

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	19	1	20	95.00%	5.00%	\$32	\$13,028	99.75%	0.25%
Sitka	22	2	0	2	100.00%	0.00%	\$0	\$960	100.00%	0.00%
Juneau	20	4	1	5	80.00%	20.00%	\$32	\$3,608	99.11%	0.89%
Southeast Region Total		25	2	27	92.59%	7.41%	\$64	\$17,596	99.64%	0.36%
Fairbanks NSB	41	19	1	20	95.00%	5.00%	\$104	\$12,765	99.19%	0.81%
Fairbanks Rural	44	3	1	4	75.00%	25.00%	\$303	\$2,796	89.16%	10.84%
NRO APA Unit	43	9	0	9	100.00%	0.00%	\$0	\$4,199	100.00%	0.00%
Northern Region Total		31	2	33	93.94%	6.06%	\$407	\$19,760	97.94%	2.06%
Bethel	51									
Field Office	82	3	2	5	60.00%	40.00%	\$436	\$2,655	83.58%	16.42%
LTC, TEFRA, Waiver	70									
Kenai	76	27	0	27	100.00%	0.00%	\$0	\$14,824	100.00%	0.00%
Nome	46	17	1	18	94.44%	5.56%	\$247	\$9,575	97.42%	2.58%
Coastal Region Total		47	3	50	94.00%	6.00%	\$683	\$27,054	97.48%	2.52%
APA Unit	71	3	0	3	100.00%	0.00%	\$0	\$1,037	100.00%	0.00%
Gambell	83	24	4	28	85.71%	14.29%	\$552	\$15,294	96.39%	3.61%
Muldoon	84	84	10	94	89.36%	10.64%	\$3,007	\$58,033	94.82%	5.18%
Mat-Su	77	78	3	81	96.30%	3.70%	\$506	\$49,436	98.98%	1.02%
Mat-Su APA	78	21	0	21	100.00%	0.00%	\$0	\$9,667	100.00%	0.00%
Central Region Total		210	17	227	92.51%	7.49%	\$4,065	\$133,467	96.95%	3.05%
Alaska Overall		313	24	337	92.88%	7.12%	\$5,219	\$197,877	97.36%	2.64%

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Final

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BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Sample Universe	3,092	3,062	3,086	3,172	3,236	3,302	3,360	3,429	3,477	3,460	3,520	3,510	39,706
STATISTICS BY CASE:													
Sample Cases Selected	27	26	26	27	29	29	28	30	30	30	30	31	343
Cases Determined by Reviewers	27	26	26	27	29	29	28	30	30	30	30	31	343
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	27	26	26	26	28	29	27	30	29	29	29	31	337
Cases Not Subject to Review	0	0	0	1	1	0	1	0	1	1	1		6
Total Cases Completed	27	26	26	26	28	29	27	30	29	29	29	31	337
Total Correct Cases	25	26	22	22	26	28	26	29	26	27	27	29	313
Total Error Cases	2	0	4	4	2	1	1	1	3	2	2	2	24
Total Ineligible Cases	0	0	0	0	0	0	0	0	1	0	1	1	3
Total Over Paid Cases	1	0	1	1	1	0	0	0	1	1	0	1	7
Total Under Paid Cases	1	0	3	3	1	1	1	1	1	1	1	0	14
Case Accuracy Rate (%)	92.59	100.00	84.62	84.62	92.86	96.55	96.30	96.67	89.66	93.10	93.10	93.55	92.88%
Case Error Rate (%)	7.41	0.00	15.38	15.38	7.14	3.45	3.70	3.33	10.34	6.90	6.90	6.45	7.12%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$15,951	\$14,225	\$15,306	\$12,980	\$16,880	\$17,968	\$15,611	\$20,117	\$18,219	\$15,488	\$16,908	\$18,224	\$197,877
Total Error Payments (\$)	\$119	\$0	\$707	\$697	\$404	\$227	\$95	\$214	\$922	\$831	\$448	\$555	\$5,219
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$385	\$0	\$388	\$452	\$1,225
Total Over Paid Payments (\$)	\$87	\$0	\$153	\$121	\$101	\$0	\$0	\$0	\$433	\$283	\$0	\$103	\$1,281
Total Under Paid Payments (\$)	\$32	\$0	\$554	\$576	\$303	\$227	\$95	\$214	\$104	\$548	\$60	\$0	\$2,713
Payment Accuracy Rate (%)	99.25%	100.00%	95.38%	94.63%	97.61%	98.74%	99.39%	98.94%	94.94%	94.63%	97.35%	96.95%	97.36%
Payment Error Rate (%)	0.75%	0.00%	4.62%	5.37%	2.39%	1.26%	0.61%	1.06%	5.06%	5.37%	2.65%	3.05%	2.64%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.11%	0.00%	2.29%	2.48%	0.62%
Over Paid Error Rate (%)	0.55%	0.00%	1.00%	0.93%	0.60%	0.00%	0.00%	0.00%	2.38%	1.83%	0.00%	0.57%	0.65%
Under Paid Error Rate (%)	0.20%	0.00%	3.62%	4.44%	1.80%	1.26%	0.61%	1.06%	0.57%	3.54%	0.35%	0.00%	1.37%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

FFY 2010
 Final

Sample Months: 10/2009 through 9/2010

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	10	0	10	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
Southeast Region Total		12	0	12	100.00%	0.00%
Fairbanks NSB	41	9	0	9	100.00%	0.00%
Fairbanks Rural	44	10	0	10	100.00%	0.00%
Fairbanks APA Unit	43	2	0	2	100.00%	0.00%
Northern Region Total		21	0	21	100.00%	0.00%
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	18	0	18	100.00%	0.00%
Nome	46	5	0	5	100.00%	0.00%
Coastal Region Total		29	0	29	100.00%	0.00%
APA Unit	71	0	0	0		
Anchorage - Gambell	83	20	0	20	100.00%	0.00%
Anchorage - Muldoon	84	29	1	30	96.67%	3.33%
Mat-Su	77	36	1	37	97.30%	2.70%
Mat-Su APA	78	3	1	4	75.00%	25.00%
Central Region Total		88	3	91	96.70%	3.30%
Alaska State Total	ALL	150	3	153	98.04%	1.96%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Sample Universe	675	582	647	683	622	668	705	646	788	788	758	766	8,328
Sample Cases Selected	16	13	15	16	13	16	16	14	18	19	18	18	192
Cases Determined by Reviewers	16	13	15	16	13	16	16	14	18	19	18	18	192
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	14	8	10	10	11	13	13	11	16	16	15	16	153
Cases Not Subject to Review	2	5	5	6	2	3	3	3	2	3	3	2	39
Total Cases Completed	14	8	10	10	11	13	13	11	16	16	15	16	153
Total Correct Cases	14	8	10	9	11	13	13	11	15	15	15	16	150
Total Error Cases	0	0	0	1	0	0	0	0	1	1	0	0	3
Case Accuracy Rate	100.00%	100.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%	93.75%	93.75%	100.00%	100.00%	98.04%
Case Error Rate	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	1.96%
BY TYPE OF ACTION:													
Denied Cases	5	3	5	4	6	7	7	6	10	8	6	8	75
Closed Cases	9	5	5	6	5	6	6	5	6	8	9	8	78
Total Cases Completed	14	8	10	10	11	13	13	11	16	16	15	16	153
Denied Error Cases	0	0	0	0	0	0	0	0	0	1	0	0	1
Closed Error Cases	0	0	0	1	0	0	0	0	1	0	0	0	2
Total Error Cases	0	0	0	1	0	0	0	0	1	1	0	0	3
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	1.33%
Closed Error Rate	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	2.56%
Combined Case Error Rate	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	1.96%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	14	0	14	100.00%	0.00%	\$0	\$9,380	100.00%	0.00%
Sitka	22	0	0	0			\$0	\$0		
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$1,375	100.00%	0.00%
Southeast Region Total		16	0	16	100.00%	0.00%	\$0	\$10,755	100.00%	0.00%
Fairbanks NSB	41	9	1	10	90.00%	10.00%	\$168	\$6,064	97.23%	2.77%
Fairbanks Rural	44	2	2	4	50.00%	50.00%	\$204	\$3,651	94.41%	5.59%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,777	100.00%	0.00%
Northern Region Total		14	3	17	82.35%	17.65%	\$372	\$11,492	96.76%	3.24%
Bethel	51	0	0	0			\$0	\$0		
Field Office	82	7	1	8	87.50%	12.50%	\$452	\$5,089	91.12%	8.88%
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Kenai	76	16	1	17	94.12%	5.88%	\$200	\$8,404	97.62%	2.38%
Nome	46	6	1	7	85.71%	14.29%	\$129	\$4,841	97.34%	2.66%
Coastal Region Total		29	3	32	90.63%	9.38%	\$781	\$18,334	95.74%	4.26%
APA Unit	71	13	0	13	100.00%	0.00%	\$0	\$6,779	100.00%	0.00%
Gambell	83	7	1	8	87.50%	12.50%	\$502	\$3,742	86.58%	13.42%
Muldoon	84	43	5	48	89.58%	10.42%	\$748	\$31,107	97.60%	2.40%
Mat-Su	77	38	0	38	100.00%	0.00%	\$0	\$24,146	100.00%	0.00%
Mat-Su APA	78	7	2	9	77.78%	22.22%	\$127	\$4,201	96.98%	3.02%
Central Region Total		108	8	116	93.10%	6.90%	\$1,377	\$69,975	98.03%	1.97%
Alaska Overall		167	14	181	92.27%	7.73%	\$2,530	\$110,556	97.71%	2.29%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

