

**QUALITY ASSESSMENT SAMPLE
FOOD STAMP ACCURACY
DENIED AND TERMINATED CASES**

**FFY 2015
Final Report**

Sample Months: 10/2014 through 9/2015

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	10	9	19	52.63%	47.37%
Sitka	22	1	1	2	50.00%	50.00%
Ketchikan	23	20	5	25	80.00%	20.00%
Bethel	51	12	9	21	57.14%	42.86%
Southeast Region Total		43	24	67	64.18%	35.82%
Fairbanks	41	33	33	66	50.00%	50.00%
Nome	46	7	2	9	77.78%	22.22%
Kotzebue	47	0	0	0		
Northern Region Total		40	35	75	53.33%	46.67%
LTC, TEFRA, Waiver	70	1	2	3	33.33%	66.67%
Field Office 2	71	9	7	16	56.25%	43.75%
Field Office 1	82	9	14	23	39.13%	60.87%
Coastal Region Total		19	23	42	45.24%	54.76%
Homer	75	0	0	0		
Kenai	76	30	6	36	83.33%	16.67%
Mat-Su	77	41	25	66	62.12%	37.88%
Gambell	83	13	16	29	44.83%	55.17%
Muldoon	84	16	6	22	72.73%	27.27%
Central Region Total		100	53	153	65.36%	34.64%
Alaska State Total	ALL	202	135	337	59.94%	40.06%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMP ACCURACY
DENIED AND TERMINATED CASES**

**FFY 2014
Final**

Sample Months: 10/2013 through 9/2014

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	23	1	24	95.83%	4.17%
Sitka	22	4	1	5	80.00%	20.00%
Juneau	20	19	0	19	100.00%	0.00%
Southeast Region Total		46	2	48	95.83%	4.17%
Fairbanks	41	62	6	68	91.18%	8.82%
Nome	46	10	1	11	90.91%	9.09%
Kotzebue	47	0	0	0		
Northern Region Total		72	7	79	91.14%	8.86%
Bethel	51	24	4	28	85.71%	14.29%
Field Office 1	82	13	1	14	92.86%	7.14%
Field Office 2	71	6	2	8	75.00%	25.00%
LTC, TEFRA, Waiver	70	5	1	6	83.33%	16.67%
Kenai	76	34	8	42	80.95%	19.05%
Coastal Region Total		82	16	98	83.67%	16.33%
Anchorage - Gambell	83	53	11	64	82.81%	17.19%
Anchorage - Muldoon	84	15	2	17	88.24%	11.76%
Mat-Su	77	70	7	77	90.91%	9.09%
Central Region Total		138	20	158	87.34%	12.66%
Alaska State Total	ALL	338	45	383	88.25%	11.75%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMP ACCURACY
DENIED AND TERMINATED CASES**

FFY 2013
Final Report

Sample Months: 10/2012 through 9/2013

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	26	0	26	100.00%	0.00%
Sitka	22	7	0	7	100.00%	0.00%
Juneau	20	13	0	13	100.00%	0.00%
Southeast Region Total		46	0	46	100.00%	0.00%
Fairbanks NSB	41	74	4	78	94.87%	5.13%
Nome	46	11	1	12	91.67%	8.33%
Fairbanks APA Unit	43	0	0	0		
Northern Region Total		85	5	90	94.44%	5.56%
Bethel	51	35	0	35	100.00%	0.00%
Field Office	82	19	3	22	86.36%	13.64%
LTC, TEFRA, Waiver	70	3	1	4	75.00%	25.00%
Kenai	76	39	2	41	95.12%	4.88%
Coastal Region Total		96	6	102	94.12%	5.88%
Anchorage - Gambell	83	77	16	93	82.80%	17.20%
Anchorage - Muldoon	84	10	0	10	100.00%	0.00%
Mat-Su	77	84	4	88	95.45%	4.55%
Central Region Total		171	20	191	89.53%	10.47%
Alaska State Total	ALL	398	31	429	92.77%	7.23%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMP ACCURACY
DENIED AND TERMINATED CASES**

