

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2010
Final Report**

Sample Months: October 2009 to September 2010

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	9	0	9	100.0%	0.0%	\$0	\$2,746	100.0%	0.0%
Sitka	22	6	0	6	100.0%	0.0%	\$0	\$2,331	100.0%	0.0%
Juneau	20	9	0	9	100.0%	0.0%	\$0	\$1,536	100.0%	0.0%
Southeast Region Total		24	0	24	100.0%	0.0%	\$0	\$6,613	100.0%	0.0%
Fairbanks NSB	41			0						
Fairbanks Rural	44			0						
NRO APA Unit	43	22	1	23	95.7%	4.3%	\$77	\$5,444	98.6%	1.4%
Northern Region Total		22	1	23	95.7%	4.3%	\$77	\$5,444	98.6%	1.4%
Bethel	51			0						
Field Office	82			0						
LTC, TEFRA, Waiver	70	65	2	67	97.0%	3.0%	\$78	\$15,790	99.5%	0.5%
Kenai	76	21		21	100.0%	0.0%	\$0	\$5,531	100.0%	0.0%
Nome	46			0						
Coastal Region Total		86	2	88	97.7%	2.3%	\$78	\$21,321	99.6%	0.4%
APA Unit	71	7		7	100.0%	0.0%	\$0	\$2,491	100.0%	0.0%
Gambell	83	53		53	100.0%	0.0%	\$0	\$13,937	100.0%	0.0%
Muldoon	84	13		13	100.0%	0.0%	\$0	\$3,818	100.0%	0.0%
Mat-Su	77	16		16	100.0%	0.0%	\$0	\$5,259	100.0%	0.0%
Mat-Su APA	78	16		16	100.0%	0.0%	\$0	\$4,632	100.0%	0.0%
Central Region Total		105	0	105	100.0%	0.0%	\$0	\$30,137	100.0%	0.0%
Alaska Overall		237	3	240	98.75%	1.25%	\$155	\$63,515	99.76%	0.24%

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**FFY 2010
Final Report**

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BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
STATISTICS BY CASE:													
Sample Cases Selected	20	20	20	20	20	20	20	20	20	20	20	20	240
Cases Determined	20	20	20	20	20	20	20	20	20	20	20	20	240
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	20	20	20	20	20	20	20	20	20	20	20	20	240
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	20	20	20	20	20	20	20	20	20	20	20	20	240
Total Correct Cases	19	20	19	20	19	20	20	20	20	20	20	20	237
Total Error Cases	1	0	1	0	1	0	0	0	0	0	0	0	3
Total Ineligible Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Over Paid Cases	0	0	1	0	1	0	0	0	0	0	0	0	2
Total Under Paid Cases	1	0	0	0	0	0	0	0	0	0	0	0	1
Case Accuracy Rate (%)	95.00	100.00	95.00	100.00	95.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	98.75%
Case Error Rate (%)	5.00	0.00	5.00	0.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.25%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$4,884	\$5,534	\$4,215	\$5,320	\$6,000	\$5,334	\$5,502	\$5,480	\$6,158	\$4,791	\$5,007	\$5,290	\$63,515
Total Error Payments (\$)	\$52	\$0	\$77	\$0	\$26	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$155
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Over Paid Payments (\$)	\$0	\$0	\$77	\$0	\$26	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$103
Total Under Paid Payments (\$)	\$52	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$52
Payment Accuracy Rate (%)	98.94%	100.00%	98.17%	100.00%	99.57%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.76%
Payment Error Rate (%)	1.06%	0.00%	1.83%	0.00%	0.43%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.24%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Over Paid Error Rate (%)	0.00%	0.00%	1.83%	0.00%	0.43%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.16%
Under Paid Error Rate (%)	1.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.08%
Agency Caused Case Errors (%)	0%		100%		100%								67%
Client Caused Case Errors (%)	100%		0%		0%								33%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2010
Final Report

