

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2017

February Report

Sample Months: 10/2016 through 06/2017

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	21	3	24	87.50%	12.50%	\$1,053	\$16,860	93.75%	6.25%
Sitka	22			0						
Ketchikan	23	26	3	29	89.66%	10.34%	\$1,994	\$18,232	89.06%	10.94%
Bethel	51	8	1	9	88.89%	11.11%	\$743	\$5,510	86.52%	13.48%
<b>Southeast Region Total</b>		<b>55</b>	<b>7</b>	<b>62</b>	<b>88.71%</b>	<b>11.29%</b>	<b>\$3,790</b>	<b>\$40,602</b>	<b>90.67%</b>	<b>9.33%</b>
Fairbanks	41	44	9	53	83.02%	16.98%	\$2,480	\$33,675	92.64%	7.36%
Nome	46	19	4	23	82.61%	17.39%	\$2,132	\$15,573	86.31%	13.69%
Kotzebue	47			0						
<b>Northern Region Total</b>		<b>63</b>	<b>13</b>	<b>76</b>	<b>82.89%</b>	<b>17.11%</b>	<b>\$4,612</b>	<b>\$49,248</b>	<b>90.64%</b>	<b>9.36%</b>
LTC, TEFRA, Waiver	70			0						
Field Office	82	46	4	50	92.00%	8.00%	\$1,173	\$31,980	96.33%	3.67%
<b>Coastal Region Total</b>		<b>46</b>	<b>4</b>	<b>50</b>	<b>92.00%</b>	<b>8.00%</b>	<b>\$1,173</b>	<b>\$31,980</b>	<b>96.33%</b>	<b>3.67%</b>
Homer	75			0						
Kenai	76	51	16	67	76.12%	23.88%	\$4,110	\$39,213	89.52%	10.48%
Mat-Su	77	92	6	98	93.88%	6.12%	\$2,442	\$62,392	96.09%	3.91%
<b>Mat-Su Region Total</b>		<b>143</b>	<b>22</b>	<b>165</b>	<b>86.67%</b>	<b>13.33%</b>	<b>\$6,552</b>	<b>\$101,605</b>	<b>93.55%</b>	<b>6.45%</b>
Gambell	83	30	5	35	85.71%	14.29%	\$1,952	\$21,894	91.08%	8.92%
Muldoon	84	23	3	26	88.46%	11.54%	\$1,301	\$18,134	92.83%	7.17%
<b>Central Region Total</b>		<b>53</b>	<b>8</b>	<b>61</b>	<b>86.89%</b>	<b>13.11%</b>	<b>\$3,253</b>	<b>\$40,028</b>	<b>91.87%</b>	<b>8.13%</b>
<b>Alaska Overall</b>		<b>360</b>	<b>54</b>	<b>414</b>	<b>86.96%</b>	<b>13.04%</b>	<b>\$19,380</b>	<b>\$263,463</b>	<b>92.64%</b>	<b>7.36%</b>

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FFY 2017  
February Report

Sample Months: 10/2016 through 06/2017

<b>BY MONTH</b>	<b>Oct-16</b>	<b>Nov-16</b>	<b>Dec-16</b>	<b>Jan-17</b>	<b>Feb-17</b>	<b>Mar-17</b>	<b>Apr-17</b>	<b>May-17</b>	<b>Jun-17</b>	<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>	<b>Total</b>
Sample Universe	3,074	3,089	3,132	3,176	3,212	3,174	3,181	3,206	3,189				28,433
<b>STATISTICS BY CASE:</b>													
Sample Cases Selected	45	45	46	47	47	46	47	48	46				417
Cases Determined by Reviewers	45	45	46	47	47	46	47	48	46				417
Cases Pending	0	0	0	0	0	0	0	0	0				0
Total Cases Completed	44	45	46	46	47	46	47	47	46				414
Cases Not Subject to Review	1	0	0	1	0	0	0	1	0				3
Total Cases Completed	44	45	46	46	47	46	47	47	46				414
Total Correct Cases	37	39	40	42	42	39	42	43	36				360
Total Error Cases	7	6	6	4	5	7	5	4	10				54
Total Ineligible Cases	1	1	2	0	1	1	2	2	2				12
Total Over Paid Cases	5	4	3	2	4	5	2	2	6				33
Total Under Paid Cases	1	1	1	2	0	1	1	0	2				9
Case Accuracy Rate (%)	84.09	86.67	86.96	91.30	89.36	84.78	89.36	91.49	78.26				86.96%
Case Error Rate (%)	15.91	13.33	13.04	8.70	10.64	15.22	10.64	8.51	21.74				13.04%
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
Total Allotment Issued (\$)	\$29,815	\$27,118	\$26,051	\$29,150	\$31,723	\$26,941	\$29,371	\$31,689	\$31,605				\$263,463
Total Error Payments (\$)	\$2,393	\$1,710	\$2,475	\$1,804	\$1,865	\$2,163	\$2,287	\$2,187	\$2,496				\$19,380
Total Ineligible Payments (\$)	\$743	\$554	\$1,257	\$0	\$667	\$288	\$1,350	\$1,225	\$1,273				\$7,357
Total Over Paid Payments (\$)	\$1,323	\$1,017	\$891	\$1,118	\$1,198	\$1,703	\$717	\$962	\$1,059				\$9,988
Total Under Paid Payments (\$)	\$327	\$139	\$327	\$686	\$0	\$172	\$220	\$0	\$164				\$2,035
Payment Accuracy Rate (%)	91.97%	93.69%	90.50%	93.81%	94.12%	91.97%	92.21%	93.10%	92.10%				92.64%
Payment Error Rate (%)	8.03%	6.31%	9.50%	6.19%	5.88%	8.03%	7.79%	6.90%	7.90%				7.36%
Ineligible Error Rate (%)	2.49%	2.04%	4.83%	0.00%	2.10%	1.07%	4.60%	3.87%	4.03%				2.79%
Over Paid Error Rate (%)	4.44%	3.75%	3.42%	3.84%	3.78%	6.32%	2.44%	3.04%	3.35%				3.79%
Under Paid Error Rate (%)	1.10%	0.51%	1.26%	2.35%	0.00%	0.64%	0.75%	0.00%	0.52%				0.77%

**QUALITY ASSESSMENT SAMPLE  
 TEMPORARY ASSISTANCE ACCURACY  
 DENIED AND CLOSED CASES**

FFY 2017  
 February Report

Sample Months: 10/2016 through 06/2017

\*June FFY17 Not Available

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Juneau	20	5	0	5	100.00%	0.00%
Sitka	22					
Ketchikan	23	3	1	4	75.00%	25.00%
Bethel	51	1	0	1	100.00%	0.00%
<b>Southeast Region Total</b>		<b>9</b>	<b>1</b>	<b>10</b>	<b>90.00%</b>	<b>10.00%</b>
Fairbanks	41	4	0	4	100.00%	0.00%
Nome	46	3	0	3	100.00%	0.00%
Kotzebue	47					
<b>Northern Region Total</b>		<b>7</b>	<b>0</b>	<b>7</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%
Field Office	82	7	0	7	100.00%	0.00%
<b>Coastal Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
Homer	75					
Kenai	76	6	0	6	100.00%	0.00%
Mat-Su	77	13	0	13	100.00%	0.00%
<b>Mat-Su Region Total</b>		<b>19</b>	<b>0</b>	<b>19</b>	<b>100.00%</b>	<b>0.00%</b>
Gambell	83	5	0	5	100.00%	0.00%
Muldoon	84	4	0	4	100.00%	0.00%
<b>Central Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>53</b>	<b>1</b>	<b>54</b>	<b>98.15%</b>	<b>1.85%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2017  
February Report  
Sample Months: 10/2016 through 06/2017

<b>BY MONTH</b>	<b>Oct-16</b>	<b>Nov-16</b>	<b>Dec-16</b>	<b>Jan-17</b>	<b>Feb-17</b>	<b>Mar-17</b>	<b>Apr-17</b>	<b>May-17</b>	<b>Jun-17</b>	<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>	<b>Total</b>
<b>Sample Universe</b>	597	549	611	656	582	594	364	348					<b>4,301</b>
<b>Sample Cases Selected</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Cases Determined by Reviewers</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0					<b>0</b>
<b>Total Cases Completed</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0					<b>0</b>
<b>Total Cases Completed</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Total Correct Cases</b>	5	6	7	8	7	6	7	7					<b>53</b>
<b>Total Error Cases</b>	1	0	0	0	0	0	0	0					<b>1</b>
<b>Case Accuracy Rate</b>	83.33%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%					<b>98.15%</b>
<b>Case Error Rate</b>	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>1.85%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	2	5	4	3	3	3	3					<b>26</b>
<b>Closed Cases</b>	3	4	2	4	4	3	4	4					<b>28</b>
<b>Total Cases Completed</b>	6	6	7	8	7	6	7	7					<b>54</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0					<b>0</b>
<b>Closed Error Cases</b>	1	0	0	0	0	0	0	0					<b>1</b>
<b>Total Error Cases</b>	1	0	0	0	0	0	0	0					<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>0.00%</b>
<b>Closed Error Rate</b>	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>3.57%</b>
<b>Combined Case Error Rate</b>	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					<b>1.85%</b>

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TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2016  
Final Report**