FFY 2012
Final Report

Sample Months: 10/2011 through 9/2012

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	23	4	27	85.19%	14.81%
Sitka	22	8	1	9	88.89%	11.11%
Juneau	20	6	0	6	100.00%	0.00%
Southeast Region Total		37	5	42	88.10%	11.90%
Fairbanks NSB	41	64	4	68	94.12%	5.88%
Nome	46	8	0	8	100.00%	0.00%
Fairbanks APA Unit	43	0	0	0		
Northern Region Total		72	4	76	94.74%	5.26%
Bethel	51	28	1	29	96.55%	3.45%
Field Office	82	16	3	19	84.21%	15.79%
LTC, TEFRA, Waiver	70	3	0	3	100.00%	0.00%
Kenai	76	36	1	37	97.30%	2.70%
Coastal Region Total		83	5	88	94.32%	5.68%
Anchorage - Gambell	83	70	6	76	92.11%	7.89%
Anchorage - Muldoon	84	40	4	44	90.91%	9.09%
Mat-Su	77	73	4	77	94.81%	5.19%
Central Region Total		183	14	197	92.89%	7.11%
Alaska State Total	ALL	375	28	403	93.05%	6.95%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMP ACCURACY
DENIED AND TERMINATED CASES**

FFY 2011
Final

Sample Months: 10/2010 through 09/2011

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	25	0	25	100.00%	0.00%
Sitka	22	6	0	6	100.00%	0.00%
Juneau	20	7	0	7	100.00%	0.00%
Southeast Region Total		38	0	38	100.00%	0.00%
Fairbanks NSB	41	43	1	44	97.73%	2.27%
Fairbanks Rural	44	6	0	6	100.00%	0.00%
Fairbanks APA Unit	43	4	0	4	100.00%	0.00%
Northern Region Total		53	1	54	98.15%	1.85%
Bethel	51	28	3	31	90.32%	9.68%
Field Office	82	16	0	16	100.00%	0.00%
LTC, TEFRA, Waiver	70	6	0	6	100.00%	0.00%
Kenai	76	28	0	28	100.00%	0.00%
Nome	46	9	0	9	100.00%	0.00%
Coastal Region Total		87	3	90	96.67%	3.33%
APA Unit	71	0	0	0		
Anchorage - Gambell	83	85	0	85	100.00%	0.00%
Anchorage - Muldoon	84	36	0	36	100.00%	0.00%
Mat-Su	77	70	0	70	100.00%	0.00%
Mat-Su APA	78	0	0	0		
Central Region Total		191	0	191	100.00%	0.00%
Alaska State Total	ALL	369	4	373	98.93%	1.07%

QUALITY ASSESSMENT SAMPLE FFY 2010
FOOD STAMP ACCURACY Final
DENIED AND TERMINATED CASES Sample Months: 10/2009 through 09/2010

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	28	0	28	100.00%	0.00%
Sitka	22	9	0	9	100.00%	0.00%
Juneau	20	1	0	1	100.00%	0.00%
Southeast Region Total		38	0	38	100.00%	0.00%
Fairbanks NSB	41	28	1	29	96.55%	3.45%
Fairbanks Rural	44	16	0	16	100.00%	0.00%
Fairbanks APA Unit	43	6	0	6	100.00%	0.00%
Northern Region Total		50	1	51	98.04%	1.96%
Bethel	51	32	1	33	96.97%	3.03%
Field Office	82	22	2	24	91.67%	8.33%
LTC, TEFRA, Waiver	70	10	0	10	100.00%	0.00%
Kenai	76	32	0	32	100.00%	0.00%
Nome	46	7	2	9	77.78%	22.22%
Coastal Region Total		103	5	108	95.37%	4.63%
APA Unit	71	6	0	6	100.00%	0.00%
Anchorage - Gambell	83	62	4	66	93.94%	6.06%
Anchorage - Muldoon	84	24	3	27	88.89%	11.11%
Mat-Su	77	66	2	68	97.06%	2.94%
Mat-Su APA	78	7	0	7	100.00%	0.00%
Central Region Total		165	9	174	94.83%	5.17%
Alaska State Total	ALL	356	15	371	95.96%	4.04%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMP ACCURACY
DENIED AND TERMINATED CASES**