Sample Months: October 2009 to September 2010

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	5	0	5	100.00%	0.00%
Sitka	22	3	0	3	100.00%	0.00%
Juneau	20	6	0	6	100.00%	0.00%
Southeast Region Total		14	0	14	100.00%	0.00%
Fairbanks NSB	41	4	0	4	100.00%	0.00%
Fairbanks Rural	44					
Fairbanks APA Unit	43	32	1	33	96.97%	3.03%
Northern Region Total		36	1	37	97.30%	2.70%
Bethel	51					
Field Office	82					
LTC, TEFRA, Waiver	70	40	3	43	93.02%	6.98%
Kenai	76	16	1	17	94.12%	5.88%
Nome	46					
Coastal Region Total		56	4	60	93.33%	6.67%
APA Unit	71	10	0	10	100.00%	0.00%
Anchorage - Gambell	83	32	0	32	100.00%	0.00%
Anchorage - Muldoon	84	10	0	10	100.00%	0.00%
Mat-Su	77	11	0	11	100.00%	0.00%
Mat-Su APA	78	6	0	6	100.00%	0.00%
Central Region Total		69	0	69	100.00%	0.00%
Alaska State Total	ALL	175	5	180	97.22%	2.78%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

**FFY 2010
Final Report**
Sample Months: October 2009 to September 2010

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	15	15	15	15	15	15	15	15	15	15	15	15	180
Cases Determined	15	15	15	15	15	15	15	15	15	15	15	15	180
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	15	15	15	15	15	15	15	15	15	15	15	15	180
Total Correct Cases	15	15	15	15	15	14	14	14	15	15	14	14	175
Total Error Cases	0	0	0	0	0	1	1	1	0	0	1	1	5
Case Accuracy Rate (%)	100.00	100.00	100.00	100.00	100.00	93.33	93.33	93.33	100.00	100.00	93.33	93.33	97.22%
Case Error Rate (%)	0.00	0.00	0.00	0.00	0.00	6.67	6.67	6.67	0.00	0.00	6.67	6.67	2.78%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2010 Final													
Review Type	Review Number	Sample Month	Benefit Amount	District Office	SSI Client	Couple Case	Error Amount	Error Type	Element Code	Element Description	Nature Code	Nature Description	Responsibility
Active	50321	Oct-09	\$1	70	No	No	\$52	Under Payment	311	Wages and Salaries	40	Changed from employed to unemployed	Client
Active	50368	Dec-09	\$205	43	No	No	\$77	Over Payment	343	Deemed Income	44	Less received than budgeted	Agency
Active	50412	Feb-10	\$388	70	Yes	No	\$26	Over Payment	333	SSI and/or State SSI Supplement	44	Less received than budgeted	Agency
Negative	60372	Mar-10	\$0	70	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	16	Agency Failed to Verify Required Information	Agency
Negative	60385	Apr-10	\$0	70	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	10	Agency Applied Incorrect Policy	Agency
Negative	60408	May-10	\$0	76	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	16	Agency Failed to Verify Required Information	Agency
Negative	60442	Aug-10	\$0	70	No	No	\$0	Invalid Action	346	Other Unearned Income	44	Less received than budgeted	Agency
Negative	60469	Sep-10	\$0	43	No	No	\$0	Invalid Action	100	App/Recert/Change Processing	10	Agency Applied Incorrect Policy	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2010
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases										Sample Months: October 2009 to September 2010
Active Cases										
	Case Accuracy						Payment Accuracy			
	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate		Total Errors	Total Allotments	Accuracy Rate	Error Rate
SSI Client										
No	82	2	84	97.6%	2.4%		\$129	\$13,438	99.0%	1.0%
Yes	155	1	156	99.4%	0.6%		\$26	\$50,077	99.9%	0.1%
Total	237	3	240	98.8%	1.3%		\$155	\$63,515	99.8%	0.2%
Couple Case										
No	218	3	221	98.6%	1.4%		\$155	\$58,377	99.7%	0.3%
Yes	19	0	19	100.0%	0.0%		\$0	\$5,138	100.0%	0.0%
Total	237	3	240	98.8%	1.3%		\$155	\$63,515	99.8%	0.2%
Negative Cases										
	Case Accuracy									
	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
SSI Client										
No	93	2	95	97.9%	2.1%					
Yes	82	3	85	96.5%	3.5%					
Total	175	5	180	97.2%	2.8%					
Couple Case										
No	158	5	163	96.9%	3.1%					
Yes	17	0	17	100.0%	0.0%					
Total	175	5	180	97.2%	2.8%					