FFY 2009
 Final

Sample Months: 10/2008 through 4/2009

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	0	0	0		
Southeast Region Total		4	0	4	100.00%	0.00%
Fairbanks NSB	41	8	0	8	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	1	0	1	100.00%	0.00%
Northern Region Total		9	0	9	100.00%	0.00%
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	1	0	1	100.00%	0.00%
Coastal Region Total		13	0	13	100.00%	0.00%
APA Unit	71	4	0	4	100.00%	0.00%
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	16	2	18	88.89%	11.11%
Mat-Su	77	16	0	16	100.00%	0.00%
Mat-Su APA	78	0	0	0		
Central Region Total		52	2	54	96.30%	3.70%
Alaska State Total	ALL	78	2	80	97.50%	2.50%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
Sample Universe	637	587	682	601	636	656	680						4,479
								REVIEWS SUSPENDED DUE TO CLEAN SWEEP INITIATIVE					
Sample Cases Selected	15	14	17	13	15	15	16						105
Cases Determined by Reviewers	15	14	17	13	15	15	16						105
Cases Pending	0	0	0	0	0	0	0						0
Total Cases Completed	13	11	14	8	12	11	11						80
Cases Not Subject to Review	2	3	3	5	3	4	5						25
Total Cases Completed	13	11	14	8	12	11	11						80
Total Correct Cases	13	11	14	7	12	11	10						78
Total Error Cases	0	0	0	1	0	0	1						2
Case Accuracy Rate	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	90.91%						97.50%
Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						2.50%
BY TYPE OF ACTION:													
Denied Cases	6	6	8	4	6	6	6						42
Closed Cases	7	5	6	4	6	5	5						38
Total Cases Completed	13	11	14	8	12	11	11						80
Denied Error Cases	0	0	0	1	0	0	0						1
Closed Error Cases	0	0	0	0	0	0	1						1
Total Error Cases	0	0	0	1	0	0	1						2
Denied Error Rate	0.00%	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%						2.38%
Closed Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%						2.63%
Combined Case Error Rate	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						2.50%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2007
FINAL

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Jnu Family Support Unit	21	1	0	1	100.00%	0.00%	\$0	\$636	100.00%	0.00%
Ketchikan	23	13	0	13	100.00%	0.00%	\$0	\$8,171	100.00%	0.00%
Sitka	22	4	1	5	80.00%	20.00%	\$81	\$2,485	96.74%	3.26%
Southeast APA Office	20			0						
Southeast Region Total		18	1	19	94.74%	5.26%	\$81	\$11,292	99.28%	0.72%
Fairbanks NSB	41	13	0	13	100.00%	0.00%	\$0	\$7,298	100.00%	0.00%
Fairbanks Rural	44	7	0	7	100.00%	0.00%	\$0	\$4,488	100.00%	0.00%
NRO APA Unit	43	6	0	6	100.00%	0.00%	\$0	\$3,344	100.00%	0.00%
Northern Region Total		26	0	26	100.00%	0.00%	\$0	\$15,130	100.00%	0.00%
Bethel	51			0						
Field Office	82	16	1	17	94.12%	5.88%	\$103	\$9,385	98.90%	1.10%
LTC, TEFRA, Waiver	70			0						
Kenai	76	19	1	20	95.00%	5.00%	\$108	\$13,027	99.17%	0.83%
Nome	46	9	2	11	81.82%	18.18%	\$157	\$5,552	97.17%	2.83%
Coastal Region Total		44	4	48	91.67%	8.33%	\$368	\$27,964	98.68%	1.32%
APA Unit	71	16	3	19	84.21%	15.79%	\$789	\$11,193	92.95%	7.05%
Gambell	83	6	0	6	100.00%	0.00%	\$0	\$3,006	100.00%	0.00%
Muldoon	84	44	1	45	97.78%	2.22%	\$47	\$29,276	99.84%	0.16%
Mat-Su	77	42	1	43	97.67%	2.33%	\$73	\$26,636	99.73%	0.27%
Mat-Su APA	78	8	0	8	100.00%	0.00%	\$0	\$5,294	100.00%	0.00%
Central Region Total		116	5	121	95.87%	4.13%	\$909	\$75,405	98.79%	1.21%
Alaska Overall		204	10	214	95.33%	4.67%	\$1,358	\$129,791	98.95%	1.05%

**Quality Assessment Sample
Temporary Assistance Accuracy
Open Cases**

FFY 2006 Final
January 2007

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Jnu Family Support Unit	21	4	1	5	80.0%	20.0%	\$204	\$2,925	93.0%	7.0%
Ketchikan	23	11	1	12	91.7%	8.3%	\$717	\$9,221	92.2%	7.8%
Sitka	22	1	0	1	100.0%	0.0%	\$0	\$252	100.0%	0.0%
Southeast APA Office	20	2	0	2	100.0%	0.0%	\$0	\$756	100.0%	0.0%
Southeast Region		18	2	20	90.0%	10.0%	\$921	\$13,154	93.0%	7.0%
Fairbanks NSB	41	14	1	15	93.3%	6.7%	\$55	\$8,177	99.3%	0.7%
Fairbanks Rural	44	13	0	13	100.0%	0.0%	\$0	\$7,526	100.0%	0.0%
Fairbanks APA Office	43	3	0	3	100.0%	0.0%	\$0	\$1,560	100.0%	0.0%
Northern Region		30	1	31	96.8%	3.2%	\$55	\$17,263	99.7%	0.3%
Bethel	51									
Field Office	80 & 82	16	4	20	80.0%	20.0%	\$1,051	\$13,860	92.4%	7.6%
LTC, TEFRA, Waiver	70									
Kenai SSU	55	1	1	2	50.0%	50.0%	\$459	\$1,099	58.2%	41.8%
Kenai	76	21	0	21	100.0%	0.0%	\$0	\$12,057	100.0%	0.0%
Kotzebue	47	1	0	1	100.0%	0.0%	\$0	\$1,025	100.0%	0.0%
Nome	46	11	1	12	91.7%	8.3%	\$34	\$7,696	99.6%	0.4%
Nome SSU	48									
Coastal Region		50	6	56	89.3%	10.7%	\$1,544	\$35,737	95.7%	4.3%
APA Unit	71	15	1	16	93.8%	6.3%	\$452	\$8,583	94.7%	5.3%
Anchorage - Gambell	83	8	1	9	88.9%	11.1%	\$452	\$4,206	89.3%	10.7%
Anchorage - Muldoon	84	56	6	62	90.3%	9.7%	\$565	\$42,044	98.7%	1.3%
Mat-Su	77	34	2	36	94.4%	5.6%	\$686	\$26,336	97.4%	2.6%
Mat-Su APA	78	4	2	6	66.7%	33.3%	\$871	\$2,798	68.9%	31.1%
Central Region		117	12	129	90.7%	9.3%	\$3,026	\$83,967	96.4%	3.6%
Alaska Overall		215	21	236	91.1%	8.9%	\$5,546	\$150,121	96.3%	3.7%

