

**CASE REVIEW SYSTEM  
Food Stamp Accuracy**

FFY 2009

Report Date 11/16/09

Review Dates: October 1, 2008 - September 30, 2009

| District Office               |       | Case Review Rate |               | Case Accuracy |              |               |               |              | Payment Accuracy |                    |               |             |
|-------------------------------|-------|------------------|---------------|---------------|--------------|---------------|---------------|--------------|------------------|--------------------|---------------|-------------|
|                               |       | Cases            | Percent       | Correct Cases | Error Cases  | Total Cases   | Accuracy Rate | Error Rate   | Total Errors     | Total Allotments   | Accuracy Rate | Error Rate  |
| Juneau Field Office           | 20    | 739              | 75.78%        | 509           | 51           | 560           | 90.9%         | 9.1%         | \$10,618         | \$198,700          | 94.7%         | 5.3%        |
| Ketchikan                     | 23    | 3,392            | 9.58%         | 295           | 30           | 325           | 90.8%         | 9.2%         | \$7,334          | \$244,166          | 97.0%         | 3.0%        |
| Sitka                         | 22    | 831              | 15.88%        | 112           | 20           | 132           | 84.8%         | 15.2%        | \$5,880          | \$86,378           | 93.2%         | 6.8%        |
| <b>Southeast Region Total</b> |       | <b>4,962</b>     | <b>20.50%</b> | <b>916</b>    | <b>101</b>   | <b>1,017</b>  | <b>90.1%</b>  | <b>9.9%</b>  | <b>\$23,832</b>  | <b>\$529,244</b>   | <b>95.5%</b>  | <b>4.5%</b> |
|                               |       |                  |               |               |              |               |               |              |                  |                    |               |             |
| Fairbanks NSB                 | 41    | 3,037            | 33.52%        | 884           | 134          | 1,018         | 86.8%         | 13.2%        | \$20,844         | \$570,484          | 96.3%         | 3.7%        |
| Fairbanks Rural               | 44    | 1,456            | 22.18%        | 285           | 38           | 323           | 88.2%         | 11.8%        | \$8,106          | \$280,126          | 97.1%         | 2.9%        |
| NRO APA Unit                  | 43    | 1,098            | 13.30%        | 132           | 14           | 146           | 90.4%         | 9.6%         | \$3,067          | \$52,966           | 94.2%         | 5.8%        |
| <b>Northern Region Total</b>  |       | <b>5,591</b>     | <b>26.60%</b> | <b>1,301</b>  | <b>186</b>   | <b>1,487</b>  | <b>87.5%</b>  | <b>12.5%</b> | <b>\$32,017</b>  | <b>\$903,576</b>   | <b>96.5%</b>  | <b>3.5%</b> |
|                               |       |                  |               |               |              |               |               |              |                  |                    |               |             |
| Bethel                        | 51    | 2,476            | 25.48%        | 441           | 190          | 631           | 69.9%         | 30.1%        | \$81,329         | \$793,065          | 89.7%         | 10.3%       |
| Field Office                  | 82&55 | 1,924            | 33.47%        | 576           | 68           | 644           | 89.4%         | 10.6%        | \$20,762         | \$492,317          | 95.8%         | 4.2%        |
| LTC, TEFRA, Waiver            | 70    | 972              | 34.16%        | 268           | 64           | 332           | 80.7%         | 19.3%        | \$7,891          | \$97,876           | 91.9%         | 8.1%        |
| Kenai                         | 76    | 3,094            | 10.73%        | 277           | 55           | 332           | 83.4%         | 16.6%        | \$9,050          | \$124,571          | 92.7%         | 7.3%        |
| Nome                          | 46    | 1,042            | 25.14%        | 205           | 57           | 262           | 78.2%         | 21.8%        | \$19,441         | \$344,764          | 94.4%         | 5.6%        |
| <b>Coastal Region Total</b>   |       | <b>9,508</b>     | <b>23.15%</b> | <b>1,767</b>  | <b>434</b>   | <b>2,201</b>  | <b>80.3%</b>  | <b>19.7%</b> | <b>\$138,473</b> | <b>\$1,852,593</b> | <b>92.5%</b>  | <b>7.5%</b> |
|                               |       |                  |               |               |              |               |               |              |                  |                    |               |             |
| APA Unit                      | 71    | 3,093            | 22.76%        | 579           | 125          | 704           | 82.2%         | 17.8%        | \$24,221         | \$244,608          | 90.1%         | 9.9%        |
| Gambell                       | 83    | 4,024            | 31.56%        | 1,063         | 207          | 1,270         | 83.7%         | 16.3%        | \$48,488         | \$463,894          | 89.5%         | 10.5%       |
| Muldoon                       | 84    | 2,796            | 42.78%        | 846           | 350          | 1,196         | 70.7%         | 29.3%        | \$70,530         | \$666,635          | 89.4%         | 10.6%       |
| Mat-Su                        | 77&78 | 10,609           | 26.97%        | 2,419         | 442          | 2,861         | 84.6%         | 15.4%        | \$90,307         | \$1,489,745        | 93.9%         | 6.1%        |
| <b>Central Region Total</b>   |       | <b>20,522</b>    | <b>29.39%</b> | <b>4,907</b>  | <b>1,124</b> | <b>6,031</b>  | <b>81.4%</b>  | <b>18.6%</b> | <b>\$233,546</b> | <b>\$2,864,882</b> | <b>91.8%</b>  | <b>8.2%</b> |
|                               |       |                  |               |               |              |               |               |              |                  |                    |               |             |
| <b>Alaska Overall</b>         |       | <b>40,583</b>    | <b>26.45%</b> | <b>8,891</b>  | <b>1,845</b> | <b>10,736</b> | <b>82.8%</b>  | <b>17.2%</b> | <b>\$427,868</b> | <b>\$6,150,295</b> | <b>93.0%</b>  | <b>7.0%</b> |

