QUALITY ASSESSMENT SAMPLES
PERM ELIGIBILITY ACCURACY SUMMARY
ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

FFY 2008 Final

Report Month: June 2009

MEDICAID (Title XIX Funds)

BY SAMPLE MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
CLIENT COUNTS													
APPLICATIONS STRATUM													
Universe Counts	2,829	2,699	2,698	3,491	3,773	3,569	3,633	3,280	2,840	3,096	3,037	2,781	**37,726**
Weighting Factor (Universe/Sample)	202	193	193	249	270	255	260	234	203	221	217	199	**225**
Correct Clients	14	14	12	14	14	14	14	14	14	12	14	13	**163**
Error Clients	0	0	2	0	0	0	0	0	0	2	0	1	**5**
Total Sample Stratum Clients	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Case Error Rate (Total Weighted by Month)	0.00%	0.00%	14.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	14.29%	0.00%	7.14%	**2.72%**
REDETERMINATIONS STRATUM													
Universe Counts	4,304	3,870	3,840	4,728	4,357	3,959	4,586	3,407	3,342	4,517	3,918	3,784	**48,612**
Weighting Factor (Universe/Sample)	307	276	274	338	311	283	328	243	239	323	280	270	**289**
Correct Clients	14	14	14	13	14	14	14	14	14	14	14	14	**167**
Error Clients	0	0	0	1	0	0	0	0	0	0	0	0	**1**
Total Sample Stratum Clients	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Case Error Rate (Total Weighted by Month)	0.00%	0.00%	0.00%	7.14%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.69%**
ALL OTHER STRATUM													
Universe Counts	71,182	71,479	70,724	66,721	68,947	69,672	71,114	72,859	72,552	72,102	71,936	70,587	**849,875**
Weighting Factor (Universe/Sample)	5,084	5,106	5,052	4,766	4,925	4,977	5,080	5,204	5,182	5,150	5,138	5,042	**5,059**
Correct Clients	14	13	14	13	14	14	13	14	14	13	14	14	**164**
Error Clients	0	1	0	1	0	0	1	0	0	1	0	0	**4**
Total Sample Stratum Clients	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Case Error Rate (Total Weighted by Month)	0.00%	7.14%	0.00%	7.14%	0.00%	0.00%	7.14%	0.00%	0.00%	7.14%	0.00%	0.00%	**2.37%**
TOTAL ACTIVE UNIVERSE (All Stratums)	78,315	78,048	77,262	74,940	77,077	77,200	79,333	79,546	78,734	79,715	78,891	77,152	**936,213**
TOTAL CASE ERROR RATE	0.00%	6.54%	0.50%	6.81%	0.00%	0.00%	6.40%	0.00%	0.00%	7.02%	0.00%	0.26%	**2.29%**
WEIGHTED BY STRATUM & MONTH													
TOTAL CASE ACCURACY RATE	100.00%	93.46%	99.50%	93.19%	100.00%	100.00%	93.60%	100.00%	100.00%	92.98%	100.00%	99.74%	**97.71%**
WEIGHTED BY STRATUM & MONTH													

MEDICAID (Title XIX Funds)