**Temporary Assistance Benefit Accuracy
FFY05 Final**

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Southeast Region										
Jnu Family Support Unit	21	2	2	4	50.0%	50.0%	\$132	\$2,852	95.4%	4.6%
Ketchikan	23	13	1	14	92.9%	7.1%	\$136	\$10,216	98.7%	1.3%
Sitka	22	1	0	1	100.0%	0.0%	\$0	\$1,025	100.0%	0.0%
Southeast APA Office	20	1	0	1	100.0%	0.0%	\$0	\$452	100.0%	0.0%
		17	3	20	85.0%	15.0%	\$268	\$14,545	98.2%	1.8%
Northern Region										
Fairbanks NSB	41	9	0	9	100.0%	0.0%	\$0	\$5,442	100.0%	0.0%
Fairbanks Rural	44	4	0	4	100.0%	0.0%	\$0	\$1,693	100.0%	0.0%
Fairbanks APA Office	43	1	0	1	100.0%	0.0%	\$0	\$656	100.0%	0.0%
		14	0	14	100.0%	0.0%	\$0	\$7,791	100.0%	0.0%
Coastal Region										
Bethel	51									
Field Office	80 & 82	10	1	11	90.9%	9.1%	\$452	\$7,230	93.7%	6.3%
Field Office #3	70									
Kenai SSU	55									
Kenai	76	16	0	16	100.0%	0.0%	\$0	\$6,680	100.0%	0.0%
Kotzebue	47	4	0	4	100.0%	0.0%	\$0	\$2,866	100.0%	0.0%
Nome	46	6	1	7	85.7%	14.3%	\$62	\$4,290	98.6%	1.4%
		36	2	38	94.7%	5.3%	\$514	\$21,066	97.6%	2.4%
Central Region										
APA Unit	71	20	0	20	100.0%	0.0%	\$0	\$10,693	100.0%	0.0%
Anchorage - Gambell	83	33	4	37	89.2%	10.8%	\$821	\$23,169	96.5%	3.5%
Anchorage - Muldoon	84	63	6	69	91.3%	8.7%	\$2,170	\$48,033	95.5%	4.5%
Mat-Su	77	29	1	30	96.7%	3.3%	\$41	\$20,807	99.8%	0.2%
Mat-Su APA	78	6	1	7	85.7%	14.3%	\$369	\$3,672	90.0%	10.0%
		151	12	163	92.6%	7.4%	\$3,401	\$106,374	96.8%	3.2%
Alaska Overall		218	17	235	92.8%	7.2%	\$4,183	\$149,776	97.2%	2.8%

Temporary Assistance Benefit Accuracy FFY 2004 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Jnu Family Support Unit	21	2	1	3	66.7%	33.3%		\$101	\$1,788	94.4%	5.6%
Ketchikan	23	8	0	8	100.0%	0.0%		\$0	\$5,566	100.0%	0.0%
Sitka	22										
Southeast APA Office	20										
Southeast Region Total		10	1	11	90.9%	9.1%		\$101	\$7,354	98.6%	1.4%
Fairbanks NSB	41	3	2	5	60.0%	40.0%		\$237	\$3,557	93.3%	6.7%
Fairbanks Rural	44	3	2	5	60.0%	40.0%		\$165	\$2,386	93.1%	6.9%
Fairbanks APA Office	43	1	0	1	100.0%	0.0%		\$0	\$554	100.0%	0.0%
Northern Region Total		7	4	11	63.6%	36.4%		\$402	\$6,497	93.8%	6.2%
State Support Unit	24										
Bethel	51										
Bethel SSU	55										
Field Office	80 & 82	12	0	12	100.0%	0.0%		\$0	\$6,990	100.0%	0.0%
Field Office #3	70										
Kenai SSU	55										
Kenai	76	8	0	8	100.0%	0.0%		\$0	\$5,038	100.0%	0.0%
Kotzebue	47	0	1	1	0.0%	100.0%		\$163	\$241	32.4%	67.6%
Nome	46	6	1	7	85.7%	14.3%		\$279	\$3,025	90.8%	9.2%
Nome SSU	48										
Coastal Region Total		26	2	28	92.9%	7.1%		\$442	\$15,294	97.1%	2.9%
APA Unit	71	11	0	11	100.0%	0.0%		\$0	\$5,838	100.0%	0.0%
Anchorage - Gambell	83	15	2	17	88.2%	11.8%		\$628	\$11,356	94.5%	5.5%
Anchorage - Muldoon	84	50	3	53	94.3%	5.7%		\$354	\$37,236	99.0%	1.0%
Mat-Su	77	25	0	25	100.0%	0.0%		\$0	\$15,420	100.0%	0.0%
Central Region Total		101	5	106	95.3%	4.7%		\$982	\$69,850	98.6%	1.4%
Alaska State Total	ALL	144	12	156	92.3%	7.7%		\$1,927	\$98,995	98.1%	1.9%

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Temporary Assistance Benefit Accuracy FFY 2003 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Juneau Field Office	21	0	2	2	0.0%	100.0%		\$1,130	\$1,130	0.0%	100.0%
Ketchikan	23	1	1	2	50.0%	50.0%		\$774	\$1,642	52.9%	47.1%
Sitka	22	1	0	1	100.0%	0.0%		\$0	\$834	100.0%	0.0%
Southeast RASMO	20										
Southeast Region Total		2	3	5	40.0%	60.0%		\$1,904	\$3,606	47.2%	52.8%
Fairbanks	41	3	2	5	60.0%	40.0%		\$1,061	\$3,320	68.0%	32.0%
Fairbanks FO	44	6	1	7	85.7%	14.3%		\$63	\$4,490	98.6%	1.4%
Ft. Yukon	43	1	0	1	100.0%	0.0%		\$0	\$1,229	100.0%	0.0%
Northern Region Total		10	3	13	76.9%	23.1%		\$1,124	\$9,039	87.6%	12.4%
State Support Unit	24										
Bethel	51										
Bethel SSU	55										
Field Office #1	82	11	1	12	91.7%	8.3%		\$511	\$8,124	93.7%	6.3%
Field Office #2	80	1	0	1	100.0%	0.0%		\$0	\$82	100.0%	0.0%
Field Office #3	70										
Kenai SSU	55										
Kenai	76	13	2	15	86.7%	13.3%		\$244	\$9,765	97.5%	2.5%
Kotzebue	47	1	0	1	100.0%	0.0%		\$0	\$554	100.0%	0.0%
Nome	46	2	2	4	50.0%	50.0%		\$354	\$2,854	87.6%	12.4%
Nome SSU	48										
Coastal Region Total		28	5	33	84.8%	15.2%		\$1,109	\$21,379	94.8%	5.2%
APA Unit	71	8	0	8	100.0%	0.0%		\$0	\$5,746	100.0%	0.0%
Anchorage - Gambell	83	45	7	52	86.5%	13.5%		\$2,018	\$38,592	94.8%	5.2%
Anchorage - Muldoon	84	34	6	40	85.0%	15.0%		\$1,349	\$25,521	94.7%	5.3%
Mat-Su	77	24	3	27	88.9%	11.1%		\$193	\$16,085	98.8%	1.2%
Central Region Total		111	16	127	87.4%	12.6%		\$3,560	\$85,944	95.9%	4.1%
Alaska State Total	ALL	151	27	178	84.8%	15.2%		\$7,697	\$119,968	93.6%	6.4%

