

**QUALITY ASSESSMENT SAMPLE
 PERM ELIGIBILITY ACCURACY SUMMARY BY DISTRICT OFFICE
 ACTIVE CLIENTS**

FFY 2008 Final
 Report Month: April 2009

Eligibility Review Findings
 Sample Months: 10/2007 through 09/2008

Payment Review Findings
 Sample Months: 10/2007 through 09/2008

Some clients do not have payments for their sample month.

MEDICAID (Title XIX Funds) ACCURACY

| District Office | | Client Count Accuracy | | | | | Claim Payment Accuracy | | | |
|-------------------------------|----|-----------------------|---------------|---------------|----------------|--------------|------------------------|------------------|----------------|--------------|
| | | Correct Clients | Error Clients | Total Clients | Accuracy Rate | Error Rate | Total Errors | Total Payments | Accuracy Rate | Error Rate |
| Juneau | 20 | 10 | 1 | 11 | 90.91% | 9.09% | \$125 | \$13,184 | 99.05% | 0.95% |
| Ketchikan | 23 | 14 | 0 | 14 | 100.00% | 0.00% | \$0 | \$8,142 | 100.00% | 0.00% |
| Sitka | 22 | 2 | 0 | 2 | 100.00% | 0.00% | \$0 | \$725 | 100.00% | 0.00% |
| Southeast Region Total | | 26 | 1 | 27 | 96.30% | 3.70% | \$125 | \$22,051 | 99.43% | 0.57% |
| Fairbanks NSB | 41 | 14 | 0 | 14 | 100.00% | 0.00% | \$0 | \$8,791 | 100.00% | 0.00% |
| Fairbanks Rural | 44 | 3 | 0 | 3 | 100.00% | 0.00% | \$0 | \$980 | 100.00% | 0.00% |
| NRO APA Unit | 43 | 9 | 0 | 9 | 100.00% | 0.00% | \$0 | \$2,142 | 100.00% | 0.00% |
| Northern Region Total | | 26 | 0 | 26 | 100.00% | 0.00% | \$0 | \$11,913 | 100.00% | 0.00% |
| Bethel | 51 | 17 | 0 | 17 | 100.00% | 0.00% | \$0 | \$2,541 | 100.00% | 0.00% |
| Field Office | 82 | 13 | 1 | 14 | 92.86% | 7.14% | \$51 | \$4,457 | 98.86% | 1.14% |
| LTC, TEFRA, Waiver | 70 | 27 | 0 | 27 | 100.00% | 0.00% | \$0 | \$106,159 | 100.00% | 0.00% |
| Kenai | 76 | 18 | 1 | 19 | 94.74% | 5.26% | \$12 | \$3,475 | 99.65% | 0.35% |
| Nome | 46 | 6 | 0 | 6 | 100.00% | 0.00% | \$0 | \$377 | 100.00% | 0.00% |
| Coastal Region Total | | 81 | 2 | 83 | 97.59% | 2.41% | \$63 | \$117,009 | 99.95% | 0.05% |
| APA Unit | 71 | 39 | 0 | 39 | 100.00% | 0.00% | \$0 | \$20,909 | 100.00% | 0.00% |
| Gambell | 83 | 13 | 0 | 13 | 100.00% | 0.00% | \$0 | \$3,459 | 100.00% | 0.00% |
| Muldoon | 84 | 24 | 0 | 24 | 100.00% | 0.00% | \$0 | \$1,865 | 100.00% | 0.00% |
| Mat-Su | 77 | 36 | 1 | 37 | 97.30% | 2.70% | \$0 | \$6,427 | 100.00% | 0.00% |
| Mat-Su APA | 78 | 15 | 0 | 15 | 100.00% | 0.00% | \$0 | \$14,085 | 100.00% | 0.00% |
| Central Region Total | | 127 | 1 | 128 | 99.22% | 0.78% | \$0 | \$46,745 | 100.00% | 0.00% |
| Denali KidCare | 72 | 226 | 6 | 232 | 97.41% | 2.59% | \$963 | \$116,953 | 99.18% | 0.82% |
| Children's Services | 60 | 7 | 0 | 7 | 100.00% | 0.00% | \$0 | \$13,828 | 100.00% | 0.00% |
| Alaska Overall | | 493 | 10 | 503 | 98.01% | 1.99% | \$1,151 | \$328,499 | 99.65% | 0.35% |

SCHIP (Title XXI Funds) ACCURACY

| District Office | | Client Count Accuracy | | | | | Claim Payment Accuracy | | | |
|-----------------------|----|-----------------------|---------------|---------------|---------------|---------------|------------------------|------------------|---------------|--------------|
| | | Correct Clients | Error Clients | Total Clients | Accuracy Rate | Error Rate | Total Errors | Total Payments | Accuracy Rate | Error Rate |
| Sitka | 22 | 1 | 0 | 1 | 100.00% | 0.00% | \$0 | \$0 | | |
| Coastal SSU | 55 | 1 | 0 | 1 | 100.00% | 0.00% | \$0 | \$0 | | |
| Denali KidCare | 72 | 427 | 64 | 491 | 86.97% | 13.03% | \$13,931 | \$220,970 | 93.70% | 6.30% |
| Kenai | 76 | 1 | 0 | 1 | 100.00% | 0.00% | \$0 | \$0 | | |
| Mat-Su | 77 | 1 | 0 | 1 | 100.00% | 0.00% | \$0 | \$0 | | |
| Muldoon | 84 | 1 | 1 | 2 | 50.00% | 50.00% | \$0 | \$0 | | |
| Alaska Overall | | 432 | 65 | 497 | 86.92% | 13.08% | \$13,931 | \$220,970 | 93.70% | 6.30% |