FFY 2009
Final

Sample Months: 10/2008 through 9/2009

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	23	0	23	100.00%	0.00%
Sitka	22	4	0	4	100.00%	0.00%
Juneau	20	7	0	7	100.00%	0.00%
Southeast Region Total		34	0	34	100.00%	0.00%
Fairbanks NSB	41	23	2	25	92.00%	8.00%
Fairbanks Rural	44	11	1	12	91.67%	8.33%
Fairbanks APA Unit	43	5	0	5	100.00%	0.00%
Northern Region Total		39	3	42	92.86%	7.14%
Bethel	51	27	2	29	93.10%	6.90%
Field Office	82	20	3	23	86.96%	13.04%
LTC, TEFRA, Waiver	70	5	1	6	83.33%	16.67%
Kenai	76	27	0	27	100.00%	0.00%
Nome	46	10	1	11	90.91%	9.09%
Coastal Region Total		89	7	96	92.71%	7.29%
APA Unit	71	11	0	11	100.00%	0.00%
Anchorage - Gambell	83	38	5	43	88.37%	11.63%
Anchorage - Muldoon	84	25	4	29	86.21%	13.79%
Mat-Su	77	54	0	54	100.00%	0.00%
Mat-Su APA	78	3	1	4	75.00%	25.00%
Central Region Total		131	10	141	92.91%	7.09%
Alaska State Total	ALL	293	20	313	93.61%	6.39%

QUALITY ASSESSMENT SAMPLE **FFY 2008**
FOOD STAMP ACCURACY **FINAL**
DENIED AND TERMINATED CASES Sample Months: 10/2007 through 9/2008

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	15	1	16	93.75%	6.25%
Sitka	22	3	0	3	100.00%	0.00%
Juneau	20	11	3	14	78.57%	21.43%
Southeast Region Total		29	4	33	87.88%	12.12%
Fairbanks NSB	41	30	2	32	93.75%	6.25%
Fairbanks Rural	44	13	0	13	100.00%	0.00%
Fairbanks APA Unit	43	9	2	11	81.82%	18.18%
Northern Region Total		52	4	56	92.86%	7.14%
Bethel	51	32	2	34	94.12%	5.88%
Field Office	82	16	3	19	84.21%	15.79%
LTC, TEFRA, Waiver	70	7	0	7	100.00%	0.00%
Kenai	76	21	4	25	84.00%	16.00%
Nome	46	9	2	11	81.82%	18.18%
Coastal Region Total		85	11	96	88.54%	11.46%
APA Unit	71	18	0	18	100.00%	0.00%
Anchorage - Gambell	83	44	4	48	91.67%	8.33%
Anchorage - Muldoon	84	19	3	22	86.36%	13.64%
Mat-Su	77	55	1	56	98.21%	1.79%
Mat-Su APA	78	6	0	6	100.00%	0.00%
Central Region Total		142	8	150	94.67%	5.33%
Alaska State Total	ALL	308	27	335	91.94%	8.06%

