

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2015
Final Report**

Sample Months: 10/2014 through 9/2015

BY MONTH	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Total
Sample Cases Selected	30	25	26	28	26	29	30	33	36	30	28	30	351
Cases Determined by Reviewers	30	25	26	28	26	29	30	33	36	30	28	30	351
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	28	23	25	26	25	27	29	33	35	29	28	29	337
Cases Not Subject to Review	2	2	1	2	1	2	1	0	1	1	0	1	14
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	28	23	25	26	25	27	29	33	35	29	28	29	337
Total Correct Cases	20	17	14	13	11	14	14	15	22	20	22	20	202
Total Error Cases	8	6	11	13	14	13	15	18	13	9	6	9	135
Case Accuracy Rate	71.43%	73.91%	56.00%	50.00%	44.00%	51.85%	48.28%	45.45%	62.86%	68.97%	78.57%	68.97%	59.94%
Case Error Rate	28.57%	26.09%	44.00%	50.00%	56.00%	48.15%	51.72%	54.55%	37.14%	31.03%	21.43%	31.03%	40.06%
BY TYPE OF ACTION:													
Denied Cases	19	13	19	20	19	22	17	24	25	21	20	16	235
Terminated Cases	9	9	6	6	6	5	12	9	9	8	8	13	100
Suspended Cases	0	1	0	0	0	0	0	0	1	0	0	0	2
Total Cases Completed	28	23	25	26	25	27	29	33	35	29	28	29	337
Denied Error Cases	7	6	9	13	14	13	10	15	12	8	5	6	118
Terminated Error Cases	1	0	2	0	0	0	5	3	0	1	1	3	16
Suspended Error Cases	0	0	0	0	0	0	0	0	1	0	0	0	1
Total Error Cases	8	6	11	13	14	13	15	18	13	9	6	9	135
Denied Error Rate	36.84%	46.15%	47.37%	65.00%	73.68%	59.09%	58.82%	62.50%	48.00%	38.10%	25.00%	37.50%	50.21%
Terminated Error Rate	11.11%	0.00%	33.33%	0.00%	0.00%	0.00%	41.67%	33.33%	0.00%	12.50%	12.50%	23.08%	16.00%
Suspended Error Rate		0.00%							100.00%				50.00%
Combined Case Error Rate	28.57%	26.09%	44.00%	50.00%	56.00%	48.15%	51.72%	54.55%	37.14%	31.03%	21.43%	31.03%	40.06%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2014
Final**

Sample Months: 10/2013 through 9/2014

BY MONTH	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Total
Sample Cases Selected	64	32	27	27	23	27	28	26	26	23	27	75	405
Cases Determined by Reviewers	64	32	27	27	23	27	28	26	26	23	27	75	405
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	62	31	23	27	23	26	25	24	22	22	25	73	383
Cases Not Subject to Review	2	1	4	0	0	1	3	2	4	1	2	2	22
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	62	31	23	27	23	26	25	24	22	22	25	73	383
Total Correct Cases	55	28	20	22	21	20	23	21	20	19	23	66	338
Total Error Cases	7	3	3	5	2	6	2	3	2	3	2	7	45
Case Accuracy Rate	88.71%	90.32%	86.96%	81.48%	91.30%	76.92%	92.00%	87.50%	90.91%	86.36%	92.00%	90.41%	88.25%
Case Error Rate	11.29%	9.68%	13.04%	18.52%	8.70%	23.08%	8.00%	12.50%	9.09%	13.64%	8.00%	9.59%	11.75%
BY TYPE OF ACTION:													
Denied Cases	20	15	18	20	15	18	15	16	15	16	10	20	198
Terminated Cases	18	12	4	7	8	8	10	8	7	6	15	11	114
Suspended Cases	24	4	1	0	0	0	0	0	0	0	0	42	71
Total Cases Completed	62	31	23	27	23	26	25	24	22	22	25	73	383
Denied Error Cases	7	1	2	5	2	4	2	2	2	3	2	7	39
Terminated Error Cases	0	1	0	0	0	2	0	1	0	0	0	0	4
Suspended Error Cases	0	1	1	0	0	0	0	0	0	0	0	0	2
Total Error Cases	7	3	3	5	2	6	2	3	2	3	2	7	45
Denied Error Rate	35.00%	6.67%	11.11%	25.00%	13.33%	22.22%	13.33%	12.50%	13.33%	18.75%	20.00%	35.00%	19.70%
Terminated Error Rate	0.00%	8.33%	0.00%	0.00%	0.00%	25.00%	0.00%	12.50%	0.00%	0.00%	0.00%	0.00%	3.51%
Suspended Error Rate	0.00%	25.00%	100.00%									0.00%	2.82%
Combined Case Error Rate	11.29%	9.68%	13.04%	18.52%	8.70%	23.08%	8.00%	12.50%	9.09%	13.64%	8.00%	9.59%	11.75%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2013
Final Report**
Sample Months: 10/2012 through 9/2013