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OPEN CASES**

**FFY 2009
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Sample Months: October 2008 to March 2009

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	3	0	3	100.0%	0.0%	\$0	\$515	100.0%	0.0%
Sitka	22			0						
Juneau	20	6	0	6	100.0%	0.0%	\$0	\$1,703	100.0%	0.0%
Southeast Region Total		9	0	9	100.0%	0.0%	\$0	\$2,218	100.0%	0.0%
Fairbanks NSB	41			0						
Fairbanks Rural	44			0						
NRO APA Unit	43	15	0	15	100.0%	0.0%	\$0	\$4,194	100.0%	0.0%
Northern Region Total		15	0	15	100.0%	0.0%	\$0	\$4,194	100.0%	0.0%
Bethel	51			0						
Field Office	82	1	0	1	100.0%	0.0%	\$0	\$362	100.0%	0.0%
LTC, TEFRA, Waiver	70	26	2	28	92.9%	7.1%	\$333	\$7,318	95.4%	4.6%
Kenai	76	10	0	10	100.0%	0.0%	\$0	\$3,393	100.0%	0.0%
Nome	46			0						
Coastal Region Total		37	2	39	94.9%	5.1%	\$333	\$11,073	97.0%	3.0%
APA Unit	71	33	1	34	97.1%	2.9%	\$99	\$9,146	98.9%	1.1%
Gambell	83			0						
Muldoon	84	16	0	16	100.0%	0.0%	\$0	\$3,526	100.0%	0.0%
Mat-Su	77			0						
Mat-Su APA	78	7	0	7	100.0%	0.0%	\$0	\$2,139	100.0%	0.0%
Central Region Total		56	1	57	98.2%	1.8%	\$99	\$14,811	99.3%	0.7%
Alaska Overall		117	3	120	97.50%	2.50%	\$432	\$32,296	98.66%	1.34%

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FFY 2009
Final Report
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BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
STATISTICS BY CASE:													
Sample Cases Selected	20	20	20	20	20	20	0	0	0	0	0	0	120
Cases Determined	20	20	20	20	20	20	Reviews Suspended Due to Clean Sweep Project					120	
Cases Pending	0	0	0	0	0	0							0
Total Cases Completed	20	20	20	20	20	20							120
Cases Not Subject to Review	0	0	0	0	0	0							0
Cases Not Completed	0	0	0	0	0	0							0
Total Cases Completed	20	20	20	20	20	20							120
Total Correct Cases	20	20	20	18	20	19							117
Total Error Cases	0	0	0	2	0	1							3
Total Ineligible Cases	0	0	0	1	0	0							1
Total Over Paid Cases	0	0	0	0	0	1							1
Total Under Paid Cases	0	0	0	1	0	0							1
Case Accuracy Rate (%)	100.00	100.00	100.00	90.00	100.00	95.00							97.50%
Case Error Rate (%)	0.00	0.00	0.00	10.00	0.00	5.00							2.50%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$5,395	\$5,650	\$5,868	\$6,083	\$4,353	\$4,947							\$32,296
Total Error Payments (\$)	\$0	\$0	\$0	\$333	\$0	\$99							\$432
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$283	\$0	\$0							\$283
Total Over Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$99							\$99
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$50	\$0	\$0							\$50
Payment Accuracy Rate (%)	100.00%	100.00%	100.00%	94.53%	100.00%	98.00%							98.66%
Payment Error Rate (%)	0.00%	0.00%	0.00%	5.47%	0.00%	2.00%							1.34%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	4.65%	0.00%	0.00%							0.88%
Over Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	2.00%							0.31%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.82%	0.00%	0.00%							0.15%
Agency Caused Case Errors (%)				100%		0%							67%
Client Caused Case Errors (%)				0%		100%							33%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2009
Final Report

Sample Months: October 2008 to March 2009

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22			0		
Juneau	20	5	0	5	100.00%	0.00%
Southeast Region Total		8	0	8	100.00%	0.00%
Fairbanks NSB	41	1	0	1	100.00%	0.00%
Fairbanks Rural	44			0		
Fairbanks APA Unit	43	11	0	11	100.00%	0.00%
Northern Region Total		12	0	12	100.00%	0.00%
Bethel	51					
Field Office	82					
LTC, TEFRA, Waiver	70	25	0	25	100.00%	0.00%
Kenai	76	4	0	4	100.00%	0.00%
Nome	46					
Coastal Region Total		29	0	29	100.00%	0.00%
APA Unit	71	20	2	22	90.91%	9.09%
Anchorage - Gambell	83	2	0	2	100.00%	0.00%
Anchorage - Muldoon	84	8	0	8	100.00%	0.00%
Mat-Su	77	3	0	3	100.00%	0.00%
Mat-Su APA	78	6	0	6	100.00%	0.00%
Central Region Total		39	2	41	95.12%	4.88%
Alaska State Total	ALL	88	2	90	97.78%	2.22%