Sample Months: 10/2015 through 09/2016

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	23	3	26	88.46%	11.54%	\$1,830	\$15,107	87.89%	12.11%
Sitka	22	0	0	0			\$0	\$0		
Ketchikan	23	26	1	27	96.30%	3.70%	\$625	\$17,187	96.36%	3.64%
Bethel	51	9	1	10	90.00%	10.00%	\$138	\$5,366	97.43%	2.57%
<b>Southeast Region Total</b>		<b>58</b>	<b>5</b>	<b>63</b>	<b>92.06%</b>	<b>7.94%</b>	<b>\$2,593</b>	<b>\$37,660</b>	<b>93.11%</b>	<b>6.89%</b>
Fairbanks	41	45	16	61	73.77%	26.23%	\$5,957	\$38,923	84.70%	15.30%
Nome	46	13	8	21	61.90%	38.10%	\$2,924	\$12,072	75.78%	24.22%
Kotzebue	47	0	0	0			\$0	\$0		
<b>Northern Region Total</b>		<b>58</b>	<b>24</b>	<b>82</b>	<b>70.73%</b>	<b>29.27%</b>	<b>\$8,881</b>	<b>\$50,995</b>	<b>82.58%</b>	<b>17.42%</b>
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%	\$0	\$1,821	100.00%	0.00%
Field Office 2	71	15	2	17	88.24%	11.76%	\$1,536	\$11,522	86.67%	13.33%
Field Office 1	82	20	1	21	95.24%	4.76%	\$98	\$11,797	99.17%	0.83%
<b>Coastal Region Total</b>		<b>37</b>	<b>3</b>	<b>40</b>	<b>92.50%</b>	<b>7.50%</b>	<b>\$1,634</b>	<b>\$25,140</b>	<b>93.50%</b>	<b>6.50%</b>
Homer	75	0	0	0			\$0	\$0		
Kenai	76	49	13	62	79.03%	20.97%	\$7,126	\$38,235	81.36%	18.64%
Mat-Su	77	90	11	101	89.11%	10.89%	\$4,220	\$64,126	93.42%	6.58%
<b>Mat-Su Region Total</b>		<b>139</b>	<b>24</b>	<b>163</b>	<b>85.28%</b>	<b>14.72%</b>	<b>\$11,346</b>	<b>\$102,361</b>	<b>88.92%</b>	<b>11.08%</b>
Gambell	83	21	3	24	87.50%	12.50%	\$1,925	\$13,337	85.57%	14.43%
Muldoon	84	17	1	18	94.44%	5.56%	\$821	\$12,381	93.37%	6.63%
<b>Central Region Total</b>		<b>38</b>	<b>4</b>	<b>42</b>	<b>90.48%</b>	<b>9.52%</b>	<b>\$2,746</b>	<b>\$25,718</b>	<b>89.32%</b>	<b>10.68%</b>
<b>Alaska Overall</b>		<b>330</b>	<b>60</b>	<b>390</b>	<b>84.62%</b>	<b>15.38%</b>	<b>\$27,200</b>	<b>\$241,874</b>	<b>88.75%</b>	<b>11.25%</b>

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OPEN CASES**

**FFY 2016  
Final Report**

Sample Months: 10/2015 through 09/2016

<b>BY MONTH</b>	<b>Oct-15</b>	<b>Nov-15</b>	<b>Dec-15</b>	<b>Jan-16</b>	<b>Feb-16</b>	<b>Mar-16</b>	<b>Apr-16</b>	<b>May-16</b>	<b>Jun-16</b>	<b>Jul-16</b>	<b>Aug-16</b>	<b>Sep-16</b>	<b>Total</b>
<b>Sample Universe</b>	2,958	2,861	2,950	2,977	2,991	2,996	3,048	3,084	3,092	3,045	3,048	3,097	<b>36,147</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	33	31	31	32	33	32	33	34	34	32	33	33	<b>391</b>
<b>Cases Determined by Reviewers</b>	33	31	31	32	33	32	33	34	34	32	33	33	<b>391</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	33	31	31	31	33	32	33	34	34	32	33	33	<b>390</b>
<b>Cases Not Subject to Review</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	33	31	31	31	33	32	33	34	34	32	33	33	<b>390</b>
<b>Total Correct Cases</b>	28	26	26	25	30	27	28	29	24	29	28	30	<b>330</b>
<b>Total Error Cases</b>	5	5	5	6	3	5	5	5	10	3	5	3	<b>60</b>
<b>Total Ineligible Cases</b>	4	2	3	0	3	2	2	3	6	2	3	2	<b>32</b>
<b>Total Over Paid Cases</b>	1	3	1	5	0	3	1	0	3	0	2	1	<b>20</b>
<b>Total Under Paid Cases</b>	0	0	1	1	0	0	2	2	1	1	0	0	<b>8</b>
<b>Case Accuracy Rate (%)</b>	84.85	83.87	83.87	80.65	90.91	84.38	84.85	85.29	70.59	90.63	84.85	90.91	<b>84.62%</b>
<b>Case Error Rate (%)</b>	15.15	16.13	16.13	19.35	9.09	15.63	15.15	14.71	29.41	9.38	15.15	9.09	<b>15.38%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$22,572	\$19,354	\$18,563	\$20,631	\$21,296	\$19,310	\$22,282	\$20,384	\$21,584	\$18,695	\$19,185	\$18,018	<b>\$241,874</b>
<b>Total Error Payments (\$)</b>	\$2,599	\$2,019	\$2,621	\$2,171	\$2,412	\$1,522	\$1,747	\$3,111	\$4,472	\$1,638	\$2,087	\$801	<b>\$27,200</b>
<b>Total Ineligible Payments (\$)</b>	\$2,366	\$1,343	\$1,702	\$0	\$2,412	\$1,015	\$1,477	\$2,604	\$3,926	\$1,303	\$1,840	\$703	<b>\$20,691</b>
<b>Total Over Paid Payments (\$)</b>	\$233	\$676	\$795	\$2,080	\$0	\$507	\$99	\$0	\$486	\$0	\$247	\$98	<b>\$5,221</b>
<b>Total Under Paid Payments (\$)</b>	\$0	\$0	\$124	\$91	\$0	\$0	\$171	\$507	\$60	\$335	\$0	\$0	<b>\$1,288</b>
<b>Payment Accuracy Rate (%)</b>	88.49%	89.57%	85.88%	89.48%	88.67%	92.12%	92.16%	84.74%	79.28%	91.24%	89.12%	95.55%	<b>88.75%</b>
<b>Payment Error Rate (%)</b>	11.51%	10.43%	14.12%	10.52%	11.33%	7.88%	7.84%	15.26%	20.72%	8.76%	10.88%	4.45%	<b>11.25%</b>
<b>Ineligible Error Rate (%)</b>	10.48%	6.94%	9.17%	0.00%	11.33%	5.26%	6.63%	12.77%	18.19%	6.97%	9.59%	3.90%	<b>8.55%</b>
<b>Over Paid Error Rate (%)</b>	1.03%	3.49%	4.28%	10.08%	0.00%	2.63%	0.44%	0.00%	2.25%	0.00%	1.29%	0.54%	<b>2.16%</b>
<b>Under Paid Error Rate (%)</b>	0.00%	0.00%	0.67%	0.44%	0.00%	0.00%	0.77%	2.49%	0.28%	1.79%	0.00%	0.00%	<b>0.53%</b>

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TEMPORARY ASSISTANCE ACCURACY**

FFY 2016  
Final Report

**DENIED AND CLOSED CASES** Sample Months: 10/2015 through 09/2016

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Juneau	20	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	3	0	3	100.00%	0.00%
Bethel	51	0	0	0		
<b>Southeast Region Total</b>		<b>6</b>	<b>0</b>	<b>6</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks	41	11	0	11	100.00%	0.00%
Nome	46	0	0	0		
Kotzebue	47	0	0	0		
<b>Northern Region Total</b>		<b>11</b>	<b>0</b>	<b>11</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	0	0	0		
Field Office 2	71	3	0	3	100.00%	0.00%
Field Office 1	82	4	0	4	100.00%	0.00%
<b>Coastal Region Total</b>		<b>7</b>	<b>0</b>	<b>7</b>	<b>100.00%</b>	<b>0.00%</b>
Homer	75	0	0	0		
Kenai	76	9	0	9	100.00%	0.00%
Mat-Su	77	11	1	12	91.67%	8.33%
<b>Mat-Su Region Total</b>		<b>20</b>	<b>1</b>	<b>21</b>	<b>95.24%</b>	<b>4.76%</b>
Gambell	83	9	0	9	100.00%	0.00%
Muldoon	84	1	0	1	100.00%	0.00%
<b>Central Region Total</b>		<b>10</b>	<b>0</b>	<b>10</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>54</b>	<b>1</b>	<b>55</b>	<b>98.18%</b>	<b>1.82%</b>

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Final Report**

Sample Months: 10/2015 through 09/2016

<b>BY MONTH</b>	<b>Oct-15</b>	<b>Nov-15</b>	<b>Dec-15</b>	<b>Jan-16</b>	<b>Feb-16</b>	<b>Mar-16</b>	<b>Apr-16</b>	<b>May-16</b>	<b>Jun-16</b>	<b>Jul-16</b>	<b>Aug-16</b>	<b>Sep-16</b>	<b>Total</b>
<b>Sample Universe</b>	736	493	610	622	627	593	648	543	765	630	679	597	<b>7,543</b>
<b>Sample Cases Selected</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Cases Determined by Reviewers</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Total Correct Cases</b>	6	2	4	5	5	4	5	4	5	5	5	4	<b>54</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	83.33%	100.00%	100.00%	100.00%	<b>98.18%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	<b>1.82%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	4	1	2	3	3	2	3	1	3	3	3	2	<b>30</b>
<b>Closed Cases</b>	2	1	2	2	2	2	2	3	3	2	2	2	<b>25</b>
<b>Total Cases Completed</b>	6	2	4	5	5	4	5	4	6	5	5	4	<b>55</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	33.33%	0.00%	0.00%	0.00%	<b>4.00%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	<b>1.82%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2015  
Final Report