BY MONTH	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Total
Sample Cases Selected	60	35	29	31	27	30	29	31	32	32	31	75	442
Cases Determined by Reviewers	60	35	29	31	27	30	29	31	32	32	31	75	442
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	58	34	27	31	27	28	27	31	32	31	29	74	429
Cases Not Subject to Review	2	1	2	0	0	2	2	0	0	1	2	1	13
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	58	34	27	31	27	28	27	31	32	31	29	74	429
Total Correct Cases	50	29	26	27	27	28	27	30	32	28	22	72	398
Total Error Cases	8	5	1	4	0	0	0	1	0	3	7	2	31
Case Accuracy Rate	86.21%	85.29%	96.30%	87.10%	100.00%	100.00%	100.00%	96.77%	100.00%	90.32%	75.86%	97.30%	92.77%
Case Error Rate	13.79%	14.71%	3.70%	12.90%	0.00%	0.00%	0.00%	3.23%	0.00%	9.68%	24.14%	2.70%	7.23%
BY TYPE OF ACTION:													
Denied Cases	30	16	13	17	14	18	12	17	18	16	20	15	206
Terminated Cases	8	12	13	13	12	10	14	14	13	15	9	14	147
Suspended Cases	20	6	1	1	1	0	1	0	1	0	0	45	76
Total Cases Completed	58	34	27	31	27	28	27	31	32	31	29	74	429
Denied Error Cases	7	4	1	3	0	0	0	1	0	3	6	1	26
Terminated Error Cases	1	0	0	1	0	0	0	0	0	0	1	0	3
Suspended Error Cases	0	1	0	0	0	0	0	0	0	0	0	1	2
Total Error Cases	8	5	1	4	0	0	0	1	0	3	7	2	31
Denied Error Rate	23.33%	25.00%	7.69%	17.65%	0.00%	0.00%	0.00%	5.88%	0.00%	18.75%	30.00%	6.67%	12.62%
Terminated Error Rate	12.50%	0.00%	0.00%	7.69%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	11.11%	0.00%	2.04%
Suspended Error Rate	0.00%	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.22%	2.63%
Combined Case Error Rate	13.79%	14.71%	3.70%	12.90%	0.00%	0.00%	0.00%	3.23%	0.00%	9.68%	24.14%	2.70%	7.23%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2012
Final Report**
Sample Months: 10/2011 through 9/2012