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FFY 2009
Final Report
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BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	15	15	15	15	15	15	0	0	0	0	0	0	90
Cases Determined	15	15	15	15	15	15	Reviews Suspended Due to Clean Sweep Project						90
Cases Pending	0	0	0	0	0	0							0
Cases Not Subject to Review	0	0	0	0	0	0							0
Total Cases Completed	15	15	15	15	15	15							90
Total Correct Cases	15	14	15	15	15	14							88
Total Error Cases	0	1	0	0	0	1							2
Case Accuracy Rate (%)	100.00	93.33	100.00	100.00	100.00	93.33							97.78%
Case Error Rate (%)	0.00	6.67	0.00	0.00	0.00	6.67							2.22%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2009													
Review	Review	Sample	Benefit	District	SSI	Couple	Error	Error	Element		Nature		
Type	Number	Month	Amount	Office	Client	Case	Amount	Type	Code	Element Description	Code	Nature Description	Responsibility
Active	50263	Jan-09	\$50	70	Yes	No	\$50	Under	560	Reporting Systems	301	Improperly participating under retro budgeting	Agency
Active	50265	Jan-09	\$283	70	No	Yes	\$283	Ineligible	150	Household Composition	7	Ineligible person(s) included	Agency
Active	50304	Mar-09	\$100	71	No	No	\$99	Over	311	Wages and Salaries	35	Unreported source of income	Client
Negative	60223	Nov-08	\$0	71	Yes	No	\$0	Invalid	100	App/Recert/Change Processing	10	Applied incorrect policy	Agency
Negative	60287	Mar-09	\$0	71	No	Yes	\$0	Invalid	332	Veterans Benefits	44	Less received than budgeted	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2009
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases					Sample Months: October 2008 to March 2009					
Active Cases										
	Case Accuracy						Payment Accuracy			
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
No	45	2	47	95.7%	4.3%	\$382	\$9,612	96.0%	4.0%	
Yes	72	1	73	98.6%	1.4%	\$50	\$22,684	99.8%	0.2%	
Total	117	3	120	97.5%	2.5%	\$432	\$32,296	98.7%	1.3%	
Couple Case										
No	106	2	108	98.1%	1.9%	\$149	\$29,281	99.5%	0.5%	
Yes	11	1	12	91.7%	8.3%	\$283	\$3,015	90.6%	9.4%	
Total	117	3	120	97.5%	2.5%	\$432	\$32,296	98.7%	1.3%	
Negative Cases										
	Case Accuracy									
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
No	47	1	48	97.9%	2.1%					
Yes	41	1	42	97.6%	2.4%					
Total	88	2	90	97.8%	2.2%					
Couple Case										
No	76	1	77	98.7%	1.3%					
Yes	12	1	13	92.3%	7.7%					
Total	88	2	90	97.8%	2.2%					

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2007
August 2007

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Jnu Family Support Unit	21			0						
Ketchikan	23	4	0	4	100.0%	0.0%	\$0	\$1,366	100.0%	0.0%
Sitka	22	3	0	3	100.0%	0.0%	\$0	\$1,059	100.0%	0.0%
Southeast APA Office	20	19	0	19	100.0%	0.0%	\$0	\$6,216	100.0%	0.0%
Southeast Region Total		26	0	26	100.0%	0.0%	\$0	\$8,641	100.0%	0.0%
Fairbanks NSB	41			0						
Fairbanks Rural	44			0						
NRO APA Unit	43	17	1	18	94.4%	5.6%	\$337	\$5,460	93.8%	6.2%
Northern Region Total		17	1	18	94.4%	5.6%	\$337	\$5,460	93.8%	6.2%
Bethel	51			0						
Field Office	82			0						
LTC, TEFRA, Waiver	70	27	0	27	100.0%	0.0%	\$0	\$7,459	100.0%	0.0%
Kenai	76	12	1	13	92.3%	7.7%	\$288	\$3,505	91.8%	8.2%
Nome	46			0						
Coastal Region Total		39	1	40	97.5%	2.5%	\$288	\$10,964	97.4%	2.6%
APA Unit	71	34	2	36	94.4%	5.6%	\$385	\$10,301	96.3%	3.7%
Gambell	83			0						
Muldoon	84			0						
Mat-Su	77			0						
Mat-Su APA	78	15	1	16	93.8%	6.3%	\$213	\$4,498	95.3%	4.7%
Central Region Total		49	3	52	94.2%	5.8%	\$598	\$14,799	96.0%	4.0%
Alaska Overall		131	5	136	96.32%	3.68%	\$1,223	\$39,864	96.93%	3.07%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2007
August 2007

