

Alaska Department of Health & Social Services - Division of Public Assistance
 Application Cycle Time
 SFY18 YTD through September 2017

District Office	SNAP Applications Target: 17 Days			ATAP Applications Target: 19 Days		
	Total Apps	Average Cycle Time (Days)	Performance	Total Apps	Average Cycle Time (Days)	Performance
Mat-Su	1,525	13	4	380	8	11
Gambell	2,575	16	1	409	13	6
Muldoon/Eagle River	1,183	14	3	253	12	7
LTC TEFRA Waiver	84	26	-9	11	25	-6
Coastal Field Office #2	10	0	17	3	0	19
Kodiak	8	13	4	3	40	-21
Coastal Field Office #1	588	31	-14	130	23	-4
Fairbanks NSB	2,018	18	-1	341	31	-12
Nome	352	25	-8	96	20	-1
Juneau District Office	574	18	-1	91	17	2
Sitka	1	0	17	0	n/a	n/a
Ketchikan	517	18	-1	99	10	10
Bethel	690	19	-2	10	21	-2
Kenai	1,016	8	9	261	11	8
Statewide	11,141	16	1	2,087	18	1

Decision Cycle Time is the average number of days from application date to decision date.
 Only applications with an approval or denial decision are included.

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	Medicaid Applications Target: 45 Days			APA Applications Target: 68 Days		
District Office	Total Apps	Average Cycle Time (Days)	Performance	Total Apps	Average Cycle Time (Days)	Performance
Mat-Su	1,756	109	-64	361	38	30
Gambell	1,958	81	-36	639	32	36
Muldoon/Eagle River	801	41	4	258	24	44
LTC TEFRA Waiver	751	95	-50	140	46	22
Coastal Field Office #2	307	399	-354	6	2	66
Kodiak	52	61	-16	3	13	55
Coastal Field Office #1	855	309	-264	204	116	-48
Fairbanks NSB	1,491	140	-95	423	54	14
Nome	135	155	-110	51	91	-23
Juneau District Office	691	174	-129	151	50	18
Sitka	10	317	-272	0	n/a	n/a
Ketchikan	526	113	-68	144	75	-7
Bethel	404	157	-112	93	52	16
Kenai	1,259	171	-126	224	48	20
Statewide	10,996	166	-121	2,697	49	19