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
Sample Cases Selected	55	31	28	25	28	30	27	30	30	31	37	66	418
Cases Determined by Reviewers	55	31	28	25	28	30	27	30	30	31	37	66	418
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	52	28	28	24	26	30	26	29	29	30	36	65	403
Cases Not Subject to Review	3	3	0	1	2	0	1	1	1	1	1	1	15
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	52	28	28	24	26	30	26	29	29	30	36	65	403
Total Correct Cases	48	27	28	23	26	28	22	27	27	25	32	62	375
Total Error Cases	4	1	0	1	0	2	4	2	2	5	4	3	28
Case Accuracy Rate	92.31%	96.43%	100.00%	95.83%	100.00%	93.33%	84.62%	93.10%	93.10%	83.33%	88.89%	95.38%	93.05%
Case Error Rate	7.69%	3.57%	0.00%	4.17%	0.00%	6.67%	15.38%	6.90%	6.90%	16.67%	11.11%	4.62%	6.95%
BY TYPE OF ACTION:													
Denied Cases	19	21	17	15	15	22	17	23	16	22	22	20	229
Terminated Cases	12	7	11	9	11	8	9	5	13	8	13	13	119
Suspended Cases	21	0	0	0	0	0	0	1	0	0	1	32	55
Total Cases Completed	52	28	28	24	26	30	26	29	29	30	36	65	403
Denied Error Cases	2	1	0	1	0	2	3	2	1	5	2	1	20
Terminated Error Cases	1	0	0	0	0	0	1	0	1	0	2	0	5
Suspended Error Cases	1	0	0	0	0	0	0	0	0	0	0	2	3
Total Error Cases	4	1	0	1	0	2	4	2	2	5	4	3	28
Denied Error Rate	10.53%	4.76%	0.00%	6.67%	0.00%	9.09%	17.65%	8.70%	6.25%	22.73%	9.09%	5.00%	8.73%
Terminated Error Rate	8.33%	0.00%	0.00%	0.00%	0.00%	0.00%	11.11%	0.00%	7.69%	0.00%	15.38%	0.00%	4.20%
Suspended Error Rate	4.76%							0.00%		0.00%	6.25%		5.45%
Combined Case Error Rate	7.69%	3.57%	0.00%	4.17%	0.00%	6.67%	15.38%	6.90%	6.90%	16.67%	11.11%	4.62%	6.95%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2011
Final**

Sample Months: 10/2010 through 09/2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
Sample Cases Selected	99	30	25	26	24	25	23	25	27	27	32	29	392
Cases Determined by Reviewers	99	30	25	26	24	25	23	25	27	27	32	29	392
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	99	28	21	25	24	23	23	22	24	26	29	29	373
Cases Not Subject to Review	0	2	4	1	0	2	0	3	3	1	3	0	19
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	99	28	21	25	24	23	23	22	24	26	29	29	373
Total Correct Cases	99	28	19	24	24	23	23	22	24	25	29	29	369
Total Error Cases	0	0	2	1	0	0	0	0	0	1	0	0	4
Case Accuracy Rate	100.00%	100.00%	90.48%	96.00%	100.00%	100.00%	100.00%	100.00%	100.00%	96.15%	100.00%	100.00%	98.93%
Case Error Rate	0.00%	0.00%	9.52%	4.00%	0.00%	0.00%	0.00%	0.00%	0.00%	3.85%	0.00%	0.00%	1.07%
BY TYPE OF ACTION:													
Denied Cases	19	16	12	19	15	19	14	13	14	18	18	16	193
Terminated Cases	5	12	8	6	8	4	9	9	10	8	11	13	103
Suspended Cases	75	0	1	0	1	0	0	0	0	0	0	0	77
Total Cases Completed	99	28	21	25	24	23	23	22	24	26	29	29	373
Denied Error Cases	0	0	2	1	0	0	0	0	0	1	0	0	4
Terminated Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Suspended Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Error Cases	0	0	2	1	0	0	0	0	0	1	0	0	4
Denied Error Rate	0.00%	0.00%	16.67%	5.26%	0.00%	0.00%	0.00%	0.00%	0.00%	5.56%	0.00%	0.00%	2.07%
Terminated Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Suspended Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Combined Case Error Rate	0.00%	0.00%	9.52%	4.00%	0.00%	0.00%	0.00%	0.00%	0.00%	3.85%	0.00%	0.00%	1.07%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2010
Final**