BY MONTH	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Total
STATISTICS BY CASE:										Suspended Due to PERM			
Sample Cases Selected	19	21	19	19	20	17	23	20	20				178
Cases Determined	19	21	19	19	20	17	6	14	3				138
Cases Pending	0	0	0	0	0	0	17	6	17				40
Total Cases Completed	19	21	19	19	20	16	5	14	3				136
Cases Not Subject to Review	0	0	0	0	0	1	1	0	0				2
Cases Not Completed	0	0	0	0	0	0	0	0	0				0
Total Cases Completed	19	21	19	19	20	16	5	14	3				136
Total Correct Cases	19	20	18	19	17	16	5	14	3				131
Total Error Cases	0	1	1	0	3	0	0	0	0				5
Total Ineligible Cases	0	0	0	0	2	0	0	0	0				2
Total Over Paid Cases	0	1	1	0	0	0	0	0	0				2
Total Under Paid Cases	0	0	0	0	1	0	0	0	0				1
Case Accuracy Rate (%)	100.00	95.24	94.74	100.00	85.00	100.00	100.00	100.00	100.00				96.32%
Case Error Rate (%)	0.00	4.76	5.26	0.00	15.00	0.00	0.00	0.00	0.00				3.68%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$5,153	\$6,657	\$5,936	\$5,186	\$6,456	\$4,088	\$1,467	\$4,052	\$869				\$39,864
Total Error Payments (\$)	\$0	\$337	\$77	\$0	\$809	\$0	\$0	\$0	\$0				\$1,223
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$521	\$0	\$0	\$0	\$0				\$521
Total Over Paid Payments (\$)	\$0	\$337	\$77	\$0	\$0	\$0	\$0	\$0	\$0				\$414
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0	\$288	\$0	\$0	\$0	\$0				\$288
Payment Accuracy Rate (%)	100.00%	94.94%	98.70%	100.00%	87.47%	100.00%	100.00%	100.00%	100.00%				96.93%
Payment Error Rate (%)	0.00%	5.06%	1.30%	0.00%	12.53%	0.00%	0.00%	0.00%	0.00%				3.07%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	8.07%	0.00%	0.00%	0.00%	0.00%				1.31%
Over Paid Error Rate (%)	0.00%	5.06%	1.30%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%				1.04%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	4.46%	0.00%	0.00%	0.00%	0.00%				0.72%
Agency Caused Case Errors (%)		100%	100%		33%								60%
Client Caused Case Errors (%)		0%	0%		67%								40%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2007
August 2007

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	21					
Ketchikan	23	1	0	1	100.00%	0.00%
Sitka	22					
Southeast APA Unit (SERO)	20	13	0	13	100.00%	0.00%
Southeast Region Total		14	0	14	100.00%	0.00%
Fairbanks NSB	41					
Fairbanks Rural	44					
Fairbanks APA Unit	43	12	0	12	100.00%	0.00%
Northern Region Total		12	0	12	100.00%	0.00%
Bethel	51					
Field Office	82					
LTC, TEFRA, Waiver	70	19	0	19	100.00%	0.00%
Kenai	76	3	0	3	100.00%	0.00%
Nome	46					
Coastal Region Total		22	0	22	100.00%	0.00%
APA Unit	71	42	1	43	97.67%	2.33%
Anchorage - Gambell	83					
Anchorage - Muldoon	84					
Mat-Su	77	3	0	3	100.00%	0.00%
Mat-Su APA	78	3	0	3	100.00%	0.00%
Central Region Total		48	1	49	97.96%	2.04%
Alaska State Total	ALL	96	1	97	98.97%	1.03%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2007
August 2007

BY MONTH	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Total
STATISTICS BY CASE:													
										QA Reviews Suspended			
										Due to Medicaid PERM			
Total Sample Cases For Month	15	15	15	15	15	15	15	15	15				135
Cases Determined	15	15	15	15	15	15	2	9	2				103
Cases Pending	0	0	0	0	0	0	13	6	13				32
Cases Not Subject to Review	0	0	0	0	3	1	1	1	0				6
Total Cases Completed	15	15	15	15	12	14	1	8	2				97
Total Correct Cases	15	15	14	15	12	14	1	8	2				96
Total Error Cases	0	0	1	0	0	0	0	0	0				1
Case Accuracy Rate (%)	100.00	100.00	93.33	100.00	100.00	100.00	100.00	100.00	100.00				98.97%
Case Error Rate (%)	0.00	0.00	6.67	0.00	0.00	0.00	0.00	0.00	0.00				1.03%