**QUALITY ASSESSMENT SAMPLE
 PERM ELIGIBILITY ACCURACY SUMMARY BY MONTH
 DENIED AND CLOSED CLIENTS**

FFY 2008 Final

Report Month: April 2009

Sample Months: 10/2007 through 09/2008

| BY DISTRICT OFFICE | | District Office Number | MEDICAID (Title XIX Funds) ACCURACY | | | | | SCHIP (Title XXI Funds)* | | | | | | | | |
|--------------------------------------|--|------------------------|-------------------------------------|---------------|---------------|----------------------|-------------------|--------------------------|---------------|---------------|----------------------|-------------------|----------|------------|----------------|--------------|
| | | | Correct Clients | Error Clients | Total Clients | Client Accuracy Rate | Client Error Rate | Correct Clients | Error Clients | Total Clients | Client Accuracy Rate | Client Error Rate | | | | |
| Juneau | | 20 | 0 | 0 | 0 | | | | | | | 2 | 0 | 2 | 100.00% | 0.00% |
| Ketchikan | | 23 | 14 | 0 | 14 | 100.00% | 0.00% | | | | | 8 | 0 | 8 | 100.00% | 0.00% |
| Sitka | | 22 | 2 | 0 | 2 | 100.00% | 0.00% | | | | | 1 | 0 | 1 | 100.00% | 0.00% |
| Southeast Region Total | | | 16 | 0 | 16 | 100.00% | 0.00% | | | | | 11 | 0 | 11 | 100.00% | 0.00% |
| Fairbanks NSB | | 41 | 3 | 0 | 3 | 100.00% | 0.00% | | | | | 3 | 0 | 3 | 100.00% | 0.00% |
| Fairbanks Rural | | 44 | 1 | 0 | 1 | 100.00% | 0.00% | | | | | 0 | 0 | 0 | | |
| Fairbanks APA Unit | | 43 | 0 | 0 | 0 | | | | | | | 0 | 0 | 0 | | |
| Northern Region Total | | | 4 | 0 | 4 | 100.00% | 0.00% | | | | | 3 | 0 | 3 | 100.00% | 0.00% |
| Bethel | | 51 | 11 | 0 | 11 | 100.00% | 0.00% | | | | | 5 | 0 | 5 | 100.00% | 0.00% |
| Field Office | | 82 & 55 | 7 | 1 | 8 | 87.50% | 12.50% | | | | | 4 | 0 | 4 | 100.00% | 0.00% |
| LTC, TEFRA, Waiver | | 70 | 0 | 0 | 0 | | | | | | | 1 | 0 | 1 | 100.00% | 0.00% |
| Kenai | | 76 | 7 | 0 | 7 | 100.00% | 0.00% | | | | | 4 | 0 | 4 | 100.00% | 0.00% |
| Nome | | 46 | 2 | 1 | 3 | 66.67% | 33.33% | | | | | 1 | 0 | 1 | 100.00% | 0.00% |
| Coastal Region Total | | | 27 | 2 | 29 | 93.10% | 6.90% | | | | | 15 | 0 | 15 | 100.00% | 0.00% |
| APA Unit | | 71 | 2 | 1 | 3 | 66.67% | 33.33% | | | | | 0 | 0 | 0 | | |
| Anchorage - Gambell | | 83 | 12 | 0 | 12 | 100.00% | 0.00% | | | | | 13 | 1 | 14 | 92.86% | 7.14% |
| Anchorage - Muldoon | | 84 | 11 | 0 | 11 | 100.00% | 0.00% | | | | | 7 | 0 | 7 | 100.00% | 0.00% |
| Mat-Su | | 77 | 16 | 0 | 16 | 100.00% | 0.00% | | | | | 12 | 0 | 12 | 100.00% | 0.00% |
| Mat-Su APA | | 78 | 2 | 0 | 2 | 100.00% | 0.00% | | | | | 1 | 0 | 1 | 100.00% | 0.00% |
| Central Region Total | | | 43 | 1 | 44 | 97.73% | 2.27% | | | | | 33 | 1 | 34 | 97.06% | 2.94% |
| Denali KidCare Total | | 72 | 100 | 6 | 106 | 94.34% | 5.66% | | | | | 139 | 1 | 140 | 99.29% | 0.71% |
| Office of Children's Services | | 60 | 5 | 0 | 5 | 100.00% | 0.00% | | | | | 1 | 0 | 1 | 100.00% | 0.00% |
| Alaska State Total | | ALL | 195 | 9 | 204 | 95.59% | 4.41% | | | | | 202 | 2 | 204 | 99.02% | 0.98% |

*Federal PERM rules require that approvals for Medicaid (Title XIX) be considered denials for SCHIP (Title XXI), and vice versa, when states allow a joint application form.