Sample Months: 10/2014 through 9/2015

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	15	0	15	100.00%	0.00%	\$0	\$10,565	100.00%	0.00%
Sitka	22	4	0	4	100.00%	0.00%	\$0	\$2,384	100.00%	0.00%
Ketchikan	23	23	4	27	85.19%	14.81%	\$687	\$15,926	95.69%	4.31%
Bethel	51	7	0	7	100.00%	0.00%	\$0	\$4,475	100.00%	0.00%
<b>Southeast Region Total</b>		<b>49</b>	<b>4</b>	<b>53</b>	<b>92.45%</b>	<b>7.55%</b>	<b>\$687</b>	<b>\$33,350</b>	<b>97.94%</b>	<b>2.06%</b>
Fairbanks	41	41	10	51	80.39%	19.61%	\$3,106	\$29,220	89.37%	10.63%
Nome	46	12	6	18	66.67%	33.33%	\$2,117	\$11,907	82.22%	17.78%
Kotzebue	47	0	0	0			\$0	\$0		
<b>Northern Region Total</b>		<b>53</b>	<b>16</b>	<b>69</b>	<b>76.81%</b>	<b>23.19%</b>	<b>\$5,223</b>	<b>\$41,127</b>	<b>87.30%</b>	<b>12.70%</b>
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Field Office 2	71	22	1	23	95.65%	4.35%	\$576	\$14,109	95.92%	4.08%
Field Office 1	82	18	3	21	85.71%	14.29%	\$1,494	\$13,146	88.64%	11.36%
<b>Coastal Region Total</b>		<b>40</b>	<b>4</b>	<b>44</b>	<b>90.91%</b>	<b>9.09%</b>	<b>\$2,070</b>	<b>\$27,255</b>	<b>92.41%</b>	<b>7.59%</b>
Kenai	76	34	11	45	75.56%	24.44%	\$3,277	\$26,890	87.81%	12.19%
Mat-Su	77	79	10	89	88.76%	11.24%	\$2,560	\$55,427	95.38%	4.62%
Gambell	83	2	0	2	100.00%	0.00%	\$0	\$1,392	100.00%	0.00%
Muldoon	84	33	5	38	86.84%	13.16%	\$2,089	\$26,420	92.09%	7.91%
<b>Central Region Total</b>		<b>148</b>	<b>26</b>	<b>174</b>	<b>85.06%</b>	<b>14.94%</b>	<b>\$7,926</b>	<b>\$110,129</b>	<b>92.80%</b>	<b>7.20%</b>
<b>Alaska Overall</b>		<b>290</b>	<b>50</b>	<b>340</b>	<b>85.29%</b>	<b>14.71%</b>	<b>\$15,906</b>	<b>\$211,861</b>	<b>92.49%</b>	<b>7.51%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2015  
Final Report**

Sample Months: 10/2014 through 9/2015

<b>BY MONTH</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>	<b>Jul-15</b>	<b>Aug-15</b>	<b>Sep-15</b>	<b>Total</b>
<b>Sample Universe</b>	3,116	3,075	3,069	3,146	3,191	3,172	3,204	3,242	3,177	3,124	3,118	3,070	<b>37,704</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Cases Determined by Reviewers</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	28	28	28	28	29	29	28	30	29	28	28	27	<b>340</b>
<b>Total Correct Cases</b>	24	23	23	25	25	24	24	25	23	25	24	25	<b>290</b>
<b>Total Error Cases</b>	4	5	5	3	4	5	4	5	6	3	4	2	<b>50</b>
<b>Total Ineligible Cases</b>	1	2	0	1	1	1	1	1	0	1	1	0	<b>10</b>
<b>Total Over Paid Cases</b>	1	2	4	2	1	4	3	0	5	1	1	0	<b>24</b>
<b>Total Under Paid Cases</b>	2	1	1	0	2	0	0	4	1	1	2	2	<b>16</b>
<b>Case Accuracy Rate (%)</b>	85.71	82.14	82.14	89.29	86.21	82.76	85.71	83.33	79.31	89.29	85.71	92.59	<b>85.29%</b>
<b>Case Error Rate (%)</b>	14.29	17.86	17.86	10.71	13.79	17.24	14.29	16.67	20.69	10.71	14.29	7.41	<b>14.71%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$17,523	\$15,438	\$16,792	\$16,578	\$17,294	\$18,163	\$18,642	\$18,154	\$20,734	\$17,819	\$16,558	\$18,166	<b>\$211,861</b>
<b>Total Error Payments (\$)</b>	\$1,762	\$1,513	\$1,119	\$659	\$1,141	\$1,765	\$2,361	\$1,333	\$1,521	\$1,027	\$1,312	\$393	<b>\$15,906</b>
<b>Total Ineligible Payments (\$)</b>	\$703	\$700	\$0	\$172	\$225	\$821	\$576	\$706	\$0	\$764	\$278	\$0	<b>\$4,945</b>
<b>Total Over Paid Payments (\$)</b>	\$199	\$485	\$840	\$487	\$103	\$944	\$1,785	\$0	\$1,074	\$204	\$524	\$0	<b>\$6,645</b>
<b>Total Under Paid Payments (\$)</b>	\$860	\$328	\$279	\$0	\$813	\$0	\$0	\$627	\$447	\$59	\$510	\$393	<b>\$4,316</b>
<b>Payment Accuracy Rate (%)</b>	89.94%	90.20%	93.34%	96.02%	93.40%	90.28%	87.34%	92.66%	92.66%	94.24%	92.08%	97.84%	<b>92.49%</b>
<b>Payment Error Rate (%)</b>	10.06%	9.80%	6.66%	3.98%	6.60%	9.72%	12.66%	7.34%	7.34%	5.76%	7.92%	2.16%	<b>7.51%</b>
<b>Ineligible Error Rate (%)</b>	4.01%	4.53%	0.00%	1.04%	1.30%	4.52%	3.09%	3.89%	0.00%	4.29%	1.68%	0.00%	<b>2.33%</b>
<b>Over Paid Error Rate (%)</b>	1.14%	3.14%	5.00%	2.94%	0.60%	5.20%	9.58%	0.00%	5.18%	1.14%	3.16%	0.00%	<b>3.14%</b>
<b>Under Paid Error Rate (%)</b>	4.91%	2.12%	1.66%	0.00%	4.70%	0.00%	0.00%	3.45%	2.16%	0.33%	3.08%	2.16%	<b>2.04%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2015  
Final Report**

Sample Months: 10/2014 through 9/2015

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Juneau	20	4	0	4	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	8	0	8	100.00%	0.00%
Bethel	51	1	0	1	100.00%	0.00%
<b>Southeast Region Total</b>		<b>13</b>	<b>0</b>	<b>13</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks	41	12	0	12	100.00%	0.00%
Nome	46	3	0	3	100.00%	0.00%
Kotzebue	47	0	0	0		
<b>Northern Region Total</b>		<b>15</b>	<b>0</b>	<b>15</b>	<b>100.00%</b>	<b>0.00%</b>
LTC, TEFRA, Waiver	70	0	0	0		
Field Office 2	71	12	0	12	100.00%	0.00%
Field Office 1	82	5	0	5	100.00%	0.00%
<b>Coastal Region Total</b>		<b>17</b>	<b>0</b>	<b>17</b>	<b>100.00%</b>	<b>0.00%</b>
Kenai	76	7	0	7	100.00%	0.00%
Mat-Su	77	24	0	24	100.00%	0.00%
Gambell	83	6	0	6	100.00%	0.00%
Muldoon	84	12	0	12	100.00%	0.00%
<b>Central Region Total</b>		<b>49</b>	<b>0</b>	<b>49</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>94</b>	<b>0</b>	<b>94</b>	<b>100.00%</b>	<b>0.00%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2015  
Final Report**

Sample Months: 10/2014 through 9/2015

<b>BY MONTH</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>	<b>Jul-15</b>	<b>Aug-15</b>	<b>Sep-15</b>	<b>Total</b>
<b>Sample Universe</b>	624	525	557	637	669	596	692	719	692	619	610	735	<b>7,675</b>
<b>Sample Cases Selected</b>	8	6	6	8	9	8	9	8	9	8	7	9	<b>95</b>
<b>Cases Determined by Reviewers</b>	8	6	6	8	9	8	9	8	9	8	7	9	<b>95</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Total Correct Cases</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	<b>100.00%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	4	2	3	4	4	4	5	4	4	4	3	3	<b>44</b>
<b>Closed Cases</b>	4	4	3	4	5	4	4	4	4	4	4	6	<b>50</b>
<b>Total Cases Completed</b>	8	6	6	8	9	8	9	8	8	8	7	9	<b>94</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2014  
Final Report

Sample Months: 10/2013 through 9/2014

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	15	3	18	83.33%	16.67%	\$1,665	\$11,137	85.05%	14.95%
Sitka	22			0						
Juneau	20	8	2	10	80.00%	20.00%	\$1,846	\$5,851	68.45%	31.55%
<b>Southeast Region Total</b>		<b>23</b>	<b>5</b>	<b>28</b>	<b>82.14%</b>	<b>17.86%</b>	<b>\$3,511</b>	<b>\$16,988</b>	<b>79.33%</b>	<b>20.67%</b>
Fairbanks NSB	41	31	2	33	93.94%	6.06%	\$733	\$20,558	96.43%	3.57%
Nome	46	10	3	13	76.92%	23.08%	\$1,093	\$8,302	86.83%	13.17%
<b>Northern Region Total</b>		<b>41</b>	<b>5</b>	<b>46</b>	<b>89.13%</b>	<b>10.87%</b>	<b>\$1,826</b>	<b>\$28,860</b>	<b>93.67%</b>	<b>6.33%</b>
Bethel	51	6	4	10	60.00%	40.00%	\$1,029	\$6,852	84.98%	15.02%
Field Office 1	82	15	2	17	88.24%	11.76%	\$847	\$8,978	90.57%	9.43%
Field Office 2	71	10	1	11	90.91%	9.09%	\$592	\$6,377	90.72%	9.28%
LTC, TEFRA, Waiver	70	1	1	2	50.00%	50.00%	\$72	\$1,123	93.59%	6.41%
Kenai	76	21	7	28	75.00%	25.00%	\$1,868	\$16,489	88.67%	11.33%
<b>Coastal Region Total</b>		<b>53</b>	<b>15</b>	<b>68</b>	<b>77.94%</b>	<b>22.06%</b>	<b>\$4,408</b>	<b>\$39,819</b>	<b>88.93%</b>	<b>11.07%</b>
Gambell	83	32	1	33	96.97%	3.03%	\$328	\$20,342	98.39%	1.61%
Muldoon	84	35	4	39	89.74%	10.26%	\$826	\$23,331	96.46%	3.54%
Mat-Su	77	77	2	79	97.47%	2.53%	\$1,705	\$54,641	96.88%	3.12%
<b>Central Region Total</b>		<b>144</b>	<b>7</b>	<b>151</b>	<b>95.36%</b>	<b>4.64%</b>	<b>\$2,859</b>	<b>\$98,314</b>	<b>97.09%</b>	<b>2.91%</b>
<b>Alaska Overall</b>		<b>261</b>	<b>32</b>	<b>293</b>	<b>89.08%</b>	<b>10.92%</b>	<b>\$12,604</b>	<b>\$183,981</b>	<b>93.15%</b>	<b>6.85%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2014  
Final Report**

