

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2018
August Report**

Sample Months: 10/2017 through 06/2018

BY MONTH	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Total
Sample Universe	3,011	2,991	2,941	2,910	2,881	2,869							17,603
STATISTICS BY CASE:													
Sample Cases Selected	43	43	43	43	42	42							256
Cases Determined by Reviewers	43	43	43	43	42	42							256
Cases Pending	0	0	0	0	0	0							0
Total Cases Completed	43	43	42	42	42	42							254
Cases Not Subject to Review	0	0	1	1	0	0							2
Total Cases Completed	43	43	42	42	42	42							254
Total Correct Cases	37	35	32	37	36	36							213
Total Error Cases	6	8	10	5	6	6							41
Total Ineligible Cases	3	7	7	2	3	3							25
Total Over Paid Cases	2	1	3	3	2	3							14
Total Under Paid Cases	1	0	0	0	1	0							2
Case Accuracy Rate (%)	86.05	81.40	76.19	88.10	85.71	85.71							83.86%
Case Error Rate (%)	13.95	18.60	23.81	11.90	14.29	14.29							16.14%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$22,509	\$25,168	\$21,152	\$22,796	\$23,259	\$25,639							\$140,523
Total Error Payments (\$)	\$2,246	\$3,882	\$5,573	\$1,946	\$1,523	\$2,372							\$17,542
Total Ineligible Payments (\$)	\$1,813	\$3,412	\$4,346	\$645	\$1,201	\$1,800							\$13,217
Total Over Paid Payments (\$)	\$310	\$470	\$1,227	\$1,301	\$163	\$572							\$4,043
Total Under Paid Payments (\$)	\$123	\$0	\$0	\$0	\$159	\$0							\$282
Payment Accuracy Rate (%)	90.02%	84.58%	73.65%	91.46%	93.45%	90.75%							87.52%
Payment Error Rate (%)	9.98%	15.42%	26.35%	8.54%	6.55%	9.25%							12.48%
Ineligible Error Rate (%)	8.05%	13.56%	20.55%	2.83%	5.16%	7.02%							9.41%
Over Paid Error Rate (%)	1.38%	1.87%	5.80%	5.71%	0.70%	2.23%							2.88%
Under Paid Error Rate (%)	0.55%	0.00%	0.00%	0.00%	0.68%	0.00%							0.20%

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District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	5	3	8	62.50%	37.50%	\$1,099	\$3,554	69.08%	30.92%
Sitka	22	0	0	0			\$0	\$0		
Ketchikan	23	6	1	7	85.71%	14.29%	\$193	\$4,107	95.30%	4.70%
Bethel	51	2	0	2	100.00%	0.00%	\$0	\$654	100.00%	0.00%
Southeast Region Total		13	4	17	76.47%	23.53%	\$1,292	\$8,315	84.46%	15.54%
Fairbanks	41	16	0	16	100.00%	0.00%	\$0	\$9,332	100.00%	0.00%
Nome	46	6	1	7	85.71%	14.29%	\$239	\$3,965	93.97%	6.03%
Kotzebue	47	0	0	0			\$0	\$0		
Northern Region Total		22	1	23	95.65%	4.35%	\$239	\$13,297	98.20%	1.80%
LTC, TEFRA, Waiver	70	0	0	0			\$0	\$0		
Field Office	82	13		13	100.00%	0.00%	\$0	\$8,044	100.00%	0.00%
Coastal Region Total		13	0	13	100.00%	0.00%	\$0	\$8,044	100.00%	0.00%
Homer	75	0	0	0			\$0	\$0		
Kenai	76	14	4	18	77.78%	22.22%	\$1,670	\$11,022	84.85%	15.15%
Mat-Su	77	24	1	25	96.00%	4.00%	\$452	\$13,455	96.64%	3.36%
Mat-Su Region Total		38	5	43	88.37%	11.63%	\$2,122	\$24,477	91.33%	8.67%
Gambell	83	15	4	19	78.95%	21.05%	\$1,099	\$11,173	90.16%	9.84%
Muldoon	84	8	3	11	72.73%	27.27%	\$1,089	\$6,388	82.95%	17.05%
Central Region Total		23	7	30	76.67%	23.33%	\$2,188	\$17,561	87.54%	12.46%
Alaska Overall		109	17	126	86.51%	13.49%	\$5,841	\$71,694	91.85%	8.15%

**QUALITY ASSESSMENT SAMPLE
TEMPORARY ASSISTANCE ACCURACY
DENIED AND CLOSED CASES**

**FFY 2018
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BY MONTH	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Total
Sample Universe	567	579	632	616	579	571							3,544
Sample Cases Selected	8	8	10	8	8	7							49
Cases Determined by Reviewers	8	8	10	8	8	7							49
Cases Pending	0	0	0	0	0	0							0
Total Cases Completed	8	8	10	8	8	7							49
Cases Not Subject to Review	0	0	0	0	0	0							0
Total Cases Completed	8	8	10	8	8	7							49
Total Correct Cases	7	8	9	8	8	6							46
Total Error Cases	1	0	1	0	0	1							3
Case Accuracy Rate	87.50%	100.00%	90.00%	100.00%	100.00%	85.71%							93.88%
Case Error Rate	12.50%	0.00%	10.00%	0.00%	0.00%	14.29%							6.12%
BY TYPE OF ACTION:													
Denied Cases	4	3	5	4	4	4							24
Closed Cases	4	5	5	4	4	3							25
Total Cases Completed	8	8	10	8	8	7							49
Denied Error Cases	0	0	1	0	0	0							1
Closed Error Cases	1	0	0	0	0	1							2
Total Error Cases	1	0	1	0	0	1							3
Denied Error Rate	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%							4.17%
Closed Error Rate	25.00%	0.00%	0.00%	0.00%	0.00%	33.33%							8.00%
Combined Case Error Rate	12.50%	0.00%	10.00%	0.00%	0.00%	14.29%							6.12%

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BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	0	0	0		
Sitka	22	0	0	0		
Ketchikan	23	1	0	1	100.00%	0.00%
Bethel	51	0	0	0		
Southeast Region Total		1	0	1	100.00%	0.00%
Fairbanks	41	5	1	6	83.33%	16.67%
Nome	46	0	0	0		
Kotzebue	47	0	0	0		
Northern Region Total		5	1	6	83.33%	16.67%
LTC, TEFRA, Waiver	70	0	0	0		
Field Office	82	1	0	1	100.00%	0.00%
Coastal Region Total		1	0	1	100.00%	0.00%
Homer	75	0	0	0		
Kenai	76	4	0	4	100.00%	0.00%
Mat-Su	77	5	0	5	100.00%	0.00%
Mat-Su Region Total		9	0	9	100.00%	0.00%
Gambell	83	4	0	4	100.00%	0.00%
Muldoon	84	3	0	3	100.00%	0.00%
Central Region Total		7	0	7	100.00%	0.00%
Alaska State Total	ALL	23	1	24	95.83%	4.17%