**QUALITY ASSESSMENT SAMPLES
 PERM ELIGIBILITY ACCURACY SUMMARY
 ACTIVE CLIENTS**

FFY 2008 Final
 Report Month: April 2009

MEDICAID (Title XIX Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|---|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|---------|-----------|
| STATISTICS BY CLIENT COUNTS: | | | | | | | | | | | | | |
| Total Clients Reviewed | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 504 |
| Correct Clients | 42 | 40 | 40 | 40 | 42 | 42 | 41 | 42 | 42 | 39 | 42 | 41 | 493 |
| Error Clients | 0 | 1 | 2 | 2 | 0 | 0 | 1 | 0 | 0 | 3 | 0 | 1 | 10 |
| Total Determined Clients | 42 | 41 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 503 |
| Total Undetermined Clients | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Case Accuracy Rate (Correct/Determined) | 100.00% | 97.56% | 95.24% | 95.24% | 100.00% | 100.00% | 97.62% | 100.00% | 100.00% | 92.86% | 100.00% | 97.62% | 98.01% |
| Case Error Rate (Error/Determined) | 0.00% | 2.44% | 4.76% | 4.76% | 0.00% | 0.00% | 2.38% | 0.00% | 0.00% | 7.14% | 0.00% | 2.38% | 1.99% |
| STATISTICS BY CLAIM PAYMENT AMOUNTS: | | | | | | | | | | | | | |
| Correct Payment Amounts | \$25,618 | \$16,325 | \$18,848 | \$19,556 | \$38,101 | \$36,137 | \$16,484 | \$37,889 | \$68,190 | \$22,045 | \$19,423 | \$8,732 | \$327,348 |
| Error Payment Amounts | \$0 | \$12 | \$276 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$863 | \$0 | \$0 | \$1,151 |
| Total Payment Amounts | \$25,618 | \$16,337 | \$19,124 | \$19,556 | \$38,101 | \$36,137 | \$16,484 | \$37,889 | \$68,190 | \$22,908 | \$19,423 | \$8,732 | \$328,499 |
| Total Undetermined Payments | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Payment Accuracy Rate (%) | 100.00% | 99.93% | 98.56% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 96.23% | 100.00% | 100.00% | 99.65% |
| Payment Error Rate (%) | 0.00% | 0.07% | 1.44% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 3.77% | 0.00% | 0.00% | 0.35% |

SCHIP (Title XXI Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|---|----------|-----------|---------|----------|---------|---------|---------|----------|----------|---------|----------|---------|-----------|
| STATISTICS BY CLIENT COUNTS: | | | | | | | | | | | | | |
| Total Clients Reviewed | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 42 | 504 |
| Correct Clients | 34 | 35 | 33 | 38 | 37 | 32 | 38 | 35 | 37 | 37 | 36 | 40 | 432 |
| Error Clients | 5 | 7 | 7 | 4 | 5 | 9 | 4 | 6 | 5 | 5 | 6 | 2 | 65 |
| Total Determined Clients | 39 | 42 | 40 | 42 | 42 | 41 | 42 | 41 | 42 | 42 | 42 | 42 | 497 |
| Total Undetermined Clients | 3 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 7 |
| Case Accuracy Rate (Correct/Determined) | 87.18% | 83.33% | 82.50% | 90.48% | 88.10% | 78.05% | 90.48% | 85.37% | 88.10% | 88.10% | 85.71% | 95.24% | 86.92% |
| Case Error Rate (Error/Determined) | 12.82% | 16.67% | 17.50% | 9.52% | 11.90% | 21.95% | 9.52% | 14.63% | 11.90% | 11.90% | 14.29% | 4.76% | 13.08% |
| STATISTICS BY CLAIM PAYMENT AMOUNTS: | | | | | | | | | | | | | |
| Correct Payment Amounts | \$8,396 | \$102,524 | \$3,627 | \$16,659 | \$7,500 | \$1,951 | \$9,162 | \$18,389 | \$13,577 | \$4,071 | \$15,967 | \$5,216 | \$207,039 |
| Error Payment Amounts | \$267 | \$87 | \$46 | \$5,866 | \$768 | \$510 | \$173 | \$1,148 | \$2,486 | \$1,920 | \$47 | \$613 | \$13,931 |
| Total Payment Amounts | \$8,663 | \$102,611 | \$3,673 | \$22,525 | \$8,268 | \$2,461 | \$9,335 | \$19,537 | \$16,063 | \$5,991 | \$16,014 | \$5,829 | \$220,970 |
| Total Undetermined Payments | \$11,310 | \$0 | \$0 | \$0 | \$0 | \$5 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$11,315 |
| Payment Accuracy Rate (%) | 96.92% | 99.92% | 98.75% | 73.96% | 90.71% | 79.28% | 98.15% | 94.12% | 84.52% | 67.95% | 99.71% | 89.48% | 93.70% |
| Payment Error Rate (%) | 3.08% | 0.08% | 1.25% | 26.04% | 9.29% | 20.72% | 1.85% | 5.88% | 15.48% | 32.05% | 0.29% | 10.52% | 6.30% |