Sample Months: 10/2013 through 9/2014

<b>BY MONTH</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Total</b>
Sample Universe	3,409	3,388	3,443	3,594	3,672	3,685	3,734	3,750	3,667	3,366	3,360	3,258	<b>42,326</b>
<b>STATISTICS BY CASE:</b>							Reviews Suspended						
Sample Cases Selected	29	29	29	30	32	27			31	29	29	28	<b>293</b>
Cases Determined by Reviewers	29	29	29	30	32	27			31	29	29	28	<b>293</b>
Cases Pending	0	0	0	0	0	0			0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	29	29	29	30	32	27			31	29	29	28	<b>293</b>
Cases Not Subject to Review	0	0	0	0	0	0			0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	29	29	29	30	32	27			31	29	29	28	<b>293</b>
<b>Total Correct Cases</b>	24	26	25	28	30	25			27	29	25	22	<b>261</b>
<b>Total Error Cases</b>	5	3	4	2	2	2			4	0	4	6	<b>32</b>
<b>Total Ineligible Cases</b>	3	1	2	1	1	0			1	0	0	4	<b>13</b>
<b>Total Over Paid Cases</b>	0	1	1	1	1	2			3	0	3	2	<b>14</b>
<b>Total Under Paid Cases</b>	2	1	1	0	0	0			0	0	1	0	<b>5</b>
<b>Case Accuracy Rate (%)</b>	82.76	89.66	86.21	93.33	93.75	92.59			87.10	100.00	86.21	78.57	<b>89.08%</b>
<b>Case Error Rate (%)</b>	17.24	10.34	13.79	6.67	6.25	7.41			12.90	0.00	13.79	21.43	<b>10.92%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$17,740	\$17,199	\$18,656	\$16,541	\$21,494	\$17,127			\$21,564	\$18,882	\$17,467	\$17,311	<b>\$183,981</b>
<b>Total Error Payments (\$)</b>	\$3,007	\$1,222	\$1,886	\$644	\$1,436	\$454			\$651	\$0	\$1,231	\$2,073	<b>\$12,604</b>
<b>Total Ineligible Payments (\$)</b>	\$2,566	\$592	\$1,642	\$289	\$782	\$0			\$283	\$0	\$0	\$1,469	<b>\$7,623</b>
<b>Total Over Paid Payments (\$)</b>	\$0	\$356	\$136	\$355	\$654	\$454			\$368	\$0	\$1,159	\$604	<b>\$4,086</b>
<b>Total Under Paid Payments (\$)</b>	\$441	\$274	\$108	\$0	\$0	\$0			\$0	\$0	\$72	\$0	<b>\$895</b>
<b>Payment Accuracy Rate (%)</b>	83.05%	92.89%	89.89%	96.11%	93.32%	97.35%			96.98%	100.00%	92.95%	88.02%	<b>93.15%</b>
<b>Payment Error Rate (%)</b>	16.95%	7.11%	10.11%	3.89%	6.68%	2.65%			3.02%	0.00%	7.05%	11.98%	<b>6.85%</b>
<b>Ineligible Error Rate (%)</b>	14.46%	3.44%	8.80%	1.75%	3.64%	0.00%			1.31%	0.00%	0.00%	8.49%	<b>4.14%</b>
<b>Over Paid Error Rate (%)</b>	0.00%	2.07%	0.73%	2.15%	3.04%	2.65%			1.71%	0.00%	6.64%	3.49%	<b>2.22%</b>
<b>Under Paid Error Rate (%)</b>	2.49%	1.59%	0.58%	0.00%	0.00%	0.00%			0.00%	0.00%	0.41%	0.00%	<b>0.49%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2014  
Final Report

Sample Months: 10/2013 through 9/2014

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>5</b>	<b>0</b>	<b>5</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	11	1	12	91.67%	8.33%
Nome	46	3	0	3	100.00%	0.00%
<b>Northern Region Total</b>		<b>14</b>	<b>1</b>	<b>15</b>	<b>93.33%</b>	<b>6.67%</b>
Bethel	51	3	0	3	100.00%	0.00%
Field Office 1	82	1	0	1	100.00%	0.00%
Field Office 2	71	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	9	0	9	100.00%	0.00%
<b>Coastal Region Total</b>		<b>15</b>	<b>0</b>	<b>15</b>	<b>100.00%</b>	<b>0.00%</b>
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	4	0	4	100.00%	0.00%
Mat-Su	77	23	0	23	100.00%	0.00%
<b>Central Region Total</b>		<b>43</b>	<b>0</b>	<b>43</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>77</b>	<b>1</b>	<b>78</b>	<b>98.72%</b>	<b>1.28%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2014  
Final Report**

Sample Months: 10/2013 through 9/2014

<b>BY MONTH</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Total</b>
<b>Sample Universe</b>	789	671	663	694	683	708	638	729	861	601	682	659	<b>8,378</b>
						Reviews Suspended							
<b>Sample Cases Selected</b>	9	7	8	8	8			8	10	7	7	7	<b>79</b>
<b>Cases Determined by Reviewers</b>	9	7	8	8	8			8	10	7	7	7	<b>79</b>
<b>Cases Pending</b>	0	0	0	0	0			0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	9	7	8	8	8			7	10	7	7	7	<b>78</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0			1	0	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	9	7	8	8	8			7	10	7	7	7	<b>78</b>
<b>Total Correct Cases</b>	9	7	8	7	8			7	10	7	7	7	<b>77</b>
<b>Total Error Cases</b>	0	0	0	1	0			0	0	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	87.50%	100.00%			100.00%	100.00%	100.00%	100.00%	100.00%	<b>98.72%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	12.50%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.28%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	4	3	3	4	4			3	5	3	4	4	<b>37</b>
<b>Closed Cases</b>	5	4	5	4	4			4	5	4	3	3	<b>41</b>
<b>Total Cases Completed</b>	9	7	8	8	8			7	10	7	7	7	<b>78</b>
<b>Denied Error Cases</b>	0	0	0	1	0			0	0	0	0	0	<b>1</b>
<b>Closed Error Cases</b>	0	0	0	0	0			0	0	0	0	0	<b>0</b>
<b>Total Error Cases</b>	0	0	0	1	0			0	0	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	25.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>2.70%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	12.50%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.28%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2013  
Final Report

Sample Months: 10/2012 through 9/2013

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	9	0	9	100.00%	0.00%	\$0	\$6,006	100.00%	0.00%
Sitka	22	5	1	6	83.33%	16.67%	\$72	\$3,462	97.92%	2.08%
Juneau	20	4	1	5	80.00%	20.00%	\$762	\$3,815	80.03%	19.97%
<b>Southeast Region Total</b>		<b>18</b>	<b>2</b>	<b>20</b>	<b>90.00%</b>	<b>10.00%</b>	<b>\$834</b>	<b>\$13,283</b>	<b>93.72%</b>	<b>6.28%</b>
Fairbanks NSB	41	26	6	32	81.25%	18.75%	\$1,393	\$22,787	93.89%	6.11%
Nome	46	12	0	12	100.00%	0.00%	\$0	\$5,479	100.00%	0.00%
<b>Northern Region Total</b>		<b>38</b>	<b>6</b>	<b>44</b>	<b>86.36%</b>	<b>13.64%</b>	<b>\$1,393</b>	<b>\$28,266</b>	<b>95.07%</b>	<b>4.93%</b>
Bethel	51									
Field Offices	82	4	2	6	66.67%	33.33%	\$620	\$3,379	81.65%	18.35%
LTC, TEFRA, Waiver	70									
Kenai	76	18	4	22	81.82%	18.18%	\$1,655	\$12,651	86.92%	13.08%
<b>Coastal Region Total</b>		<b>22</b>	<b>6</b>	<b>28</b>	<b>78.57%</b>	<b>21.43%</b>	<b>\$2,275</b>	<b>\$16,030</b>	<b>85.81%</b>	<b>14.19%</b>
Gambell	83	33	3	36	91.67%	8.33%	\$1,467	\$21,461	93.16%	6.84%
Muldoon	84	31	3	34	91.18%	8.82%	\$916	\$20,736	95.58%	4.42%
Mat-Su	77	66	3	69	95.65%	4.35%	\$1,069	\$43,444	97.54%	2.46%
<b>Central Region Total</b>		<b>130</b>	<b>9</b>	<b>139</b>	<b>93.53%</b>	<b>6.47%</b>	<b>\$3,452</b>	<b>\$85,641</b>	<b>95.97%</b>	<b>4.03%</b>
<b>Alaska Overall</b>		<b>208</b>	<b>23</b>	<b>231</b>	<b>90.04%</b>	<b>9.96%</b>	<b>\$7,954</b>	<b>\$143,220</b>	<b>94.45%</b>	<b>5.55%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2013  
Final Report**

