

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2018
August Report

Sample Months: 10/2017 through 06/2018

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	3	3	6	50.00%	50.00%	\$1,773	\$3,129	43.34%	56.66%
Sitka	22	0	0	0			\$0	\$0		
Ketchikan	23	9	1	10	90.00%	10.00%	\$628	\$6,069	89.65%	10.35%
Bethel	51	0	0	0			\$0	\$0		
Southeast Region Total		12	4	16	75.00%	25.00%	\$2,401	\$9,198	73.90%	26.10%
Fairbanks	41	16	2	18	88.89%	11.11%	\$871	\$9,954	91.25%	8.75%
Nome	46	6	1	7	85.71%	14.29%	\$862	\$3,230	73.31%	26.69%
Kotzebue	47	0	0	0			\$0	\$0		
Northern Region Total		22	3	25	88.00%	12.00%	\$1,733	\$13,184	86.86%	13.14%
LTC, TEFRA, Waiver	70	3	0	3	100.00%	0.00%	\$0	\$1,299	100.00%	0.00%
Field Office	82	12	3	15	80.00%	20.00%	\$1,875	\$8,640	78.30%	21.70%
Coastal Region Total		15	3	18	83.33%	16.67%	\$1,875	\$9,939	81.13%	18.87%
Homer	75	0	0	0			\$0	\$0		
Kenai	76	16	2	18	88.89%	11.11%	\$470	\$8,868	94.70%	5.30%
Mat-Su	77	24	4	28	85.71%	14.29%	\$1,556	\$15,173	89.74%	10.26%
Mat-Su Region Total		40	6	46	86.96%	13.04%	\$2,026	\$24,041	91.57%	8.43%
Gambell	83	9	5	14	64.29%	35.71%	\$2,824	\$8,271	65.86%	34.14%
Muldoon	84	6	3	9	66.67%	33.33%	\$842	\$4,196	79.93%	20.07%
Central Region Total		15	8	23	65.22%	34.78%	\$3,666	\$12,467	70.59%	29.41%
Alaska Overall		104	24	128	81.25%	18.75%	\$11,701	\$68,829	83.00%	17.00%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2018
August Report**

Sample Months: 10/2017 through 06/2018

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	1	1	2	50.00%	50.00%
Sitka	22	0	0	0		
Ketchikan	23	1	0	1	100.00%	0.00%
Bethel	51					
Southeast Region Total		2	1	3	66.67%	33.33%
Fairbanks	41	4	0	4	100.00%	0.00%
Nome	46	1	0	1	100.00%	0.00%
Kotzebue	47	0	0	0		
Northern Region Total		5	0	5	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Field Office	82	3	1	4	75.00%	25.00%
Coastal Region Total		3	1	4	75.00%	25.00%
Homer	75	0	0	0		
Kenai	76	4	0	4	100.00%	0.00%
Mat-Su	77	5	0	5	100.00%	0.00%
Mat-Su Region Total		9	0	9	100.00%	0.00%
Gambell	83	2	0	2	100.00%	0.00%
Muldoon	84	3	0	3	100.00%	0.00%
Central Region Total		5	0	5	100.00%	0.00%
Alaska State Total	ALL	24	2	26	92.31%	7.69%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2017
February Report

Sample Months: 10/2016 through 06/2017

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	21	3	24	87.50%	12.50%	\$1,053	\$16,860	93.75%	6.25%
Sitka	22			0						
Ketchikan	23	26	3	29	89.66%	10.34%	\$1,994	\$18,232	89.06%	10.94%
Bethel	51	8	1	9	88.89%	11.11%	\$743	\$5,510	86.52%	13.48%
Southeast Region Total		55	7	62	88.71%	11.29%	\$3,790	\$40,602	90.67%	9.33%
Fairbanks	41	44	9	53	83.02%	16.98%	\$2,480	\$33,675	92.64%	7.36%
Nome	46	19	4	23	82.61%	17.39%	\$2,132	\$15,573	86.31%	13.69%
Kotzebue	47			0						
Northern Region Total		63	13	76	82.89%	17.11%	\$4,612	\$49,248	90.64%	9.36%
LTC, TEFRA, Waiver	70			0						
Field Office	82	46	4	50	92.00%	8.00%	\$1,173	\$31,980	96.33%	3.67%
Coastal Region Total		46	4	50	92.00%	8.00%	\$1,173	\$31,980	96.33%	3.67%
Homer	75			0						
Kenai	76	51	16	67	76.12%	23.88%	\$4,110	\$39,213	89.52%	10.48%
Mat-Su	77	92	6	98	93.88%	6.12%	\$2,442	\$62,392	96.09%	3.91%
Mat-Su Region Total		143	22	165	86.67%	13.33%	\$6,552	\$101,605	93.55%	6.45%
Gambell	83	30	5	35	85.71%	14.29%	\$1,952	\$21,894	91.08%	8.92%
Muldoon	84	23	3	26	88.46%	11.54%	\$1,301	\$18,134	92.83%	7.17%
Central Region Total		53	8	61	86.89%	13.11%	\$3,253	\$40,028	91.87%	8.13%
Alaska Overall		360	54	414	86.96%	13.04%	\$19,380	\$263,463	92.64%	7.36%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2017
February Report

Sample Months: 10/2016 through 06/2017

BY MONTH	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Total
Sample Universe	3,074	3,089	3,132	3,176	3,212	3,174	3,181	3,206	3,189				28,433
STATISTICS BY CASE:													
Sample Cases Selected	45	45	46	47	47	46	47	48	46				417
Cases Determined by Reviewers	45	45	46	47	47	46	47	48	46				417
Cases Pending	0	0	0	0	0	0	0	0	0				0
Total Cases Completed	44	45	46	46	47	46	47	47	46				414
Cases Not Subject to Review	1	0	0	1	0	0	0	1	0				3
Total Cases Completed	44	45	46	46	47	46	47	47	46				414
Total Correct Cases	37	39	40	42	42	39	42	43	36				360
Total Error Cases	7	6	6	4	5	7	5	4	10				54
Total Ineligible Cases	1	1	2	0	1	1	2	2	2				12
Total Over Paid Cases	5	4	3	2	4	5	2	2	6				33
Total Under Paid Cases	1	1	1	2	0	1	1	0	2				9
Case Accuracy Rate (%)	84.09	86.67	86.96	91.30	89.36	84.78	89.36	91.49	78.26				86.96%
Case Error Rate (%)	15.91	13.33	13.04	8.70	10.64	15.22	10.64	8.51	21.74				13.04%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$29,815	\$27,118	\$26,051	\$29,150	\$31,723	\$26,941	\$29,371	\$31,689	\$31,605				\$263,463
Total Error Payments (\$)	\$2,393	\$1,710	\$2,475	\$1,804	\$1,865	\$2,163	\$2,287	\$2,187	\$2,496				\$19,380
Total Ineligible Payments (\$)	\$743	\$554	\$1,257	\$0	\$667	\$288	\$1,350	\$1,225	\$1,273				\$7,357
Total Over Paid Payments (\$)	\$1,323	\$1,017	\$891	\$1,118	\$1,198	\$1,703	\$717	\$962	\$1,059				\$9,988
Total Under Paid Payments (\$)	\$327	\$139	\$327	\$686	\$0	\$172	\$220	\$0	\$164				\$2,035
Payment Accuracy Rate (%)	91.97%	93.69%	90.50%	93.81%	94.12%	91.97%	92.21%	93.10%	92.10%				92.64%
Payment Error Rate (%)	8.03%	6.31%	9.50%	6.19%	5.88%	8.03%	7.79%	6.90%	7.90%				7.36%
Ineligible Error Rate (%)	2.49%	2.04%	4.83%	0.00%	2.10%	1.07%	4.60%	3.87%	4.03%				2.79%
Over Paid Error Rate (%)	4.44%	3.75%	3.42%	3.84%	3.78%	6.32%	2.44%	3.04%	3.35%				3.79%
Under Paid Error Rate (%)	1.10%	0.51%	1.26%	2.35%	0.00%	0.64%	0.75%	0.00%	0.52%				0.77%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

