

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2018
August Report

Sample Months: 10/2017 through 06/2018

| District Office | | Case Accuracy | | | | | Payment Accuracy | | | |
|-------------------------------|----|---------------|-------------|-------------|---------------|---------------|------------------|------------------|---------------|---------------|
| | | Correct Cases | Error Cases | Total Cases | Accuracy Rate | Error Rate | Total Errors | Total Allotments | Accuracy Rate | Error Rate |
| Juneau | 20 | 3 | 3 | 6 | 50.00% | 50.00% | \$1,773 | \$3,129 | 43.34% | 56.66% |
| Sitka | 22 | 0 | 0 | 0 | | | \$0 | \$0 | | |
| Ketchikan | 23 | 9 | 1 | 10 | 90.00% | 10.00% | \$628 | \$6,069 | 89.65% | 10.35% |
| Bethel | 51 | 0 | 0 | 0 | | | \$0 | \$0 | | |
| Southeast Region Total | | 12 | 4 | 16 | 75.00% | 25.00% | \$2,401 | \$9,198 | 73.90% | 26.10% |
| Fairbanks | 41 | 16 | 2 | 18 | 88.89% | 11.11% | \$871 | \$9,954 | 91.25% | 8.75% |
| Nome | 46 | 6 | 1 | 7 | 85.71% | 14.29% | \$862 | \$3,230 | 73.31% | 26.69% |
| Kotzebue | 47 | 0 | 0 | 0 | | | \$0 | \$0 | | |
| Northern Region Total | | 22 | 3 | 25 | 88.00% | 12.00% | \$1,733 | \$13,184 | 86.86% | 13.14% |
| LTC, TEFRA, Waiver | 70 | 3 | 0 | 3 | 100.00% | 0.00% | \$0 | \$1,299 | 100.00% | 0.00% |
| Field Office | 82 | 12 | 3 | 15 | 80.00% | 20.00% | \$1,875 | \$8,640 | 78.30% | 21.70% |
| Coastal Region Total | | 15 | 3 | 18 | 83.33% | 16.67% | \$1,875 | \$9,939 | 81.13% | 18.87% |
| Homer | 75 | 0 | 0 | 0 | | | \$0 | \$0 | | |
| Kenai | 76 | 16 | 2 | 18 | 88.89% | 11.11% | \$470 | \$8,868 | 94.70% | 5.30% |
| Mat-Su | 77 | 24 | 4 | 28 | 85.71% | 14.29% | \$1,556 | \$15,173 | 89.74% | 10.26% |
| Mat-Su Region Total | | 40 | 6 | 46 | 86.96% | 13.04% | \$2,026 | \$24,041 | 91.57% | 8.43% |
| Gambell | 83 | 9 | 5 | 14 | 64.29% | 35.71% | \$2,824 | \$8,271 | 65.86% | 34.14% |
| Muldoon | 84 | 6 | 3 | 9 | 66.67% | 33.33% | \$842 | \$4,196 | 79.93% | 20.07% |
| Central Region Total | | 15 | 8 | 23 | 65.22% | 34.78% | \$3,666 | \$12,467 | 70.59% | 29.41% |
| Alaska Overall | | 104 | 24 | 128 | 81.25% | 18.75% | \$11,701 | \$68,829 | 83.00% | 17.00% |

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2018
August Report**

Sample Months: 10/2017 through 06/2018

| BY DISTRICT OFFICE | District Office Number | Correct Cases | Error Cases | Total Cases | Case Accuracy Rate | Case Error Rate |
|-------------------------------|---------------------------------------|--------------------------|------------------------|------------------------|-----------------------------------|--------------------------------|
| Juneau | 20 | 1 | 1 | 2 | 50.00% | 50.00% |
| Sitka | 22 | 0 | 0 | 0 | | |
| Ketchikan | 23 | 1 | 0 | 1 | 100.00% | 0.00% |
| Bethel | 51 | | | | | |
| Southeast Region Total | | 2 | 1 | 3 | 66.67% | 33.33% |
| Fairbanks | 41 | 4 | 0 | 4 | 100.00% | 0.00% |
| Nome | 46 | 1 | 0 | 1 | 100.00% | 0.00% |
| Kotzebue | 47 | 0 | 0 | 0 | | |
| Northern Region Total | | 5 | 0 | 5 | 100.00% | 0.00% |
| LTC, TEFRA, Waiver | 70 | 0 | 0 | 0 | | |
| Field Office | 82 | 3 | 1 | 4 | 75.00% | 25.00% |
| Coastal Region Total | | 3 | 1 | 4 | 75.00% | 25.00% |
| Homer | 75 | 0 | 0 | 0 | | |
| Kenai | 76 | 4 | 0 | 4 | 100.00% | 0.00% |
| Mat-Su | 77 | 5 | 0 | 5 | 100.00% | 0.00% |
| Mat-Su Region Total | | 9 | 0 | 9 | 100.00% | 0.00% |
| Gambell | 83 | 2 | 0 | 2 | 100.00% | 0.00% |
| Muldoon | 84 | 3 | 0 | 3 | 100.00% | 0.00% |
| Central Region Total | | 5 | 0 | 5 | 100.00% | 0.00% |
| Alaska State Total | ALL | 24 | 2 | 26 | 92.31% | 7.69% |