Sample Months: 10/2012 through 9/2013

<b>BY MONTH</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Total</b>
<b>Sample Universe</b>	3,630	3,646	3,357	3,740	3,735	3,730	3,656	3,655	3,521	3,435	3,406	3,426	<b>42,937</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	19	20	19	20	20	20	19	20	19	19	19	19	<b>233</b>
<b>Cases Determined by Reviewers</b>	19	20	19	20	20	20	19	20	19	19	19	19	<b>233</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	18	20	19	19	20	20	19	20	19	19	19	19	<b>231</b>
<b>Cases Not Subject to Review</b>	1	0	0	1	0	0	0	0	0	0	0	0	<b>2</b>
<b>Total Cases Completed</b>	18	20	19	19	20	20	19	20	19	19	19	19	<b>231</b>
<b>Total Correct Cases</b>	17	17	19	18	17	14	15	19	19	19	16	18	<b>208</b>
<b>Total Error Cases</b>	1	3	0	1	3	6	4	1	0	0	3	1	<b>23</b>
<b>Total Ineligible Cases</b>	0	2	0	0	1	1	0	1	0	0	0	0	<b>5</b>
<b>Total Over Paid Cases</b>	1	1	0	1	2	4	1	0	0	0	2	1	<b>13</b>
<b>Total Under Paid Cases</b>	0	0	0	0	0	1	3	0	0	0	1	0	<b>5</b>
<b>Case Accuracy Rate (%)</b>	94.44	85.00	100.00	94.74	85.00	70.00	78.95	95.00	100.00	100.00	84.21	94.74	<b>90.04%</b>
<b>Case Error Rate (%)</b>	5.56	15.00	0.00	5.26	15.00	30.00	21.05	5.00	0.00	0.00	15.79	5.26	<b>9.96%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$9,958	\$12,804	\$11,516	\$12,818	\$13,914	\$11,849	\$10,254	\$13,339	\$12,513	\$10,415	\$12,277	\$11,563	<b>\$143,220</b>
<b>Total Error Payments (\$)</b>	\$184	\$1,378	\$0	\$571	\$1,705	\$1,664	\$1,041	\$318	\$0	\$0	\$862	\$231	<b>\$7,954</b>
<b>Total Ineligible Payments (\$)</b>	\$0	\$945	\$0	\$0	\$762	\$722	\$0	\$318	\$0	\$0	\$0	\$0	<b>\$2,747</b>
<b>Total Over Paid Payments (\$)</b>	\$184	\$433	\$0	\$571	\$943	\$645	\$72	\$0	\$0	\$0	\$658	\$231	<b>\$3,737</b>
<b>Total Under Paid Payments (\$)</b>	\$0	\$0	\$0	\$0	\$0	\$297	\$969	\$0	\$0	\$0	\$204	\$0	<b>\$1,470</b>
<b>Payment Accuracy Rate (%)</b>	98.15%	89.24%	100.00%	95.55%	87.75%	85.96%	89.85%	97.62%	100.00%	100.00%	92.98%	98.00%	<b>94.45%</b>
<b>Payment Error Rate (%)</b>	1.85%	10.76%	0.00%	4.45%	12.25%	14.04%	10.15%	2.38%	0.00%	0.00%	7.02%	2.00%	<b>5.55%</b>
<b>Ineligible Error Rate (%)</b>	0.00%	7.38%	0.00%	0.00%	5.48%	6.09%	0.00%	2.38%	0.00%	0.00%	0.00%	0.00%	<b>1.92%</b>
<b>Over Paid Error Rate (%)</b>	1.85%	3.38%	0.00%	4.45%	6.78%	5.44%	0.70%	0.00%	0.00%	0.00%	5.36%	2.00%	<b>2.61%</b>
<b>Under Paid Error Rate (%)</b>	0.00%	0.00%	0.00%	0.00%	0.00%	2.51%	9.45%	0.00%	0.00%	0.00%	1.66%	0.00%	<b>1.03%</b>

**QUALITY ASSESSMENT SAMPLE  
 TEMPORARY ASSISTANCE ACCURACY  
 DENIED AND CLOSED CASES**

FFY 2013  
 Final Report

Sample Months: 10/2012 through 9/2013

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	1	0	1	100.00%	0.00%
Sitka	22	0				
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>3</b>	<b>0</b>	<b>3</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	14	0	14	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
<b>Northern Region Total</b>		<b>16</b>	<b>0</b>	<b>16</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51					
Field Offices	82	4	0	4	100.00%	0.00%
LTC, TEFRA, Waiver	70					
Kenai	76	9	1	10	90.00%	10.00%
<b>Coastal Region Total</b>		<b>13</b>	<b>1</b>	<b>14</b>	<b>92.86%</b>	<b>7.14%</b>
Anchorage - Gambell	83	17	0	17	100.00%	0.00%
Anchorage - Muldoon	84	8	0	8	100.00%	0.00%
Mat-Su	77	21	0	21	100.00%	0.00%
<b>Central Region Total</b>		<b>46</b>	<b>0</b>	<b>46</b>	<b>100.00%</b>	<b>0.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>78</b>	<b>1</b>	<b>79</b>	<b>98.73%</b>	<b>1.27%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2013  
Final Report**

Sample Months: 10/2012 through 9/2013

<b>BY MONTH</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Total</b>
<b>Sample Universe</b>	743	705	719	730	730	718	700	752	841	770	719	849	<b>8,976</b>
<b>Sample Cases Selected</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Cases Determined by Reviewers</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Total Correct Cases</b>	6	6	6	6	8	6	6	7	7	6	6	8	<b>78</b>
<b>Total Error Cases</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	85.71%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	<b>98.73%</b>
<b>Case Error Rate</b>	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.27%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	3	3	3	3	2	2	3	4	4	3	5	<b>38</b>
<b>Closed Cases</b>	3	4	3	3	5	4	4	4	3	2	3	3	<b>41</b>
<b>Total Cases Completed</b>	6	7	6	6	8	6	6	7	7	6	6	8	<b>79</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>2.44%</b>
<b>Combined Case Error Rate</b>	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.27%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

**FFY 2012  
Final Report**

Sample Months: 10/2011 through 9/2012

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	12	2	14	85.71%	14.29%	\$268	\$6,742	96.02%	3.98%
Sitka	22	4	0	4	100.00%	0.00%	\$0	\$1,999	100.00%	0.00%
Juneau	20	8	0	8	100.00%	0.00%	\$0	\$4,993	100.00%	0.00%
<b>Southeast Region Total</b>		<b>24</b>	<b>2</b>	<b>26</b>	<b>92.31%</b>	<b>7.69%</b>	<b>\$268</b>	<b>\$13,734</b>	<b>98.05%</b>	<b>1.95%</b>
Fairbanks NSB	41	25	2	27	92.59%	7.41%	\$819	\$15,046	94.56%	5.44%
Nome	46	9	2	11	81.82%	18.18%	\$417	\$6,518	93.60%	6.40%
<b>Northern Region Total</b>		<b>34</b>	<b>4</b>	<b>38</b>	<b>89.47%</b>	<b>10.53%</b>	<b>\$1,236</b>	<b>\$21,564</b>	<b>94.27%</b>	<b>5.73%</b>
Bethel	51									
Field Office	82	4	0	4	100.00%	0.00%	\$0	\$2,025	100.00%	0.00%
LTC, TEFRA, Waiver	70									
Kenai	76	17	1	18	94.44%	5.56%	\$310	\$10,175	96.95%	3.05%
<b>Coastal Region Total</b>		<b>21</b>	<b>1</b>	<b>22</b>	<b>95.45%</b>	<b>4.55%</b>	<b>\$310</b>	<b>\$12,200</b>	<b>97.46%</b>	<b>2.54%</b>
Gambell	83	57	9	66	86.36%	13.64%	\$3,127	\$39,034	91.99%	8.01%
Muldoon	84	61	5	66	92.42%	7.58%	\$1,778	\$39,040	95.45%	4.55%
Mat-Su	77	69	7	76	90.79%	9.21%	\$2,260	\$45,738	95.06%	4.94%
<b>Central Region Total</b>		<b>187</b>	<b>21</b>	<b>208</b>	<b>89.90%</b>	<b>10.10%</b>	<b>\$7,165</b>	<b>\$123,812</b>	<b>94.21%</b>	<b>5.79%</b>
<b>Alaska Overall</b>		<b>266</b>	<b>28</b>	<b>294</b>	<b>90.48%</b>	<b>9.52%</b>	<b>\$8,979</b>	<b>\$171,310</b>	<b>94.76%</b>	<b>5.24%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2012  
Final Report

Sample Months: 10/2011 through 9/2012

<b>BY MONTH</b>	<b>Oct-11</b>	<b>Nov-11</b>	<b>Dec-11</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Total</b>
<b>Sample Universe</b>	3,692	3,713	3,814	3,858	3,901	3,911	3,854	3,826	3,771	3,664	3,699	3,629	<b>45,332</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	23	25	25	25	26	25	24	25	24	25	24	24	<b>295</b>
<b>Cases Determined by Reviewers</b>	23	25	25	25	26	25	24	25	24	25	24	24	<b>295</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	23	24	25	25	26	25	24	25	24	25	24	24	<b>294</b>
<b>Cases Not Subject to Review</b>	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Cases Completed</b>	23	24	25	25	26	25	24	25	24	25	24	24	<b>294</b>
<b>Total Correct Cases</b>	22	24	23	22	26	22	19	23	20	24	19	22	<b>266</b>
<b>Total Error Cases</b>	1	0	2	3	0	3	5	2	4	1	5	2	<b>28</b>
<b>Total Ineligible Cases</b>	0	0	1	0	0	2	1	1	2	1	1	1	<b>10</b>
<b>Total Over Paid Cases</b>	1	0	0	1	0	1	3	1	1	0	3	1	<b>12</b>
<b>Total Under Paid Cases</b>	0	0	1	2	0	0	1	0	1	0	1	0	<b>6</b>
<b>Case Accuracy Rate (%)</b>	95.65	100.00	92.00	88.00	100.00	88.00	79.17	92.00	83.33	96.00	79.17	91.67	<b>90.48%</b>
<b>Case Error Rate (%)</b>	4.35	0.00	8.00	12.00	0.00	12.00	20.83	8.00	16.67	4.00	20.83	8.33	<b>9.52%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$13,941	\$11,582	\$12,720	\$15,237	\$13,962	\$15,174	\$13,780	\$16,132	\$14,838	\$12,467	\$15,940	\$15,537	<b>\$171,310</b>
<b>Total Error Payments (\$)</b>	\$103	\$0	\$884	\$609	\$0	\$1,051	\$1,416	\$928	\$1,828	\$123	\$1,275	\$762	<b>\$8,979</b>
<b>Total Ineligible Payments (\$)</b>	\$0	\$0	\$555	\$0	\$0	\$722	\$493	\$502	\$890	\$123	\$923	\$452	<b>\$4,660</b>
<b>Total Over Paid Payments (\$)</b>	\$103	\$0	\$0	\$102	\$0	\$329	\$624	\$426	\$383	\$0	\$271	\$310	<b>\$2,548</b>
<b>Total Under Paid Payments (\$)</b>	\$0	\$0	\$329	\$507	\$0	\$0	\$299	\$0	\$555	\$0	\$81	\$0	<b>\$1,771</b>
<b>Payment Accuracy Rate (%)</b>	99.26%	100.00%	93.05%	96.00%	100.00%	93.07%	89.72%	94.25%	87.68%	99.01%	92.00%	95.10%	<b>94.76%</b>
<b>Payment Error Rate (%)</b>	0.74%	0.00%	6.95%	4.00%	0.00%	6.93%	10.28%	5.75%	12.32%	0.99%	8.00%	4.90%	<b>5.24%</b>
<b>Ineligible Error Rate (%)</b>	0.00%	0.00%	4.36%	0.00%	0.00%	4.76%	3.58%	3.11%	6.00%	0.99%	5.79%	2.91%	<b>2.72%</b>
<b>Over Paid Error Rate (%)</b>	0.74%	0.00%	0.00%	0.67%	0.00%	2.17%	4.53%	2.64%	2.58%	0.00%	1.70%	2.00%	<b>1.49%</b>
<b>Under Paid Error Rate (%)</b>	0.00%	0.00%	2.59%	3.33%	0.00%	0.00%	2.17%	0.00%	3.74%	0.00%	0.51%	0.00%	<b>1.03%</b>

