

Alaska Department of Health & Social Services - Division of Public Assistance
Application Timeliness by District Office
SFY18 YTD Through January 2018

District Office	SNAP Expedite Applications Division Target: 95.5% Timely				SNAP Initial Applications Division Target: 97% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Senior Benefits Office	0	n/a	n/a	n/a	4	4	100%	3%
Mat-Su	991	991	100.0%	4.5%	2,553	2,413	95%	-2%
Gambell	2,113	1,573	74.4%	-21.1%	3,820	3,261	85%	-12%
Muldoon/Eagle River	936	728	77.8%	-17.7%	1,605	1,453	91%	-6%
LTC TEFRA Waiver	14	9	64.3%	-31.2%	138	104	75%	-22%
Coastal Field Office #2	5	4	80.0%	-15.5%	22	22	100%	3%
Kodiak	1	0	0.0%	-95.5%	9	7	78%	-19%
Coastal Field Office #1	141	108	76.6%	-18.9%	9	7	78%	-19%
Fairbanks NSB	1,190	930	78.2%	-17.3%	2,495	2,170	87%	-10%
Nome	160	133	83.1%	-12.4%	394	350	89%	-8%
Juneau District Office	298	223	74.8%	-20.7%	976	871	89%	-8%
Sitka	1	1	100.0%	4.5%	3	3	100%	3%
Ketchikan	338	251	74.3%	-21.2%	885	758	86%	-11%
Bethel	285	230	80.7%	-14.8%	857	691	81%	-16%
Kenai	693	636	91.8%	-3.7%	1,622	1,538	95%	-2%
Statewide	7,166	5,706	79.6%	-15.9%	16,021	14,174	88.5%	-9%

Alaska Department of Health & Social Services - Division of Public Assistance
Application Timeliness by District Office
SFY18 YTD Through January 2018

District Office	SNAP Recerts Division Target: 99.7% Timely				ATAP Initial Applications Division Target: 90% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Senior Benefits Office	1	1	100.0%	0.3%	2	1	50%	-40%
Mat-Su	2,126	1,981	93.2%	-6.5%	795	763	96%	6%
Gambell	2,555	1,278	50.0%	-49.7%	908	796	88%	-2%
Muldoon/Eagle River	1,225	919	75.0%	-24.7%	545	493	90%	0%
LTC TEFRA Waiver	142	106	74.6%	-25.1%	15	9	60%	-30%
Coastal Field Office #2	0	n/a	n/a	n/a	4	4	100%	10%
Kodiak	0	n/a	n/a	n/a	3	0	0%	-90%
Coastal Field Office #1	587	329	56.0%	-43.7%	210	182	87%	-3%
Fairbanks NSB	1,705	1,096	64.3%	-35.4%	612	512	84%	-6%
Nome	459	293	63.8%	-35.9%	153	123	80%	-10%
Juneau District Office	578	418	72.3%	-27.4%	163	149	91%	1%
Sitka	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Ketchikan	773	533	69.0%	-30.7%	242	217	90%	0%
Bethel	996	593	59.5%	-40.2%	32	30	94%	4%
Kenai	1,328	1,246	93.8%	-5.9%	538	514	96%	6%
Statewide	12,475	8,793	70.5%	-29.2%	4,222	3,793	89.8%	0%

Alaska Department of Health & Social Services - Division of Public Assistance
Application Timeliness by District Office
SFY18 YTD Through January 2018