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| <b>BY SAMPLE MONTH</b>                      | <b>Oct-08</b> | <b>Nov-08</b> | <b>Dec-08</b> | <b>Jan-09</b> | <b>Feb-09</b> | <b>Mar-09</b> | <b>Apr-09</b> | <b>May-09</b> | <b>Jun-09</b> | <b>Jul-09</b> | <b>Aug-09</b> | <b>Sep-09</b> | <b>Total</b>       |
|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------------|
| <b>CASES</b>                                |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| <b>Total Cases Completed</b>                | 577           | 497           | 486           | 1,006         | 912           | 920           | 981           | 901           | 1,693         | 987           | 1,047         | 730           | <b>10,737</b>      |
| <b>Total Error Cases</b>                    | 96            | 55            | 56            | 137           | 179           | 156           | 147           | 126           | 378           | 209           | 210           | 96            | <b>1,845</b>       |
| <b>Monthly Case Accuracy Rate</b>           | 83.36%        | 88.93%        | 88.48%        | 86.38%        | 80.37%        | 83.04%        | 85.02%        | 86.02%        | 77.67%        | 78.82%        | 79.94%        | 86.85%        | <b>82.82%</b>      |
| <b>Monthly Case Error Rate</b>              | 16.64%        | 11.07%        | 11.52%        | 13.62%        | 19.63%        | 16.96%        | 14.98%        | 13.98%        | 22.33%        | 21.18%        | 20.06%        | 13.15%        | <b>17.18%</b>      |
| <b>Cumulative Case Accuracy Rate</b>        | 83.36%        | 85.94%        | 86.73%        | 86.59%        | 84.96%        | 84.56%        | 84.64%        | 84.84%        | 83.32%        | 82.82%        | 82.52%        | 82.82%        |                    |
| <b>Cumulative Monthly Case Error Rate</b>   | 16.64%        | 14.06%        | 13.27%        | 13.41%        | 15.04%        | 15.44%        | 15.36%        | 15.16%        | 16.68%        | 17.18%        | 17.48%        | 17.18%        |                    |
| <b>PAYMENTS</b>                             |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| <b>Total Allotment Issued (\$)</b>          | \$233,944     | \$235,456     | \$225,961     | \$488,994     | \$436,257     | \$433,515     | \$632,680     | \$465,169     | \$1,091,532   | \$746,047     | \$739,971     | \$420,920     | <b>\$6,150,446</b> |
| <b>Total Error Payments (\$)</b>            | \$32,905      | \$11,212      | \$9,423       | \$40,451      | \$42,201      | \$27,035      | \$27,591      | \$26,493      | \$73,581      | \$54,631      | \$52,688      | \$29,657      | <b>\$427,868</b>   |
| <b>Monthly Payment Accuracy Rate (%)</b>    | 85.93%        | 95.24%        | 95.83%        | 91.73%        | 90.33%        | 93.76%        | 95.64%        | 94.30%        | 93.26%        | 92.68%        | 92.88%        | 92.95%        | <b>93.04%</b>      |
| <b>Monthly Payment Error Rate (%)</b>       | 14.07%        | 4.76%         | 4.17%         | 8.27%         | 9.67%         | 6.24%         | 4.36%         | 5.70%         | 6.74%         | 7.32%         | 7.12%         | 7.05%         | <b>6.96%</b>       |
| <b>Cumulative Payment Accuracy Rate (%)</b> | 85.93%        | 90.60%        | 92.30%        | 92.06%        | 91.60%        | 92.05%        | 92.90%        | 93.11%        | 93.15%        | 93.08%        | 93.05%        | 93.04%        |                    |
| <b>Cumulative Payment Error Rate (%)</b>    | 14.07%        | 9.40%         | 7.70%         | 7.94%         | 8.40%         | 7.95%         | 7.10%         | 6.89%         | 6.85%         | 6.92%         | 6.95%         | 6.96%         |                    |

