA	78	21	0	21	100.00%	0.00%	\$0	\$9,667	100.00%	0.00%
<b>Central Region Total</b>		<b>210</b>	<b>17</b>	<b>227</b>	<b>92.51%</b>	<b>7.49%</b>	<b>\$4,065</b>	<b>\$133,467</b>	<b>96.95%</b>	<b>3.05%</b>
<b>Alaska Overall</b>		<b>313</b>	<b>24</b>	<b>337</b>	<b>92.88%</b>	<b>7.12%</b>	<b>\$5,219</b>	<b>\$197,877</b>	<b>97.36%</b>	<b>2.64%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Sample Universe	3,092	3,062	3,086	3,172	3,236	3,302	3,360	3,429	3,477	3,460	3,520	3,510	39,706
<b>STATISTICS BY CASE:</b>													
Sample Cases Selected	27	26	26	27	29	29	28	30	30	30	30	31	343
Cases Determined by Reviewers	27	26	26	27	29	29	28	30	30	30	30	31	343
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	27	26	26	26	28	29	27	30	29	29	29	31	337
Cases Not Subject to Review	0	0	0	1	1	0	1	0	1	1	1		6
Total Cases Completed	27	26	26	26	28	29	27	30	29	29	29	31	337
Total Correct Cases	25	26	22	22	26	28	26	29	26	27	27	29	313
Total Error Cases	2	0	4	4	2	1	1	1	3	2	2	2	24
Total Ineligible Cases	0	0	0	0	0	0	0	0	1	0	1	1	3
Total Over Paid Cases	1	0	1	1	1	0	0	0	1	1	0	1	7
Total Under Paid Cases	1	0	3	3	1	1	1	1	1	1	1	0	14
Case Accuracy Rate (%)	92.59	100.00	84.62	84.62	92.86	96.55	96.30	96.67	89.66	93.10	93.10	93.55	92.88%
Case Error Rate (%)	7.41	0.00	15.38	15.38	7.14	3.45	3.70	3.33	10.34	6.90	6.90	6.45	7.12%
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
Total Allotment Issued (\$)	\$15,951	\$14,225	\$15,306	\$12,980	\$16,880	\$17,968	\$15,611	\$20,117	\$18,219	\$15,488	\$16,908	\$18,224	\$197,877
Total Error Payments (\$)	\$119	\$0	\$707	\$697	\$404	\$227	\$95	\$214	\$922	\$831	\$448	\$555	\$5,219
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$385	\$0	\$388	\$452	\$1,225
Total Over Paid Payments (\$)	\$87	\$0	\$153	\$121	\$101	\$0	\$0	\$0	\$433	\$283	\$0	\$103	\$1,281
Total Under Paid Payments (\$)	\$32	\$0	\$554	\$576	\$303	\$227	\$95	\$214	\$104	\$548	\$60	\$0	\$2,713
Payment Accuracy Rate (%)	99.25%	100.00%	95.38%	94.63%	97.61%	98.74%	99.39%	98.94%	94.94%	94.63%	97.35%	96.95%	97.36%
Payment Error Rate (%)	0.75%	0.00%	4.62%	5.37%	2.39%	1.26%	0.61%	1.06%	5.06%	5.37%	2.65%	3.05%	2.64%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.11%	0.00%	2.29%	2.48%	0.62%
Over Paid Error Rate (%)	0.55%	0.00%	1.00%	0.93%	0.60%	0.00%	0.00%	0.00%	2.38%	1.83%	0.00%	0.57%	0.65%
Under Paid Error Rate (%)	0.20%	0.00%	3.62%	4.44%	1.80%	1.26%	0.61%	1.06%	0.57%	3.54%	0.35%	0.00%	1.37%

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2010**

**Final**

Sample Months: 10/2009 through 9/2010

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	10	0	10	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>12</b>	<b>0</b>	<b>12</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	9	0	9	100.00%	0.00%
Fairbanks Rural	44	10	0	10	100.00%	0.00%
Fairbanks APA Unit	43	2	0	2	100.00%	0.00%
<b>Northern Region Total</b>		<b>21</b>	<b>0</b>	<b>21</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	18	0	18	100.00%	0.00%
Nome	46	5	0	5	100.00%	0.00%
<b>Coastal Region Total</b>		<b>29</b>	<b>0</b>	<b>29</b>	<b>100.00%</b>	<b>0.00%</b>
APA Unit	71	0	0	0		
Anchorage - Gambell	83	20	0	20	100.00%	0.00%
Anchorage - Muldoon	84	29	1	30	96.67%	3.33%
Mat-Su	77	36	1	37	97.30%	2.70%
Mat-Su APA	78	3	1	4	75.00%	25.00%
<b>Central Region Total</b>		<b>88</b>	<b>3</b>	<b>91</b>	<b>96.70%</b>	<b>3.30%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>150</b>	<b>3</b>	<b>153</b>	<b>98.04%</b>	<b>1.96%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2010**

