

Alaska Department of Health & Social Services - Division of Public Assistance
 Application Cycle Time
 SFY18 YTD through June 2018

	SNAP Applications Target: 17 Days			ATAP Applications Target: 19 Days		
District Office	Total Apps	Average Cycle Time (Days)	Performance	Total Apps	Average Cycle Time (Days)	Performance
Mat-Su	11,903	11	6	1844	10	9
Gambell	16,796	21	-4	2222	20	-1
Muldoon/Eagle River	7,771	18	-1	1334	17	2
LTC TEFRA Waiver	669	25	-8	60	25	-6
Coastal Field Office #2	39	27	-10	7	0	19
Kodiak	12	7	10	3	40	-21
Coastal Field Office #1	2392	22	-5	434	12	7
Fairbanks NSB	12,301	18	-1	1355	25	-6
Nome	2,242	22	-5	443	22	-3
Juneau District Office	4,077	19	-2	410	17	2
Sitka	11	6	12	0	n/a	n/a
Ketchikan	4,447	21	-4	559	28	-9
Bethel	4,663	25	-8	94	14	5
Kenai	7,681	10	7	1217	12	7
Statewide	75,004	18	-1	9,982	19	0

Decision Cycle Time is the average number of days from application date to decision date.
 Only applications with an approval or denial decision are included.

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	Medicaid Applications Target: 45 Days			APA Applications Target: 68 Days		
District Office	Total Apps	Average Cycle Time (Days)	Performance	Total Apps	Average Cycle Time (Days)	Performance
Mat-Su	6,700	107	-62	1,696	36	32
Gambell	8,951	88	-43	2,745	36	32
Muldoon/Eagle River	3,132	59	-14	1,121	40	28
LTC TEFRA Waiver	3,374	116	-71	633	43	25
Coastal Field Office #2	989	327	-282	20	3	65
Kodiak	99	130	-85	4	17	51
Coastal Field Office #1	2,450	320	-275	537	86	-18
Fairbanks NSB	5,656	151	-106	1,616	48	20
Nome	532	135	-90	198	50	18
Juneau District Office	2,651	166	-121	640	49	19
Sitka	29	391	-346	0	n/a	n/a
Ketchikan	1,936	98	-53	604	65	3
Bethel	1,556	157	-112	362	48	20
Kenai	4,316	122	-77	1,048	44	24
Statewide	42,371	169	-124	11,224	43	25