**CASE REVIEW SYSTEM**  
**Medicaid Eligibility Accuracy**

FFY 2009

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| District Office               |    | Case Review Rate |               | Case Accuracy |             |              |               |              |       |
|-------------------------------|----|------------------|---------------|---------------|-------------|--------------|---------------|--------------|-------|
|                               |    | Cases            | Percent       | Correct Cases | Error Cases | Total Cases  | Accuracy Rate | Error Rate   |       |
| Juneau Field Office           | 20 | 1,376            | 8.07%         | 99            | 12          | 111          | 89.2%         | 10.8%        |       |
| Ketchikan                     | 23 | 2,141            | 6.07%         | 125           | 5           | 130          | 96.2%         | 3.8%         |       |
| Sitka                         | 22 | 518              | 6.76%         | 33            | 2           | 35           | 94.3%         | 5.7%         |       |
| <b>Southeast Region Total</b> |    | <b>4,035</b>     | <b>6.84%</b>  | <b>257</b>    | <b>19</b>   | <b>276</b>   | <b>93.1%</b>  | <b>6.9%</b>  |       |
| Fairbanks NSB                 |    | 41               | 1,476         | 25.88%        | 348         | 34           | 382           | 91.1%        | 8.9%  |
| Fairbanks Rural               |    | 44               | 558           | 19.00%        | 96          | 10           | 106           | 90.6%        | 9.4%  |
| NRO APA Unit                  |    | 43               | 3,182         | 5.88%         | 147         | 40           | 187           | 78.6%        | 21.4% |
| <b>Northern Region Total</b>  |    | <b>5,216</b>     | <b>12.94%</b> | <b>591</b>    | <b>84</b>   | <b>675</b>   | <b>87.6%</b>  | <b>12.4%</b> |       |
| Bethel                        |    | 51               | 1,434         | 12.13%        | 118         | 56           | 174           | 67.8%        | 32.2% |
| Field Office                  |    | 82&55            | 1,061         | 28.93%        | 290         | 17           | 307           | 94.5%        | 5.5%  |
| LTC, TEFRA, Waiver            |    | 70               | 7,423         | 9.52%         | 665         | 42           | 707           | 94.1%        | 5.9%  |
| Kenai                         |    | 76               | 3,070         | 5.37%         | 150         | 15           | 165           | 90.9%        | 9.1%  |
| Nome                          |    | 46               | 591           | 27.07%        | 124         | 36           | 160           | 77.5%        | 22.5% |
| <b>Coastal Region Total</b>   |    | <b>13,579</b>    | <b>11.14%</b> | <b>1,347</b>  | <b>166</b>  | <b>1,513</b> | <b>89.0%</b>  | <b>11.0%</b> |       |
| APA Unit                      |    | 71               | 7,331         | 8.09%         | 548         | 45           | 593           | 92.4%        | 7.6%  |
| Gambell                       |    | 83               | 1,993         | 16.06%        | 254         | 66           | 320           | 79.4%        | 20.6% |
| Muldoon                       |    | 84               | 2,209         | 28.11%        | 507         | 114          | 621           | 81.6%        | 18.4% |
| Mat-Su                        |    | 77&78            | 7,324         | 23.23%        | 1,567       | 134          | 1,701         | 92.1%        | 7.9%  |
| <b>Central Region Total</b>   |    | <b>18,857</b>    | <b>17.16%</b> | <b>2,876</b>  | <b>359</b>  | <b>3,235</b> | <b>88.9%</b>  | <b>11.1%</b> |       |
| Denali KidCare                |    | 72               | 28,960        | 0.50%         | 115         | 29           | 144           | 79.9%        | 20.1% |
| <b>Alaska Overall</b>         |    | <b>70,647</b>    | <b>8.27%</b>  | <b>5,186</b>  | <b>657</b>  | <b>5,843</b> | <b>88.8%</b>  | <b>11.2%</b> |       |

