

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

FFY 2017
August Report

Sample Months: 10/2016 through 03/2017

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	13	3	16	81.25%	18.75%	\$1,053	\$11,679	90.98%	9.02%
Sitka	22	0	0	0						
Ketchikan	23	17	2	19	89.47%	10.53%	\$1,221	\$11,679	89.55%	10.45%
Bethel	51	5	1	6	83.33%	16.67%	\$743	\$3,683	79.83%	20.17%
Southeast Region Total		35	6	41	85.37%	14.63%	\$3,017	\$27,041	88.84%	11.16%
Fairbanks	41	29	6	35	82.86%	17.14%	\$2,215	\$20,861	89.38%	10.62%
Nome	46	12	4	16	75.00%	25.00%	\$2,132	\$9,759	78.15%	21.85%
Kotzebue	47	0	0	0						
Northern Region Total		41	10	51	80.39%	19.61%	\$4,347	\$30,620	85.80%	14.20%
LTC, TEFRA, Waiver	70			0						
Field Office	82	32	2	34	94.12%	5.88%	\$561	\$21,181	97.35%	2.65%
Coastal Region Total		32	2	34	94.12%	5.88%	\$561	\$21,181	97.35%	2.65%
Homer	75			0						
Kenai	76	34	9	43	79.07%	20.93%	\$2,201	\$24,905	91.16%	8.84%
Mat-Su	77	62	4	66	93.94%	6.06%	\$863	\$42,015	97.95%	2.05%
Mat-Su Region Total		96	13	109	88.07%	11.93%	\$3,064	\$66,920	95.42%	4.58%
Gambell	83	21	2	23	91.30%	8.70%	\$572	\$13,884	95.88%	4.12%
Muldoon	84	14	2	16	87.50%	12.50%	\$849	\$11,152	92.39%	7.61%
Central Region Total		35	4	39	89.74%	10.26%	\$1,421	\$25,036	94.32%	5.68%
Alaska Overall		239	35	274	87.23%	12.77%	\$12,410	\$170,798	92.73%	7.27%

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BY MONTH	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Total
Sample Universe	3,074	3,089	3,132	3,176	3,212	3,174							18,857
STATISTICS BY CASE:													
Sample Cases Selected	45	45	46	47	47	46							276
Cases Determined by Reviewers	45	45	46	47	47	46							276
Cases Pending	0	0	0	0	0	0							0
Total Cases Completed	44	45	46	46	47	46							274
Cases Not Subject to Review	1	0	0	1	0	0							2
Total Cases Completed	44	45	46	46	47	46							274
Total Correct Cases	37	39	40	42	42	39							239
Total Error Cases	7	6	6	4	5	7							35
Total Ineligible Cases	1	1	2	0	1	1							6
Total Over Paid Cases	5	4	3	2	4	5							23
Total Under Paid Cases	1	1	1	2	0	1							6
Case Accuracy Rate (%)	84.09	86.67	86.96	91.30	89.36	84.78							87.23%
Case Error Rate (%)	15.91	13.33	13.04	8.70	10.64	15.22							12.77%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$29,815	\$27,118	\$26,051	\$29,150	\$31,723	\$26,941							\$170,798
Total Error Payments (\$)	\$2,393	\$1,710	\$2,475	\$1,804	\$1,865	\$2,163							\$12,410
Total Ineligible Payments (\$)	\$743	\$554	\$1,257	\$0	\$667	\$288							\$3,509
Total Over Paid Payments (\$)	\$1,323	\$1,017	\$891	\$1,118	\$1,198	\$1,703							\$7,250
Total Under Paid Payments (\$)	\$327	\$139	\$327	\$686	\$0	\$172							\$1,651
Payment Accuracy Rate (%)	91.97%	93.69%	90.50%	93.81%	94.12%	91.97%							92.73%
Payment Error Rate (%)	8.03%	6.31%	9.50%	6.19%	5.88%	8.03%							7.27%
Ineligible Error Rate (%)	2.49%	2.04%	4.83%	0.00%	2.10%	1.07%							2.05%
Over Paid Error Rate (%)	4.44%	3.75%	3.42%	3.84%	3.78%	6.32%							4.24%
Under Paid Error Rate (%)	1.10%	0.51%	1.26%	2.35%	0.00%	0.64%							0.97%

**QUALITY ASSESSMENT SAMPLE
 TEMPORARY ASSISTANCE ACCURACY
 DENIED AND CLOSED CASES**

FFY 2017
 August Report

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BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	4	0	4	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	2	1	3	66.67%	33.33%
Bethel	51	0	0	0		
Southeast Region Total		6	1	7	85.71%	14.29%
Fairbanks	41	2	0	2	100.00%	0.00%
Nome	46	2	0	2	100.00%	0.00%
Kotzebue	47	0	0	0		
Northern Region Total		4	0	4	100.00%	0.00%
LTC, TEFRA, Waiver	70	2	0	2	100.00%	0.00%
Field Office	82	5	0	5	100.00%	0.00%
Coastal Region Total		7	0	7	100.00%	0.00%
Homer	75	0	0	0		
Kenai	76	6	0	6	100.00%	0.00%
Mat-Su	77	9	0	9	100.00%	0.00%
Mat-Su Region Total		15	0	15	100.00%	0.00%
Gambell	83	3	0	3	100.00%	0.00%
Muldoon	84	4	0	4	100.00%	0.00%
Central Region Total		7	0	7	100.00%	0.00%
Alaska State Total	ALL	39	1	40	97.50%	2.50%

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BY MONTH	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Total
Sample Universe	597	549	611	656	582	594							3,589
Sample Cases Selected	6	6	7	8	7	6							40
Cases Determined by Reviewers	6	6	7	8	7	6							40
Cases Pending	0	0	0	0	0	0							0
Total Cases Completed	6	6	7	8	7	6							40
Cases Not Subject to Review	0	0	0	0	0	0							0
Total Cases Completed	6	6	7	8	7	6							40
Total Correct Cases	5	6	7	8	7	6							39
Total Error Cases	1	0	0	0	0	0							1
Case Accuracy Rate	83.33%	100.00%	100.00%	100.00%	100.00%	100.00%							97.50%
Case Error Rate	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%							2.50%
BY TYPE OF ACTION:													
Denied Cases	3	2	5	4	3	3							20
Closed Cases	3	4	2	4	4	3							20
Total Cases Completed	6	6	7	8	7	6							40
Denied Error Cases	0	0	0	0	0	0							0
Closed Error Cases	1	0	0	0	0	0							1
Total Error Cases	1	0	0	0	0	0							1
Denied Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%							0.00%
Closed Error Rate	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%							5.00%
Combined Case Error Rate	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%							2.50%