Sample Months: 10/2009 through 09/2010

BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
Sample Cases Selected	92	33	27	26	24	24	26	27	29	30	28	29	395
Cases Determined by Reviewers	92	33	27	26	24	24	26	27	29	30	28	29	395
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	91	32	25	21	22	19	22	27	28	30	27	27	371
Cases Not Subject to Review	1	1	2	5	2	5	4	0	1	0	1	2	24
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	91	32	25	21	22	19	22	27	28	30	27	27	371
Total Correct Cases	90	32	24	19	22	17	21	26	25	29	26	25	356
Total Error Cases	1	0	1	2	0	2	1	1	3	1	1	2	15
Case Accuracy Rate	98.90%	100.00%	96.00%	90.48%	100.00%	89.47%	95.45%	96.30%	89.29%	96.67%	96.30%	92.59%	95.96%
Case Error Rate	1.10%	0.00%	4.00%	9.52%	0.00%	10.53%	4.55%	3.70%	10.71%	3.33%	3.70%	7.41%	4.04%
BY TYPE OF ACTION:													
Denied Cases	18	20	15	16	13	13	14	13	19	21	19	21	202
Terminated Cases	15	10	10	5	9	6	8	14	9	9	7	6	108
Suspended Cases	58	2	0	0	0	0	0	0	0	0	1	0	61
Total Cases Completed	91	32	25	21	22	19	22	27	28	30	27	27	371
Denied Error Cases	1	0	1	2	0	2	1	1	3	1	1	2	15
Terminated Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Suspended Error Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Error Cases	1	0	1	2	0	2	1	1	3	1	1	2	15
Denied Error Rate	5.56%	0.00%	6.67%	12.50%	0.00%	15.38%	7.14%	7.69%	15.79%	4.76%	5.26%	9.52%	7.43%
Terminated Error Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Suspended Error Rate	0.00%	0.00%									0.00%		0.00%
Combined Case Error Rate	1.10%	0.00%	4.00%	9.52%	0.00%	10.53%	4.55%	3.70%	10.71%	3.33%	3.70%	7.41%	4.04%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2009
Final**

Sample Months: 10/2008 through 9/2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
Sample Cases Selected	51	27	25	22	24	24	24	25	28	28	29	30	337
Cases Determined by Reviewers	51	27	25	22	24	24	24	25	28	28	29	30	337
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	48	26	23	17	19	23	23	22	27	26	29	30	313
Cases Not Subject to Review	3	1	2	5	5	1	1	3	1	2	0	0	24
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	48	26	23	17	19	23	23	22	27	26	29	30	313
Total Correct Cases	46	23	22	16	18	21	21	19	24	26	28	29	293
Total Error Cases	2	3	1	1	1	2	2	3	3	0	1	1	20
Case Accuracy Rate	95.83%	88.46%	95.65%	94.12%	94.74%	91.30%	91.30%	86.36%	88.89%	100.00%	96.55%	96.67%	93.61%
Case Error Rate	4.17%	11.54%	4.35%	5.88%	5.26%	8.70%	8.70%	13.64%	11.11%	0.00%	3.45%	3.33%	6.39%
BY TYPE OF ACTION:													
Denied Cases	13	14	13	13	13	16	15	13	20	19	14	18	181
Terminated Cases	8	8	10	4	5	7	8	9	7	7	14	12	99
Suspended Cases	27	4	0	0	1	0	0	0	0	0	1	0	33
Total Cases Completed	48	26	23	17	19	23	23	22	27	26	29	30	313
Denied Error Cases	0	2	1	1	1	1	2	2	3	0	1	1	15
Terminated Error Cases	0	1	0	0	0	1	0	1	0	0	0	0	3
Suspended Error Cases	2	0	0	0	0	0	0	0	0	0	0	0	2
Total Error Cases	2	3	1	1	1	2	2	3	3	0	1	1	20
Denied Error Rate	0.00%	14.29%	7.69%	7.69%	7.69%	6.25%	13.33%	15.38%	15.00%	0.00%	7.14%	5.56%	8.29%
Terminated Error Rate	0.00%	12.50%	0.00%	0.00%	0.00%	14.29%	0.00%	11.11%	0.00%	0.00%	0.00%	0.00%	3.03%
Suspended Error Rate	7.41%	0.00%			0.00%						0.00%		6.06%
Combined Case Error Rate	4.17%	11.54%	4.35%	5.88%	5.26%	8.70%	8.70%	13.64%	11.11%	0.00%	3.45%	3.33%	6.39%