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|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>CASES</b>                              |               |               |               |               |               |               |               |               |               |               |               |               |               |
| <b>Total Cases Completed</b>              | 373           | 301           | 337           | 486           | 551           | 535           | 544           | 443           | 924           | 519           | 525           | 306           | <b>5,844</b>  |
| <b>Total Error Cases</b>                  | 55            | 40            | 40            | 74            | 83            | 55            | 54            | 48            | 99            | 57            | 42            | 11            | <b>658</b>    |
| <b>Monthly Case Accuracy Rate</b>         | 85.25%        | 86.71%        | 88.13%        | 84.77%        | 84.94%        | 89.72%        | 90.07%        | 89.16%        | 89.29%        | 89.02%        | 92.00%        | 96.41%        | <b>88.74%</b> |
| <b>Monthly Case Error Rate</b>            | 14.75%        | 13.29%        | 11.87%        | 15.23%        | 15.06%        | 10.28%        | 9.93%         | 10.84%        | 10.71%        | 10.98%        | 8.00%         | 3.59%         | <b>11.26%</b> |
| <b>Cumulative Case Accuracy Rate</b>      | 85.25%        | 85.91%        | 86.65%        | 86.04%        | 85.74%        | 86.57%        | 87.18%        | 87.42%        | 87.81%        | 87.93%        | 88.32%        | 88.74%        |               |
| <b>Cumulative Monthly Case Error Rate</b> | 14.75%        | 14.09%        | 13.35%        | 13.96%        | 14.26%        | 13.43%        | 12.82%        | 12.58%        | 12.19%        | 12.07%        | 11.68%        | 11.26%        |               |