Quality Assessment Sample Food Stamp Accuracy Closed/Denied Cases

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	21	3	0	3	100.00%	0.00%
Ketchikan	23	19	1	20	95.00%	5.00%
Sitka	22	4	0	4	100.00%	0.00%
Southeast APA Unit (SERO)	20	5	0	5	100.00%	0.00%
Southeast Region Total		31	1	32	96.88%	3.13%
Fairbanks NSB	41	25	2	27	92.59%	7.41%
Fairbanks Rural	44	12	1	13	92.31%	7.69%
Fairbanks APA Unit	43	5	0	5	100.00%	0.00%
Northern Region Total		42	3	45	93.33%	6.67%
Bethel	51	25	2	27	92.59%	7.41%
Field Office	82&55	18	3	21	85.71%	14.29%
LTC, TEFRA, Waiver	70	4	1	5	80.00%	20.00%
Kenai	76	26	0	26	100.00%	0.00%
Nome	46	7	2	9	77.78%	22.22%
Coastal Region Total		80	8	88	90.91%	9.09%
APA Unit	71	14	0	14	100.00%	0.00%
Anchorage - Gambell	83	45	1	46	97.83%	2.17%
Anchorage - Muldoon	84	22	1	23	95.65%	4.35%
Mat-Su	77	42	2	44	95.45%	4.55%
Mat-Su APA	78	4	0	4	100.00%	0.00%
Central Region Total		127	4	131	96.95%	3.05%
Alaska State Total	ALL	280	16	296	94.59%	5.41%

Quality Assessment Sample Food Stamp Accuracy Closed/Denied Cases

FFY 2006 State Final
January 2007

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	21	8	0	8	100.0%	0.0%
Ketchikan	23	16	0	16	100.0%	0.0%
Sitka	22	3	0	3	100.0%	0.0%
Southeast APA Unit (SERO)	20	8	0	8	100.0%	0.0%
Southeast Region Total		35	0	35	100.0%	0.0%
Fairbanks NSB	41	28	2	30	93.3%	6.7%
Fairbanks Rural	44	12	0	12	100.0%	0.0%
Fairbanks APA Unit	43	6	0	6	100.0%	0.0%
Northern Region Total		46	2	48	95.8%	4.2%
Bethel	51	30	0	30	100.0%	0.0%
Coastal SSU (formerly Bethel 55)	55	2	0	2	100.0%	0.0%
Coastal Field Office	80 & 82	22	0	22	100.0%	0.0%
LTC, TEFRA, Waiver (Coastal)	70	6	0	6	100.0%	0.0%
Kenai SSU	75	0	0	0		
Kenai	76	24	0	24	100.0%	0.0%
Kotzebue	47	1	0	1	100.0%	0.0%
Nome	46	9	0	9	100.0%	0.0%
Coastal Region Total		94	0	94	100.0%	0.0%
APA Unit	71	18	0	18	100.0%	0.0%
Anchorage - Gambell	83	37	3	40	92.5%	7.5%
Anchorage - Muldoon	84	29	2	31	93.5%	6.5%
Mat-Su	77	32	4	36	88.9%	11.1%
Mat-Su APA	78	7	0	7	100.0%	0.0%
Central Region Total		123	9	132	93.2%	6.8%
Alaska State Total	ALL	298	11	309	96.4%	3.6%

Food Stamp Closure Accuracy

FFY 2005 Final

By District Office	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Claims Unit	12	1	0	1	100.0%	0.0%
Juneau Field Office	21	7	0	7	100.0%	0.0%
Ketchikan	23	13	0	13	100.0%	0.0%
Sitka	22	5	0	5	100.0%	0.0%
Southeast RASMO	20	3	0	3	100.0%	0.0%
Southeast Region Total		29	0	29	100.0%	0.0%
Fairbanks NSB	41	23	0	23	100.0%	0.0%
Fairbanks Rural	44	11	1	12	91.7%	8.3%
Fairbanks APA Unit	43	4	0	4	100.0%	0.0%
Northern Region Total		38	1	39	97.4%	2.6%
Bethel	51	25	0	25	100.0%	0.0%
Field Office	80 & 82	15	0	15	100.0%	0.0%
Field Office #3	70	4	0	4	100.0%	0.0%
Kenai SSU	75	1	0	1	100.0%	0.0%
Kenai	76	15	0	15	100.0%	0.0%
Kotzebue	47	7	0	7	100.0%	0.0%
Nome	46	8	0	8	100.0%	0.0%
Coastal Region Total		75	0	75	100.0%	0.0%
APA Unit	71	20	0	20	100.0%	0.0%
Anchorage - Gambell	83	33	1	34	97.1%	2.9%
Anchorage - Muldoon	84	16	0	16	100.0%	0.0%
Mat-Su	77	38	0	38	100.0%	0.0%
Mat-Su APA	78	3	0	3	100.0%	0.0%
Central Region Total		110	1	111	99.1%	0.9%
Alaska State Total	ALL	252	2	254	99.2%	0.8%