FFY 2017
 February Report

Sample Months: 10/2016 through 06/2017

*June FFY17 Not Available

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	5	0	5	100.00%	0.00%
Sitka	22					
Ketchikan	23	3	1	4	75.00%	25.00%
Bethel	51	1	0	1	100.00%	0.00%
Southeast Region Total		9	1	10	90.00%	10.00%
Fairbanks	41	4	0	4	100.00%	0.00%
Nome	46	3	0	3	100.00%	0.00%
Kotzebue	47					
Northern Region Total		7	0	7	100.00%	0.00%
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%
Field Office	82	7	0	7	100.00%	0.00%
Coastal Region Total		9	0	9	100.00%	0.00%
Homer	75					
Kenai	76	6	0	6	100.00%	0.00%
Mat-Su	77	13	0	13	100.00%	0.00%
Mat-Su Region Total		19	0	19	100.00%	0.00%
Gambell	83	5	0	5	100.00%	0.00%
Muldoon	84	4	0	4	100.00%	0.00%
Central Region Total		9	0	9	100.00%	0.00%
Alaska State Total	ALL	53	1	54	98.15%	1.85%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2017
February Report
Sample Months: 10/2016 through 06/2017

BY MONTH	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Total
Sample Universe	597	549	611	656	582	594	364	348					4,301
Sample Cases Selected	6	6	7	8	7	6	7	7					54
Cases Determined by Reviewers	6	6	7	8	7	6	7	7					54
Cases Pending	0	0	0	0	0	0	0	0					0
Total Cases Completed	6	6	7	8	7	6	7	7					54
Cases Not Subject to Review	0	0	0	0	0	0	0	0					0
Total Cases Completed	6	6	7	8	7	6	7	7					54
Total Correct Cases	5	6	7	8	7	6	7	7					53
Total Error Cases	1	0	0	0	0	0	0	0					1
Case Accuracy Rate	83.33%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%					98.15%
Case Error Rate	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					1.85%
BY TYPE OF ACTION:													
Denied Cases	3	2	5	4	3	3	3	3					26
Closed Cases	3	4	2	4	4	3	4	4					28
Total Cases Completed	6	6	7	8	7	6	7	7					54
Denied Error Cases	0	0	0	0	0	0	0	0					0
Closed Error Cases	1	0	0	0	0	0	0	0					1
Total Error Cases	1	0	0	0	0	0	0	0					1
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Closed Error Rate	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					3.57%
Combined Case Error Rate	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					1.85%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2016
Final Report**

Sample Months: 10/2015 through 09/2016

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	23	3	26	88.46%	11.54%	\$1,830	\$15,107	87.89%	12.11%
Sitka	22	0	0	0			\$0	\$0		
Ketchikan	23	26	1	27	96.30%	3.70%	\$625	\$17,187	96.36%	3.64%
Bethel	51	9	1	10	90.00%	10.00%	\$138	\$5,366	97.43%	2.57%
Southeast Region Total		58	5	63	92.06%	7.94%	\$2,593	\$37,660	93.11%	6.89%
Fairbanks	41	45	16	61	73.77%	26.23%	\$5,957	\$38,923	84.70%	15.30%
Nome	46	13	8	21	61.90%	38.10%	\$2,924	\$12,072	75.78%	24.22%
Kotzebue	47	0	0	0			\$0	\$0		
Northern Region Total		58	24	82	70.73%	29.27%	\$8,881	\$50,995	82.58%	17.42%
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%	\$0	\$1,821	100.00%	0.00%
Field Office 2	71	15	2	17	88.24%	11.76%	\$1,536	\$11,522	86.67%	13.33%
Field Office 1	82	20	1	21	95.24%	4.76%	\$98	\$11,797	99.17%	0.83%
Coastal Region Total		37	3	40	92.50%	7.50%	\$1,634	\$25,140	93.50%	6.50%
Homer	75	0	0	0			\$0	\$0		
Kenai	76	49	13	62	79.03%	20.97%	\$7,126	\$38,235	81.36%	18.64%
Mat-Su	77	90	11	101	89.11%	10.89%	\$4,220	\$64,126	93.42%	6.58%
Mat-Su Region Total		139	24	163	85.28%	14.72%	\$11,346	\$102,361	88.92%	11.08%
Gambell	83	21	3	24	87.50%	12.50%	\$1,925	\$13,337	85.57%	14.43%
Muldoon	84	17	1	18	94.44%	5.56%	\$821	\$12,381	93.37%	6.63%
Central Region Total		38	4	42	90.48%	9.52%	\$2,746	\$25,718	89.32%	10.68%
Alaska Overall		330	60	390	84.62%	15.38%	\$27,200	\$241,874	88.75%	11.25%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2016
Final Report

Sample Months: 10/2015 through 09/2016

BY MONTH	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Total
Sample Universe	2,958	2,861	2,950	2,977	2,991	2,996	3,048	3,084	3,092	3,045	3,048	3,097	36,147
STATISTICS BY CASE:													
Sample Cases Selected	33	31	31	32	33	32	33	34	34	32	33	33	391
Cases Determined by Reviewers	33	31	31	32	33	32	33	34	34	32	33	33	391
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	33	31	31	31	33	32	33	34	34	32	33	33	390
Cases Not Subject to Review	0	0	0	1	0	0	0	0	0	0	0	0	1
Total Cases Completed	33	31	31	31	33	32	33	34	34	32	33	33	390
Total Correct Cases	28	26	26	25	30	27	28	29	24	29	28	30	330
Total Error Cases	5	5	5	6	3	5	5	5	10	3	5	3	60
Total Ineligible Cases	4	2	3	0	3	2	2	3	6	2	3	2	32
Total Over Paid Cases	1	3	1	5	0	3	1	0	3	0	2	1	20
Total Under Paid Cases	0	0	1	1	0	0	2	2	1	1	0	0	8
Case Accuracy Rate (%)	84.85	83.87	83.87	80.65	90.91	84.38	84.85	85.29	70.59	90.63	84.85	90.91	84.62%
Case Error Rate (%)	15.15	16.13	16.13	19.35	9.09	15.63	15.15	14.71	29.41	9.38	15.15	9.09	15.38%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$22,572	\$19,354	\$18,563	\$20,631	\$21,296	\$19,310	\$22,282	\$20,384	\$21,584	\$18,695	\$19,185	\$18,018	\$241,874
Total Error Payments (\$)	\$2,599	\$2,019	\$2,621	\$2,171	\$2,412	\$1,522	\$1,747	\$3,111	\$4,472	\$1,638	\$2,087	\$801	\$27,200
Total Ineligible Payments (\$)	\$2,366	\$1,343	\$1,702	\$0	\$2,412	\$1,015	\$1,477	\$2,604	\$3,926	\$1,303	\$1,840	\$703	\$20,691
Total Over Paid Payments (\$)	\$233	\$676	\$795	\$2,080	\$0	\$507	\$99	\$0	\$486	\$0	\$247	\$98	\$5,221
Total Under Paid Payments (\$)	\$0	\$0	\$124	\$91	\$0	\$0	\$171	\$507	\$60	\$335	\$0	\$0	\$1,288
Payment Accuracy Rate (%)	88.49%	89.57%	85.88%	89.48%	88.67%	92.12%	92.16%	84.74%	79.28%	91.24%	89.12%	95.55%	88.75%
Payment Error Rate (%)	11.51%	10.43%	14.12%	10.52%	11.33%	7.88%	7.84%	15.26%	20.72%	8.76%	10.88%	4.45%	11.25%
Ineligible Error Rate (%)	10.48%	6.94%	9.17%	0.00%	11.33%	5.26%	6.63%	12.77%	18.19%	6.97%	9.59%	3.90%	8.55%
Over Paid Error Rate (%)	1.03%	3.49%	4.28%	10.08%	0.00%	2.63%	0.44%	0.00%	2.25%	0.00%	1.29%	0.54%	2.16%
Under Paid Error Rate (%)	0.00%	0.00%	0.67%	0.44%	0.00%	0.00%	0.77%	2.49%	0.28%	1.79%	0.00%	0.00%	0.53%

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TEMPORARY ASSISTANCE ACCURACY**

FFY 2016
Final Report

DENIED AND CLOSED CASES Sample Months: 10/2015 through 09/2016

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	3	0	3	100.00%	0.00%
Bethel	51	0	0	0		
Southeast Region Total		6	0	6	100.00%	0.00%
Fairbanks	41	11	0	11	100.00%	0.00%
Nome	46	0	0	0		
Kotzebue	47	0	0	0		
Northern Region Total		11	0	11	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Field Office 2	71	3	0	3	100.00%	0.00%
Field Office 1	82	4	0	4	100.00%	0.00%
Coastal Region Total		7	0	7	100.00%	0.00%
Homer	75	0	0	0		
Kenai	76	9	0	9	100.00%	0.00%
Mat-Su	77	11	1	12	91.67%	8.33%
Mat-Su Region Total		20	1	21	95.24%	4.76%
Gambell	83	9	0	9	100.00%	0.00%
Muldoon	84	1	0	1	100.00%	0.00%
Central Region Total		10	0	10	100.00%	0.00%
Alaska State Total	ALL	54	1	55	98.18%	1.82%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2016
Final Report**