**QUALITY ASSESSMENT SAMPLES
 PERM ELIGIBILITY ACCURACY SUMMARY BY MONTH
 DENIED AND CLOSED CLIENTS**

FFY 2008 Final
 Report Month: April 2009
 Sample Months: 10/2007 through 09/2008

MEDICAID (Title XIX Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|-------------------------------------|--------|---------|---------|--------|---------|---------|--------|--------|--------|---------|---------|--------|--------|
| STATISTICS BY CLIENT COUNTS: | | | | | | | | | | | | | |
| Total Clients Reviewed | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 204 |
| Total Correct Clients | 15 | 17 | 17 | 16 | 17 | 17 | 16 | 14 | 16 | 17 | 17 | 16 | 195 |
| Total Error Clients | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 3 | 1 | 0 | 0 | 1 | 9 |
| Client Accuracy Rate (%) | 88.24% | 100.00% | 100.00% | 94.12% | 100.00% | 100.00% | 94.12% | 82.35% | 94.12% | 100.00% | 100.00% | 94.12% | 95.59% |
| Client Error Rate (%) | 11.76% | 0.00% | 0.00% | 5.88% | 0.00% | 0.00% | 5.88% | 17.65% | 5.88% | 0.00% | 0.00% | 5.88% | 4.41% |

SCHIP (Title XXI Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|-------------------------------------|---------|---------|---------|---------|---------|---------|--------|--------|---------|---------|---------|---------|--------|
| STATISTICS BY CLIENT COUNTS: | | | | | | | | | | | | | |
| Total Clients Reviewed | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 204 |
| Total Correct Clients | 17 | 17 | 17 | 17 | 17 | 17 | 16 | 16 | 17 | 17 | 17 | 17 | 202 |
| Total Error Clients | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| Client Accuracy Rate (%) | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 94.12% | 94.12% | 100.00% | 100.00% | 100.00% | 100.00% | 99.02% |
| Client Error Rate (%) | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 5.88% | 5.88% | 0.00% | 0.00% | 0.00% | 0.00% | 0.98% |

**PERM CLIENT (CASE) ACCURACY
BY ACTIVE STRATUM & NEGATIVE TYPE
Sample Months: 10/2007 through 09/2008**

ACTIVE SAMPLE

Medicaid SCHIP

APPLICATIONS (Stratum 1)

| | | |
|-------------------------|--------|--------|
| Total Clients Completed | 168 | 168 |
| Total Correct Clients | 163 | 146 |
| Total Error Clients | 5 | 22 |
| Case Accuracy Rate (%) | 97.02% | 86.90% |
| Case Error Rate (%) | 2.98% | 13.10% |

REDETERMINATIONS (Stratum 2)

| | | |
|-------------------------|--------|--------|
| Total Clients Completed | 168 | 162 |
| Total Correct Clients | 167 | 136 |
| Total Error Clients | 1 | 26 |
| Case Accuracy Rate (%) | 99.40% | 83.95% |
| Case Error Rate (%) | 0.60% | 16.05% |

ALL OTHER (Stratum 3)

| | | |
|-------------------------|--------|--------|
| Total Clients Completed | 167 | 167 |
| Total Correct Clients | 163 | 150 |
| Total Error Clients | 4 | 17 |
| Case Accuracy Rate (%) | 97.60% | 89.82% |
| Case Error Rate (%) | 2.40% | 10.18% |

ACTIVE TOTAL

| | | |
|--------------------------------|------------|------------|
| Total Clients Completed | 503 | 497 |
| Total Correct Clients | 493 | 432 |
| Total Error Clients | 10 | 65 |
| Case Accuracy Rate (%) | 98.01% | 86.92% |
| Case Error Rate (%) | 1.99% | 13.08% |

NEGATIVE SAMPLE

Medicaid SCHIP

DENIALS

| | | |
|-------------------------|--------|--------|
| Total Clients Completed | 49 | 174 |
| Total Correct Clients | 47 | 172 |
| Total Error Clients | 2 | 2 |
| Case Accuracy Rate (%) | 95.92% | 98.85% |
| Case Error Rate (%) | 4.08% | 1.15% |

TERMINATIONS

| | | |
|-------------------------|--------|---------|
| Total Clients Completed | 155 | 30 |
| Total Correct Clients | 148 | 30 |
| Total Error Clients | 7 | 0 |
| Case Accuracy Rate (%) | 95.48% | 100.00% |
| Case Error Rate (%) | 4.52% | 0.00% |

NEGATIVE TOTAL

| | | |
|--------------------------------|------------|------------|
| Total Clients Completed | 204 | 204 |
| Total Correct Clients | 195 | 202 |
| Total Error Clients | 9 | 2 |
| Case Accuracy Rate (%) | 95.59% | 99.02% |
| Case Error Rate (%) | 4.41% | 0.98% |

