

**Alaska Department of Health & Social Services - Division of Public Assistance**  
**Application Cycle Time**  
**SFY18 YTD through January 2018**

District Office	SNAP Applications Target: 17 Days			ATAP Applications Target: 19 Days		
	Total Apps	Average Cycle Time (Days)	Performance	Total Apps	Average Cycle Time (Days)	Performance
Mat-Su	5,670	11	6	1007	9	10
Gambell	8,488	17	0	1195	15	4
Muldoon/Eagle River	3,766	15	2	726	15	4
LTC TEFRA Waiver	294	25	-8	25	26	-7
Coastal Field Office #2	27	49	-32	4	0	19
Kodiak	10	8	9	3	40	-21
Coastal Field Office #1	1366	26	-9	281	15	4
Fairbanks NSB	5,390	17	0	744	29	-10
Nome	1,013	20	-3	228	18	1
Juneau District Office	1,852	15	2	218	17	2
Sitka	5	1	16	0	n/a	n/a
Ketchikan	1,996	16	1	329	12	7
Bethel	2,138	19	-2	40	14	5
Kenai	3,643	9	8	682	13	6
<b>Statewide</b>	<b>35,658</b>	<b>18</b>	<b>-1</b>	<b>5,482</b>	<b>17</b>	<b>2</b>

Decision Cycle Time is the average number of days from application date to decision date.  
Only applications with an approval or denial decision are included.

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**Application Cycle Time**  
**SFY18 YTD through January 2018**

	Medicaid Applications Target: 45 Days			APA Applications Target: 68 Days		
District Office	Total Apps	Average Cycle Time (Days)	Performance	Total Apps	Average Cycle Time (Days)	Performance
Mat-Su	4,807	151	-106	899	45	23
Gambell	6,059	112	-67	1,441	31	37
Muldoon/Eagle River	2,012	68	-23	611	33	35
LTC TEFRA Waiver	2,102	131	-86	335	49	19
Coastal Field Office #2	851	420	-375	13	4	64
Kodiak	88	178	-133	4	17	51
Coastal Field Office #1	2,188	394	-349	344	109	-41
Fairbanks NSB	3,407	169	-124	829	50	18
Nome	313	153	-108	103	58	10
Juneau District Office	1,962	233	-188	320	51	17
Sitka	27	522	-477	0	n/a	n/a
Ketchikan	1,349	123	-78	317	55	13
Bethel	1,026	200	-155	188	42	26
Kenai	3,069	181	-136	563	60	8
<b>Statewide</b>	<b>29,260</b>	<b>217</b>	<b>-172</b>	<b>5,967</b>	<b>46</b>	<b>22</b>