**CASE REVIEW SYSTEM**  
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| District Office               |    | Case Review Rate |               | Case Accuracy |             |              |               |              | Payment Accuracy |                  |               |              |       |
|-------------------------------|----|------------------|---------------|---------------|-------------|--------------|---------------|--------------|------------------|------------------|---------------|--------------|-------|
|                               |    | Cases            | Percent       | Correct Cases | Error Cases | Total Cases  | Accuracy Rate | Error Rate   | Total Errors     | Total Allotments | Accuracy Rate | Error Rate   |       |
| Juneau Field Office           | 20 | 15               | 146.67%       | 15            | 7           | 22           | 68.2%         | 31.8%        | \$4,256          | \$13,644         | 68.8%         | 31.2%        |       |
| Ketchikan                     | 23 | 353              | 7.93%         | 28            | 1           | 28           | 96.4%         | 3.6%         | \$636            | \$19,162         | 96.7%         | 3.3%         |       |
| Sitka                         | 22 | 66               | 16.67%        | 11            | 0           | 11           | 100.0%        | 0.0%         | \$1,000          | \$9,088          | 89.0%         | 11.0%        |       |
| <b>Southeast Region Total</b> |    | <b>434</b>       | <b>14.06%</b> | <b>54</b>     | <b>8</b>    | <b>61</b>    | <b>86.9%</b>  | <b>13.1%</b> | <b>\$5,892</b>   | <b>\$41,894</b>  | <b>85.9%</b>  | <b>14.1%</b> |       |
| Fairbanks NSB                 |    | 41               | 346           | 29.48%        | 91          | 11           | 102           | 89.2%        | 10.8%            | \$6,363          | \$72,434      | 91.2%        | 8.8%  |
| Fairbanks Rural               |    | 44               | 134           | 17.91%        | 22          | 2            | 24            | 91.7%        | 8.3%             | \$758            | \$17,520      | 95.7%        | 4.3%  |
| NRO APA Unit                  |    | 43               | 83            | 4.82%         | 4           | 0            | 4             | 100.0%       | 0.0%             | \$0              | \$1,470       | 100.0%       | 0.0%  |
| <b>Northern Region Total</b>  |    | <b>563</b>       | <b>23.09%</b> | <b>117</b>    | <b>13</b>   | <b>130</b>   | <b>90.0%</b>  | <b>10.0%</b> | <b>\$7,121</b>   | <b>\$91,424</b>  | <b>92.2%</b>  | <b>7.8%</b>  |       |
| Bethel                        |    | 51               |               |               |             |              |               |              |                  |                  |               |              |       |
| Field Office                  |    | 82&55            | 287           | 36.93%        | 100         | 6            | 106           | 94.3%        | 5.7%             | \$3,278          | \$75,454      | 95.7%        | 4.3%  |
| LTC, TEFRA, Waiver            |    | 70               |               |               |             |              |               |              |                  |                  |               |              |       |
| Kenai                         |    | 76               | 466           | 7.08%         | 28          | 5            | 33            | 84.8%        | 15.2%            | \$1,259          | \$14,174      | 91.1%        | 8.9%  |
| Nome                          |    | 46               | 275           | 26.18%        | 55          | 17           | 72            | 76.4%        | 23.6%            | \$5,076          | \$51,451      | 90.1%        | 9.9%  |
| <b>Coastal Region Total</b>   |    | <b>1,028</b>     | <b>20.53%</b> | <b>183</b>    | <b>28</b>   | <b>211</b>   | <b>86.7%</b>  | <b>13.3%</b> | <b>\$9,613</b>   | <b>\$141,079</b> | <b>93.2%</b>  | <b>6.8%</b>  |       |
| APA Unit                      |    | 71               | 311           | 25.72%        | 72          | 8            | 80            | 90.0%        | 10.0%            | \$2,545          | \$66,453      | 96.2%        | 3.8%  |
| Gambell                       |    | 83               | 293           | 37.20%        | 66          | 43           | 109           | 60.6%        | 39.4%            | \$18,609         | \$70,496      | 73.6%        | 26.4% |
| Muldoon                       |    | 84               | 1,724         | 20.48%        | 262         | 91           | 353           | 74.2%        | 25.8%            | \$26,773         | \$271,972     | 90.2%        | 9.8%  |
| Mat-Su                        |    | 77&78            | 1,360         | 29.19%        | 367         | 30           | 397           | 92.4%        | 7.6%             | \$8,684          | \$235,757     | 96.3%        | 3.7%  |
| <b>Central Region Total</b>   |    | <b>3,688</b>     | <b>25.46%</b> | <b>767</b>    | <b>172</b>  | <b>939</b>   | <b>81.7%</b>  | <b>18.3%</b> | <b>\$56,611</b>  | <b>\$644,678</b> | <b>91.2%</b>  | <b>8.8%</b>  |       |
| <b>Alaska Overall</b>         |    | <b>5,713</b>     | <b>23.47%</b> | <b>1,121</b>  | <b>221</b>  | <b>1,341</b> | <b>83.5%</b>  | <b>16.5%</b> | <b>\$79,237</b>  | <b>\$919,075</b> | <b>91.4%</b>  | <b>8.6%</b>  |       |