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Food Stamp Closure Accuracy

FFY 2004 Final

By District Office	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau Field Office	21	11	0	11	100.0%	0.0%
Ketchikan	23	19	1	20	95.0%	5.0%
Sitka	22	7	0	7	100.0%	0.0%
Southeast RASMO	20	12	1	13	92.3%	7.7%
Southeast Region Total		49	2	51	96.1%	3.9%
Fairbanks NSB	41	35	0	35	100.0%	0.0%
Fairbanks Rural	44	22	0	22	100.0%	0.0%
Fairbanks APA Unit	43	10	0	10	100.0%	0.0%
Northern Region Total		67	0	67	100.0%	0.0%
Bethel	51	40	1	41	97.6%	2.4%
Field Office	80 & 82	17	0	17	100.0%	0.0%
Field Office #3	70	12	2	14	85.7%	14.3%
Kenai SSU	75	3	0	3	100.0%	0.0%
Kenai	76	23	0	23	100.0%	0.0%
Kotzebue	47	10	0	10	100.0%	0.0%
Nome	46	13	0	13	100.0%	0.0%
Coastal Region Total		118	3	121	97.5%	2.5%
APA Unit	71	39	2	41	95.1%	4.9%
Anchorage	83	46	4	50	92.0%	8.0%
Anchorage - Muldoon	84	32	0	32	100.0%	0.0%
Mat-Su	77	60	0	60	100.0%	0.0%
Mat-Su APA	78	1	0	1	1	0
Central Region Total		178	6	184	96.7%	3.3%
Alaska State Total	ALL	412	11	423	97.4%	2.6%

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Food Stamp Closure Accuracy FFY 2003 Final

By District Office	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau Field Office	21	8	0	8	100.0%	0.0%
Ketchikan	23	16	0	16	100.0%	0.0%
Sitka	22	5	0	5	100.0%	0.0%
Southeast RASMO	20	5	0	5	100.0%	0.0%
Southeast Region Total		34	0	34	100.0%	0.0%
Fairbanks	41	25	1	26	96.2%	3.8%
Fairbanks FO	44	10	0	10	100.0%	0.0%
NRO APA Unit	43	6	1	7	85.71%	14.3%
Northern Region Total		41	2	43	95.3%	4.7%
Bethel	51	29	1	30	96.7%	3.3%
Field Office	80 & 82	14	0	14	100.0%	0.0%
Field Office #3	70	3	1	4	75.0%	25.0%
Kenai SSU	55	1	0	1	100.0%	0.0%
Kenai SSU	75	1	0	1	100.0%	0.0%
Kenai	76	17	0	17	100.0%	0.0%
Kotzebue	47	4	0	4	100.0%	0.0%
Nome	46	10	0	10	100.0%	0.0%
Coastal Region Total		79	2	81	97.5%	2.5%
APA Unit	71	14	3	17	82.4%	17.6%
Anchorage	83	42	0	42	100.0%	0.0%
Anchorage - Muldoon	84	16	1	17	94.1%	5.9%
Mat-Su	77	24	0	24	100.0%	0.0%
Central Region Total		96	4	100	96.0%	4.0%
Alaska State Total	ALL	250	8	258	96.9%	3.1%

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