District Office	ATAP Review Applications Division Target: 98% Timely				Medicaid Initial Applications Division Target: 92% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Senior Benefits Office	0	n/a	n/a	n/a	2	2	100%	8%
Mat-Su	212	202	95%	-3%	4,807	2,848	59%	-33%
Gambell	287	223	78%	-20%	6,059	3,250	54%	-38%
Muldoon/Eagle River	181	161	89%	-9%	2,012	1,319	66%	-26%
LTC TEFRA Waiver	10	8	80%	-18%	2,102	881	42%	-50%
Coastal Field Office #2	0	n/a	n/a	n/a	851	91	11%	-81%
Kodiak	0	n/a	n/a	n/a	88	35	40%	-52%
Coastal Field Office #1	71	59	83%	-15%	2,188	262	12%	-80%
Fairbanks NSB	132	118	89%	-9%	3,407	1,815	53%	-39%
Nome	75	66	88%	-10%	313	156	50%	-42%
Juneau District Office	55	45	82%	-16%	1,962	890	45%	-47%
Sitka	0	n/a	n/a	n/a	23	3	13%	-79%
Ketchikan	87	85	98%	0%	1,349	678	50%	-42%
Bethel	8	7	88%	-11%	1,026	459	45%	-47%
Kenai	144	138	96%	-2%	3,069	1,788	58%	-34%
Statewide	1,262	1,112	88.1%	-10%	29,258	14,477	49.5%	-43%

Alaska Division of Public Assistance - Timeliness Performance
Application Timeliness by District Office
SFY18 YTD Through January 2018

District Office	Medicaid Renewal Applications Division Target: 92% Timely				APA Initial Applications Division Target: 70% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Senior Benefits Office	1	1	100%	8%	5	4	80%	10%
Mat-Su	284	245	86%	-6%	2,214	1,701	77%	7%
Gambell	232	139	60%	-32%	3,963	3,029	76%	6%
Muldoon/Eagle River	95	91	96%	4%	1,659	1,354	82%	12%
LTC TEFRA Waiver	1,428	1,289	90%	-2%	925	642	69%	-1%
Coastal Field Office #2	0	n/a	n/a	n/a	40	40	100%	30%
Kodiak	0	n/a	n/a	n/a	9	9	100%	30%
Coastal Field Office #1	88	47	53%	-39%	900	493	55%	-15%
Fairbanks NSB	229	171	75%	-17%	2,133	1,604	75%	5%
Nome	21	16	76%	-16%	249	202	81%	11%
Juneau District Office	87	58	67%	-25%	844	686	81%	11%
Sitka	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Ketchikan	123	105	85%	-7%	806	592	73%	3%
Bethel	50	34	68%	-24%	529	391	74%	4%
Kenai	233	200	86%	-6%	1,353	1,082	80%	10%
Statewide	2,871	2,396	83.5%	-9%	15,629	11,829	75.7%	6%

Alaska Department of Health & Social Services - Division of Public Assistance
Application Timeliness by District Office
SFY18 YTD Through January 2018

District Office	APA Review Applications Division Target: 96% Timely				GA Applications Division Target: 99.7% Timely			
	Total Apps	Timely Apps	Percent Timely	Performance	Total Apps	Timely Apps	Percent Timely	Performance
Senior Benefits Office	0	n/a	n/a	n/a	2,292	2,006	88%	-12%
Mat-Su	465	448	96%	0%	478	470	98%	-1%
Gambell	487	348	71%	-25%	1,023	969	95%	-5%
Muldoon/Eagle River	207	205	99%	3%	407	398	98%	-2%
LTC TEFRA Waiver	438	406	93%	-3%	59	54	92%	-8%
Coastal Field Office #2	0	n/a	n/a	n/a	3	3	100%	0%
Kodiak	0	n/a	n/a	n/a	0	n/a	n/a	n/a
Coastal Field Office #1	87	55	63%	-33%	102	85	83%	-16%
Fairbanks NSB	310	292	94%	-2%	550	499	91%	-9%
Nome	53	46	87%	-9%	120	114	95%	-5%
Juneau District Office	150	136	91%	-5%	197	189	96%	-4%
Sitka	0	n/a	n/a	n/a	1	1	100%	0%
Ketchikan	180	169	94%	-2%	219	202	92%	-7%
Bethel	102	90	88%	-8%	153	145	95%	-5%
Kenai	291	287	99%	3%	339	331	98%	-2%
Statewide	2,770	2,482	89.6%	-6%	5,943	5,466	92.0%	-7%