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Temporary Assistance Benefit Accuracy FFY 2002 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Juneau Field Office	21										
Ketchikan	23	4	2	6	66.7%	33.3%		\$849	\$4,080	79.2%	20.8%
Sitka	22	1	0	1	100.0%	0.0%		\$0	\$821	100.0%	0.0%
Southeast RASMO	20										
Southeast Region Total		5	2	7	71.4%	28.6%		\$849	\$4,901	82.7%	17.3%
Fairbanks	41	2	1	3	66.7%	33.3%		\$82	\$1,634	95.0%	5.0%
Fairbanks FO	44	3	1	4	75.0%	25.0%		\$218	\$2,926	92.5%	7.5%
Ft. Yukon	43	0	1	1	0.0%	100.0%		\$66	\$656	89.9%	10.1%
Northern Region Total		5	3	8	62.5%	37.5%		\$366	\$5,216	93.0%	7.0%
State Support Unit	24	1	0	1	100.0%	0.0%		\$0	\$422	100.0%	0.0%
Bethel	51										
Bethel SSU	55										
Field Office #1	82	4	2	6	66.7%	33.3%		\$288	\$3,541	91.9%	8.1%
Field Office #2	80	3	0	3	100.0%	0.0%		\$0	\$1,291	100.0%	0.0%
Field Office #3	70										
Kenai	76	10	0	10	100.0%	0.0%		\$0	\$5,729	100.0%	0.0%
Kotzebue	47										
Nome	46	3	1	4	75.0%	25.0%		\$98	\$1,887	94.8%	5.2%
Nome SSU	48										
Coastal Region Total		21	3	24	87.5%	12.5%		\$386	\$12,870	97.0%	3.0%
APA Unit	71	7	0	7	100.0%	0.0%		\$0	\$4,656	100.0%	0.0%
Anchorage - Gambell	83	58	12	70	82.9%	17.1%		\$5,500	\$47,473	88.4%	11.6%
Anchorage - Muldoon	84	28	6	34	82.4%	17.6%		\$2,126	\$22,183	90.4%	9.6%
Mat-Su	77	27	4	31	87.1%	12.9%		\$228	\$21,015	98.9%	1.1%
Central Region Total		120	22	142	84.5%	15.5%		\$7,854	\$95,327	91.8%	8.2%
Alaska State Total	ALL	151	30	181	83.4%	16.6%		\$9,455	\$118,314	92.0%	8.0%

TA

Temporary Assistance Benefit Accuracy FFY 2001 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Juneau Field Office	21	2	0	2	100.0%	0.0%		\$0	\$1,154	100.0%	0.0%
Ketchikan	23										
Sitka	22	1	0	1	100.0%	0.0%		\$0	\$821	100.0%	0.0%
Southeast RASMO	20	1	0	1	100.0%	0.0%		\$0	\$452	100.0%	0.0%
Southeast Region Total		4	0	4	100.0%	0.0%		\$0	\$2,427	100.0%	0.0%
Fairbanks	41	6	0	6	100.0%	0.0%		\$0	\$4,385	100.0%	0.0%
Fairbanks FO	44	6	1	7	85.7%	14.3%		\$248	\$5,061	95.1%	4.9%
Ft. Yukon	43										
Northern Region Total		12	1	13	92.3%	7.7%		\$248	\$9,446	97.4%	2.6%
State Support Unit	24	1	1	2	50.0%	50.0%		\$125	\$1,486	91.6%	8.4%
Bethel	51	5	0	5	100.0%	0.0%		\$0	\$3,333	100.0%	0.0%
Bethel SSU	55										
Field Office #1	82	10	2	12	83.3%	16.7%		\$536	\$7,639	93.0%	7.0%
Field Office #2	80	4	0	4	100.0%	0.0%		\$0	\$1,451	100.0%	0.0%
Field Office #3	70										
Kenai	76	6	1	7	85.7%	14.3%		\$451	\$4,875	90.7%	9.3%
Kotzebue	47	0	2	2				\$475	\$1,386	65.7%	
Nome	46	3	0	3	100.0%	0.0%		\$0	\$1,310	100.0%	0.0%
Nome SSU	48										
Coastal Region Total		29	6	35	82.9%	17.1%		\$1,587	\$21,480	92.6%	7.4%
APA Unit	71	7	3	10	70.0%	30.0%		\$1,794	\$5,703	68.5%	31.5%
Anchorage - Gambell	83	88	12	100	88.0%	12.0%		\$4,410	\$68,153	93.5%	6.5%
Anchorage - Muldoon	84	28	4	32	0.875	0.125		\$1,380	\$22,391	93.8%	6.2%
Mat-Su	77	23	3	26	88.5%	11.5%		\$602	\$16,137	96.3%	3.7%
Central Region Total		146	22	168	86.9%	13.1%		\$8,186	\$112,384	92.7%	7.3%
Alaska State Total	ALL	191	29	220	86.8%	13.2%		\$10,021	\$145,737	93.1%	6.9%

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Temporary Assistance Benefit Accuracy FFY 2000 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Juneau Field Office	21	1	0	1	100.0%	0.0%		\$0	\$447	100.0%	0.0%
Ketchikan	23	1	0	1	100.0%	0.0%		\$0	\$563	100.0%	0.0%
Sitka	22										
Southeast RASMO	20										
Southeast Region Total		2	0	2	100.0%	0.0%		\$0	\$1,010	100.0%	0.0%
Fairbanks	41	3	0	3	100.0%	0.0%		\$0	\$2,250	100.0%	0.0%
Fairbanks FO	44	1	0	1	100.0%	0.0%		\$0	\$450	100.0%	0.0%
Ft. Yukon	43										
Northern Region Total		4	0	4	100.0%	0.0%		\$0	\$2,700	100.0%	0.0%
Bethel	51	10	2	12	83.3%	16.7%		\$100	\$6,492	98.5%	1.5%
Bethel SSU	55										
Field Office #1	82	6	1	7	85.7%	14.3%		\$790	\$2,443	67.7%	32.3%
Field Office #2	80	1	0	1	100.0%	0.0%		\$0	\$503	100.0%	0.0%
Field Office #3	70										
Kenai	76	5	0	5	100.0%	0.0%		\$0	\$3,800	100.0%	0.0%
Kotzebue	47	0	1	1	0.0%	100.0%		\$42	\$116	63.8%	36.2%
Nome	46	2	0	2	100.0%	0.0%		\$0	\$320	100.0%	0.0%
Nome SSU	48										
Coastal Region Total		24	4	28	85.7%	14.3%		\$932	\$13,674	93.2%	6.8%
APA Unit	71	1	0	1	100.0%	0.0%		\$0	\$892	100.0%	0.0%
Anchorage	83	47	2	49	95.9%	4.1%		\$273	\$34,151	99.2%	0.8%
Mat-Su	77	8	0	8	100.0%	0.0%		\$0	\$5,297	100.0%	0.0%
Central Region Total		56	2	58	96.6%	3.4%		\$273	\$40,340	99.3%	0.7%
Alaska State Total	ALL	86	6	92	93.5%	6.5%		\$1,205	\$57,724	97.9%	2.1%

* The actual distribution of correct cases and total allotment for this FFY are estimated.

TA

Temporary Assistance Benefit Accuracy FFY 1999 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Juneau Field Office	21	2	1	3	66.7%	33.3%		\$70	\$2,265	96.9%	3.1%
Ketchikan	23	4	1	5	80.0%	20.0%		\$21	\$2,477	99.2%	0.8%
Sitka	22	2	1	3	66.7%	33.3%		\$95	\$1,989	95.2%	4.8%
Southeast RASMO	20									#DIV/0!	
Southeast Region Total		8	3	11	72.7%	27.3%		\$186	\$6,731	97.2%	2.8%
Fairbanks	41	10	3	13	76.9%	23.1%		\$909	\$9,700	90.6%	9.4%
Fairbanks FO	44	3	0	3	100.0%	0.0%		\$0	\$1,820	100.0%	0.0%
Ft. Yukon	43										
Northern Region Total		13	3	16	81.3%	18.8%		\$909	\$11,520	92.1%	7.9%
Bethel	51	8	7	15	53.3%	46.7%		\$1,120	\$10,167	89.0%	11.0%
Bethel SSU	55	2	0	2	100.0%	0.0%		\$0	\$2,061	100.0%	0.0%
Field Office #1	82	8	3	11	72.7%	27.3%		\$532	\$7,476	92.9%	7.1%
Field Office #2	80	3	1	4	75.0%	25.0%		\$108	\$2,812	96.2%	0.0%
Field Office #3	70										
Kenai	76	12	1	13	92.3%	7.7%		\$17	\$9,086	99.8%	0.2%
Kotzebue	47										
Nome	46	2	1	3	66.7%	33.3%		\$276	\$2,258	87.8%	12.2%
Nome SSU	48	1	0	1	100.0%	0.0%		\$0	\$735	100.0%	0.0%
Coastal Region Total		36	13	49	73.5%	26.5%		\$2,053	\$34,595	94.1%	5.9%
APA Unit	7	1	8	9	11.1%	88.9%		\$183	\$6,067	97.0%	3.0%
Anchorage	105	17	122	139	12.2%	87.8%		\$4,905	\$84,713	94.2%	5.8%
Mat-Su	24	5	29	34	14.7%	85.3%		\$1,156	\$25,062	95.4%	4.6%
Central Region Total		23	159	182	12.6%	87.4%		\$6,244	\$115,842	94.6%	5.4%
Alaska State Total	ALL	80	178	258	31.0%	69.0%		\$9,392	\$168,688	94.4%	5.6%