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BY MONTH	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Total
Sample Universe	736	493	610	622	627	593	648	543	765	630	679	597	7,543
Sample Cases Selected	6	2	4	5	5	4	5	4	6	5	5	4	55
Cases Determined by Reviewers	6	2	4	5	5	4	5	4	6	5	5	4	55
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	6	2	4	5	5	4	5	4	6	5	5	4	55
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	6	2	4	5	5	4	5	4	6	5	5	4	55
Total Correct Cases	6	2	4	5	5	4	5	4	5	5	5	4	54
Total Error Cases	0	0	0	0	0	0	0	0	1	0	0	0	1
Case Accuracy Rate	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	83.33%	100.00%	100.00%	100.00%	98.18%
Case Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	1.82%
BY TYPE OF ACTION:													
Denied Cases	4	1	2	3	3	2	3	1	3	3	3	2	30
Closed Cases	2	1	2	2	2	2	2	3	3	2	2	2	25
Total Cases Completed	6	2	4	5	5	4	5	4	6	5	5	4	55
Denied Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed Error Cases	0	0	0	0	0	0	0	0	1	0	0	0	1
Total Error Cases	0	0	0	0	0	0	0	0	1	0	0	0	1
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	0.00%	0.00%	0.00%	4.00%
Combined Case Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	1.82%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2015
Final Report

Sample Months: 10/2014 through 9/2015

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	15	0	15	100.00%	0.00%	\$0	\$10,565	100.00%	0.00%
Sitka	22	4	0	4	100.00%	0.00%	\$0	\$2,384	100.00%	0.00%
Ketchikan	23	23	4	27	85.19%	14.81%	\$687	\$15,926	95.69%	4.31%
Bethel	51	7	0	7	100.00%	0.00%	\$0	\$4,475	100.00%	0.00%
Southeast Region Total		49	4	53	92.45%	7.55%	\$687	\$33,350	97.94%	2.06%
Fairbanks	41	41	10	51	80.39%	19.61%	\$3,106	\$29,220	89.37%	10.63%
Nome	46	12	6	18	66.67%	33.33%	\$2,117	\$11,907	82.22%	17.78%
Kotzebue	47	0	0	0			\$0	\$0		
Northern Region Total		53	16	69	76.81%	23.19%	\$5,223	\$41,127	87.30%	12.70%
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Field Office 2	71	22	1	23	95.65%	4.35%	\$576	\$14,109	95.92%	4.08%
Field Office 1	82	18	3	21	85.71%	14.29%	\$1,494	\$13,146	88.64%	11.36%
Coastal Region Total		40	4	44	90.91%	9.09%	\$2,070	\$27,255	92.41%	7.59%
Kenai	76	34	11	45	75.56%	24.44%	\$3,277	\$26,890	87.81%	12.19%
Mat-Su	77	79	10	89	88.76%	11.24%	\$2,560	\$55,427	95.38%	4.62%
Gambell	83	2	0	2	100.00%	0.00%	\$0	\$1,392	100.00%	0.00%
Muldoon	84	33	5	38	86.84%	13.16%	\$2,089	\$26,420	92.09%	7.91%
Central Region Total		148	26	174	85.06%	14.94%	\$7,926	\$110,129	92.80%	7.20%
Alaska Overall		290	50	340	85.29%	14.71%	\$15,906	\$211,861	92.49%	7.51%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2015
Final Report**

Sample Months: 10/2014 through 9/2015

BY MONTH	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Total
Sample Universe	3,116	3,075	3,069	3,146	3,191	3,172	3,204	3,242	3,177	3,124	3,118	3,070	37,704
STATISTICS BY CASE:													
Sample Cases Selected	28	28	28	28	29	29	28	30	29	28	28	27	340
Cases Determined by Reviewers	28	28	28	28	29	29	28	30	29	28	28	27	340
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	28	28	28	28	29	29	28	30	29	28	28	27	340
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	28	28	28	28	29	29	28	30	29	28	28	27	340
Total Correct Cases	24	23	23	25	25	24	24	25	23	25	24	25	290
Total Error Cases	4	5	5	3	4	5	4	5	6	3	4	2	50
Total Ineligible Cases	1	2	0	1	1	1	1	1	0	1	1	0	10
Total Over Paid Cases	1	2	4	2	1	4	3	0	5	1	1	0	24
Total Under Paid Cases	2	1	1	0	2	0	0	4	1	1	2	2	16
Case Accuracy Rate (%)	85.71	82.14	82.14	89.29	86.21	82.76	85.71	83.33	79.31	89.29	85.71	92.59	85.29%
Case Error Rate (%)	14.29	17.86	17.86	10.71	13.79	17.24	14.29	16.67	20.69	10.71	14.29	7.41	14.71%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$17,523	\$15,438	\$16,792	\$16,578	\$17,294	\$18,163	\$18,642	\$18,154	\$20,734	\$17,819	\$16,558	\$18,166	\$211,861
Total Error Payments (\$)	\$1,762	\$1,513	\$1,119	\$659	\$1,141	\$1,765	\$2,361	\$1,333	\$1,521	\$1,027	\$1,312	\$393	\$15,906
Total Ineligible Payments (\$)	\$703	\$700	\$0	\$172	\$225	\$821	\$576	\$706	\$0	\$764	\$278	\$0	\$4,945
Total Over Paid Payments (\$)	\$199	\$485	\$840	\$487	\$103	\$944	\$1,785	\$0	\$1,074	\$204	\$524	\$0	\$6,645
Total Under Paid Payments (\$)	\$860	\$328	\$279	\$0	\$813	\$0	\$0	\$627	\$447	\$59	\$510	\$393	\$4,316
Payment Accuracy Rate (%)	89.94%	90.20%	93.34%	96.02%	93.40%	90.28%	87.34%	92.66%	92.66%	94.24%	92.08%	97.84%	92.49%
Payment Error Rate (%)	10.06%	9.80%	6.66%	3.98%	6.60%	9.72%	12.66%	7.34%	7.34%	5.76%	7.92%	2.16%	7.51%
Ineligible Error Rate (%)	4.01%	4.53%	0.00%	1.04%	1.30%	4.52%	3.09%	3.89%	0.00%	4.29%	1.68%	0.00%	2.33%
Over Paid Error Rate (%)	1.14%	3.14%	5.00%	2.94%	0.60%	5.20%	9.58%	0.00%	5.18%	1.14%	3.16%	0.00%	3.14%
Under Paid Error Rate (%)	4.91%	2.12%	1.66%	0.00%	4.70%	0.00%	0.00%	3.45%	2.16%	0.33%	3.08%	2.16%	2.04%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

**FFY 2015
 Final Report**

Sample Months: 10/2014 through 9/2015

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	4	0	4	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	8	0	8	100.00%	0.00%
Bethel	51	1	0	1	100.00%	0.00%
Southeast Region Total		13	0	13	100.00%	0.00%
Fairbanks	41	12	0	12	100.00%	0.00%
Nome	46	3	0	3	100.00%	0.00%
Kotzebue	47	0	0	0		
Northern Region Total		15	0	15	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Field Office 2	71	12	0	12	100.00%	0.00%
Field Office 1	82	5	0	5	100.00%	0.00%
Coastal Region Total		17	0	17	100.00%	0.00%
Kenai	76	7	0	7	100.00%	0.00%
Mat-Su	77	24	0	24	100.00%	0.00%
Gambell	83	6	0	6	100.00%	0.00%
Muldoon	84	12	0	12	100.00%	0.00%
Central Region Total		49	0	49	100.00%	0.00%
Alaska State Total	ALL	94	0	94	100.00%	0.00%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2015
Final Report**