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| BY SAMPLE MONTH                             | Oct-08   | Nov-08   | Dec-08   | Jan-09   | Feb-09   | Mar-09    | Apr-09    | May-09   | Jun-09    | Jul-09   | Aug-09   | Sep-09   | Total            |
|---|----------|----------|----------|----------|----------|-----------|-----------|----------|-----------|----------|----------|----------|------------------|
| <b>CASES</b>                                |          |          |          |          |          |           |           |          |           |          |          |          |                  |
| <b>Total Cases Completed</b>                | 76       | 50       | 38       | 88       | 110      | 145       | 127       | 119      | 279       | 124      | 123      | 62       | <b>1,341</b>     |
| <b>Total Error Cases</b>                    | 14       | 10       | 5        | 21       | 34       | 32        | 13        | 9        | 39        | 14       | 24       | 6        | <b>221</b>       |
| <b>Monthly Case Accuracy Rate</b>           | 81.58%   | 80.00%   | 86.84%   | 76.14%   | 69.09%   | 77.93%    | 89.76%    | 92.44%   | 86.02%    | 88.71%   | 80.49%   | 90.32%   | <b>83.52%</b>    |
| <b>Monthly Case Error Rate</b>              | 18.42%   | 20.00%   | 13.16%   | 23.86%   | 30.91%   | 22.07%    | 10.24%    | 7.56%    | 13.98%    | 11.29%   | 19.51%   | 9.68%    | <b>16.48%</b>    |
| <b>Cumulative Case Accuracy Rate</b>        | 81.58%   | 80.95%   | 82.32%   | 80.16%   | 76.80%   | 77.12%    | 79.65%    | 81.67%   | 82.85%    | 83.48%   | 83.19%   | 83.52%   |                  |
| <b>Cumulative Monthly Case Error Rate</b>   | 18.42%   | 19.05%   | 17.68%   | 19.84%   | 23.20%   | 22.88%    | 20.35%    | 18.33%   | 17.15%    | 16.52%   | 16.81%   | 16.48%   |                  |
| <b>PAYMENTS</b>                             |          |          |          |          |          |           |           |          |           |          |          |          |                  |
| <b>Total Allotment Issued (\$)</b>          | \$45,443 | \$45,692 | \$27,472 | \$64,346 | \$75,485 | \$114,643 | \$114,250 | \$59,591 | \$186,877 | \$61,960 | \$79,292 | \$44,024 | <b>\$919,075</b> |
| <b>Total Error Payments (\$)</b>            | \$8,687  | \$916    | \$1,173  | \$10,911 | \$12,824 | \$10,109  | \$2,622   | \$4,332  | \$13,937  | \$2,880  | \$7,738  | \$3,108  | <b>\$79,237</b>  |
| <b>Monthly Payment Accuracy Rate (%)</b>    | 80.88%   | 98.00%   | 95.73%   | 83.04%   | 83.01%   | 91.18%    | 97.71%    | 92.73%   | 92.54%    | 95.35%   | 90.24%   | 92.94%   | <b>91.38%</b>    |
| <b>Monthly Payment Error Rate (%)</b>       | 19.12%   | 2.00%    | 4.27%    | 16.96%   | 16.99%   | 8.82%     | 2.29%     | 7.27%    | 7.46%     | 4.65%    | 9.76%    | 7.06%    | <b>8.62%</b>     |
| <b>Cumulative Payment Accuracy Rate (%)</b> | 80.88%   | 89.46%   | 90.91%   | 88.15%   | 86.65%   | 88.04%    | 90.31%    | 90.57%   | 91.07%    | 91.41%   | 91.30%   | 91.38%   |                  |
| <b>Cumulative Payment Error Rate (%)</b>    | 19.12%   | 10.54%   | 9.09%    | 11.85%   | 13.35%   | 11.96%    | 9.69%     | 9.43%    | 8.93%     | 8.59%    | 8.70%    | 8.62%    |                  |