**Final**

Sample Months: 10/2009 through 9/2010

<b>BY MONTH</b>	<b>Oct-09</b>	<b>Nov-09</b>	<b>Dec-09</b>	<b>Jan-10</b>	<b>Feb-10</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>Jul-10</b>	<b>Aug-10</b>	<b>Sep-10</b>	<b>Total</b>
<b>Sample Universe</b>	675	582	647	683	622	668	705	646	788	788	758	766	<b>8,328</b>
<b>Sample Cases Selected</b>	16	13	15	16	13	16	16	14	18	19	18	18	<b>192</b>
<b>Cases Determined by Reviewers</b>	16	13	15	16	13	16	16	14	18	19	18	18	<b>192</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	14	8	10	10	11	13	13	11	16	16	15	16	<b>153</b>
<b>Cases Not Subject to Review</b>	2	5	5	6	2	3	3	3	2	3	3	2	<b>39</b>
<b>Total Cases Completed</b>	14	8	10	10	11	13	13	11	16	16	15	16	<b>153</b>
<b>Total Correct Cases</b>	14	8	10	9	11	13	13	11	15	15	15	16	<b>150</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	1	1	0	0	<b>3</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%	93.75%	93.75%	100.00%	100.00%	<b>98.04%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	<b>1.96%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	5	3	5	4	6	7	7	6	10	8	6	8	<b>75</b>
<b>Closed Cases</b>	9	5	5	6	5	6	6	5	6	8	9	8	<b>78</b>
<b>Total Cases Completed</b>	14	8	10	10	11	13	13	11	16	16	15	16	<b>153</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
<b>Closed Error Cases</b>	0	0	0	1	0	0	0	0	1	0	0	0	<b>2</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	1	1	0	0	<b>3</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	<b>1.33%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	<b>2.56%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	<b>1.96%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2009**