BY SAMPLE MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
CLIENT PAYMENTS													
APPLICATIONS STRATUM													
Universe Client Counts	2,829	2,699	2,698	3,491	3,773	3,569	3,633	3,280	2,840	3,096	3,037	2,781	**37,726**
Sample Client Counts	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Weighting Factor (Universe/Sample)	202	193	193	249	270	255	260	234	203	221	217	199	**225**
Correct Client Payments	$7,087	$11,718	$10,000	$10,962	$10,072	$19,816	$5,526	$17,960	$10,254	$7,069	$6,019	$4,059	**$120,542**
Error Client Payments	$0	$0	$276	$0	$0	$0	$0	$0	$0	$738	$0	$0	**$1,014**
Total Stratum Payments	$7,087	$11,718	$10,276	$10,962	$10,072	$19,816	$5,526	$17,960	$10,254	$7,807	$6,019	$4,059	**$121,556**
Payment Error Rate (Total is Weighted)	0.00%	0.00%	2.69%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	9.45%	0.00%	0.00%	**0.78%**
REDETERMINATIONS STRATUM													
Universe Client Counts	4,304	3,870	3,840	4,728	4,357	3,959	4,586	3,407	3,342	4,517	3,918	3,784	**48,612**
Sample Client Counts	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Weighting Factor (Universe/Sample)	307	276	274	338	311	283	328	243	239	323	280	270	**289**
Correct Client Payments	$7,460	$1,042	$5,712	$3,795	$10,617	$8,191	$8,925	$6,381	$1,770	$3,165	$3,762	$1,312	**$62,132**
Error Client Payments	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	**$0**
Total Sample Stratum Payments	$7,460	$1,042	$5,712	$3,795	$10,617	$8,191	$8,925	$6,381	$1,770	$3,165	$3,762	$1,312	**$62,132**
Payment Error Rate (Total is Weighted)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
ALL OTHER STRATUM													
Universe Client Counts	71,182	71,479	70,724	66,721	68,947	69,672	71,114	72,859	72,552	72,102	71,936	70,587	**849,875**
Sample Client Counts	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Weighting Factor (Universe/Sample)	5,084	5,106	5,052	4,766	4,925	4,977	5,080	5,204	5,182	5,150	5,138	5,042	**5,059**
Correct Client Payments	$11,071	$3,565	$3,136	$4,799	$17,412	$8,130	$2,033	$13,548	$56,166	$11,811	$9,642	$3,361	**$144,674**
Error Client Payments	$0	$12	$0	$0	$0	$0	$0	$0	$0	$125	$0	$0	**$137**
Total Sample Stratum Payments	$11,071	$3,577	$3,136	$4,799	$17,412	$8,130	$2,033	$13,548	$56,166	$11,936	$9,642	$3,361	**$144,811**
Payment Error Rate (Total is Weighted)	0.00%	0.34%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.05%	0.00%	0.00%	**0.10%**
TOTAL ACTIVE UNIVERSE (All Stratums)	78,315	78,048	77,262	74,940	77,077	77,200	79,333	79,546	78,734	79,715	78,891	77,152	**936,213**
TOTAL CASE ERROR RATE	0.00%	0.29%	0.27%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.26%	0.00%	0.00%	**0.12%**
WEIGHTED BY STRATUM & MONTH													
TOTAL CASE ACCURACY RATE	100.00%	99.71%	99.73%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	98.74%	100.00%	100.00%	**99.88%**
WEIGHTED BY STRATUM & MONTH													

4/13/2012

QUALITY ASSESSMENT SAMPLES
PERM ELIGIBILITY ACCURACY SUMMARY
ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

FFY 2008 Final
Report Month: June 2009

SCHIP (Title XXI Funds)