**CASE REVIEW SYSTEM**  
**Adult Public Assistance Accuracy**

FFY 2009

Report Date 11/16/09

Review Dates: October 1, 2008 - September 30, 2009

| District Office               |       | Case Review Rate |              | Case Accuracy |             |              |               |              | Payment Accuracy |                  |               |             |
|-------------------------------|-------|------------------|--------------|---------------|-------------|--------------|---------------|--------------|------------------|------------------|---------------|-------------|
|                               |       | Cases            | Percent      | Correct Cases | Error Cases | Total Cases  | Accuracy Rate | Error Rate   | Total Errors     | Total Allotments | Accuracy Rate | Error Rate  |
| Juneau Field Office           | 20    | 957              | 5.22%        | 45            | 5           | 50           | 90.0%         | 10.0%        | \$768            | \$19,788         | 96.1%         | 3.9%        |
| Ketchikan                     | 23    | 468              | 0.85%        | 4             | 0           | 4            | 100.0%        | 0.0%         | \$0              | \$983            | 100.0%        | 0.0%        |
| Sitka                         | 22    | 187              | 3.21%        | 5             | 1           | 6            | 83.3%         | 16.7%        | \$400            | \$1,623          | 75.4%         | 24.6%       |
| <b>Southeast Region Total</b> |       | <b>1,612</b>     | <b>3.72%</b> | <b>54</b>     | <b>6</b>    | <b>60</b>    | <b>90.0%</b>  | <b>10.0%</b> | <b>\$1,168</b>   | <b>\$22,394</b>  | <b>94.8%</b>  | <b>5.2%</b> |
|                               |       |                  |              |               |             |              |               |              |                  |                  |               |             |
| Fairbanks NSB                 | 41    | 52               | 28.85%       | 13            | 2           | 15           | 86.7%         | 13.3%        | \$0              | \$4,906          | 100.0%        | 0.0%        |
| Fairbanks Rural               | 44    | 7                | 85.71%       | 6             | 0           | 6            | 100.0%        | 0.0%         | \$0              | \$2,999          | 100.0%        | 0.0%        |
| NRO APA Unit                  | 43    | 2,488            | 7.32%        | 157           | 25          | 182          | 86.3%         | 13.7%        | \$2,713          | \$52,274         | 94.8%         | 5.2%        |
| <b>Northern Region Total</b>  |       | <b>2,547</b>     | <b>7.97%</b> | <b>176</b>    | <b>27</b>   | <b>203</b>   | <b>86.7%</b>  | <b>13.3%</b> | <b>\$2,713</b>   | <b>\$60,179</b>  | <b>95.5%</b>  | <b>4.5%</b> |
|                               |       |                  |              |               |             |              |               |              |                  |                  |               |             |
| Bethel                        | 51    |                  |              |               |             |              |               |              |                  |                  |               |             |
| Field Office                  | 82&55 | 140              | 12.14%       | 17            | 0           | 17           | 100.0%        | 0.0%         | \$0              | \$1,973          | 100.0%        | 0.0%        |
| LTC, TEFRA, Waiver            | 70    | 4,437            | 11.29%       | 475           | 26          | 501          | 94.8%         | 5.2%         | \$3,813          | \$86,617         | 95.6%         | 4.4%        |
| Kenai                         | 76    | 1,432            | 1.96%        | 27            | 1           | 28           | 96.4%         | 3.6%         | \$6              | \$8,833          | 99.9%         | 0.1%        |
| Nome                          | 46    |                  |              |               |             |              |               |              |                  |                  |               |             |
| <b>Coastal Region Total</b>   |       | <b>6,009</b>     | <b>9.09%</b> | <b>519</b>    | <b>27</b>   | <b>546</b>   | <b>95.1%</b>  | <b>4.9%</b>  | <b>\$3,819</b>   | <b>\$97,423</b>  | <b>96.1%</b>  | <b>3.9%</b> |
|                               |       |                  |              |               |             |              |               |              |                  |                  |               |             |
| APA Unit                      | 71    | 6,380            | 6.24%        | 370           | 28          | 398          | 93.0%         | 7.0%         | \$5,342          | \$123,123        | 95.7%         | 4.3%        |
| Gambell                       | 83    | 124              | 66.13%       | 74            | 8           | 82           | 90.2%         | 9.8%         | \$2,122          | \$30,416         | 93.0%         | 7.0%        |
| Muldoon                       | 84    | 218              | 24.31%       | 47            | 6           | 53           | 88.7%         | 11.3%        | \$1,809          | \$22,158         | 91.8%         | 8.2%        |
| Mat-Su                        | 77&78 | 2,586            | 9.78%        | 244           | 9           | 253          | 96.4%         | 3.6%         | \$429            | \$64,901         | 99.3%         | 0.7%        |
| <b>Central Region Total</b>   |       | <b>9,308</b>     | <b>8.44%</b> | <b>735</b>    | <b>51</b>   | <b>786</b>   | <b>93.5%</b>  | <b>6.5%</b>  | <b>\$9,702</b>   | <b>\$240,598</b> | <b>96.0%</b>  | <b>4.0%</b> |
|                               |       |                  |              |               |             |              |               |              |                  |                  |               |             |
| <b>Alaska Overall</b>         |       | <b>19,476</b>    | <b>8.19%</b> | <b>1,484</b>  | <b>111</b>  | <b>1,595</b> | <b>93.0%</b>  | <b>7.0%</b>  | <b>\$17,402</b>  | <b>\$420,594</b> | <b>95.9%</b>  | <b>4.1%</b> |