**Final**

Sample Months: 10/2008 through 4/2009

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	14	0	14	100.00%	0.00%	\$0	\$9,380	100.00%	0.00%
Sitka	22	0	0	0			\$0	\$0		
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$1,375	100.00%	0.00%
<b>Southeast Region Total</b>		<b>16</b>	<b>0</b>	<b>16</b>	<b>100.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>\$10,755</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	9	1	10	90.00%	10.00%	\$168	\$6,064	97.23%	2.77%
Fairbanks Rural	44	2	2	4	50.00%	50.00%	\$204	\$3,651	94.41%	5.59%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,777	100.00%	0.00%
<b>Northern Region Total</b>		<b>14</b>	<b>3</b>	<b>17</b>	<b>82.35%</b>	<b>17.65%</b>	<b>\$372</b>	<b>\$11,492</b>	<b>96.76%</b>	<b>3.24%</b>
Bethel	51	0	0	0			\$0	\$0		
Field Office	82	7	1	8	87.50%	12.50%	\$452	\$5,089	91.12%	8.88%
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Kenai	76	16	1	17	94.12%	5.88%	\$200	\$8,404	97.62%	2.38%
Nome	46	6	1	7	85.71%	14.29%	\$129	\$4,841	97.34%	2.66%
<b>Coastal Region Total</b>		<b>29</b>	<b>3</b>	<b>32</b>	<b>90.63%</b>	<b>9.38%</b>	<b>\$781</b>	<b>\$18,334</b>	<b>95.74%</b>	<b>4.26%</b>
APA Unit	71	13	0	13	100.00%	0.00%	\$0	\$6,779	100.00%	0.00%
Gambell	83	7	1	8	87.50%	12.50%	\$502	\$3,742	86.58%	13.42%
Muldoon	84	43	5	48	89.58%	10.42%	\$748	\$31,107	97.60%	2.40%
Mat-Su	77	38	0	38	100.00%	0.00%	\$0	\$24,146	100.00%	0.00%
Mat-Su APA	78	7	2	9	77.78%	22.22%	\$127	\$4,201	96.98%	3.02%
<b>Central Region Total</b>		<b>108</b>	<b>8</b>	<b>116</b>	<b>93.10%</b>	<b>6.90%</b>	<b>\$1,377</b>	<b>\$69,975</b>	<b>98.03%</b>	<b>1.97%</b>
<b>Alaska Overall</b>		<b>167</b>	<b>14</b>	<b>181</b>	<b>92.27%</b>	<b>7.73%</b>	<b>\$2,530</b>	<b>\$110,556</b>	<b>97.71%</b>	<b>2.29%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
Sample Universe	2,804	2,780	2,824	2,955	3,062	3,177	3,241						20,843
<b>STATISTICS BY CASE:</b>							REVIEWS SUSPENDED DUE TO CLEAN SWEEP INITIATIVE						
Sample Cases Selected	25	24	25	26	26	28	29						183
Cases Determined by Reviewers	25	24	25	26	26	28	29						183
Cases Pending	0	0	0	0	0	0	0						0
Total Cases Completed	24	24	25	26	26	27	29						181
Cases Not Subject to Review	1	0	0	0	0	1	0						2
Total Cases Completed	24	24	25	26	26	27	29						181
Total Correct Cases	24	22	23	23	25	25	25						167
Total Error Cases	0	2	2	3	1	2	4						14
Total Ineligible Cases	0	0	0	1	0	0	1						2
Total Over Paid Cases	0	1	2	1	0	0	3						7
Total Under Paid Cases	0	1	0	1	1	2	0						5
Case Accuracy Rate (%)	100.00	91.67	92.00	88.46	96.15	92.59	86.21						92.27%
Case Error Rate (%)	0.00	8.33	8.00	11.54	3.85	7.41	13.79						7.73%
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
Total Allotment Issued (\$)	\$14,217	\$14,963	\$16,002	\$16,403	\$16,003	\$17,332	\$15,636						\$110,556
Total Error Payments (\$)	\$0	\$254	\$302	\$772	\$102	\$242	\$858						\$2,530
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$502	\$0	\$0	\$452						\$954
Total Over Paid Payments (\$)	\$0	\$200	\$302	\$168	\$0	\$0	\$406						\$1,076
Total Under Paid Payments (\$)	\$0	\$54	\$0	\$102	\$102	\$242	\$0						\$500
Payment Accuracy Rate (%)	100.00%	98.30%	98.11%	95.29%	99.36%	98.60%	94.51%						97.71%
Payment Error Rate (%)	0.00%	1.70%	1.89%	4.71%	0.64%	1.40%	5.49%						2.29%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	3.06%	0.00%	0.00%	2.89%						0.86%
Over Paid Error Rate (%)	0.00%	1.34%	1.89%	1.02%	0.00%	0.00%	2.60%						0.97%
Under Paid Error Rate (%)	0.00%	0.36%	0.00%	0.62%	0.64%	1.40%	0.00%						0.45%

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2009**

**Final**

Sample Months: 10/2008 through 4/2009

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	0	0	0		
<b>Southeast Region Total</b>		<b>4</b>	<b>0</b>	<b>4</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	8	0	8	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	1	0	1	100.00%	0.00%
<b>Northern Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	1	0	1	100.00%	0.00%
<b>Coastal Region Total</b>		<b>13</b>	<b>0</b>	<b>13</b>	<b>100.00%</b>	<b>0.00%</b>
APA Unit	71	4	0	4	100.00%	0.00%
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	16	2	18	88.89%	11.11%
Mat-Su	77	16	0	16	100.00%	0.00%
Mat-Su APA	78	0	0	0		
<b>Central Region Total</b>		<b>52</b>	<b>2</b>	<b>54</b>	<b>96.30%</b>	<b>3.70%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>78</b>	<b>2</b>	<b>80</b>	<b>97.50%</b>	<b>2.50%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
Sample Universe	637	587	682	601	636	656	680						4,479
							REVIEWS SUSPENDED DUE TO CLEAN SWEEP INITIATIVE						
Sample Cases Selected	15	14	17	13	15	15	16						105
Cases Determined by Reviewers	15	14	17	13	15	15	16						105
Cases Pending	0	0	0	0	0	0	0						0
Total Cases Completed	13	11	14	8	12	11	11						80
Cases Not Subject to Review	2	3	3	5	3	4	5						25
Total Cases Completed	13	11	14	8	12	11	11						80
Total Correct Cases	13	11	14	7	12	11	10						78
Total Error Cases	0	0	0	1	0	0	1						2
Case Accuracy Rate	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	90.91%						97.50%
Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						2.50%
BY TYPE OF ACTION:													
Denied Cases	6	6	8	4	6	6	6						42
Closed Cases	7	5	6	4	6	5	5						38
Total Cases Completed	13	11	14	8	12	11	11						80
Denied Error Cases	0	0	0	1	0	0	0						1
Closed Error Cases	0	0	0	0	0	0	1						1
Total Error Cases	0	0	0	1	0	0	1						2
Denied Error Rate	0.00%	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%						2.38%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%						2.63%
Combined Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						2.50%