**QUALITY ASSESSMENT SAMPLES
 PERM ELIGIBILITY ACCURACY SUMMARY**

FFY 2008 Final
 Report Month: June 2009

ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

MEDICAID (Title XIX Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|---|----------------|---------------|---------------|---------------|----------------|----------------|---------------|----------------|----------------|---------------|----------------|---------------|----------------|
| CLIENT COUNTS | | | | | | | | | | | | | |
| APPLICATIONS STRATUM | | | | | | | | | | | | | |
| Universe Counts | 2,829 | 2,699 | 2,698 | 3,491 | 3,773 | 3,569 | 3,633 | 3,280 | 2,840 | 3,096 | 3,037 | 2,781 | 37,726 |
| Weighting Factor (Universe/Sample) | 202 | 193 | 193 | 249 | 270 | 255 | 260 | 234 | 203 | 221 | 217 | 199 | 225 |
| Correct Clients | 14 | 14 | 12 | 14 | 14 | 14 | 14 | 14 | 14 | 12 | 14 | 13 | 163 |
| Error Clients | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 5 |
| Total Sample Stratum Clients | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Case Error Rate (Total Weighted by Month) | 0.00% | 0.00% | 14.29% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 14.29% | 0.00% | 7.14% | 2.72% |
| REDETERMINATIONS STRATUM | | | | | | | | | | | | | |
| Universe Counts | 4,304 | 3,870 | 3,840 | 4,728 | 4,357 | 3,959 | 4,586 | 3,407 | 3,342 | 4,517 | 3,918 | 3,784 | 48,612 |
| Weighting Factor (Universe/Sample) | 307 | 276 | 274 | 338 | 311 | 283 | 328 | 243 | 239 | 323 | 280 | 270 | 289 |
| Correct Clients | 14 | 14 | 14 | 13 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 167 |
| Error Clients | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Total Sample Stratum Clients | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Case Error Rate (Total Weighted by Month) | 0.00% | 0.00% | 0.00% | 7.14% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.69% |
| ALL OTHER STRATUM | | | | | | | | | | | | | |
| Universe Counts | 71,182 | 71,479 | 70,724 | 66,721 | 68,947 | 69,672 | 71,114 | 72,859 | 72,552 | 72,102 | 71,936 | 70,587 | 849,875 |
| Weighting Factor (Universe/Sample) | 5,084 | 5,106 | 5,052 | 4,766 | 4,925 | 4,977 | 5,080 | 5,204 | 5,182 | 5,150 | 5,138 | 5,042 | 5,059 |
| Correct Clients | 14 | 13 | 14 | 13 | 14 | 14 | 13 | 14 | 14 | 13 | 14 | 14 | 164 |
| Error Clients | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 |
| Total Sample Stratum Clients | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Case Error Rate (Total Weighted by Month) | 0.00% | 7.14% | 0.00% | 7.14% | 0.00% | 0.00% | 7.14% | 0.00% | 0.00% | 7.14% | 0.00% | 0.00% | 2.37% |
| TOTAL ACTIVE UNIVERSE (All Stratums) | 78,315 | 78,048 | 77,262 | 74,940 | 77,077 | 77,200 | 79,333 | 79,546 | 78,734 | 79,715 | 78,891 | 77,152 | 936,213 |
| TOTAL CASE ERROR RATE WEIGHTED BY STRATUM & MONTH | 0.00% | 6.54% | 0.50% | 6.81% | 0.00% | 0.00% | 6.40% | 0.00% | 0.00% | 7.02% | 0.00% | 0.26% | 2.29% |
| TOTAL CASE ACCURACY RATE WEIGHTED BY STRATUM & MONTH | 100.00% | 93.46% | 99.50% | 93.19% | 100.00% | 100.00% | 93.60% | 100.00% | 100.00% | 92.98% | 100.00% | 99.74% | 97.71% |