Sample Months: 10/2014 through 9/2015

BY MONTH	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Total
Sample Universe	624	525	557	637	669	596	692	719	692	619	610	735	7,675
Sample Cases Selected	8	6	6	8	9	8	9	8	9	8	7	9	95
Cases Determined by Reviewers	8	6	6	8	9	8	9	8	9	8	7	9	95
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	8	6	6	8	9	8	9	8	8	8	7	9	94
Cases Not Subject to Review	0	0	0	0	0	0	0	0	1	0	0	0	1
Total Cases Completed	8	6	6	8	9	8	9	8	8	8	7	9	94
Total Correct Cases	8	6	6	8	9	8	9	8	8	8	7	9	94
Total Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Case Accuracy Rate	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Case Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
BY TYPE OF ACTION:													
Denied Cases	4	2	3	4	4	4	5	4	4	4	3	3	44
Closed Cases	4	4	3	4	5	4	4	4	4	4	4	6	50
Total Cases Completed	8	6	6	8	9	8	9	8	8	8	7	9	94
Denied Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Combined Case Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2014
Final Report

Sample Months: 10/2013 through 9/2014

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	15	3	18	83.33%	16.67%	\$1,665	\$11,137	85.05%	14.95%
Sitka	22			0						
Juneau	20	8	2	10	80.00%	20.00%	\$1,846	\$5,851	68.45%	31.55%
Southeast Region Total		23	5	28	82.14%	17.86%	\$3,511	\$16,988	79.33%	20.67%
Fairbanks NSB	41	31	2	33	93.94%	6.06%	\$733	\$20,558	96.43%	3.57%
Nome	46	10	3	13	76.92%	23.08%	\$1,093	\$8,302	86.83%	13.17%
Northern Region Total		41	5	46	89.13%	10.87%	\$1,826	\$28,860	93.67%	6.33%
Bethel	51	6	4	10	60.00%	40.00%	\$1,029	\$6,852	84.98%	15.02%
Field Office 1	82	15	2	17	88.24%	11.76%	\$847	\$8,978	90.57%	9.43%
Field Office 2	71	10	1	11	90.91%	9.09%	\$592	\$6,377	90.72%	9.28%
LTC, TEFRA, Waiver	70	1	1	2	50.00%	50.00%	\$72	\$1,123	93.59%	6.41%
Kenai	76	21	7	28	75.00%	25.00%	\$1,868	\$16,489	88.67%	11.33%
Coastal Region Total		53	15	68	77.94%	22.06%	\$4,408	\$39,819	88.93%	11.07%
Gambell	83	32	1	33	96.97%	3.03%	\$328	\$20,342	98.39%	1.61%
Muldoon	84	35	4	39	89.74%	10.26%	\$826	\$23,331	96.46%	3.54%
Mat-Su	77	77	2	79	97.47%	2.53%	\$1,705	\$54,641	96.88%	3.12%
Central Region Total		144	7	151	95.36%	4.64%	\$2,859	\$98,314	97.09%	2.91%
Alaska Overall		261	32	293	89.08%	10.92%	\$12,604	\$183,981	93.15%	6.85%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2014
Final Report**

Sample Months: 10/2013 through 9/2014

BY MONTH	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Total
Sample Universe	3,409	3,388	3,443	3,594	3,672	3,685	3,734	3,750	3,667	3,366	3,360	3,258	42,326
STATISTICS BY CASE:							Reviews Suspended						
Sample Cases Selected	29	29	29	30	32	27			31	29	29	28	293
Cases Determined by Reviewers	29	29	29	30	32	27			31	29	29	28	293
Cases Pending	0	0	0	0	0	0			0	0	0	0	0
Total Cases Completed	29	29	29	30	32	27			31	29	29	28	293
Cases Not Subject to Review	0	0	0	0	0	0			0	0	0	0	0
Total Cases Completed	29	29	29	30	32	27			31	29	29	28	293
Total Correct Cases	24	26	25	28	30	25			27	29	25	22	261
Total Error Cases	5	3	4	2	2	2			4	0	4	6	32
Total Ineligible Cases	3	1	2	1	1	0			1	0	0	4	13
Total Over Paid Cases	0	1	1	1	1	2			3	0	3	2	14
Total Under Paid Cases	2	1	1	0	0	0			0	0	1	0	5
Case Accuracy Rate (%)	82.76	89.66	86.21	93.33	93.75	92.59			87.10	100.00	86.21	78.57	89.08%
Case Error Rate (%)	17.24	10.34	13.79	6.67	6.25	7.41			12.90	0.00	13.79	21.43	10.92%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$17,740	\$17,199	\$18,656	\$16,541	\$21,494	\$17,127			\$21,564	\$18,882	\$17,467	\$17,311	\$183,981
Total Error Payments (\$)	\$3,007	\$1,222	\$1,886	\$644	\$1,436	\$454			\$651	\$0	\$1,231	\$2,073	\$12,604
Total Ineligible Payments (\$)	\$2,566	\$592	\$1,642	\$289	\$782	\$0			\$283	\$0	\$0	\$1,469	\$7,623
Total Over Paid Payments (\$)	\$0	\$356	\$136	\$355	\$654	\$454			\$368	\$0	\$1,159	\$604	\$4,086
Total Under Paid Payments (\$)	\$441	\$274	\$108	\$0	\$0	\$0			\$0	\$0	\$72	\$0	\$895
Payment Accuracy Rate (%)	83.05%	92.89%	89.89%	96.11%	93.32%	97.35%			96.98%	100.00%	92.95%	88.02%	93.15%
Payment Error Rate (%)	16.95%	7.11%	10.11%	3.89%	6.68%	2.65%			3.02%	0.00%	7.05%	11.98%	6.85%
Ineligible Error Rate (%)	14.46%	3.44%	8.80%	1.75%	3.64%	0.00%			1.31%	0.00%	0.00%	8.49%	4.14%
Over Paid Error Rate (%)	0.00%	2.07%	0.73%	2.15%	3.04%	2.65%			1.71%	0.00%	6.64%	3.49%	2.22%
Under Paid Error Rate (%)	2.49%	1.59%	0.58%	0.00%	0.00%	0.00%			0.00%	0.00%	0.41%	0.00%	0.49%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2014
Final Report

Sample Months: 10/2013 through 9/2014

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
Southeast Region Total		5	0	5	100.00%	0.00%
Fairbanks NSB	41	11	1	12	91.67%	8.33%
Nome	46	3	0	3	100.00%	0.00%
Northern Region Total		14	1	15	93.33%	6.67%
Bethel	51	3	0	3	100.00%	0.00%
Field Office 1	82	1	0	1	100.00%	0.00%
Field Office 2	71	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	9	0	9	100.00%	0.00%
Coastal Region Total		15	0	15	100.00%	0.00%
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	4	0	4	100.00%	0.00%
Mat-Su	77	23	0	23	100.00%	0.00%
Central Region Total		43	0	43	100.00%	0.00%
Alaska State Total	ALL	77	1	78	98.72%	1.28%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2014
Final Report**

Sample Months: 10/2013 through 9/2014

BY MONTH	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Total
Sample Universe	789	671	663	694	683	708	638	729	861	601	682	659	8,378
						Reviews Suspended							
Sample Cases Selected	9	7	8	8	8			8	10	7	7	7	79
Cases Determined by Reviewers	9	7	8	8	8			8	10	7	7	7	79
Cases Pending	0	0	0	0	0			0	0	0	0	0	0
Total Cases Completed	9	7	8	8	8			7	10	7	7	7	78
Cases Not Subject to Review	0	0	0	0	0			1	0	0	0	0	1
Total Cases Completed	9	7	8	8	8			7	10	7	7	7	78
Total Correct Cases	9	7	8	7	8			7	10	7	7	7	77
Total Error Cases	0	0	0	1	0			0	0	0	0	0	1
Case Accuracy Rate	100.00%	100.00%	100.00%	87.50%	100.00%			100.00%	100.00%	100.00%	100.00%	100.00%	98.72%
Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	1.28%
BY TYPE OF ACTION:													
Denied Cases	4	3	3	4	4			3	5	3	4	4	37
Closed Cases	5	4	5	4	4			4	5	4	3	3	41
Total Cases Completed	9	7	8	8	8			7	10	7	7	7	78
Denied Error Cases	0	0	0	1	0			0	0	0	0	0	1
Closed Error Cases	0	0	0	0	0			0	0	0	0	0	0
Total Error Cases	0	0	0	1	0			0	0	0	0	0	1
Denied Error Rate	0.00%	0.00%	0.00%	25.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	2.70%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Combined Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	1.28%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2013
Final Report