**QUALITY ASSESSMENT SAMPLE  
 TEMPORARY ASSISTANCE ACCURACY  
 DENIED AND CLOSED CASES**

FFY 2012  
 Final Report

Sample Months: 10/2011 through 9/2012

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	8	0	8	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>10</b>	<b>0</b>	<b>10</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	14	0	14	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
<b>Northern Region Total</b>		<b>16</b>	<b>0</b>	<b>16</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0				
Field Office	82	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	0				
Kenai	76	11	0	11	100.00%	0.00%
<b>Coastal Region Total</b>		<b>13</b>	<b>0</b>	<b>13</b>	<b>100.00%</b>	<b>0.00%</b>
Anchorage - Gambell	83	20	1	21	95.24%	4.76%
Anchorage - Muldoon	84	20	0	20	100.00%	0.00%
Mat-Su	77	26	0	26	100.00%	0.00%
<b>Central Region Total</b>		<b>66</b>	<b>1</b>	<b>67</b>	<b>98.51%</b>	<b>1.49%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>105</b>	<b>1</b>	<b>106</b>	<b>99.06%</b>	<b>0.94%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2012  
Final Report**

Sample Months: 10/2011 through 9/2012

<b>BY MONTH</b>	<b>Oct-11</b>	<b>Nov-11</b>	<b>Dec-11</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Total</b>
<b>Sample Universe</b>	694	688	672	696	655	729	735	770	856	725	837	649	<b>8,706</b>
<b>Sample Cases Selected</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Cases Determined by Reviewers</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Cases Not Subject to Review</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Total Correct Cases</b>	8	8	9	8	8	9	9	9	11	8	10	8	<b>105</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	<b>99.06%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.94%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	5	4	4	4	3	4	4	5	4	5	3	<b>48</b>
<b>Closed Cases</b>	5	3	5	5	4	6	5	5	6	4	5	5	<b>58</b>
<b>Total Cases Completed</b>	8	8	9	9	8	9	9	9	11	8	10	8	<b>106</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Closed Error Cases</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.00%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.72%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>0.94%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	16	1	17	94.12%	5.88%	\$61	\$10,486	99.42%	0.58%
Sitka	22	5	0	5	100.00%	0.00%	\$0	\$3,185	100.00%	0.00%
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$836	100.00%	0.00%
<b>Southeast Region Total</b>		<b>23</b>	<b>1</b>	<b>24</b>	<b>95.83%</b>	<b>4.17%</b>	<b>\$61</b>	<b>\$14,507</b>	<b>99.58%</b>	<b>0.42%</b>
Fairbanks NSB	41	20	5	25	80.00%	20.00%	\$1,059	\$14,568	92.73%	7.27%
Fairbanks Rural	44	1	0	1	100.00%	0.00%	\$0	\$900	100.00%	0.00%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,056	100.00%	0.00%
<b>Northern Region Total</b>		<b>24</b>	<b>5</b>	<b>29</b>	<b>82.76%</b>	<b>17.24%</b>	<b>\$1,059</b>	<b>\$16,524</b>	<b>93.59%</b>	<b>6.41%</b>
Bethel	51									
Field Office	82	7	1	8	87.50%	12.50%	\$246	\$4,402	94.41%	5.59%
LTC, TEFRA, Waiver	70	1	1	2	50.00%	50.00%	\$271	\$1,104	75.45%	24.55%
Kenai	76	17	6	23	73.91%	26.09%	\$1,312	\$14,753	91.11%	8.89%
Nome	46	17	1	18	94.44%	5.56%	\$62	\$9,714	99.36%	0.64%
<b>Coastal Region Total</b>		<b>42</b>	<b>9</b>	<b>51</b>	<b>82.35%</b>	<b>17.65%</b>	<b>\$1,891</b>	<b>\$29,973</b>	<b>93.69%</b>	<b>6.31%</b>
Gambell	83	67	11	78	85.90%	14.10%	\$3,211	\$52,517	93.89%	6.11%
Muldoon	84	62	9	71	87.32%	12.68%	\$2,204	\$40,646	94.58%	5.42%
Mat-Su	77	76	6	82	92.68%	7.32%	\$991	\$47,744	97.92%	2.08%
<b>Central Region Total</b>		<b>205</b>	<b>26</b>	<b>231</b>	<b>88.74%</b>	<b>11.26%</b>	<b>\$6,406</b>	<b>\$140,907</b>	<b>95.45%</b>	<b>4.55%</b>
<b>Alaska Overall</b>		<b>294</b>	<b>41</b>	<b>335</b>	<b>87.76%</b>	<b>12.24%</b>	<b>\$9,417</b>	<b>\$201,911</b>	<b>95.34%</b>	<b>4.66%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2011

Final

Sample Months: 10/2010 through 9/2011

<b>BY MONTH</b>	<b>Oct-10</b>	<b>Nov-10</b>	<b>Dec-10</b>	<b>Jan-11</b>	<b>Feb-11</b>	<b>Mar-11</b>	<b>Apr-11</b>	<b>May-11</b>	<b>Jun-11</b>	<b>Jul-11</b>	<b>Aug-11</b>	<b>Sep-11</b>	<b>Total</b>
<b>Sample Universe</b>	3,459	3,424	3,576	3,682	3,712	3,746	3,772	3,796	3,805	3,755	3,816	3,785	<b>44,328</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	26	27	27	27	29	28	28	29	30	28	29	29	<b>337</b>
<b>Cases Determined by Reviewers</b>	26	27	27	27	29	28	28	29	30	28	29	29	<b>337</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	25	27	27	27	29	28	28	29	30	28	28	29	<b>335</b>
<b>Cases Not Subject to Review</b>	1	0	0	0	0	0	0	0	0	0	1	0	<b>2</b>
<b>Total Cases Completed</b>	25	27	27	27	29	28	28	29	30	28	28	29	<b>335</b>
<b>Total Correct Cases</b>	23	24	22	21	29	25	27	23	26	24	24	26	<b>294</b>
<b>Total Error Cases</b>	2	3	5	6	0	3	1	6	4	4	4	3	<b>41</b>
<b>Total Ineligible Cases</b>	1	0	0	1	0	0	0	0	0	1	0	1	<b>4</b>
<b>Total Over Paid Cases</b>	1	3	2	2	0	1	1	4	3	2	2	2	<b>23</b>
<b>Total Under Paid Cases</b>	0	0	3	3	0	2	0	2	1	1	2	0	<b>14</b>
<b>Case Accuracy Rate (%)</b>	92.00	88.89	81.48	77.78	100.00	89.29	96.43	79.31	86.67	85.71	85.71	89.66	<b>87.76%</b>
<b>Case Error Rate (%)</b>	8.00	11.11	18.52	22.22	0.00	10.71	3.57	20.69	13.33	14.29	14.29	10.34	<b>12.24%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$11,544	\$15,589	\$15,840	\$16,469	\$20,333	\$19,119	\$16,428	\$17,538	\$19,116	\$18,442	\$15,509	\$15,984	<b>\$201,911</b>
<b>Total Error Payments (\$)</b>	\$587	\$1,006	\$883	\$1,064	\$0	\$178	\$831	\$583	\$1,130	\$757	\$850	\$1,548	<b>\$9,417</b>
<b>Total Ineligible Payments (\$)</b>	\$561	\$0	\$0	\$142	\$0	\$0	\$0	\$0	\$0	\$260	\$0	\$1,331	<b>\$2,294</b>
<b>Total Over Paid Payments (\$)</b>	\$26	\$1,006	\$241	\$447	\$0	\$61	\$831	\$485	\$1,022	\$251	\$498	\$217	<b>\$5,085</b>
<b>Total Under Paid Payments (\$)</b>	\$0	\$0	\$642	\$475	\$0	\$117	\$0	\$98	\$108	\$246	\$352	\$0	<b>\$2,038</b>
<b>Payment Accuracy Rate (%)</b>	94.92%	93.55%	94.43%	93.54%	100.00%	99.07%	94.94%	96.68%	94.09%	95.90%	94.52%	90.32%	<b>95.34%</b>
<b>Payment Error Rate (%)</b>	5.08%	6.45%	5.57%	6.46%	0.00%	0.93%	5.06%	3.32%	5.91%	4.10%	5.48%	9.68%	<b>4.66%</b>
<b>Ineligible Error Rate (%)</b>	4.86%	0.00%	0.00%	0.86%	0.00%	0.00%	0.00%	0.00%	0.00%	1.41%	0.00%	8.33%	<b>1.14%</b>
<b>Over Paid Error Rate (%)</b>	0.23%	6.45%	1.52%	2.71%	0.00%	0.32%	5.06%	2.77%	5.35%	1.36%	3.21%	1.36%	<b>2.52%</b>
<b>Under Paid Error Rate (%)</b>	0.00%	0.00%	4.05%	2.88%	0.00%	0.61%	0.00%	0.56%	0.56%	1.33%	2.27%	0.00%	<b>1.01%</b>

**QUALITY ASSESSMENT SAMPLE  
 TEMPORARY ASSISTANCE ACCURACY  
 DENIED AND CLOSED CASES**

FFY 2011  
 Final

Sample Months: 10/2010 through 9/2011

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>6</b>	<b>0</b>	<b>6</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	12	0	12	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	0	0	0		
<b>Northern Region Total</b>		<b>12</b>	<b>0</b>	<b>12</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0	0	0		
Field Office	82	1	0	1	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	7	0	7	100.00%	0.00%
<b>Coastal Region Total</b>		<b>14</b>	<b>0</b>	<b>14</b>	<b>100.00%</b>	<b>0.00%</b>
Anchorage - Gambell	83	32	1	33	96.97%	3.03%
Anchorage - Muldoon	84	23	2	25	92.00%	8.00%
Mat-Su	77	21	1	22	95.45%	4.55%
<b>Central Region Total</b>		<b>76</b>	<b>4</b>	<b>80</b>	<b>95.00%</b>	<b>5.00%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>108</b>	<b>4</b>	<b>112</b>	<b>96.43%</b>	<b>3.57%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