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED AND TERMINATED CASES**

**FFY 2008
FINAL**

Sample Months: 10/2007 through 9/2008

BY MONTH	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Total
STATISTICS BY CASE:													
Sample Cases Selected	58	52	23	22	21	20	22	23	23	26	25	45	360
Cases Determined by Reviewers	58	52	23	22	21	20	22	23	23	26	25	45	360
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	55	51	23	18	17	17	21	21	21	25	23	43	335
Cases Not Subject to Review	3	1	0	4	4	3	1	2	2	1	2	2	25
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	55	51	23	18	17	17	21	21	21	25	23	43	335
Total Correct Cases	52	50	22	15	13	16	20	18	16	23	20	43	308
Total Error Cases	3	1	1	3	4	1	1	3	5	2	3	0	27
Case Accuracy Rate (%)	94.55	98.04	95.65	83.33	76.47	94.12	95.24	85.71	76.19	92.00	86.96	100.00	91.94%
Case Error Rate (%)	5.45	1.96	4.35	16.67	23.53	5.88	4.76	14.29	23.81	8.00	13.04	0.00	8.06%

Quality Assessment Sample Food Stamp Accuracy Closed/Denied Cases

FFY 2007
Final

BY MONTH	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	50	49	22	19	19	20	21	23	23	25	25	24	320
Cases Examined by QA Reviewers	50	49	22	19	19	20	21	23	23	25	25	24	320
Cases Not Subject to Review	5	4	1	2	1	1	2	5	0	2	1	0	24
Total Cases Completed	45	45	21	17	18	19	19	18	23	23	24	24	296
Total Correct Cases	44	44	20	17	17	18	17	17	22	22	22	20	280
Total Error Cases	1	1	1	0	1	1	2	1	1	1	2	4	16
Case Accuracy Rate (%)	97.78	97.78	95.24	100.00	94.44	94.74	89.47	94.44	95.65	95.65	91.67	83.33	94.59%
Case Error Rate (%)	2.22	2.22	4.76	0.00	5.56	5.26	10.53	5.56	4.35	4.35	8.33	16.67	5.41%

Action Type of the Error Cases	DO #	Element Code	Nature Code
Denied Cases	23	150 Household Composition	8 Eligible persons with income excluded
	41	371 Combined Gross Income	31 Incorrect limit applied
	44	413 Application	66 Improper denial w/in 30 days for missing interview
	46	413 Application	66 Improper denial w/in 30 days for missing interview
	51	344 TANF, PA, or GA	34 Income included that should not have been
	51	413 Application	66 Improper denial w/in 30 days for missing interview
	55	415 Verification	80 No application or case record information to support
	55	415 Verification	80 No application or case record information to support
	70	413 Application	66 Improper denial w/in 30 days for missing interview
	77	413 Application	66 Improper denial w/in 30 days for missing interview
	84	530 Transitional Benefits	75 Eligible for transitional benefits.
Terminated Cases	41	416 Action Type	99 Other
	46	311 Wages and Salaries	34 Income included that should not have been
	77	415 Verification	80 No application or case record information to support
	82	414 Joint TANF/FS Processing	67 Improper termination when TANF was terminated
	83	416 Action Type	72 Improper termination for failure to meet reporting requirements
Suspended Cases	None		

Quality Assessment Sample Food Stamp Accuracy Closed/Denied Cases

FFY 2006 State Final
January 2007

BY MONTH	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	73	27	21	22	21	23	21	23	26	25	26	25	333
Cases Examined by QA Reviewers	73	27	21	22	21	23	21	23	26	25	26	25	333
Cases Not Subject to Review	1	2	2	2	2	0	3	3	2	2	1	4	24
Total Cases Completed	72	25	19	20	19	23	18	20	24	23	25	21	309
Total Correct Cases	72	24	18	19	18	23	17	19	23	23	25	17	298
Total Error Cases	0	1	1	1	1	0	1	1	1	0	0	4	11
Case Accuracy Rate (%)	100.00	96.00	94.74	95.00	94.74	100.00	94.44	95.00	95.83	100.00	100.00	80.95	96.44%
Case Error Rate (%)	0.00	4.00	5.26	5.00	5.26	0.00	5.56	5.00	4.17	0.00	0.00	19.05	3.56%