TA

Temporary Assistance Benefit Accuracy FFY 1998 Final

By District	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate		Error Dollar Amount	Total Allotment Issued	Payment Accuracy Rate	Payment Error Rate
Juneau Field Office	21	8	0	8	100.0%	0.0%		\$0	\$4,995	100.0%	0.0%
Ketchikan	23	15	1	16	93.8%	6.3%		\$40	\$11,746	99.7%	0.3%
Sitka	22	3	0	3	100.0%	0.0%		\$0	\$2,786	100.0%	0.0%
Southeast RASMO	20										
Southeast Region Total		26	1	27	96.3%	3.7%		\$40	\$19,527	99.8%	0.2%
Fairbanks	41	24	5	29	82.8%	17.2%		\$875	\$21,299	95.9%	4.1%
Fairbanks FO	44	3	1	4	75.0%	25.0%		\$209	\$1,716	87.8%	12.2%
Ft. Yukon	43										
Northern Region Total		27	6	33	81.8%	18.2%		\$1,084	\$23,015	95.3%	4.7%
Bethel	51	13	2	15	86.7%	13.3%		\$394	\$8,704	95.5%	4.5%
Bethel SSU	55	2	1	3	66.7%	33.3%		\$0	\$1,629	100.0%	0.0%
Field Office #1	82	9	1	10	90.0%	10.0%		\$0	\$6,240	100.0%	0.0%
Field Office #2	80	1	0	1	100.0%	0.0%		\$0	\$821	100.0%	0.0%
Field Office #3	70										
Kenai	76	21	0	21	100.0%	0.0%		\$0	\$13,146	100.0%	0.0%
Kotzebue	47	4	0	4	100.0%	0.0%		\$0	\$3,547	100.0%	0.0%
Nome	46	4	0	4	100.0%	0.0%		\$0	\$2,146	100.0%	0.0%
Nome SSU	48	5	0	5	100.0%	0.0%		\$0	\$1,258	100.0%	0.0%
Coastal Region Total		59	4	63	93.7%	6.3%		\$394	\$37,491	98.9%	1.1%
APA Unit	71	11	2	13	84.6%	15.4%		\$42	\$7,815	99.5%	0.5%
Anchorage	83	92	8	100	92.0%	8.0%		\$1,921	\$73,878	97.4%	2.6%
Mat-Su	77	30	4	34	88.2%	11.8%		\$1,087	\$25,257	95.7%	4.3%
Central Region Total		133	14	147	90.5%	9.5%		\$3,050	\$106,950	97.1%	2.9%
Alaska State Total	ALL	245	25	270	90.7%	9.3%		\$4,568	\$186,983	97.6%	2.4%

TA

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2007
FINAL

BY MONTH	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Total
Sample Universe / Case Load	3,294	3,182	3,206	3,220	3,285	3,379	3,381	3,393	3,285	3,133	3,115	3,130	39,003
STATISTICS BY CASE:													
Sample Cases Selected	7	19	21	20	20	21	22	21	20	19	19	19	228
Cases Determined by Reviewers	7	19	21	20	20	21	22	21	20	19	19	19	228
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	7	18	20	18	20	21	22	21	16	15	19	17	214
Cases Not Subject to Review	0	1	1	2	0	0	0	0	4	4	0	2	14
Total Cases Completed	7	18	20	18	20	21	22	21	16	15	19	17	214
Total Correct Cases	5	17	19	17	20	21	20	21	16	13	18	17	204
Total Error Cases	2	1	1	1	0	0	2	0	0	2	1	0	10
Total Ineligible Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Over Paid Cases	1	0	0	1	0	0	2	0	0	1	1	0	6
Total Under Paid Cases	1	1	1	0	0	0	0	0	0	1	0	0	4
Case Accuracy Rate (%)	71.43	94.44	95.00	94.44	100.00	100.00	90.91	100.00	100.00	86.67	94.74	100.00	95.33%
Case Error Rate (%)	28.57	5.56	5.00	5.56	0.00	0.00	9.09	0.00	0.00	13.33	5.26	0.00	4.67%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$4,655	\$9,834	\$11,893	\$11,925	\$13,156	\$14,959	\$13,762	\$13,374	\$9,604	\$7,526	\$10,366	\$8,737	\$129,791
Total Error Payments (\$)	\$128	\$102	\$103	\$108	\$0	\$0	\$552	\$0	\$0	\$284	\$81	\$0	\$1,358
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Over Paid Payments (\$)	\$73	\$0	\$0	\$108	\$0	\$0	\$552	\$0	\$0	\$237	\$81	\$0	\$1,051
Total Under Paid Payments (\$)	\$55	\$102	\$103	\$0	\$0	\$0	\$0	\$0	\$0	\$47	\$0	\$0	\$307
Payment Accuracy Rate (%)	97.25%	98.96%	99.13%	99.09%	100.00%	100.00%	95.99%	100.00%	100.00%	96.23%	99.22%	100.00%	98.95%
Payment Error Rate (%)	2.75%	1.04%	0.87%	0.91%	0.00%	0.00%	4.01%	0.00%	0.00%	3.77%	0.78%	0.00%	1.05%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Over Paid Error Rate (%)	1.57%	0.00%	0.00%	0.91%	0.00%	0.00%	4.01%	0.00%	0.00%	3.15%	0.78%	0.00%	0.81%
Under Paid Error Rate (%)	1.18%	1.04%	0.87%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.62%	0.00%	0.00%	0.24%

**Quality Assessment Sample
Temporary Assistance Accuracy
Open Cases**

FFY 2006 Final
January 2007

BY MONTH	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Total
STATISTICS BY CASE:													
Total Case Load	3,511	3,494	3,591	3,690	3,848	3,238	3,810	3,744	3,638	3,464	3,413	3,352	42,793
Cases Assigned	22	23	22	23	24	24	23	22	22	22	21	21	269
Cases Completed	18	21	22	22	21	23	21	17	16	21	18	16	236
Cases Not Completed	4	2	0	1	3	1	2	5	6	1	3	5	33
Total Correct Cases	17	18	21	21	20	22	17	14	15	18	17	15	215
Total Error Cases	1	3	1	1	1	1	4	3	1	3	1	1	21
Total Ineligible Cases	0	0	1	0	0	0	2	0	0	1	0	1	5
Total Over Paid Cases	1	2	0	0	0	1	2	2	1	0	0	0	9
Total Under Paid Cases	0	1	0	1	1	0	0	1	0	2	1	0	7
Case Accuracy Rate (%)	94.44%	85.71%	95.45%	95.45%	95.24%	95.65%	80.95%	82.35%	93.75%	85.71%	94.44%	93.75%	91.10%
Case Error Rate (%)	5.56%	14.29%	4.55%	4.55%	4.76%	4.35%	19.05%	17.65%	6.25%	14.29%	5.56%	6.25%	8.90%
STATISTICS BY DOLLAR AMOUNTS:													
Total Payments (\$)	\$12,930	\$13,801	\$14,080	\$13,592	\$14,385	\$18,787	\$12,355	\$9,985	\$9,258	\$12,063	\$9,828	\$9,057	\$150,121
Total Error Payments (\$)	\$34	\$489	\$452	\$28	\$177	\$204	\$1,359	\$576	\$127	\$1,566	\$507	\$27	\$5,546
Total Ineligible Payments (\$)	\$0	\$0	\$452	\$0	\$0	\$0	\$1,169	\$0	\$0	\$743	\$0	\$27	\$2,391
Total Over Paid Payments (\$)	\$34	\$271	\$0	\$0	\$0	\$204	\$190	\$117	\$127	\$0	\$0	\$0	\$943
Total Under Paid Payments (\$)	\$0	\$218	\$0	\$28	\$177	\$0	\$0	\$459	\$0	\$823	\$507	\$0	\$2,212
Payment Accuracy Rate (%)	99.74	96.46	96.79	99.79	98.77	98.91	89.00	94.23	98.63	87.02	94.84	99.70	96.31%
Payment Error Rate (%)	0.26	3.54	3.21	0.21	1.23	1.09	11.00	5.77	1.37	12.98	5.16	0.30	3.69%
Ineligible Error Rate (%)	0.00	0.00	3.21	0.00	0.00	0.00	9.46	0.00	0.00	6.16	0.00	0.30	1.59%
Over Paid Error Rate (%)	0.26	1.96	0.00	0.00	0.00	1.09	1.54	1.17	1.37	0.00	0.00	0.00	0.63%
Under Paid Error Rate (%)	0.00	1.58	0.00	0.21	1.23	0.00	0.00	4.60	0.00	6.82	5.16	0.00	1.47%