**FFY 2011  
Final**

Sample Months: 10/2010 through 9/2011

<b>BY MONTH</b>	<b>Oct-10</b>	<b>Nov-10</b>	<b>Dec-10</b>	<b>Jan-11</b>	<b>Feb-11</b>	<b>Mar-11</b>	<b>Apr-11</b>	<b>May-11</b>	<b>Jun-11</b>	<b>Jul-11</b>	<b>Aug-11</b>	<b>Sep-11</b>	<b>Total</b>
<b>Sample Universe</b>	632	653	698	687	690	757	647	693	743	789	808	738	<b>8,535</b>
<b>Sample Cases Selected</b>	11	10	11	11	10	11	10	11	12	13	13	12	<b>135</b>
<b>Cases Determined by Reviewers</b>	11	10	11	11	10	11	10	11	12	13	13	12	<b>135</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	8	7	9	9	9	9	9	10	10	10	11	11	<b>112</b>
<b>Cases Not Subject to Review</b>	3	3	2	2	1	2	1	1	2	3	2	1	<b>23</b>
<b>Total Cases Completed</b>	8	7	9	9	9	9	9	10	10	10	11	11	<b>112</b>
<b>Total Correct Cases</b>	8	7	8	9	8	9	9	10	9	9	11	11	<b>108</b>
<b>Total Error Cases</b>	0	0	1	0	1	0	0	0	1	1	0	0	<b>4</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	88.89%	100.00%	88.89%	100.00%	100.00%	100.00%	90.00%	90.00%	100.00%	100.00%	<b>96.43%</b>
<b>Case Error Rate</b>	0.00%	0.00%	11.11%	0.00%	11.11%	0.00%	0.00%	0.00%	10.00%	10.00%	0.00%	0.00%	<b>3.57%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	3	2	4	6	4	5	5	5	5	5	7	7	<b>58</b>
<b>Closed Cases</b>	5	5	5	3	5	4	4	5	5	5	4	4	<b>54</b>
<b>Total Cases Completed</b>	8	7	9	9	9	9	9	10	10	10	11	11	<b>112</b>
<b>Denied Error Cases</b>	0	0	1	0	0	0	0	0	1	1	0	0	<b>3</b>
<b>Closed Error Cases</b>	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
<b>Total Error Cases</b>	0	0	1	0	1	0	0	0	1	1	0	0	<b>4</b>
<b>Denied Error Rate</b>	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	20.00%	0.00%	0.00%	<b>5.17%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	<b>1.85%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	11.11%	0.00%	11.11%	0.00%	0.00%	0.00%	10.00%	10.00%	0.00%	0.00%	<b>3.57%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	19	1	20	95.00%	5.00%	\$32	\$13,028	99.75%	0.25%
Sitka	22	2	0	2	100.00%	0.00%	\$0	\$960	100.00%	0.00%
Juneau	20	4	1	5	80.00%	20.00%	\$32	\$3,608	99.11%	0.89%
<b>Southeast Region Total</b>		<b>25</b>	<b>2</b>	<b>27</b>	<b>92.59%</b>	<b>7.41%</b>	<b>\$64</b>	<b>\$17,596</b>	<b>99.64%</b>	<b>0.36%</b>
Fairbanks NSB	41	19	1	20	95.00%	5.00%	\$104	\$12,765	99.19%	0.81%
Fairbanks Rural	44	3	1	4	75.00%	25.00%	\$303	\$2,796	89.16%	10.84%
NRO APA Unit	43	9	0	9	100.00%	0.00%	\$0	\$4,199	100.00%	0.00%
<b>Northern Region Total</b>		<b>31</b>	<b>2</b>	<b>33</b>	<b>93.94%</b>	<b>6.06%</b>	<b>\$407</b>	<b>\$19,760</b>	<b>97.94%</b>	<b>2.06%</b>
Bethel	51									
Field Office	82	3	2	5	60.00%	40.00%	\$436	\$2,655	83.58%	16.42%
LTC, TEFRA, Waiver	70									
Kenai	76	27	0	27	100.00%	0.00%	\$0	\$14,824	100.00%	0.00%
Nome	46	17	1	18	94.44%	5.56%	\$247	\$9,575	97.42%	2.58%
<b>Coastal Region Total</b>		<b>47</b>	<b>3</b>	<b>50</b>	<b>94.00%</b>	<b>6.00%</b>	<b>\$683</b>	<b>\$27,054</b>	<b>97.48%</b>	<b>2.52%</b>
APA Unit	71	3	0	3	100.00%	0.00%	\$0	\$1,037	100.00%	0.00%
Gambell	83	24	4	28	85.71%	14.29%	\$552	\$15,294	96.39%	3.61%
Muldoon	84	84	10	94	89.36%	10.64%	\$3,007	\$58,033	94.82%	5.18%
Mat-Su	77	78	3	81	96.30%	3.70%	\$506	\$49,436	98.98%	1.02%
Mat-Su APA	78	21	0	21	100.00%	0.00%	\$0	\$9,667	100.00%	0.00%
<b>Central Region Total</b>		<b>210</b>	<b>17</b>	<b>227</b>	<b>92.51%</b>	<b>7.49%</b>	<b>\$4,065</b>	<b>\$133,467</b>	<b>96.95%</b>	<b>3.05%</b>
<b>Alaska Overall</b>		<b>313</b>	<b>24</b>	<b>337</b>	<b>92.88%</b>	<b>7.12%</b>	<b>\$5,219</b>	<b>\$197,877</b>	<b>97.36%</b>	<b>2.64%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

<b>BY MONTH</b>	<b>Oct-09</b>	<b>Nov-09</b>	<b>Dec-09</b>	<b>Jan-10</b>	<b>Feb-10</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>Jul-10</b>	<b>Aug-10</b>	<b>Sep-10</b>	<b>Total</b>
<b>Sample Universe</b>	3,092	3,062	3,086	3,172	3,236	3,302	3,360	3,429	3,477	3,460	3,520	3,510	<b>39,706</b>
<b>STATISTICS BY CASE:</b>													
<b>Sample Cases Selected</b>	27	26	26	27	29	29	28	30	30	30	30	31	<b>343</b>
<b>Cases Determined by Reviewers</b>	27	26	26	27	29	29	28	30	30	30	30	31	<b>343</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	27	26	26	26	28	29	27	30	29	29	29	31	<b>337</b>
<b>Cases Not Subject to Review</b>	0	0	0	1	1	0	1	0	1	1	1		<b>6</b>
<b>Total Cases Completed</b>	27	26	26	26	28	29	27	30	29	29	29	31	<b>337</b>
<b>Total Correct Cases</b>	25	26	22	22	26	28	26	29	26	27	27	29	<b>313</b>
<b>Total Error Cases</b>	2	0	4	4	2	1	1	1	3	2	2	2	<b>24</b>
<b>Total Ineligible Cases</b>	0	0	0	0	0	0	0	0	1	0	1	1	<b>3</b>
<b>Total Over Paid Cases</b>	1	0	1	1	1	0	0	0	1	1	0	1	<b>7</b>
<b>Total Under Paid Cases</b>	1	0	3	3	1	1	1	1	1	1	1	0	<b>14</b>
<b>Case Accuracy Rate (%)</b>	92.59	100.00	84.62	84.62	92.86	96.55	96.30	96.67	89.66	93.10	93.10	93.55	<b>92.88%</b>
<b>Case Error Rate (%)</b>	7.41	0.00	15.38	15.38	7.14	3.45	3.70	3.33	10.34	6.90	6.90	6.45	<b>7.12%</b>
<b>STATISTICS BY DOLLAR AMOUNTS:</b>													
<b>Total Allotment Issued (\$)</b>	\$15,951	\$14,225	\$15,306	\$12,980	\$16,880	\$17,968	\$15,611	\$20,117	\$18,219	\$15,488	\$16,908	\$18,224	<b>\$197,877</b>
<b>Total Error Payments (\$)</b>	\$119	\$0	\$707	\$697	\$404	\$227	\$95	\$214	\$922	\$831	\$448	\$555	<b>\$5,219</b>
<b>Total Ineligible Payments (\$)</b>	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$385	\$0	\$388	\$452	<b>\$1,225</b>
<b>Total Over Paid Payments (\$)</b>	\$87	\$0	\$153	\$121	\$101	\$0	\$0	\$0	\$433	\$283	\$0	\$103	<b>\$1,281</b>
<b>Total Under Paid Payments (\$)</b>	\$32	\$0	\$554	\$576	\$303	\$227	\$95	\$214	\$104	\$548	\$60	\$0	<b>\$2,713</b>
<b>Payment Accuracy Rate (%)</b>	99.25%	100.00%	95.38%	94.63%	97.61%	98.74%	99.39%	98.94%	94.94%	94.63%	97.35%	96.95%	<b>97.36%</b>
<b>Payment Error Rate (%)</b>	0.75%	0.00%	4.62%	5.37%	2.39%	1.26%	0.61%	1.06%	5.06%	5.37%	2.65%	3.05%	<b>2.64%</b>
<b>Ineligible Error Rate (%)</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.11%	0.00%	2.29%	2.48%	<b>0.62%</b>
<b>Over Paid Error Rate (%)</b>	0.55%	0.00%	1.00%	0.93%	0.60%	0.00%	0.00%	0.00%	2.38%	1.83%	0.00%	0.57%	<b>0.65%</b>
<b>Under Paid Error Rate (%)</b>	0.20%	0.00%	3.62%	4.44%	1.80%	1.26%	0.61%	1.06%	0.57%	3.54%	0.35%	0.00%	<b>1.37%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2010  
Final