Sample Months: 10/2012 through 9/2013

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	9	0	9	100.00%	0.00%	\$0	\$6,006	100.00%	0.00%
Sitka	22	5	1	6	83.33%	16.67%	\$72	\$3,462	97.92%	2.08%
Juneau	20	4	1	5	80.00%	20.00%	\$762	\$3,815	80.03%	19.97%
Southeast Region Total		18	2	20	90.00%	10.00%	\$834	\$13,283	93.72%	6.28%
Fairbanks NSB	41	26	6	32	81.25%	18.75%	\$1,393	\$22,787	93.89%	6.11%
Nome	46	12	0	12	100.00%	0.00%	\$0	\$5,479	100.00%	0.00%
Northern Region Total		38	6	44	86.36%	13.64%	\$1,393	\$28,266	95.07%	4.93%
Bethel	51									
Field Offices	82	4	2	6	66.67%	33.33%	\$620	\$3,379	81.65%	18.35%
LTC, TEFRA, Waiver	70									
Kenai	76	18	4	22	81.82%	18.18%	\$1,655	\$12,651	86.92%	13.08%
Coastal Region Total		22	6	28	78.57%	21.43%	\$2,275	\$16,030	85.81%	14.19%
Gambell	83	33	3	36	91.67%	8.33%	\$1,467	\$21,461	93.16%	6.84%
Muldoon	84	31	3	34	91.18%	8.82%	\$916	\$20,736	95.58%	4.42%
Mat-Su	77	66	3	69	95.65%	4.35%	\$1,069	\$43,444	97.54%	2.46%
Central Region Total		130	9	139	93.53%	6.47%	\$3,452	\$85,641	95.97%	4.03%
Alaska Overall		208	23	231	90.04%	9.96%	\$7,954	\$143,220	94.45%	5.55%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2013
Final Report**

Sample Months: 10/2012 through 9/2013

BY MONTH	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Total
Sample Universe	3,630	3,646	3,357	3,740	3,735	3,730	3,656	3,655	3,521	3,435	3,406	3,426	42,937
STATISTICS BY CASE:													
Sample Cases Selected	19	20	19	20	20	20	19	20	19	19	19	19	233
Cases Determined by Reviewers	19	20	19	20	20	20	19	20	19	19	19	19	233
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	18	20	19	19	20	20	19	20	19	19	19	19	231
Cases Not Subject to Review	1	0	0	1	0	0	0	0	0	0	0	0	2
Total Cases Completed	18	20	19	19	20	20	19	20	19	19	19	19	231
Total Correct Cases	17	17	19	18	17	14	15	19	19	19	16	18	208
Total Error Cases	1	3	0	1	3	6	4	1	0	0	3	1	23
Total Ineligible Cases	0	2	0	0	1	1	0	1	0	0	0	0	5
Total Over Paid Cases	1	1	0	1	2	4	1	0	0	0	2	1	13
Total Under Paid Cases	0	0	0	0	0	1	3	0	0	0	1	0	5
Case Accuracy Rate (%)	94.44	85.00	100.00	94.74	85.00	70.00	78.95	95.00	100.00	100.00	84.21	94.74	90.04%
Case Error Rate (%)	5.56	15.00	0.00	5.26	15.00	30.00	21.05	5.00	0.00	0.00	15.79	5.26	9.96%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$9,958	\$12,804	\$11,516	\$12,818	\$13,914	\$11,849	\$10,254	\$13,339	\$12,513	\$10,415	\$12,277	\$11,563	\$143,220
Total Error Payments (\$)	\$184	\$1,378	\$0	\$571	\$1,705	\$1,664	\$1,041	\$318	\$0	\$0	\$862	\$231	\$7,954
Total Ineligible Payments (\$)	\$0	\$945	\$0	\$0	\$762	\$722	\$0	\$318	\$0	\$0	\$0	\$0	\$2,747
Total Over Paid Payments (\$)	\$184	\$433	\$0	\$571	\$943	\$645	\$72	\$0	\$0	\$0	\$658	\$231	\$3,737
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$297	\$969	\$0	\$0	\$0	\$204	\$0	\$1,470
Payment Accuracy Rate (%)	98.15%	89.24%	100.00%	95.55%	87.75%	85.96%	89.85%	97.62%	100.00%	100.00%	92.98%	98.00%	94.45%
Payment Error Rate (%)	1.85%	10.76%	0.00%	4.45%	12.25%	14.04%	10.15%	2.38%	0.00%	0.00%	7.02%	2.00%	5.55%
Ineligible Error Rate (%)	0.00%	7.38%	0.00%	0.00%	5.48%	6.09%	0.00%	2.38%	0.00%	0.00%	0.00%	0.00%	1.92%
Over Paid Error Rate (%)	1.85%	3.38%	0.00%	4.45%	6.78%	5.44%	0.70%	0.00%	0.00%	0.00%	5.36%	2.00%	2.61%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	2.51%	9.45%	0.00%	0.00%	0.00%	1.66%	0.00%	1.03%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

FFY 2013
 Final Report

Sample Months: 10/2012 through 9/2013

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	1	0	1	100.00%	0.00%
Sitka	22	0				
Juneau	20	2	0	2	100.00%	0.00%
Southeast Region Total		3	0	3	100.00%	0.00%
Fairbanks NSB	41	14	0	14	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
Northern Region Total		16	0	16	100.00%	0.00%
Bethel	51					
Field Offices	82	4	0	4	100.00%	0.00%
LTC, TEFRA, Waiver	70					
Kenai	76	9	1	10	90.00%	10.00%
Coastal Region Total		13	1	14	92.86%	7.14%
Anchorage - Gambell	83	17	0	17	100.00%	0.00%
Anchorage - Muldoon	84	8	0	8	100.00%	0.00%
Mat-Su	77	21	0	21	100.00%	0.00%
Central Region Total		46	0	46	100.00%	0.00%
Alaska State Total	ALL	78	1	79	98.73%	1.27%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2013
Final Report**

Sample Months: 10/2012 through 9/2013

BY MONTH	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Total
Sample Universe	743	705	719	730	730	718	700	752	841	770	719	849	8,976
Sample Cases Selected	6	7	6	6	8	6	6	7	7	6	6	8	79
Cases Determined by Reviewers	6	7	6	6	8	6	6	7	7	6	6	8	79
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	6	7	6	6	8	6	6	7	7	6	6	8	79
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	6	7	6	6	8	6	6	7	7	6	6	8	79
Total Correct Cases	6	6	6	6	8	6	6	7	7	6	6	8	78
Total Error Cases	0	1	0	0	0	0	0	0	0	0	0	0	1
Case Accuracy Rate	100.00%	85.71%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	98.73%
Case Error Rate	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.27%
BY TYPE OF ACTION:													
Denied Cases	3	3	3	3	3	2	2	3	4	4	3	5	38
Closed Cases	3	4	3	3	5	4	4	4	3	2	3	3	41
Total Cases Completed	6	7	6	6	8	6	6	7	7	6	6	8	79
Denied Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed Error Cases	0	1	0	0	0	0	0	0	0	0	0	0	1
Total Error Cases	0	1	0	0	0	0	0	0	0	0	0	0	1
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Closed Error Rate	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.44%
Combined Case Error Rate	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.27%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2012
Final Report**

Sample Months: 10/2011 through 9/2012

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	12	2	14	85.71%	14.29%	\$268	\$6,742	96.02%	3.98%
Sitka	22	4	0	4	100.00%	0.00%	\$0	\$1,999	100.00%	0.00%
Juneau	20	8	0	8	100.00%	0.00%	\$0	\$4,993	100.00%	0.00%
Southeast Region Total		24	2	26	92.31%	7.69%	\$268	\$13,734	98.05%	1.95%
Fairbanks NSB	41	25	2	27	92.59%	7.41%	\$819	\$15,046	94.56%	5.44%
Nome	46	9	2	11	81.82%	18.18%	\$417	\$6,518	93.60%	6.40%
Northern Region Total		34	4	38	89.47%	10.53%	\$1,236	\$21,564	94.27%	5.73%
Bethel	51									
Field Office	82	4	0	4	100.00%	0.00%	\$0	\$2,025	100.00%	0.00%
LTC, TEFRA, Waiver	70									
Kenai	76	17	1	18	94.44%	5.56%	\$310	\$10,175	96.95%	3.05%
Coastal Region Total		21	1	22	95.45%	4.55%	\$310	\$12,200	97.46%	2.54%
Gambell	83	57	9	66	86.36%	13.64%	\$3,127	\$39,034	91.99%	8.01%
Muldoon	84	61	5	66	92.42%	7.58%	\$1,778	\$39,040	95.45%	4.55%
Mat-Su	77	69	7	76	90.79%	9.21%	\$2,260	\$45,738	95.06%	4.94%
Central Region Total		187	21	208	89.90%	10.10%	\$7,165	\$123,812	94.21%	5.79%
Alaska Overall		266	28	294	90.48%	9.52%	\$8,979	\$171,310	94.76%	5.24%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2012
Final Report