**QUALITY ASSESSMENT SAMPLES
PERM ELIGIBILITY ACCURACY SUMMARY**

FFY 2008 Final
Report Month: June 2009

ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

MEDICAID (Title XIX Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|---|----------|----------|----------|----------|----------|----------|---------|----------|----------|----------|---------|---------|-----------|
| CLIENT PAYMENTS | | | | | | | | | | | | | |
| APPLICATIONS STRATUM | | | | | | | | | | | | | |
| Universe Client Counts | 2,829 | 2,699 | 2,698 | 3,491 | 3,773 | 3,569 | 3,633 | 3,280 | 2,840 | 3,096 | 3,037 | 2,781 | 37,726 |
| Sample Client Counts | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Weighting Factor (Universe/Sample) | 202 | 193 | 193 | 249 | 270 | 255 | 260 | 234 | 203 | 221 | 217 | 199 | 225 |
| Correct Client Payments | \$7,087 | \$11,718 | \$10,000 | \$10,962 | \$10,072 | \$19,816 | \$5,526 | \$17,960 | \$10,254 | \$7,069 | \$6,019 | \$4,059 | \$120,542 |
| Error Client Payments | \$0 | \$0 | \$276 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$738 | \$0 | \$0 | \$1,014 |
| Total Stratum Payments | \$7,087 | \$11,718 | \$10,276 | \$10,962 | \$10,072 | \$19,816 | \$5,526 | \$17,960 | \$10,254 | \$7,807 | \$6,019 | \$4,059 | \$121,556 |
| Payment Error Rate (Total is Weighted) | 0.00% | 0.00% | 2.69% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 9.45% | 0.00% | 0.00% | 0.78% |
| REDETERMINATIONS STRATUM | | | | | | | | | | | | | |
| Universe Client Counts | 4,304 | 3,870 | 3,840 | 4,728 | 4,357 | 3,959 | 4,586 | 3,407 | 3,342 | 4,517 | 3,918 | 3,784 | 48,612 |
| Sample Client Counts | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Weighting Factor (Universe/Sample) | 307 | 276 | 274 | 338 | 311 | 283 | 328 | 243 | 239 | 323 | 280 | 270 | 289 |
| Correct Client Payments | \$7,460 | \$1,042 | \$5,712 | \$3,795 | \$10,617 | \$8,191 | \$8,925 | \$6,381 | \$1,770 | \$3,165 | \$3,762 | \$1,312 | \$62,132 |
| Error Client Payments | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Total Sample Stratum Payments | \$7,460 | \$1,042 | \$5,712 | \$3,795 | \$10,617 | \$8,191 | \$8,925 | \$6,381 | \$1,770 | \$3,165 | \$3,762 | \$1,312 | \$62,132 |
| Payment Error Rate (Total is Weighted) | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| ALL OTHER STRATUM | | | | | | | | | | | | | |
| Universe Client Counts | 71,182 | 71,479 | 70,724 | 66,721 | 68,947 | 69,672 | 71,114 | 72,859 | 72,552 | 72,102 | 71,936 | 70,587 | 849,875 |
| Sample Client Counts | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Weighting Factor (Universe/Sample) | 5,084 | 5,106 | 5,052 | 4,766 | 4,925 | 4,977 | 5,080 | 5,204 | 5,182 | 5,150 | 5,138 | 5,042 | 5,059 |
| Correct Client Payments | \$11,071 | \$3,565 | \$3,136 | \$4,799 | \$17,412 | \$8,130 | \$2,033 | \$13,548 | \$56,166 | \$11,811 | \$9,642 | \$3,361 | \$144,674 |
| Error Client Payments | \$0 | \$12 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$125 | \$0 | \$0 | \$137 |
| Total Sample Stratum Payments | \$11,071 | \$3,577 | \$3,136 | \$4,799 | \$17,412 | \$8,130 | \$2,033 | \$13,548 | \$56,166 | \$11,936 | \$9,642 | \$3,361 | \$144,811 |
| Payment Error Rate (Total is Weighted) | 0.00% | 0.34% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 1.05% | 0.00% | 0.00% | 0.10% |
| TOTAL ACTIVE UNIVERSE (All Stratums) | 78,315 | 78,048 | 77,262 | 74,940 | 77,077 | 77,200 | 79,333 | 79,546 | 78,734 | 79,715 | 78,891 | 77,152 | 936,213 |
| TOTAL CASE ERROR RATE | 0.00% | 0.29% | 0.27% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 1.26% | 0.00% | 0.00% | 0.12% |
| WEIGHTED BY STRATUM & MONTH | | | | | | | | | | | | | |
| TOTAL CASE ACCURACY RATE | 100.00% | 99.71% | 99.73% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 98.74% | 100.00% | 100.00% | 99.88% |
| WEIGHTED BY STRATUM & MONTH | | | | | | | | | | | | | |