**Temporary Assistance Benefit Accuracy
FFY 2005 Final**

BY MONTH	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Total
STATISTICS BY CASE:													
Total Case Load	4,546	4,448	4,580	4,783	4,806	4,819	4,788	4,664	4,569	4,354	4,191	3,697	54,245
Cases Assigned	14	13	14	16	30	30	30	29	29	28	27	23	283
Cases Completed	12	11	14	15	22	29	5	27	27	27	25	20	234
Cases Not Completed	2	2	0	1	8	1	25	2	2	1	2	3	49
Total Correct Cases	10	10	13	14	20	26	5	26	26	25	24	19	218
Total Error Cases	2	1	1	2	2	3	0	1	1	2	1	1	17
Total Ineligible Cases	1	0	0	0	1	0	0	0	0	0	0	0	2
Total Over Paid Cases	0	0	1	2	0	2	0	1	1	1	0	0	8
Total Under Paid Cases	1	1	0	0	1	1	0	0	0	1	1	1	7
Case Accuracy Rate (%)	83.33%	90.91%	92.86%	93.33%	90.91%	89.66%	100.00%	96.30%	96.30%	92.59%	96.00%	95.00%	93.16%
Case Error Rate (%)	16.67%	9.09%	7.14%	13.33%	9.09%	10.34%	0.00%	3.70%	3.70%	7.41%	4.00%	5.00%	7.26%
STATISTICS BY DOLLAR AMOUNTS:													
Total Payments (\$)	\$7,070	\$7,410	\$10,000	\$10,296	\$13,767	\$21,264	\$2,806	\$17,566	\$17,032	\$15,352	\$16,759	\$9,454	\$148,776
Total Error Payments (\$)	\$1,456	\$41	\$62	\$312	\$545	\$621	\$0	\$351	\$196	\$397	\$136	\$66	\$4,183
Total Ineligible Payments (\$)	\$860	\$0	\$0	\$0	\$452	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,312
Total Over Paid Payments (\$)	\$0	\$0	\$62	\$312	\$0	\$594	\$0	\$351	\$196	\$369	\$0	\$0	\$1,884
Total Under Paid Payments (\$)	\$596	\$41	\$0	\$0	\$93	\$27	\$0	\$0	\$0	\$28	\$136	\$66	\$987
Payment Accuracy Rate (%)	79.41	99.45	99.38	96.97	96.04	97.08	100.00	98.00	98.85	97.41	99.19	99.30	97.19%
Payment Error Rate (%)	20.59	0.55	0.62	3.03	3.96	2.92	0.00	2.00	1.15	2.59	0.81	0.70	2.81%
Ineligible Error Rate (%)	12.16	0.00	0.00	0.00	3.28	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.88%
Over Paid Error Rate (%)	0.00	0.00	0.62	3.03	0.00	2.79	0.00	2.00	1.15	2.40	0.00	0.00	1.27%
Under Paid Error Rate (%)	8.43	0.55	0.00	0.00	0.68	0.13	0.00	0.00	0.00	0.18	0.81	0.70	0.66%

Temporary Assistance Benefit Accuracy FFY 2004 Final

By Month	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Total
Statistics by Case:													
Total Caseload	4,834	4,714	4,902	5,043	5,166	5,247	5,297	5,117	4,884	4,732	4,618	4,616	59,170
Cases Assigned to QA Reviewers	14	14	16	15	16	16	17	15	15	14	13	13	178
Cases Completed	13	12	15	14	15	13	14	13	12	14	10	11	156
Cases NSTR/Not Completed	1	2	1	1	1	3	3	2	3	0	3	2	22
Total Correct Cases	12	10	14	13	13	12	14	13	10	13	9	11	144
Total Error Cases	1	2	1	1	2	1	0	0	2	1	1	0	12
Total Ineligible Cases	1	0	0	0	0	0	0	0	0	0	0	0	1
Total Over Paid Cases	0	1	0	1	1	1	0	0	1	0	0	0	5
Total Under Paid Cases	0	1	1	0	1	0	0	0	1	1	1	0	6
Case Accuracy Rate (%)	92.31%	83.33%	93.33%	92.86%	86.67%	92.31%	100.00%	100.00%	100.00%	92.86%	90.00%	100.00%	92.31%
Case Error Rate (%)	7.69%	16.67%	6.67%	7.14%	13.33%	7.69%	0.00%	0.00%	0.00%	7.14%	10.00%	0.00%	7.69%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$8,086	\$7,472	\$9,634	\$9,612	\$9,743	\$8,800	\$8,092	\$8,187	\$7,032	\$8,188	\$7,339	\$6,810	\$98,995
Total Error Payments (\$)	\$190	\$601	\$38	\$199	\$204	\$90	\$0	\$0	\$264	\$62	\$279	\$0	\$1,927
Total Ineligible Payments (\$)	\$190	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$190
Total Over Paid Payments (\$)	\$0	\$438	\$0	\$199	\$103	\$90	\$0	\$0	\$192	\$0	\$0	\$0	\$1,022
Total Under Paid Payments (\$)	\$0	\$163	\$38	\$0	\$101	\$0	\$0	\$0	\$72	\$62	\$279	\$0	\$715
Payment Accuracy Rate (%)	97.65	91.96	99.61	97.93	97.91	98.98	100.00	100.00	96.25	99.24	96.20	100.00	98.05%
Payment Error Rate (%)	2.35	8.04	0.39	2.07	2.09	1.02	0.00	0.00	3.75	0.76	3.80	0.00	1.95%
Ineligible Error Rate (%)	2.35	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.19%
Over Paid Error Rate (%)	0.00	5.86	0.00	2.07	1.06	1.02	0.00	0.00	2.73	0.00	0.00	0.00	1.03%
Under Paid Error Rate (%)	0.00	2.18	0.39	0.00	1.04	0.00	0.00	0.00	1.02	0.76	3.80	0.00	0.72%

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Temporary Assistance Benefit Accuracy FFY 2003 Final