Sample Months: 10/2011 through 9/2012

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
Sample Universe	3,692	3,713	3,814	3,858	3,901	3,911	3,854	3,826	3,771	3,664	3,699	3,629	45,332
STATISTICS BY CASE:													
Sample Cases Selected	23	25	25	25	26	25	24	25	24	25	24	24	295
Cases Determined by Reviewers	23	25	25	25	26	25	24	25	24	25	24	24	295
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	23	24	25	25	26	25	24	25	24	25	24	24	294
Cases Not Subject to Review	0	1	0	0	0	0	0	0	0	0	0	0	1
Total Cases Completed	23	24	25	25	26	25	24	25	24	25	24	24	294
Total Correct Cases	22	24	23	22	26	22	19	23	20	24	19	22	266
Total Error Cases	1	0	2	3	0	3	5	2	4	1	5	2	28
Total Ineligible Cases	0	0	1	0	0	2	1	1	2	1	1	1	10
Total Over Paid Cases	1	0	0	1	0	1	3	1	1	0	3	1	12
Total Under Paid Cases	0	0	1	2	0	0	1	0	1	0	1	0	6
Case Accuracy Rate (%)	95.65	100.00	92.00	88.00	100.00	88.00	79.17	92.00	83.33	96.00	79.17	91.67	90.48%
Case Error Rate (%)	4.35	0.00	8.00	12.00	0.00	12.00	20.83	8.00	16.67	4.00	20.83	8.33	9.52%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$13,941	\$11,582	\$12,720	\$15,237	\$13,962	\$15,174	\$13,780	\$16,132	\$14,838	\$12,467	\$15,940	\$15,537	\$171,310
Total Error Payments (\$)	\$103	\$0	\$884	\$609	\$0	\$1,051	\$1,416	\$928	\$1,828	\$123	\$1,275	\$762	\$8,979
Total Ineligible Payments (\$)	\$0	\$0	\$555	\$0	\$0	\$722	\$493	\$502	\$890	\$123	\$923	\$452	\$4,660
Total Over Paid Payments (\$)	\$103	\$0	\$0	\$102	\$0	\$329	\$624	\$426	\$383	\$0	\$271	\$310	\$2,548
Total Under Paid Payments (\$)	\$0	\$0	\$329	\$507	\$0	\$0	\$299	\$0	\$555	\$0	\$81	\$0	\$1,771
Payment Accuracy Rate (%)	99.26%	100.00%	93.05%	96.00%	100.00%	93.07%	89.72%	94.25%	87.68%	99.01%	92.00%	95.10%	94.76%
Payment Error Rate (%)	0.74%	0.00%	6.95%	4.00%	0.00%	6.93%	10.28%	5.75%	12.32%	0.99%	8.00%	4.90%	5.24%
Ineligible Error Rate (%)	0.00%	0.00%	4.36%	0.00%	0.00%	4.76%	3.58%	3.11%	6.00%	0.99%	5.79%	2.91%	2.72%
Over Paid Error Rate (%)	0.74%	0.00%	0.00%	0.67%	0.00%	2.17%	4.53%	2.64%	2.58%	0.00%	1.70%	2.00%	1.49%
Under Paid Error Rate (%)	0.00%	0.00%	2.59%	3.33%	0.00%	0.00%	2.17%	0.00%	3.74%	0.00%	0.51%	0.00%	1.03%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

FFY 2012
 Final Report

Sample Months: 10/2011 through 9/2012

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	8	0	8	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
Southeast Region Total		10	0	10	100.00%	0.00%
Fairbanks NSB	41	14	0	14	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
Northern Region Total		16	0	16	100.00%	0.00%
Bethel	51	0				
Field Office	82	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	0				
Kenai	76	11	0	11	100.00%	0.00%
Coastal Region Total		13	0	13	100.00%	0.00%
Anchorage - Gambell	83	20	1	21	95.24%	4.76%
Anchorage - Muldoon	84	20	0	20	100.00%	0.00%
Mat-Su	77	26	0	26	100.00%	0.00%
Central Region Total		66	1	67	98.51%	1.49%
Alaska State Total	ALL	105	1	106	99.06%	0.94%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2012
Final Report**

Sample Months: 10/2011 through 9/2012

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
Sample Universe	694	688	672	696	655	729	735	770	856	725	837	649	8,706
Sample Cases Selected	8	8	9	9	8	9	9	9	11	8	10	8	106
Cases Determined by Reviewers	8	8	9	9	8	9	9	9	11	8	10	8	106
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	8	8	9	9	8	9	9	9	11	8	10	8	106
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	8	8	9	9	8	9	9	9	11	8	10	8	106
Total Correct Cases	8	8	9	8	8	9	9	9	11	8	10	8	105
Total Error Cases	0	0	0	1	0	0	0	0	0	0	0	0	1
Case Accuracy Rate	100.00%	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.06%
Case Error Rate	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.94%
BY TYPE OF ACTION:													
Denied Cases	3	5	4	4	4	3	4	4	5	4	5	3	48
Closed Cases	5	3	5	5	4	6	5	5	6	4	5	5	58
Total Cases Completed	8	8	9	9	8	9	9	9	11	8	10	8	106
Denied Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed Error Cases	0	0	0	1	0	0	0	0	0	0	0	0	1
Total Error Cases	0	0	0	1	0	0	0	0	0	0	0	0	1
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Closed Error Rate	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.72%
Combined Case Error Rate	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.94%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	16	1	17	94.12%	5.88%	\$61	\$10,486	99.42%	0.58%
Sitka	22	5	0	5	100.00%	0.00%	\$0	\$3,185	100.00%	0.00%
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$836	100.00%	0.00%
Southeast Region Total		23	1	24	95.83%	4.17%	\$61	\$14,507	99.58%	0.42%
Fairbanks NSB	41	20	5	25	80.00%	20.00%	\$1,059	\$14,568	92.73%	7.27%
Fairbanks Rural	44	1	0	1	100.00%	0.00%	\$0	\$900	100.00%	0.00%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,056	100.00%	0.00%
Northern Region Total		24	5	29	82.76%	17.24%	\$1,059	\$16,524	93.59%	6.41%
Bethel	51									
Field Office	82	7	1	8	87.50%	12.50%	\$246	\$4,402	94.41%	5.59%
LTC, TEFRA, Waiver	70	1	1	2	50.00%	50.00%	\$271	\$1,104	75.45%	24.55%
Kenai	76	17	6	23	73.91%	26.09%	\$1,312	\$14,753	91.11%	8.89%
Nome	46	17	1	18	94.44%	5.56%	\$62	\$9,714	99.36%	0.64%
Coastal Region Total		42	9	51	82.35%	17.65%	\$1,891	\$29,973	93.69%	6.31%
Gambell	83	67	11	78	85.90%	14.10%	\$3,211	\$52,517	93.89%	6.11%
Muldoon	84	62	9	71	87.32%	12.68%	\$2,204	\$40,646	94.58%	5.42%
Mat-Su	77	76	6	82	92.68%	7.32%	\$991	\$47,744	97.92%	2.08%
Central Region Total		205	26	231	88.74%	11.26%	\$6,406	\$140,907	95.45%	4.55%
Alaska Overall		294	41	335	87.76%	12.24%	\$9,417	\$201,911	95.34%	4.66%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
Sample Universe	3,459	3,424	3,576	3,682	3,712	3,746	3,772	3,796	3,805	3,755	3,816	3,785	44,328
STATISTICS BY CASE:													
Sample Cases Selected	26	27	27	27	29	28	28	29	30	28	29	29	337
Cases Determined by Reviewers	26	27	27	27	29	28	28	29	30	28	29	29	337
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	25	27	27	27	29	28	28	29	30	28	28	29	335
Cases Not Subject to Review	1	0	0	0	0	0	0	0	0	0	1	0	2
Total Cases Completed	25	27	27	27	29	28	28	29	30	28	28	29	335
Total Correct Cases	23	24	22	21	29	25	27	23	26	24	24	26	294
Total Error Cases	2	3	5	6	0	3	1	6	4	4	4	3	41
Total Ineligible Cases	1	0	0	1	0	0	0	0	0	1	0	1	4
Total Over Paid Cases	1	3	2	2	0	1	1	4	3	2	2	2	23
Total Under Paid Cases	0	0	3	3	0	2	0	2	1	1	2	0	14
Case Accuracy Rate (%)	92.00	88.89	81.48	77.78	100.00	89.29	96.43	79.31	86.67	85.71	85.71	89.66	87.76%
Case Error Rate (%)	8.00	11.11	18.52	22.22	0.00	10.71	3.57	20.69	13.33	14.29	14.29	10.34	12.24%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$11,544	\$15,589	\$15,840	\$16,469	\$20,333	\$19,119	\$16,428	\$17,538	\$19,116	\$18,442	\$15,509	\$15,984	\$201,911
Total Error Payments (\$)	\$587	\$1,006	\$883	\$1,064	\$0	\$178	\$831	\$583	\$1,130	\$757	\$850	\$1,548	\$9,417
Total Ineligible Payments (\$)	\$561	\$0	\$0	\$142	\$0	\$0	\$0	\$0	\$0	\$260	\$0	\$1,331	\$2,294
Total Over Paid Payments (\$)	\$26	\$1,006	\$241	\$447	\$0	\$61	\$831	\$485	\$1,022	\$251	\$498	\$217	\$5,085
Total Under Paid Payments (\$)	\$0	\$0	\$642	\$475	\$0	\$117	\$0	\$98	\$108	\$246	\$352	\$0	\$2,038
Payment Accuracy Rate (%)	94.92%	93.55%	94.43%	93.54%	100.00%	99.07%	94.94%	96.68%	94.09%	95.90%	94.52%	90.32%	95.34%
Payment Error Rate (%)	5.08%	6.45%	5.57%	6.46%	0.00%	0.93%	5.06%	3.32%	5.91%	4.10%	5.48%	9.68%	4.66%
Ineligible Error Rate (%)	4.86%	0.00%	0.00%	0.86%	0.00%	0.00%	0.00%	0.00%	0.00%	1.41%	0.00%	8.33%	1.14%
Over Paid Error Rate (%)	0.23%	6.45%	1.52%	2.71%	0.00%	0.32%	5.06%	2.77%	5.35%	1.36%	3.21%	1.36%	2.52%
Under Paid Error Rate (%)	0.00%	0.00%	4.05%	2.88%	0.00%	0.61%	0.00%	0.56%	0.56%	1.33%	2.27%	0.00%	1.01%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2011
Final