**QUALITY ASSESSMENT SAMPLES
 PERM ELIGIBILITY ACCURACY SUMMARY**

FFY 2008 Final

Report Month: June 2009

ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

SCHIP (Title XXI Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| CLIENT COUNTS | | | | | | | | | | | | | |
| APPLICATIONS STRATUM | | | | | | | | | | | | | |
| Universe Counts | 240 | 322 | 296 | 389 | 473 | 359 | 396 | 388 | 271 | 332 | 324 | 245 | 4,035 |
| Weighting Factor (Universe/Sample) | 17 | 23 | 21 | 28 | 34 | 26 | 28 | 28 | 19 | 24 | 23 | 18 | 24 |
| Correct Clients | 12 | 10 | 12 | 13 | 11 | 13 | 11 | 14 | 13 | 12 | 12 | 13 | 146 |
| Error Clients | 2 | 4 | 2 | 1 | 3 | 1 | 3 | 0 | 1 | 2 | 2 | 1 | 22 |
| Total Sample Stratum Clients | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Case Error Rate (Total Weighted by Month) | 14.29% | 28.57% | 14.29% | 7.14% | 21.43% | 7.14% | 21.43% | 0.00% | 7.14% | 14.29% | 14.29% | 7.14% | 13.35% |
| REDETERMINATIONS STRATUM | | | | | | | | | | | | | |
| Universe Counts | 615 | 548 | 525 | 598 | 610 | 502 | 573 | 383 | 402 | 479 | 687 | 617 | 6,539 |
| Weighting Factor (Universe/Sample) | 44 | 39 | 38 | 43 | 44 | 36 | 41 | 27 | 29 | 34 | 49 | 44 | 39 |
| Correct Clients | 14 | 14 | 11 | 11 | 13 | 9 | 13 | 10 | 12 | 12 | 10 | 13 | 142 |
| Error Clients | 0 | 0 | 3 | 3 | 1 | 5 | 1 | 4 | 2 | 2 | 4 | 1 | 26 |
| Total Sample Stratum Clients | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Case Error Rate (Total Weighted by Month) | 0.00% | 0.00% | 21.43% | 21.43% | 7.14% | 35.71% | 7.14% | 28.57% | 14.29% | 14.29% | 28.57% | 7.14% | 14.99% |
| ALL OTHER STRATUM | | | | | | | | | | | | | |
| Universe Counts | 6,718 | 6,915 | 6,783 | 6,294 | 6,504 | 6,801 | 6,959 | 7,109 | 7,135 | 7,039 | 6,607 | 6,644 | 81,508 |
| Weighting Factor (Universe/Sample) | 480 | 494 | 485 | 450 | 465 | 486 | 497 | 508 | 510 | 503 | 472 | 475 | 485 |
| Correct Clients | 11 | 11 | 12 | 14 | 13 | 11 | 14 | 12 | 12 | 13 | 14 | 14 | 151 |
| Error Clients | 3 | 3 | 2 | 0 | 1 | 3 | 0 | 2 | 2 | 1 | 0 | 0 | 17 |
| Total Sample Stratum Clients | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Case Error Rate (Total Weighted by Month) | 21.43% | 21.43% | 14.29% | 0.00% | 7.14% | 21.43% | 0.00% | 14.29% | 14.29% | 7.14% | 0.00% | 0.00% | 10.24% |
| TOTAL ACTIVE UNIVERSE (All Stratums) | 7,573 | 7,785 | 7,604 | 7,281 | 7,587 | 7,662 | 7,928 | 7,880 | 7,808 | 7,850 | 7,618 | 7,506 | 92,082 |
| TOTAL CASE ERROR RATE WEIGHTED BY STRATUM & MONTH | 19.46% | 20.22% | 14.78% | 2.14% | 8.03% | 21.70% | 1.59% | 14.28% | 14.04% | 7.88% | 3.18% | 0.82% | 10.72% |
| TOTAL CASE ACCURACY RATE WEIGHTED BY STRATUM & MONTH | 80.54% | 79.78% | 85.22% | 97.86% | 91.97% | 78.30% | 98.41% | 85.72% | 85.96% | 92.12% | 96.82% | 99.18% | 89.28% |

**QUALITY ASSESSMENT SAMPLES
 PERM ELIGIBILITY ACCURACY SUMMARY**

FFY 2008 Final
 Report Month: June 2009

ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

SCHIP (Title XXI Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| CLIENT PAYMENTS | | | | | | | | | | | | | |
| APPLICATIONS STRATUM | | | | | | | | | | | | | |
| Universe Client Counts | 240 | 322 | 296 | 389 | 473 | 359 | 396 | 388 | 271 | 332 | 324 | 245 | 4,035 |
| Sample Client Counts | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Weighting Factor (Universe/Sample) | 17 | 23 | 21 | 28 | 34 | 26 | 28 | 28 | 19 | 24 | 23 | 18 | 24 |
| Correct Client Payments | \$601 | \$84,460 | \$454 | \$1,214 | \$1,025 | \$52 | \$2,188 | \$521 | \$425 | \$284 | \$1,622 | \$1,784 | \$94,630 |
| Error Client Payments | \$0 | \$0 | \$0 | \$0 | \$628 | \$0 | \$0 | \$0 | \$0 | \$75 | \$47 | \$0 | \$750 |
| Total Stratum Payments | \$601 | \$84,460 | \$454 | \$1,214 | \$1,653 | \$52 | \$2,188 | \$521 | \$425 | \$359 | \$1,669 | \$1,784 | \$95,380 |
| Payment Error Rate (Total is Weighted) | 0.00% | 0.00% | 0.00% | 0.00% | 37.99% | 0.00% | 0.00% | 0.00% | 0.00% | 20.89% | 2.82% | 0.00% | 1.09% |
| REDETERMINATIONS STRATUM | | | | | | | | | | | | | |
| Universe Client Counts | 615 | 548 | 525 | 598 | 610 | 502 | 573 | 383 | 402 | 479 | 687 | 617 | 6,539 |
| Sample Client Counts | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Weighting Factor (Universe/Sample) | 44 | 39 | 38 | 43 | 44 | 36 | 41 | 27 | 29 | 34 | 49 | 44 | 39 |
| Correct Client Payments | \$13,298 | \$16,908 | \$1,952 | \$2,608 | \$4,481 | \$1,106 | \$5,764 | \$16,026 | \$12,010 | \$556 | \$803 | \$1,662 | \$77,174 |
| Error Client Payments | \$0 | \$0 | \$0 | \$5,866 | \$0 | \$119 | \$173 | \$1,148 | \$0 | \$1,845 | \$0 | \$613 | \$9,764 |
| Total Sample Stratum Payments | \$13,298 | \$16,908 | \$1,952 | \$8,474 | \$4,481 | \$1,225 | \$5,937 | \$17,174 | \$12,010 | \$2,401 | \$803 | \$2,275 | \$86,938 |
| Payment Error Rate (Total is Weighted) | 0.00% | 0.00% | 0.00% | 69.22% | 0.00% | 9.71% | 2.91% | 6.68% | 0.00% | 76.84% | 0.00% | 26.95% | 11.98% |
| ALL OTHER STRATUM | | | | | | | | | | | | | |
| Universe Client Counts | 6,718 | 6,915 | 6,783 | 6,294 | 6,504 | 6,801 | 6,959 | 7,109 | 7,135 | 7,039 | 6,607 | 6,644 | 81,508 |
| Sample Client Counts | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 14 | 168 |
| Weighting Factor (Universe/Sample) | 480 | 494 | 485 | 450 | 465 | 486 | 497 | 508 | 510 | 503 | 472 | 475 | 485 |
| Correct Client Payments | \$5,807 | \$1,156 | \$1,221 | \$12,837 | \$1,994 | \$798 | \$1,210 | \$1,842 | \$1,142 | \$3,231 | \$13,542 | \$1,770 | \$46,550 |
| Error Client Payments | \$267 | \$87 | \$46 | \$0 | \$140 | \$391 | \$0 | \$0 | \$2,486 | \$0 | \$0 | \$0 | \$3,417 |
| Total Sample Stratum Payments | \$6,074 | \$1,243 | \$1,267 | \$12,837 | \$2,134 | \$1,189 | \$1,210 | \$1,842 | \$3,628 | \$3,231 | \$13,542 | \$1,770 | \$49,967 |
| Payment Error Rate (Total is Weighted) | 4.40% | 7.00% | 3.63% | 0.00% | 6.56% | 32.88% | 0.00% | 0.00% | 68.52% | 0.00% | 0.00% | 0.00% | 7.23% |
| TOTAL ACTIVE UNIVERSE (All Stratums) | 7,573 | 7,785 | 7,604 | 7,281 | 7,587 | 7,662 | 7,928 | 7,880 | 7,808 | 7,850 | 7,618 | 7,506 | 92,082 |
| TOTAL CASE ERROR RATE | 3.65% | 1.34% | 3.20% | 4.06% | 6.94% | 31.18% | 0.78% | 2.21% | 57.54% | 3.78% | 0.02% | 2.78% | 7.29% |
| WEIGHTED BY STRATUM & MONTH | | | | | | | | | | | | | |
| TOTAL CASE ACCURACY RATE | 96.35% | 98.66% | 96.80% | 95.94% | 93.06% | 68.82% | 99.22% | 97.79% | 42.46% | 96.22% | 99.98% | 97.22% | 92.71% |
| WEIGHTED BY STRATUM & MONTH | | | | | | | | | | | | | |