**CASE REVIEW SYSTEM**  
**Adult Public Assistance Accuracy**

FFY 2009

Report Date 11/16/09

Review Dates: October 1, 2008 - September 30, 2009

| BY SAMPLE MONTH                      | Oct-08   | Nov-08   | Dec-08   | Jan-09   | Feb-09   | Mar-09   | Apr-09   | May-09   | Jun-09   | Jul-09   | Aug-09   | Sep-09   | Total     |
|--------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|
| <b>CASES</b>                         |          |          |          |          |          |          |          |          |          |          |          |          |           |
| Total Cases Completed                | 123      | 103      | 91       | 147      | 197      | 151      | 134      | 88       | 205      | 128      | 127      | 103      | 1,597     |
| Total Error Cases                    | 10       | 4        | 7        | 13       | 14       | 16       | 9        | 4        | 17       | 5        | 7        | 5        | 111       |
| Monthly Case Accuracy Rate           | 91.87%   | 96.12%   | 92.31%   | 91.16%   | 92.89%   | 89.40%   | 93.28%   | 95.45%   | 91.71%   | 96.09%   | 94.49%   | 95.15%   | 93.05%    |
| Monthly Case Error Rate              | 8.13%    | 3.88%    | 7.69%    | 8.84%    | 7.11%    | 10.60%   | 6.72%    | 4.55%    | 8.29%    | 3.91%    | 5.51%    | 4.85%    | 6.95%     |
| Cumulative Case Accuracy Rate        | 91.87%   | 93.81%   | 93.38%   | 92.67%   | 92.74%   | 92.12%   | 92.28%   | 92.55%   | 92.41%   | 92.76%   | 92.90%   | 93.05%   |           |
| Cumulative Monthly Case Error Rate   | 8.13%    | 6.19%    | 6.62%    | 7.33%    | 7.26%    | 7.88%    | 7.72%    | 7.45%    | 7.59%    | 7.24%    | 7.10%    | 6.95%    |           |
| <b>PAYMENTS</b>                      |          |          |          |          |          |          |          |          |          |          |          |          |           |
| Total Allotment Issued (\$)          | \$22,365 | \$23,900 | \$12,552 | \$35,737 | \$51,452 | \$45,166 | \$33,072 | \$24,051 | \$64,067 | \$41,230 | \$46,160 | \$21,384 | \$421,136 |
| Total Error Payments (\$)            | \$1,472  | \$699    | \$585    | \$2,295  | \$3,742  | \$2,439  | \$67     | \$1,348  | \$2,233  | \$207    | \$1,635  | \$680    | \$17,402  |
| Monthly Payment Accuracy Rate (%)    | 93.42%   | 97.08%   | 95.34%   | 93.58%   | 92.73%   | 94.60%   | 99.80%   | 94.40%   | 96.51%   | 99.50%   | 96.46%   | 96.82%   | 95.87%    |
| Monthly Payment Error Rate (%)       | 6.58%    | 2.92%    | 4.66%    | 6.42%    | 7.27%    | 5.40%    | 0.20%    | 5.60%    | 3.49%    | 0.50%    | 3.54%    | 3.18%    | 4.13%     |
| Cumulative Payment Accuracy Rate (%) | 93.42%   | 95.31%   | 95.31%   | 94.66%   | 93.98%   | 94.12%   | 94.96%   | 94.91%   | 95.24%   | 95.73%   | 95.82%   | 95.87%   |           |
| Cumulative Payment Error Rate (%)    | 6.58%    | 4.69%    | 4.69%    | 5.34%    | 6.02%    | 5.88%    | 5.04%    | 5.09%    | 4.76%    | 4.27%    | 4.18%    | 4.13%    |           |