

**QUALITY ASSESSMENT SAMPLE
FOOD STAMPS ACCURACY
DENIED, TERMINATED, AND SUSPENDED CASES**

**FFY 2016
Final Report**
Sample Months: 10/2015 through 9/2016

BY MONTH	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Total
Sample Cases Selected	32	25	30	27	27	27	29	25	30	25	25	27	329
Cases Determined by Reviewers	32	25	30	27	27	27	29	25	30	25	25	27	329
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	29	25	28	27	25	27	28	25	28	25	19	26	312
Cases Not Subject to Review	3	0	2	0	2	0	1	0	2	0	6	1	17
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	29	25	28	27	25	27	28	25	28	25	19	26	312
Total Correct Cases	20	18	21	16	20	18	17	15	16	16	14	20	211
Total Error Cases	9	7	7	11	5	9	11	10	12	9	5	6	101
Case Accuracy Rate	68.97%	72.00%	75.00%	59.26%	80.00%	66.67%	60.71%	60.00%	57.14%	64.00%	73.68%	76.92%	67.63%
Case Error Rate	31.03%	28.00%	25.00%	40.74%	20.00%	33.33%	39.29%	40.00%	42.86%	36.00%	26.32%	23.08%	32.37%
BY TYPE OF ACTION:													
Denied Cases	21	14	18	22	15	25	20	23	20	16	10	14	218
Terminated Cases	8	10	9	5	9	2	8	2	6	9	9	12	89
Suspended Cases	0	1	1	0	1	0	0	0	2	0	0	0	5
Total Cases Completed	29	25	28	27	25	27	28	25	28	25	19	26	312
Denied Error Cases	7	5	6	11	3	9	9	9	11	8	4	5	87
Terminated Error Cases	2	1	0	0	1	0	2	1	1	1	1	1	11
Suspended Error Cases	0	1	1	0	1	0	0	0	0	0	0	0	3
Total Error Cases	9	7	7	11	5	9	11	10	12	9	5	6	101
Denied Error Rate	33.33%	35.71%	33.33%	50.00%	20.00%	36.00%	45.00%	39.13%	55.00%	50.00%	40.00%	35.71%	39.91%
Terminated Error Rate	25.00%	10.00%	0.00%	0.00%	11.11%	0.00%	25.00%	50.00%	16.67%	11.11%	11.11%	8.33%	12.36%
Suspended Error Rate		100.00%	100.00%		100.00%			0.00%					60.00%
Combined Case Error Rate	31.03%	28.00%	25.00%	40.74%	20.00%	33.33%	39.29%	40.00%	42.86%	36.00%	26.32%	23.08%	32.37%