**QUALITY ASSESSMENT SAMPLES
 PERM ELIGIBILITY ACCURACY SUMMARY BY MONTH
 DENIED AND CLOSED CLIENTS WEIGHTED BY MONTH
 NO UNDETERMINED CASES**

FFY 2008 Final
 Report Month: June 2009

MEDICAID (Title XIX Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|-------------------------------------|--------|---------|---------|--------|---------|---------|--------|--------|--------|---------|---------|--------|---------------|
| STATISTICS BY CLIENT COUNTS: | | | | | | | | | | | | | |
| Universe Counts | 4,219 | 4,199 | 4,287 | 4,524 | 4,468 | 4,596 | 4,106 | 4,435 | 5,106 | 4,449 | 4,907 | 4,803 | 54,099 |
| Weighting Factor (Universe/Sample) | 248 | 247 | 252 | 266 | 263 | 270 | 242 | 261 | 300 | 262 | 289 | 283 | 265 |
| Total Clients Reviewed | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 204 |
| Total Correct Clients | 15 | 17 | 17 | 16 | 17 | 17 | 16 | 14 | 16 | 17 | 17 | 16 | 195 |
| Total Error Clients | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 3 | 1 | 0 | 0 | 1 | 9 |
| Client Accuracy Rate (%) | 88.24% | 100.00% | 100.00% | 94.12% | 100.00% | 100.00% | 94.12% | 82.35% | 94.12% | 100.00% | 100.00% | 94.12% | 95.62% |
| Client Error Rate (%) | 11.76% | 0.00% | 0.00% | 5.88% | 0.00% | 0.00% | 5.88% | 17.65% | 5.88% | 0.00% | 0.00% | 5.88% | 4.38% |

SCHIP (Title XXI Funds)

| BY SAMPLE MONTH | Oct-07 | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Total |
|-------------------------------------|---------|---------|---------|---------|---------|---------|--------|--------|---------|---------|---------|---------|---------------|
| STATISTICS BY CLIENT COUNTS: | | | | | | | | | | | | | |
| Universe Counts | 2,535 | 2,414 | 2,606 | 3,285 | 3,472 | 3,346 | 3,208 | 2,981 | 2,675 | 2,797 | 2,817 | 2,683 | 34,819 |
| Weighting Factor (Universe/Sample) | 149 | 142 | 153 | 193 | 204 | 197 | 189 | 175 | 157 | 165 | 166 | 158 | 171 |
| Total Clients Reviewed | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 17 | 204 |
| Total Correct Clients | 17 | 17 | 17 | 17 | 17 | 17 | 16 | 16 | 17 | 17 | 17 | 17 | 202 |
| Total Error Clients | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| Client Accuracy Rate (%) | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 94.12% | 94.12% | 100.00% | 100.00% | 100.00% | 100.00% | 98.95% |
| Client Error Rate (%) | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 5.88% | 5.88% | 0.00% | 0.00% | 0.00% | 0.00% | 1.05% |