BY SAMPLE MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
CLIENT COUNTS													
APPLICATIONS STRATUM													
Universe Counts	240	322	296	389	473	359	396	388	271	332	324	245	**4,035**
Weighting Factor (Universe/Sample)	17	23	21	28	34	26	28	28	19	24	23	18	**24**
Correct Clients	12	10	12	13	11	13	11	14	13	12	12	13	**146**
Error Clients	2	4	2	1	3	1	3	0	1	2	2	1	**22**
Total Sample Stratum Clients	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Case Error Rate (Total Weighted by Month)	14.29%	28.57%	14.29%	7.14%	21.43%	7.14%	21.43%	0.00%	7.14%	14.29%	14.29%	7.14%	**13.35%**
REDETERMINATIONS STRATUM													
Universe Counts	615	548	525	598	610	502	573	383	402	479	687	617	**6,539**
Weighting Factor (Universe/Sample)	44	39	38	43	44	36	41	27	29	34	49	44	**39**
Correct Clients	14	14	11	11	13	9	13	10	12	12	10	13	**142**
Error Clients	0	0	3	3	1	5	1	4	2	2	4	1	**26**
Total Sample Stratum Clients	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Case Error Rate (Total Weighted by Month)	0.00%	0.00%	21.43%	21.43%	7.14%	35.71%	7.14%	28.57%	14.29%	14.29%	28.57%	7.14%	**14.99%**
ALL OTHER STRATUM													
Universe Counts	6,718	6,915	6,783	6,294	6,504	6,801	6,959	7,109	7,135	7,039	6,607	6,644	**81,508**
Weighting Factor (Universe/Sample)	480	494	485	450	465	486	497	508	510	503	472	475	**485**
Correct Clients	11	11	12	14	13	11	14	12	12	13	14	14	**151**
Error Clients	3	3	2	0	1	3	0	2	2	1	0	0	**17**
Total Sample Stratum Clients	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Case Error Rate (Total Weighted by Month)	21.43%	21.43%	14.29%	0.00%	7.14%	21.43%	0.00%	14.29%	14.29%	7.14%	0.00%	0.00%	**10.24%**
TOTAL ACTIVE UNIVERSE (All Stratums)	7,573	7,785	7,604	7,281	7,587	7,662	7,928	7,880	7,808	7,850	7,618	7,506	**92,082**
TOTAL CASE ERROR RATE	19.46%	20.22%	14.78%	2.14%	8.03%	21.70%	1.59%	14.28%	14.04%	7.88%	3.18%	0.82%	**10.72%**
WEIGHTED BY STRATUM & MONTH													
TOTAL CASE ACCURACY RATE	80.54%	79.78%	85.22%	97.86%	91.97%	78.30%	98.41%	85.72%	85.96%	92.12%	96.82%	99.18%	**89.28%**
WEIGHTED BY STRATUM & MONTH													

QUALITY ASSESSMENT SAMPLES
PERM ELIGIBILITY ACCURACY SUMMARY
ACTIVE CLIENTS - WEIGHTED BY STRATUM WITH UNDETERMINEDS AS CORRECT

FFY 2008 Final
Report Month: June 2009

SCHIP (Title XXI Funds)

BY SAMPLE MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
CLIENT PAYMENTS													
APPLICATIONS STRATUM													
Universe Client Counts	240	322	296	389	473	359	396	388	271	332	324	245	**4,035**
Sample Client Counts	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Weighting Factor (Universe/Sample)	17	23	21	28	34	26	28	28	19	24	23	18	**24**
Correct Client Payments	$601	$84,460	$454	$1,214	$1,025	$52	$2,188	$521	$425	$284	$1,622	$1,784	**$94,630**
Error Client Payments	$0	$0	$0	$0	$628	$0	$0	$0	$0	$75	$47	$0	**$750**
Total Stratum Payments	$601	$84,460	$454	$1,214	$1,653	$52	$2,188	$521	$425	$359	$1,669	$1,784	**$95,380**
Payment Error Rate (Total is Weighted)	0.00%	0.00%	0.00%	0.00%	37.99%	0.00%	0.00%	0.00%	0.00%	20.89%	2.82%	0.00%	**1.09%**
REDETERMINATIONS STRATUM													
Universe Client Counts	615	548	525	598	610	502	573	383	402	479	687	617	**6,539**
Sample Client Counts	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Weighting Factor (Universe/Sample)	44	39	38	43	44	36	41	27	29	34	49	44	**39**
Correct Client Payments	$13,298	$16,908	$1,952	$2,608	$4,481	$1,106	$5,764	$16,026	$12,010	$556	$803	$1,662	**$77,174**
Error Client Payments	$0	$0	$0	$5,866	$0	$119	$173	$1,148	$0	$1,845	$0	$613	**$9,764**
Total Sample Stratum Payments	$13,298	$16,908	$1,952	$8,474	$4,481	$1,225	$5,937	$17,174	$12,010	$2,401	$803	$2,275	**$86,938**
Payment Error Rate (Total is Weighted)	0.00%	0.00%	0.00%	69.22%	0.00%	9.71%	2.91%	6.68%	0.00%	76.84%	0.00%	26.95%	**11.98%**
ALL OTHER STRATUM													
Universe Client Counts	6,718	6,915	6,783	6,294	6,504	6,801	6,959	7,109	7,135	7,039	6,607	6,644	**81,508**
Sample Client Counts	14	14	14	14	14	14	14	14	14	14	14	14	**168**
Weighting Factor (Universe/Sample)	480	494	485	450	465	486	497	508	510	503	472	475	**485**
Correct Client Payments	$5,807	$1,156	$1,221	$12,837	$1,994	$798	$1,210	$1,842	$1,142	$3,231	$13,542	$1,770	**$46,550**
Error Client Payments	$267	$87	$46	$0	$140	$391	$0	$0	$2,486	$0	$0	$0	**$3,417**
Total Sample Stratum Payments	$6,074	$1,243	$1,267	$12,837	$2,134	$1,189	$1,210	$1,842	$3,628	$3,231	$13,542	$1,770	**$49,967**
Payment Error Rate (Total is Weighted)	4.40%	7.00%	3.63%	0.00%	6.56%	32.88%	0.00%	0.00%	68.52%	0.00%	0.00%	0.00%	**7.23%**
TOTAL ACTIVE UNIVERSE (All Stratums)	7,573	7,785	7,604	7,281	7,587	7,662	7,928	7,880	7,808	7,850	7,618	7,506	**92,082**
TOTAL CASE ERROR RATE	3.65%	1.34%	3.20%	4.06%	6.94%	31.18%	0.78%	2.21%	57.54%	3.78%	0.02%	2.78%	**7.29%**
WEIGHTED BY STRATUM & MONTH													
TOTAL CASE ACCURACY RATE	96.35%	98.66%	96.80%	95.94%	93.06%	68.82%	99.22%	97.79%	42.46%	96.22%	99.98%	97.22%	**92.71%**
WEIGHTED BY STRATUM & MONTH													

