

Alaska Department of Health & Social Services - Division of Public Assistance
Application Timeliness by District Office
SFY17 YTD - June 2017

District Office	Food Stamps Expedite Applications Division Target: 95.5% Timely				Food Stamps Initial Applications Division Target: 97% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Mat-Su	2,122	1,617	76.2%	-19.3%	7,019	5,633	80%	-17%
Gambell	1,724	1,224	71.0%	-24.5%	5,814	4,583	79%	-18%
Muldoon/Eagle River	696	519	74.6%	-20.9%	2,527	2,027	80%	-17%
LTC TEFRA Waiver	29	23	79.3%	-16.2%	328	256	78%	-19%
Coastal Field Office #2	1	1	100.0%	4.5%	48	31	65%	-32%
Denali KidCare	2	1	50.0%	-45.5%	16	14	88%	-10%
Kodiak	2	1	50.0%	-45.5%	28	21	75%	-22%
Coastal Field Office #1	1,436	966	67.3%	-28.2%	5,971	3,947	66%	-31%
Fairbanks NSB	2,272	1,611	70.9%	-24.6%	7,208	5,146	71%	-26%
Fairbanks APA	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Nome	234	130	55.6%	-39.9%	1,050	692	66%	-31%
Kotzebue	0	n/a	n/a	n/a	2	2	100%	3%
Juneau District Office	524	413	78.8%	-16.7%	2,400	1,927	80%	-17%
Sitka	3	2	66.7%	-28.8%	13	10	77%	-20%
Ketchikan	763	591	77.5%	-18.0%	2,485	1,988	80%	-17%
Bethel	749	444	59.3%	-36.2%	2,275	1,291	57%	-40%
Homer	1	0	0.0%	-95.5%	2	1	50%	-47%
Kenai	1,310	1,095	83.6%	-11.9%	4,389	3,564	81%	-16%
Statewide	11,868	8,638	72.8%	-22.7%	41,575	31,133	74.9%	-22%

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SFY17 YTD - June 2017

District Office	Food Stamps Recerts Division Target: 99.7% Timely				ATAP Initial Applications Division Target: 90% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Mat-Su	10,892	6,601	60.6%	-39.1%	1,612	1,449	90%	0%
Gambell	2,514	1,476	58.7%	-41.0%	1,194	1,090	91%	1%
Muldoon/Eagle River	1,823	1,064	58.4%	-41.3%	723	623	86%	-4%
LTC TEFRA Waiver	537	418	77.8%	-21.9%	25	19	76%	-14%
Coastal Field Office #2	23	7	30.4%	-69.3%	19	19	100%	10%
Denali KidCare	5	2	40.0%	-59.7%	2	2	100%	10%
Kodiak	11	4	36.4%	-63.3%	17	15	88%	-2%
Coastal Field Office #1	5,625	2,443	43.4%	-56.3%	1,085	867	80%	-10%
Fairbanks NSB	9,051	3,802	42.0%	-57.7%	935	758	81%	-9%
Fairbanks APA	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Nome	1,979	853	43.1%	-56.6%	330	252	76%	-14%
Kotzebue	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Juneau District Office	3,569	2,192	61.4%	-38.3%	394	335	85%	-5%
Sitka	4	2	50.0%	-49.7%	0	n/a	n/a	n/a
Ketchikan	4,122	2,052	49.8%	-49.9%	401	347	87%	-3%
Bethel	3,879	1,035	26.7%	-73.0%	61	55	90%	0%
Homer	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Kenai	6,590	4,121	62.5%	-37.2%	1,027	892	87%	-3%
Statewide	50,624	26,072	51.5%	-48.2%	7,825	6,723	85.9%	-4%