Sample Months: 10/2009 through 9/2010

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	10	0	10	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	2	0	2	100.00%	0.00%
<b>Southeast Region Total</b>		<b>12</b>	<b>0</b>	<b>12</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	9	0	9	100.00%	0.00%
Fairbanks Rural	44	10	0	10	100.00%	0.00%
Fairbanks APA Unit	43	2	0	2	100.00%	0.00%
<b>Northern Region Total</b>		<b>21</b>	<b>0</b>	<b>21</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	18	0	18	100.00%	0.00%
Nome	46	5	0	5	100.00%	0.00%
<b>Coastal Region Total</b>		<b>29</b>	<b>0</b>	<b>29</b>	<b>100.00%</b>	<b>0.00%</b>
APA Unit	71	0	0	0		
Anchorage - Gambell	83	20	0	20	100.00%	0.00%
Anchorage - Muldoon	84	29	1	30	96.67%	3.33%
Mat-Su	77	36	1	37	97.30%	2.70%
Mat-Su APA	78	3	1	4	75.00%	25.00%
<b>Central Region Total</b>		<b>88</b>	<b>3</b>	<b>91</b>	<b>96.70%</b>	<b>3.30%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>150</b>	<b>3</b>	<b>153</b>	<b>98.04%</b>	<b>1.96%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2010

Final

Sample Months: 10/2009 through 9/2010

<b>BY MONTH</b>	<b>Oct-09</b>	<b>Nov-09</b>	<b>Dec-09</b>	<b>Jan-10</b>	<b>Feb-10</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>Jul-10</b>	<b>Aug-10</b>	<b>Sep-10</b>	<b>Total</b>
<b>Sample Universe</b>	675	582	647	683	622	668	705	646	788	788	758	766	<b>8,328</b>
<b>Sample Cases Selected</b>	16	13	15	16	13	16	16	14	18	19	18	18	<b>192</b>
<b>Cases Determined by Reviewers</b>	16	13	15	16	13	16	16	14	18	19	18	18	<b>192</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Total Cases Completed</b>	14	8	10	10	11	13	13	11	16	16	15	16	<b>153</b>
<b>Cases Not Subject to Review</b>	2	5	5	6	2	3	3	3	2	3	3	2	<b>39</b>
<b>Total Cases Completed</b>	14	8	10	10	11	13	13	11	16	16	15	16	<b>153</b>
<b>Total Correct Cases</b>	14	8	10	9	11	13	13	11	15	15	15	16	<b>150</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	1	1	0	0	<b>3</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%	93.75%	93.75%	100.00%	100.00%	<b>98.04%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	<b>1.96%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	5	3	5	4	6	7	7	6	10	8	6	8	<b>75</b>
<b>Closed Cases</b>	9	5	5	6	5	6	6	5	6	8	9	8	<b>78</b>
<b>Total Cases Completed</b>	14	8	10	10	11	13	13	11	16	16	15	16	<b>153</b>
<b>Denied Error Cases</b>	0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
<b>Closed Error Cases</b>	0	0	0	1	0	0	0	0	1	0	0	0	<b>2</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	0	0	1	1	0	0	<b>3</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	<b>1.33%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	<b>2.56%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.00%	6.25%	6.25%	0.00%	0.00%	<b>1.96%</b>



**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
OPEN CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	14	0	14	100.00%	0.00%	\$0	\$9,380	100.00%	0.00%
Sitka	22	0	0	0			\$0	\$0		
Juneau	20	2	0	2	100.00%	0.00%	\$0	\$1,375	100.00%	0.00%
<b>Southeast Region Total</b>		<b>16</b>	<b>0</b>	<b>16</b>	<b>100.00%</b>	<b>0.00%</b>	<b>\$0</b>	<b>\$10,755</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	9	1	10	90.00%	10.00%	\$168	\$6,064	97.23%	2.77%
Fairbanks Rural	44	2	2	4	50.00%	50.00%	\$204	\$3,651	94.41%	5.59%
NRO APA Unit	43	3	0	3	100.00%	0.00%	\$0	\$1,777	100.00%	0.00%
<b>Northern Region Total</b>		<b>14</b>	<b>3</b>	<b>17</b>	<b>82.35%</b>	<b>17.65%</b>	<b>\$372</b>	<b>\$11,492</b>	<b>96.76%</b>	<b>3.24%</b>
Bethel	51	0	0	0			\$0	\$0		
Field Office	82	7	1	8	87.50%	12.50%	\$452	\$5,089	91.12%	8.88%
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Kenai	76	16	1	17	94.12%	5.88%	\$200	\$8,404	97.62%	2.38%
Nome	46	6	1	7	85.71%	14.29%	\$129	\$4,841	97.34%	2.66%
<b>Coastal Region Total</b>		<b>29</b>	<b>3</b>	<b>32</b>	<b>90.63%</b>	<b>9.38%</b>	<b>\$781</b>	<b>\$18,334</b>	<b>95.74%</b>	<b>4.26%</b>
APA Unit	71	13	0	13	100.00%	0.00%	\$0	\$6,779	100.00%	0.00%
Gambell	83	7	1	8	87.50%	12.50%	\$502	\$3,742	86.58%	13.42%
Muldoon	84	43	5	48	89.58%	10.42%	\$748	\$31,107	97.60%	2.40%
Mat-Su	77	38	0	38	100.00%	0.00%	\$0	\$24,146	100.00%	0.00%
Mat-Su APA	78	7	2	9	77.78%	22.22%	\$127	\$4,201	96.98%	3.02%
<b>Central Region Total</b>		<b>108</b>	<b>8</b>	<b>116</b>	<b>93.10%</b>	<b>6.90%</b>	<b>\$1,377</b>	<b>\$69,975</b>	<b>98.03%</b>	<b>1.97%</b>
<b>Alaska Overall</b>		<b>167</b>	<b>14</b>	<b>181</b>	<b>92.27%</b>	<b>7.73%</b>	<b>\$2,530</b>	<b>\$110,556</b>	<b>97.71%</b>	<b>2.29%</b>



**QUALITY ASSESSMENT SAMPLE  
 TEMPORARY ASSISTANCE ACCURACY  
 DENIED AND CLOSED CASES**

FFY 2009  
 Final

Sample Months: 10/2008 through 4/2009

<b>BY DISTRICT OFFICE</b>	<b>District Office Number</b>	<b>Correct Cases</b>	<b>Error Cases</b>	<b>Total Cases</b>	<b>Case Accuracy Rate</b>	<b>Case Error Rate</b>
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22	1	0	1	100.00%	0.00%
Juneau	20	0	0	0		
<b>Southeast Region Total</b>		<b>4</b>	<b>0</b>	<b>4</b>	<b>100.00%</b>	<b>0.00%</b>
Fairbanks NSB	41	8	0	8	100.00%	0.00%
Fairbanks Rural	44	0	0	0		
Fairbanks APA Unit	43	1	0	1	100.00%	0.00%
<b>Northern Region Total</b>		<b>9</b>	<b>0</b>	<b>9</b>	<b>100.00%</b>	<b>0.00%</b>
Bethel	51	0	0	0		
Field Office	82	6	0	6	100.00%	0.00%
LTC, TEFRA, Waiver	70	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Nome	46	1	0	1	100.00%	0.00%
<b>Coastal Region Total</b>		<b>13</b>	<b>0</b>	<b>13</b>	<b>100.00%</b>	<b>0.00%</b>
APA Unit	71	4	0	4	100.00%	0.00%
Anchorage - Gambell	83	16	0	16	100.00%	0.00%
Anchorage - Muldoon	84	16	2	18	88.89%	11.11%
Mat-Su	77	16	0	16	100.00%	0.00%
Mat-Su APA	78	0	0	0		
<b>Central Region Total</b>		<b>52</b>	<b>2</b>	<b>54</b>	<b>96.30%</b>	<b>3.70%</b>
<b>Alaska State Total</b>	<b>ALL</b>	<b>78</b>	<b>2</b>	<b>80</b>	<b>97.50%</b>	<b>2.50%</b>

**QUALITY ASSESSMENT SAMPLE  
TEMPORARY ASSISTANCE ACCURACY  
DENIED AND CLOSED CASES**

FFY 2009

Final

Sample Months: 10/2008 through 4/2009

<b>BY MONTH</b>	<b>Oct-08</b>	<b>Nov-08</b>	<b>Dec-08</b>	<b>Jan-09</b>	<b>Feb-09</b>	<b>Mar-09</b>	<b>Apr-09</b>	<b>May-09</b>	<b>Jun-09</b>	<b>Jul-09</b>	<b>Aug-09</b>	<b>Sep-09</b>	<b>Total</b>
<b>Sample Universe</b>	637	587	682	601	636	656	680						<b>4,479</b>
								<b>REVIEWS SUSPENDED DUE TO CLEAN SWEEP INITIATIVE</b>					
<b>Sample Cases Selected</b>	15	14	17	13	15	15	16						<b>105</b>
<b>Cases Determined by Reviewers</b>	15	14	17	13	15	15	16						<b>105</b>
<b>Cases Pending</b>	0	0	0	0	0	0	0						<b>0</b>
<b>Total Cases Completed</b>	13	11	14	8	12	11	11						<b>80</b>
<b>Cases Not Subject to Review</b>	2	3	3	5	3	4	5						<b>25</b>
<b>Total Cases Completed</b>	13	11	14	8	12	11	11						<b>80</b>
<b>Total Correct Cases</b>	13	11	14	7	12	11	10						<b>78</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	1						<b>2</b>
<b>Case Accuracy Rate</b>	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	90.91%						<b>97.50%</b>
<b>Case Error Rate</b>	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						<b>2.50%</b>
<b>BY TYPE OF ACTION:</b>													
<b>Denied Cases</b>	6	6	8	4	6	6	6						<b>42</b>
<b>Closed Cases</b>	7	5	6	4	6	5	5						<b>38</b>
<b>Total Cases Completed</b>	13	11	14	8	12	11	11						<b>80</b>
<b>Denied Error Cases</b>	0	0	0	1	0	0	0						<b>1</b>
<b>Closed Error Cases</b>	0	0	0	0	0	0	1						<b>1</b>
<b>Total Error Cases</b>	0	0	0	1	0	0	1						<b>2</b>
<b>Denied Error Rate</b>	0.00%	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%						<b>2.38%</b>
<b>Closed Error Rate</b>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%						<b>2.63%</b>
<b>Combined Case Error Rate</b>	0.00%	0.00%	0.00%	12.50%	0.00%	0.00%	9.09%						<b>2.50%</b>