QUALITY ASSESSMENT SAMPLES
PERM ELIGIBILITY ACCURACY SUMMARY BY MONTH
DENIED AND CLOSED CLIENTS WEIGHTED BY MONTH
NO UNDETERMINED CASES

FFY 2008 Final
Report Month: June 2009

MEDICAID (Title XIX Funds)

BY SAMPLE MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
STATISTICS BY CLIENT COUNTS:													
Universe Counts	4,219	4,199	4,287	4,524	4,468	4,596	4,106	4,435	5,106	4,449	4,907	4,803	**54,099**
Weighting Factor (Universe/Sample)	248	247	252	266	263	270	242	261	300	262	289	283	**265**
Total Clients Reviewed	17	17	17	17	17	17	17	17	17	17	17	17	**204**
Total Correct Clients	15	17	17	16	17	17	16	14	16	17	17	16	**195**
Total Error Clients	2	0	0	1	0	0	1	3	1	0	0	1	**9**
Client Accuracy Rate (%)	88.24%	100.00%	100.00%	94.12%	100.00%	100.00%	94.12%	82.35%	94.12%	100.00%	100.00%	94.12%	**95.62%**
Client Error Rate (%)	11.76%	0.00%	0.00%	5.88%	0.00%	0.00%	5.88%	17.65%	5.88%	0.00%	0.00%	5.88%	**4.38%**

SCHIP (Title XXI Funds)

BY SAMPLE MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
STATISTICS BY CLIENT COUNTS:													
Universe Counts	2,535	2,414	2,606	3,285	3,472	3,346	3,208	2,981	2,675	2,797	2,817	2,683	**34,819**
Weighting Factor (Universe/Sample)	149	142	153	193	204	197	189	175	157	165	166	158	**171**
Total Clients Reviewed	17	17	17	17	17	17	17	17	17	17	17	17	**204**
Total Correct Clients	17	17	17	17	17	17	16	16	17	17	17	17	**202**
Total Error Clients	0	0	0	0	0	0	1	1	0	0	0	0	**2**
Client Accuracy Rate (%)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	94.12%	94.12%	100.00%	100.00%	100.00%	100.00%	**98.95%**
Client Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	5.88%	5.88%	0.00%	0.00%	0.00%	0.00%	**1.05%**