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District Office	ATAP Review Applications Division Target: 98% Timely				Medicaid Initial Applications Division Target: 92% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Mat-Su	788	730	93%	-5%	7,476	4,244	57%	-35%
Gambell	454	367	81%	-17%	7,128	4,017	56%	-36%
Muldoon/Eagle River	406	327	81%	-17%	2,278	1,426	63%	-29%
LTC TEFRA Waiver	38	36	95%	-3%	2,405	1,431	60%	-32%
Coastal Field Office #2	0	0	n/a	n/a	1,261	488	39%	-53%
Denali KidCare	2	2	100%	2%	237	98	41%	-51%
Kodiak	0	n/a	n/a	n/a	137	67	49%	-43%
Coastal Field Office #1	396	255	64%	-34%	6,066	2,628	43%	-49%
Fairbanks NSB	413	359	87%	-11%	6,953	3,005	43%	-49%
Fairbanks APA	0	n/a	n/a	n/a	2	2	100%	8%
Nome	225	183	81%	-17%	616	277	45%	-47%
Kotzebue	0	n/a	n/a	n/a	10	4	40%	-52%
Juneau District Office	211	189	90%	-8%	2,447	1,283	52%	-40%
Sitka	0	n/a	n/a	n/a	57	16	28%	-64%
Ketchikan	237	211	89%	-9%	2,031	1,205	59%	-33%
Bethel	39	37	95%	-3%	1,665	597	36%	-56%
Homer	1	1	100%	2%	10	4	40%	-52%
Kenai	493	468	95%	-3%	4,543	2,509	55%	-37%
Statewide	3,703	3,165	85.5%	-13%	45,423	23,366	51.4%	-41%

Alaska Division of Public Assistance - Timeliness Performance
Application Timeliness by District Office
SFY17 YTD - June 2017

District Office	Medicaid Renewal Applications Division Target: 92% Timely				APA Initial Applications Division Target: 70% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Mat-Su	467	409	88%	-4%	4,327	3,062	71%	1%
Gambell	148	89	60%	-32%	4,568	3,231	71%	1%
Muldoon/Eagle River	140	98	70%	-22%	2,055	1,507	73%	3%
LTC TEFRA Waiver	2,559	2,420	95%	3%	1,328	900	68%	-2%
Coastal Field Office #2	3	0	0%	-92%	98	65	66%	-4%
Denali KidCare	0	n/a	n/a	n/a	8	8	100%	30%
Kodiak	0	n/a	n/a	n/a	161	141	88%	18%
Coastal Field Office #1	284	112	39%	-53%	3,435	1,902	55%	-15%
Fairbanks NSB	391	300	77%	-15%	3,708	2,282	62%	-8%
Fairbanks APA	0	n/a	n/a	n/a	7	0	0%	-70%
Nome	36	16	44%	-48%	426	270	63%	-7%
Kotzebue	0	n/a	n/a	n/a	0	0	n/a	n/a
Juneau District Office	174	138	79%	-13%	1,271	789	62%	-8%
Sitka	0	n/a	n/a	n/a	14	6	43%	-27%
Ketchikan	204	167	82%	-10%	1,388	851	61%	-9%
Bethel	110	68	62%	-30%	682	278	41%	-29%
Homer	0	n/a	n/a	n/a	8	8	100%	30%
Kenai	379	339	89%	-3%	2,658	1,801	68%	-2%
Statewide	4,895	4,156	84.9%	-7%	26,142	17,101	65.4%	-5%

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APA Review Applications Division Target: 96% Timely				
District Office	Total Apps	Timely Apps	Percent Timely	Performance
Mat-Su	1,588	1,522	96%	0%
Gambell	626	445	71%	-25%
Muldoon/Eagle River	498	394	79%	-17%
LTC TEFRA Waiver	1,061	1,017	96%	0%
Coastal Field Office #2	8	6	75%	-21%
Denali KidCare	0	n/a	n/a	n/a
Kodiak	0	n/a	n/a	n/a
Coastal Field Office #1	711	318	45%	-51%
Fairbanks NSB	1,123	952	85%	-11%
Fairbanks APA	0	n/a	n/a	n/a
Nome	141	113	80%	-16%
Kotzebue	0	0	n/a	n/a
Juneau District Office	591	491	83%	-13%
Sitka	1	0	0%	-96%
Ketchikan	569	524	92%	-4%
Bethel	270	200	74%	-22%
Homer	0	n/a	n/a	n/a
Kenai	985	935	95%	-1%
Statewide	8,172	6,917	84.6%	-11%