Sample Months: 10/2010 through 9/2011

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	2	0	2	100.00%	0.00%
Southeast Region Total		6	0	6	100.00%	0.00%
Fairbanks NSB	41	12	0	12	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	0	0	0		
Northern Region Total		12	0	12	100.00%	0.00%
Bethel	51	0	0	0		
Field Office	82	1	0	1	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	7	0	7	100.00%	0.00%
Coastal Region Total		14	0	14	100.00%	0.00%
Anchorage - Gambell	83	32	1	33	96.97%	3.03%
Anchorage - Muldoon	84	23	2	25	92.00%	8.00%
Mat-Su	77	21	1	22	95.45%	4.55%
Central Region Total		76	4	80	95.00%	5.00%
Alaska State Total	ALL	108	4	112	96.43%	3.57%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2011
Final

Sample Months: 10/2010 through 9/2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
Sample Universe	632	653	698	687	690	757	647	693	743	789	808	738	8,535
Sample Cases Selected	11	10	11	11	10	11	10	11	12	13	13	12	135
Cases Determined by Reviewers	11	10	11	11	10	11	10	11	12	13	13	12	135
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	8	7	9	9	9	9	9	10	10	10	11	11	112
Cases Not Subject to Review	3	3	2	2	1	2	1	1	2	3	2	1	23
Total Cases Completed	8	7	9	9	9	9	9	10	10	10	11	11	112
Total Correct Cases	8	7	8	9	8	9	9	10	9	9	11	11	108
Total Error Cases	0	0	1	0	1	0	0	0	1	1	0	0	4
Case Accuracy Rate	100.00%	100.00%	88.89%	100.00%	88.89%	100.00%	100.00%	100.00%	90.00%	90.00%	100.00%	100.00%	96.43%
Case Error Rate	0.00%	0.00%	11.11%	0.00%	11.11%	0.00%	0.00%	0.00%	10.00%	10.00%	0.00%	0.00%	3.57%
BY TYPE OF ACTION:													
Denied Cases	3	2	4	6	4	5	5	5	5	5	7	7	58
Closed Cases	5	5	5	3	5	4	4	5	5	5	4	4	54
Total Cases Completed	8	7	9	9	9	9	9	10	10	10	11	11	112
Denied Error Cases	0	0	1	0	0	0	0	0	1	1	0	0	3
Closed Error Cases	0	0	0	0	1	0	0	0	0	0	0	0	1
Total Error Cases	0	0	1	0	1	0	0	0	1	1	0	0	4
Denied Error Rate	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	20.00%	0.00%	0.00%	5.17%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.85%
Combined Case Error Rate	0.00%	0.00%	11.11%	0.00%	11.11%	0.00%	0.00%	0.00%	10.00%	10.00%	0.00%	0.00%	3.57%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	19	1	20	95.00%	5.00%	\$32	\$13,028	99.75%	0.25%
Sitka	22	2	0	2	100.00%	0.00%	\$0	\$960	100.00%	0.00%
Juneau	20	4	1	5	80.00%	20.00%	\$32	\$3,608	99.11%	0.89%
Southeast Region Total		25	2	27	92.59%	7.41%	\$64	\$17,596	99.64%	0.36%
Fairbanks NSB	41	19	1	20	95.00%	5.00%	\$104	\$12,765	99.19%	0.81%
Fairbanks Rural	44	3	1	4	75.00%	25.00%	\$303	\$2,796	89.16%	10.84%
NRO APA Unit	43	9	0	9	100.00%	0.00%	\$0	\$4,199	100.00%	0.00%
Northern Region Total		31	2	33	93.94%	6.06%	\$407	\$19,760	97.94%	2.06%
Bethel	51									
Field Office	82	3	2	5	60.00%	40.00%	\$436	\$2,655	83.58%	16.42%
LTC, TEFRA, Waiver	70									
Kenai	76	27	0	27	100.00%	0.00%	\$0	\$14,824	100.00%	0.00%
Nome	46	17	1	18	94.44%	5.56%	\$247	\$9,575	97.42%	2.58%
Coastal Region Total		47	3	50	94.00%	6.00%	\$683	\$27,054	97.48%	2.52%
APA Unit	71	3	0	3	100.00%	0.00%	\$0	\$1,037	100.00%	0.00%
Gambell	83	24	4	28	85.71%	14.29%	\$552	\$15,294	96.39%	3.61%
Muldoon	84	84	10	94	89.36%	10.64%	\$3,007	\$58,033	94.82%	5.18%
Mat-Su	77	78	3	81	96.30%	3.70%	\$506	\$49,436	98.98%	1.02%
Mat-Su APA	78	21	0	21	100.00%	0.00%	\$0	\$9,667	100.00%	0.00%
Central Region Total		210	17	227	92.51%	7.49%	\$4,065	\$133,467	96.95%	3.05%
Alaska Overall		313	24	337	92.88%	7.12%	\$5,219	\$197,877	97.36%	2.64%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Sample Universe	3,092	3,062	3,086	3,172	3,236	3,302	3,360	3,429	3,477	3,460	3,520	3,510	39,706
STATISTICS BY CASE:													
Sample Cases Selected	27	26	26	27	29	29	28	30	30	30	30	31	343
Cases Determined by Reviewers	27	26	26	27	29	29	28	30	30	30	30	31	343
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	27	26	26	26	28	29	27	30	29	29	29	31	337
Cases Not Subject to Review	0	0	0	1	1	0	1	0	1	1	1		6
Total Cases Completed	27	26	26	26	28	29	27	30	29	29	29	31	337
Total Correct Cases	25	26	22	22	26	28	26	29	26	27	27	29	313
Total Error Cases	2	0	4	4	2	1	1	1	3	2	2	2	24
Total Ineligible Cases	0	0	0	0	0	0	0	0	1	0	1	1	3
Total Over Paid Cases	1	0	1	1	1	0	0	0	1	1	0	1	7
Total Under Paid Cases	1	0	3	3	1	1	1	1	1	1	1	0	14
Case Accuracy Rate (%)	92.59	100.00	84.62	84.62	92.86	96.55	96.30	96.67	89.66	93.10	93.10	93.55	92.88%
Case Error Rate (%)	7.41	0.00	15.38	15.38	7.14	3.45	3.70	3.33	10.34	6.90	6.90	6.45	7.12%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$15,951	\$14,225	\$15,306	\$12,980	\$16,880	\$17,968	\$15,611	\$20,117	\$18,219	\$15,488	\$16,908	\$18,224	\$197,877
Total Error Payments (\$)	\$119	\$0	\$707	\$697	\$404	\$227	\$95	\$214	\$922	\$831	\$448	\$555	\$5,219
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$385	\$0	\$388	\$452	\$1,225
Total Over Paid Payments (\$)	\$87	\$0	\$153	\$121	\$101	\$0	\$0	\$0	\$433	\$283	\$0	\$103	\$1,281
Total Under Paid Payments (\$)	\$32	\$0	\$554	\$576	\$303	\$227	\$95	\$214	\$104	\$548	\$60	\$0	\$2,713
Payment Accuracy Rate (%)	99.25%	100.00%	95.38%	94.63%	97.61%	98.74%	99.39%	98.94%	94.94%	94.63%	97.35%	96.95%	97.36%
Payment Error Rate (%)	0.75%	0.00%	4.62%	5.37%	2.39%	1.26%	0.61%	1.06%	5.06%	5.37%	2.65%	3.05%	2.64%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.11%	0.00%	2.29%	2.48%	0.62%
Over Paid Error Rate (%)	0.55%	0.00%	1.00%	0.93%	0.60%	0.00%	0.00%	0.00%	2.38%	1.83%	0.00%	0.57%	0.65%
Under Paid Error Rate (%)	0.20%	0.00%	3.62%	4.44%	1.80%	1.26%	0.61%	1.06%	0.57%	3.54%	0.35%	0.00%	1.37%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2010
Final