Action Type of the Error Cases	DO #	Element Code	Nature Code
Denied Cases	41	163 Vol Quit	16 head hh did not vol quit
	41	371 Gross Income	0 unknown
	77	413 Application	66 Improper denial w/in 30 days for missed interview
	83	163 Vol Quit	16 head hh did not vol quit
	83	111 Student Status	1 eligible persons excluded
	84	211 Bank Acct or Cash	24 resource should have been excluded
	84	415 Verification	69 Improper denial prior to end of timeframe for verification
Terminated Cases	77	221 Real Property	24 resource should have been excluded
	77	311 Wages	34 income included/should not have been
	77	312 Self Employment	34 income included/should not have been
	83	372 Combined Net Income	30 does not exceed prescribed limit
Suspended Cases	None		

Food Stamp Closure Accuracy FFY 2004 Final

By Month	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Total
Statistics By Case:													
Sample Cases Selected	194	31	23	20	21	23	20	20	23	25	24	21	445
Cases Completed by QA Reviewers	194	31	23	20	21	23	20	20	23	25	24	21	445
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	1	3	3	1	2	1	1	3	1	0	5	1	22
Total Cases Completed	193	28	20	19	19	22	19	17	22	25	19	20	423
Total Correct Cases	193	27	19	19	18	21	18	16	20	23	19	19	412
Total Error Cases	0	1	1	0	1	1	1	1	2	2	0	1	11
Case Accuracy Rate (%)	100.00	96.43	95.00	100.00	94.74	95.45	94.74	94.12	90.91	92.00	100.00	95.00	97.40%
Case Error Rate (%)	0.00	3.57	5.00	0.00	5.26	4.55	5.26	5.88	9.09	8.00	0.00	5.00	2.60%
Errors													
	DO #	Error Element				Nature Code							
Denied Cases	51	150 Household Composition				6 Entitled to separate status							
	71	150 Household Composition				8 Eligible person with income excluded							
	71	372 Combined Net Income				30 Does not exceed prescribed limit							
	20	520 Arithmetic Computation				61 Allotment incorrectly computed							
Terminated Cases	83	111 Student Status				1 Eligible person excluded							
	70	211 Bank Accounts or Cash on Hand				24 Resource should have been excluded							
	83	311 Wages & Salaries				36 Conversion incorrectly applied							
	70	333 SSI				34 Income included that should not have been							
	23	334 Unemployment Compensation				34 Income included that should not have been							
	83	414 Joint TANF/FS Processing				67 Improper termination when TANF was terminated							
	83	511 Rent & Utilities not verified				Case to remain open without deduction							

FS

Food Stamp Closure Accuracy FFY 2003 Final

By Month	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Total
Statistics By Case:													
Sample Cases Selected	26	21	23	20	21	19	23	23	25	27	27	26	281
Cases Completed by QA Reviewers	26	21	23	20	21	19	23	23	25	27	27	26	281
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	3	2	1	2	1	3	3	1	1	1	0	5	23
Total Cases Completed	23	19	22	18	20	16	20	22	24	26	27	21	258
Total Correct Cases	23	19	20	18	19	16	20	20	23	26	27	19	250
Total Error Cases	0	0	2	0	1	0	0	2	1	0	0	2	8
Case Accuracy Rate (%)	100.00	100.00	90.91	100.00	95.00	100.00	100.00	90.91	95.83	100.00	100.00	90.48	96.90%
Case Error Rate (%)	0.00	0.00	9.09	0.00	5.00	0.00	0.00	9.09	4.17	0.00	0.00	9.52	3.10%
Errors													
	DO #	Error Element				Nature Code							
Denied Cases	84	222	Vehicles			27 Resource should have been excluded							
	43	415	Verification			99 Improper denial							
	41	511	Other			99 Data entry mistake on address							
Terminated Cases	51	170	Social Security Number			18 Eligible person disqualified							
	71	311	Wages & Salaries			34 Income should not have been included							
	70	311	Wages & Salaries			39 Employment changed from unemployed to employed							
	71	415	Verification			80 No application or info to support denial/term/suspension							
	71	416	Action Type			72 Improper term/susp for failure to meet reporting requirement							

FS