By Month	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Total
Statistics by Case:													
Total Caseload	5,452	5,231	5,252	5,419	5,539	5,551	5,601	5,582	5,389	5,113	5,022	4,911	64,062
Cases Assigned to QA Reviewers	17	16	14	16	17	16	16	17	15	15	14	15	188
Cases Completed	17	16	13	15	14	15	15	17	15	14	12	15	178
Cases NSTR/Not Completed	0	0	1	1	3	1	1	0	0	1	2	0	10
Total Correct Cases	14	16	11	14	12	12	12	14	14	9	10	13	151
Total Error Cases	3	0	2	1	2	3	3	3	1	5	2	2	27
Total Ineligible Cases	0	0	1	0	0	1	0	1	1	0	0	2	6
Total Over Paid Cases	2	0	1	1	1	2	2	2	0	4	2	0	17
Total Under Paid Cases	1	0	0	0	1	0	1	0	0	1	0	0	4
Case Accuracy Rate (%)	82.35%	100.00%	84.62%	93.33%	85.71%	80.00%	80.00%	82.35%	93.33%	64.29%	83.33%	86.67%	84.83%
Case Error Rate (%)	17.65%	0.00%	15.38%	6.67%	14.29%	20.00%	20.00%	17.65%	6.67%	35.71%	16.67%	13.33%	15.17%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$12,804	\$11,434	\$9,316	\$10,560	\$8,159	\$9,397	\$10,345	\$10,239	\$10,928	\$11,167	\$6,178	\$9,441	\$119,968
Total Error Payments (\$)	\$1,426	\$0	\$442	\$182	\$101	\$1,806	\$324	\$314	\$553	\$1,659	\$220	\$670	\$7,697
Total Ineligible Payments (\$)	\$0	\$0	\$415	\$0	\$0	\$923	\$0	\$129	\$553	\$0	\$0	\$670	\$2,690
Total Over Paid Payments (\$)	\$758	\$0	\$27	\$182	\$40	\$883	\$218	\$185	\$0	\$1,572	\$220	\$0	\$4,085
Total Under Paid Payments (\$)	\$668	\$0	\$0	\$0	\$61	\$0	\$106	\$0	\$0	\$87	\$0	\$0	\$922
Payment Accuracy Rate (%)	88.86	100.00	95.26	98.28	98.76	80.78	96.87	96.93	94.94	85.14	96.44	92.90	93.58%
Payment Error Rate (%)	11.14	0.00	4.74	1.72	1.24	19.22	3.13	3.07	5.06	14.86	3.56	7.10	6.42%
Ineligible Error Rate (%)	0.00	0.00	4.45	0.00	0.00	9.82	0.00	1.26	5.06	0.00	0.00	7.10	2.24%
Over Paid Error Rate (%)	5.92	0.00	0.29	1.72	0.49	9.40	2.11	1.81	0.00	14.08	3.56	0.00	3.41%
Under Paid Error Rate (%)	5.22	0.00	0.00	0.00	0.75	0.00	1.02	0.00	0.00	0.78	0.00	0.00	0.77%

TA

Temporary Assistance Benefit Accuracy FFY 2002 Final

By Month	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Total
Statistics by Case:													
Total Caseload	5,616	5,713	5,906	6,207	6,385	6,459	6,468	6,423	6,180	5,785	5,746	5,587	72,475
Cases Assigned to QA Reviewers	17	17	17	18	19	20	18	19	18	16	17	16	212
Cases Completed	16	17	16	18	18	19	18	13	11	8	11	16	181
Cases NSTR/Not Completed	1	0	1	0	1	1	0	6	7	8	6	0	31
Total Correct Cases	14	13	11	17	16	18	17	10	8	6	10	11	151
Total Error Cases	2	4	5	1	2	1	1	3	3	2	1	5	30
Total Ineligible Cases	1	0	0	0	0	0	0	0	1	0	0	2	4
Total Over Paid Cases	1	2	2	1	1	1	0	2	1	1	1	0	13
Total Under Paid Cases	0	2	3	0	1	0	1	1	1	1	0	3	13
Case Accuracy Rate (%)	87.50%	76.47%	68.75%	94.44%	88.89%	94.74%	94.44%	76.92%	72.73%	75.00%	90.91%	68.75%	83.43%
Case Error Rate (%)	12.50%	23.53%	31.25%	5.56%	11.11%	5.26%	5.56%	23.08%	27.27%	25.00%	9.09%	31.25%	16.57%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$9,306	\$9,697	\$9,415	\$13,015	\$14,223	\$11,162	\$13,192	\$8,292	\$5,599	\$6,010	\$7,271	\$11,132	\$118,314
Total Error Payments (\$)	\$1,083	\$1,088	\$1,195	\$152	\$620	\$82	\$2	\$476	\$1,283	\$811	\$66	\$2,597	\$9,455
Total Ineligible Payments (\$)	\$214	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$696	\$0	\$0	\$1,846	\$2,756
Total Over Paid Payments (\$)	\$869	\$544	\$149	\$152	\$548	\$82	\$0	\$323	\$369	\$729	\$66	\$0	\$3,831
Total Under Paid Payments (\$)	\$0	\$544	\$1,046	\$0	\$72	\$0	\$2	\$153	\$218	\$82	\$0	\$751	\$2,868
Payment Accuracy Rate (%)	88.36	88.78	87.31	98.83	95.64	99.27	99.98	94.26	77.09	86.51	99.09	76.67	92.01%
Payment Error Rate (%)	11.64	11.22	12.69	1.17	4.36	0.73	0.02	5.74	22.91	13.49	0.91	23.33	7.99%
Ineligible Error Rate (%)	2.30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	12.43	0.00	0.00	16.58	2.33%
Over Paid Error Rate (%)	9.34	5.61	1.58	1.17	3.85	0.73	0.00	3.90	6.59	12.13	0.91	0.00	3.24%
Under Paid Error Rate (%)	0.00	5.61	11.11	0.00	0.51	0.00	0.02	1.85	3.89	1.36	0.00	6.75	2.42%

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Temporary Assistance Benefit Accuracy FFY 2001 Final

By Month	Oct-00	Nov-00	Dec-00	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Total
Statistics by Case:													
Total Caseload	6,412	5,900	5,815	5,915	6,041	6,185	6,235	6,148	5,999	5,698	5,673	5,644	71,665
Cases Assigned to QA Reviewers	22	24	24	15	17	18	17	18	17	16	16	16	220
Cases Completed	22	24	24	15	17	18	17	18	17	16	16	16	220
Cases NSTR/Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Correct Cases	20	23	21	12	15	16	14	17	16	13	13	11	191
Total Error Cases	2	1	3	3	2	2	3	1	1	3	3	5	29
Total Ineligible Cases	0	0	1	1	1	0	1	1	0	1	0	2	8
Total Over Paid Cases	1	1	1	2	1	2	2	0	0	0	3	3	16
Total Under Paid Cases	1	0	1	0	0	0	0	0	1	2	0	0	5
Case Accuracy Rate (%)	90.91%	95.83%	87.50%	80.00%	88.24%	88.89%	82.35%	94.44%	94.12%	81.25%	81.25%	68.75%	86.82%
Case Error Rate (%)	9.09%	4.17%	12.50%	20.00%	11.76%	11.11%	17.65%	5.56%	5.88%	18.75%	18.75%	31.25%	13.18%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$14,048	\$17,074	\$14,846	\$9,585	\$12,237	\$10,779	\$10,062	\$12,138	\$11,037	\$10,750	\$12,280	\$10,901	\$145,737
Total Error Payments (\$)	\$307	\$125	\$648	\$1,529	\$821	\$233	\$599	\$656	\$307	\$1,480	\$958	\$2,358	\$10,021
Total Ineligible Payments (\$)	\$0	\$0	\$451	\$670	\$452	\$0	\$0	\$656	\$0	\$1,025	\$0	\$1,375	\$4,629
Total Over Paid Payments (\$)	\$158	\$125	\$31	\$859	\$369	\$233	\$270	\$0	\$0	\$0	\$958	\$983	\$3,986
Total Under Paid Payments (\$)	\$149	\$0	\$166	\$0	\$0	\$0	\$329	\$0	\$307	\$455	\$0	\$0	\$1,406
Payment Accuracy Rate (%)	97.81	99.27	95.64	84.05	93.29	97.84	94.05	94.60	97.22	86.23	92.20	78.37	93.12%
Payment Error Rate (%)	2.19	0.73	4.36	15.95	6.71	2.16	5.95	5.40	2.78	13.77	7.80	21.63	6.88%
Ineligible Error Rate (%)	0.00	0.00	3.04	6.99	3.69	0.00	0.00	5.40	0.00	9.53	0.00	12.61	3.18%
Over Paid Error Rate (%)	1.12	0.00	0.21	8.96	3.02	2.16	2.68	0.00	0.00	0.00	7.80	9.02	2.74%
Under Paid Error Rate (%)	1.06	0.00	1.12	0.00	0.00	0.00	3.27	0.00	2.78	4.23	0.00	0.00	0.96%

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Temporary Assistance Benefit Accuracy FFY 2000 Final