Sample Months: 10/2009 through 9/2010

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	10	0	10	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
Southeast Region Total		12	0	12	100.00%	0.00%
Fairbanks NSB	41	9	0	9	100.00%	0.00%
Fairbanks Rural	44	10	0	10	100.00%	0.00%
Fairbanks APA Unit	43	2	0	2	100.00%	0.00%
Northern Region Total		21	0	21	100.00%	0.00%
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	18	0	18	100.00%	0.00%
Nome	46	5	0	5	100.00%	0.00%
Coastal Region Total		29	0	29	100.00%	0.00%
APA Unit	71	0	0	0		
Anchorage - Gambell	83	20	0	20	100.00%	0.00%
Anchorage - Muldoon	84	29	1	30	96.67%	3.33%
Mat-Su	77	36	1	37	97.30%	2.70%
Mat-Su APA	78	3	1	4	75.00%	25.00%
Central Region Total		88	3	91	96.70%	3.30%
Alaska State Total	ALL	150	3	153	98.04%	1.96%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Sample Universe	675	582	647	683	622	668	705	646	788	788	758	766	8,328
Sample Cases Selected	16	13	15	16	13	16	16	14	18	19	18	18	192
Cases Determined by Reviewers	16	13	15	16	13	16	16	14	18	19	18	18	192
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	14	8	10	10	11	13	13	11	16	16	15	16	153
Cases Not Subject to Review	2	5	5	6	2	3	3	3	2	3	3	2	39
Total Cases Completed	14	8	10	10	11	13	13	11	16	16	15	16	153
Total Correct Cases	14	8	10	9	11	13	13	11	15	15	15	16	150
Total Error Cases	0	0	0	1	0	0	0	0	1	1	0	0	3
Case Accuracy Rate	100.00%	100.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%	93.75%	93.75%	100.00%	100.00%	98.04%
Case Error Rate	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	1.96%
BY TYPE OF ACTION:													
Denied Cases	5	3	5	4	6	7	7	6	10	8	6	8	75
Closed Cases	9	5	5	6	5	6	6	5	6	8	9	8	78
Total Cases Completed	14	8	10	10	11	13	13	11	16	16	15	16	153
Denied Error Cases	0	0	0	0	0	0	0	0	0	1	0	0	1
Closed Error Cases	0	0	0	1	0	0	0	0	1	0	0	0	2
Total Error Cases	0	0	0	1	0	0	0	0	1	1	0	0	3
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	1.33%
Closed Error Rate	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	2.56%
Combined Case Error Rate	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	1.96%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	14	0	14	100.00%	0.00%	\$0	\$9,380	100.00%	0.00%
Sitka	22	0	0	0			\$0	\$0		
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$1,375	100.00%	0.00%
Southeast Region Total		16	0	16	100.00%	0.00%	\$0	\$10,755	100.00%	0.00%
Fairbanks NSB	41	9	1	10	90.00%	10.00%	\$168	\$6,064	97.23%	2.77%
Fairbanks Rural	44	2	2	4	50.00%	50.00%	\$204	\$3,651	94.41%	5.59%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,777	100.00%	0.00%
Northern Region Total		14	3	17	82.35%	17.65%	\$372	\$11,492	96.76%	3.24%
Bethel	51	0	0	0			\$0	\$0		
Field Office	82	7	1	8	87.50%	12.50%	\$452	\$5,089	91.12%	8.88%
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Kenai	76	16	1	17	94.12%	5.88%	\$200	\$8,404	97.62%	2.38%
Nome	46	6	1	7	85.71%	14.29%	\$129	\$4,841	97.34%	2.66%
Coastal Region Total		29	3	32	90.63%	9.38%	\$781	\$18,334	95.74%	4.26%
APA Unit	71	13	0	13	100.00%	0.00%	\$0	\$6,779	100.00%	0.00%
Gambell	83	7	1	8	87.50%	12.50%	\$502	\$3,742	86.58%	13.42%
Muldoon	84	43	5	48	89.58%	10.42%	\$748	\$31,107	97.60%	2.40%
Mat-Su	77	38	0	38	100.00%	0.00%	\$0	\$24,146	100.00%	0.00%
Mat-Su APA	78	7	2	9	77.78%	22.22%	\$127	\$4,201	96.98%	3.02%
Central Region Total		108	8	116	93.10%	6.90%	\$1,377	\$69,975	98.03%	1.97%
Alaska Overall		167	14	181	92.27%	7.73%	\$2,530	\$110,556	97.71%	2.29%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

**FFY 2009
 Final**

Sample Months: 10/2008 through 4/2009

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	0	0	0		
Southeast Region Total		4	0	4	100.00%	0.00%
Fairbanks NSB	41	8	0	8	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	1	0	1	100.00%	0.00%
Northern Region Total		9	0	9	100.00%	0.00%
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	1	0	1	100.00%	0.00%
Coastal Region Total		13	0	13	100.00%	0.00%
APA Unit	71	4	0	4	100.00%	0.00%
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	16	2	18	88.89%	11.11%
Mat-Su	77	16	0	16	100.00%	0.00%
Mat-Su APA	78	0	0	0		
Central Region Total		52	2	54	96.30%	3.70%
Alaska State Total	ALL	78	2	80	97.50%	2.50%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
Sample Universe	637	587	682	601	636	656	680						4,479
								REVIEWS SUSPENDED DUE TO CLEAN SWEEP INITIATIVE					
Sample Cases Selected	15	14	17	13	15	15	16						105
Cases Determined by Reviewers	15	14	17	13	15	15	16						105
Cases Pending	0	0	0	0	0	0	0						0
Total Cases Completed	13	11	14	8	12	11	11						80
Cases Not Subject to Review	2	3	3	5	3	4	5						25
Total Cases Completed	13	11	14	8	12	11	11						80
Total Correct Cases	13	11	14	7	12	11	10						78
Total Error Cases	0	0	0	1	0	0	1						2
Case Accuracy Rate	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	90.91%						97.50%
Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						2.50%
BY TYPE OF ACTION:													
Denied Cases	6	6	8	4	6	6	6						42
Closed Cases	7	5	6	4	6	5	5						38
Total Cases Completed	13	11	14	8	12	11	11						80
Denied Error Cases	0	0	0	1	0	0	0						1
Closed Error Cases	0	0	0	0	0	0	1						1
Total Error Cases	0	0	0	1	0	0	1						2
Denied Error Rate	0.00%	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%						2.38%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%						2.63%
Combined Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						2.50%