By Month	Oct-99	Nov-99	Dec-99	Jan-00	Feb-00	Mar-00	Apr-00	May-00	Jun-00	Jul-00	Aug-00	Sep-00	Total
Statistics by Case:													
Total Caseload	7,323	7,070	No Data	No Data	No Data	No Data	No Data	7,766	7,551	7,224	6,923	6,830	50,687
Cases Assigned to QA Reviewers	13	3	Collected	Collected	Collected	Collected	Collected	6	18	19	17	16	92
Cases Completed	13	3						6	18	19	17	16	92
Cases NSTR/Not Completed	0	0						0	0	0	0	0	0
Total Correct Cases	12	3						5	16	17	17	16	86
Total Error Cases	1	0						1	2	2	0	0	6
Total Ineligible Cases	0	0						0	0	1	0	0	1
Total Over Paid Cases	1	0						0	1	1	0	0	3
Total Under Paid Cases	0	0						1	1	0	0	0	2
Case Accuracy Rate (%)	92%	100%						83%	89%	89%	100%	100%	93.48%
Case Error Rate (%)	8%	0%						17%	11%	11%	0%	0%	6.52%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$10,217	\$2,091						\$4,339	\$9,915	\$12,233	\$8,875	\$10,054	\$57,724
Total Error Payments (\$)	\$9	\$0						\$60	\$125	\$1,011	\$0	\$0	\$1,205
Total Ineligible Payments (\$)	\$0	\$0						\$0	\$0	\$747	\$0	\$0	\$747
Total Over Paid Payments (\$)	\$9	\$0						\$0	\$42	\$264	\$0	\$0	\$315
Total Under Paid Payments (\$)	\$0	\$0						\$60	\$83	\$0	\$0	\$0	\$143
Payment Accuracy Rate (%)	99.91%	100.00%						98.62%	98.74%	91.74%	100.00%	100.00%	97.91%
Payment Error Rate (%)	0.09%	0.00%						1.38%	1.26%	8.26%	0.00%	0.00%	2.09%
Ineligible Error Rate (%)	0.00%	0.00%						0.00%	0.00%	6.11%	0.00%	0.00%	1.29%
Over Paid Error Rate (%)	0.09%	0.00%						0.00%	0.42%	2.16%	0.00%	0.00%	0.55%
Under Paid Error Rate (%)	0.00%	0.00%						1.38%	0.84%	0.00%	0.00%	0.00%	0.25%

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Temporary Assistance Benefit Accuracy FFY 1999 Final

By Month	Oct-98	Nov-98	Dec-98	Jan-99	Feb-99	Mar-99	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Total
Statistics by Case:													
Total Caseload	9,165	8,808	8,757	8,759	8,839	9,064	8,979	8,703	8,312	8,071	7,764	7,489	79,386
Cases Assigned to QA Reviewers	17	22	26	22	24	25	27	21	23	19	18	17	261
Cases Completed	17	22	26	16	24	18	17	21	23	19	16	16	235
Cases NSTR/Not Completed	0	0	0	6	0	7	10	0	0	0	2	1	26
Total Correct Cases	16	19	20	13	21	10	11	16	22	16	14	15	193
Total Error Cases	1	3	6	3	3	8	6	5	1	3	2	1	42
Total Ineligible Cases	0	0	1	2	0	1	0	0	0	0	1	0	4
Total Over Paid Cases	1	2	2	1	3	4	5	2	0	3	1	1	20
Total Under Paid Cases	0	1	3	0	0	3	1	3	1	0	0	0	12
Case Accuracy Rate (%)	94%	86%	77%	81%	88%	56%	65%	76%	96%	84%	88%	94%	82.13%
Case Error Rate (%)	6%	14%	23%	19%	13%	44%	35%	24%	4%	16%	13%	6%	17.87%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$10,378	\$13,719	\$18,379	\$14,365	\$19,723	\$12,738	\$11,615	\$14,674	\$17,629	\$12,358	\$11,746	\$11,364	\$168,688
Total Error Payments (\$)	\$252	\$231	\$1,357	\$1,784	\$1,113	\$831	\$784	\$1,230	\$371	\$68	\$916	\$455	\$9,392
Total Ineligible Payments (\$)	\$0	\$0	\$345	\$1,685	\$0	\$473	\$0	\$0	\$0	\$0	\$821	\$0	\$3,324
Total Over Paid Payments (\$)	\$252	\$126	\$691	\$99	\$1,113	\$217	\$625	\$495	\$0	\$68	\$95	\$455	\$4,236
Total Under Paid Payments (\$)	\$0	\$105	\$321	\$0	\$0	\$141	\$159	\$735	\$371	\$0	\$0	\$0	\$1,832
Payment Accuracy Rate (%)	97.57	98.32	92.62	87.58	94.36	93.48	93.25	91.62	97.90	99.45	92.20	96.00	94.43%
Payment Error Rate (%)	2.43	1.68	7.38	12.42	5.64	6.52	6.75	8.38	2.10	0.55	7.80	4.00	5.57%
Ineligible Error Rate (%)	0.00	0.00	1.88	11.73	0.00	3.71	0.00	0.00	0.00	0.00	6.99	0.00	1.97%
Over Paid Error Rate (%)	2.43	0.00	3.76	0.69	5.64	1.70	5.38	3.37	0.00	0.55	0.81	4.00	2.51%
Under Paid Error Rate (%)	0.00	0.77	1.75	0.00	0.00	1.11	1.37	5.01	2.10	0.00	0.00	0.00	1.09%

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Temporary Assistance Benefit Accuracy FFY 1998 Final

By Month	Oct-97	Nov-97	Dec-97	Jan-98	Feb-98	Mar-98	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Total
Statistics by Case:													
Total Caseload	10,410	10,214	10,160	10,423	10,517	10,664	10,598	10,434	10,074	9,634	9,465	9,315	121,908
Cases Assigned to QA Reviewers	25	26	28	25	26	26	26	19	21	23	30	23	298
Cases Completed	25	26	28	23	26	25	26	19	21	22	7	22	270
Cases NSTR/Not Completed	0	0	0	2	0	0	0	0	0	1	23	1	27
Total Correct Cases	21	23	28	22	25	21	22	17	20	20	6	20	245
Total Error Cases	4	3	0	1	1	4	4	2	1	2	1	2	25
Total Ineligible Cases	0	1	0	0	0	0	1	0	0	1	0	0	3
Total Over Paid Cases	1	1	0	1	1	4	1	1	0	1	0	1	12
Total Under Paid Cases	3	1	0	0	0	0	2	1	1	0	1	1	10
Case Accuracy Rate (%)	84.00%	88.46%	100.00%	95.65%	96.15%	84.00%	84.62%	89.47%	95.24%	90.91%	85.71%	90.91%	90.74%
Case Error Rate (%)	16.00%	11.54%	0.00%	4.35%	3.85%	16.00%	15.38%	10.53%	4.76%	9.09%	14.29%	9.09%	9.26%
Statistics by Dollar Amounts:													
Total Payments (\$)	\$19,027	\$22,168	\$20,587	\$15,804	\$17,792	\$16,163	\$17,123	\$12,893	\$13,598	\$15,271	\$4,055	\$12,502	\$186,983
Total Error Payments (\$)	\$749	\$861	\$0	\$252	\$0	\$308	\$841	\$21	\$369	\$1,111	\$42	\$14	\$4,568
Total Ineligible Payments (\$)	\$0	\$821	\$0	\$0	\$0	\$0	\$575	\$0	\$0	\$1,025	\$0	\$0	\$2,421
Total Over Paid Payments (\$)	\$61 *		\$0	\$252 *		\$308	\$57 *		\$0	\$86	\$0	\$14	\$778
Total Under Paid Payments (\$)	\$688	\$40	\$0	\$0	\$0	\$0	\$209	\$21	\$369	\$0	\$42	\$0	\$1,369
Payment Accuracy Rate (%)	96.06	96.12	100.00	98.41	100.00	98.09	95.09	99.84	97.29	92.72	98.96	99.89	97.56%
Payment Error Rate (%)	3.94	3.88	0.00	1.59	0.00	1.91	4.91	0.16	2.71	7.28	1.04	0.11	2.44%
Ineligible Error Rate (%)	0.00	3.70	0.00	0.00	0.00	0.00	3.36	0.00	0.00	6.71	0.00	0.00	1.29%
Over Paid Error Rate (%)	0.32	0.00	0.00	1.59	0.00	1.91	0.33	0.00	0.00	0.56	0.00	0.11	0.42%
Under Paid Error Rate (%)	3.62	0.18	0.00	0.00	0.00	0.00	1.22	0.16	2.71	0.00	1.04	0.00	0.73%

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