

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2015
Final Report

Sample Months: October 2014 to September 2015

District Office		Case Accuracy					Payment Accuracy			
	#	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Juneau	20	10	0	10	100.0%	0.0%	\$0	\$2,426	100.0%	0.0%
Sitka	22	0	0	0			\$0			
Ketchikan	23	3	0	3	100.0%	0.0%	\$0	\$419	100.0%	0.0%
Bethel	51	2	0	2	100.0%	0.0%	\$0	\$798	100.0%	0.0%
Southeast Region Total		15	0	15	100.0%	0.0%	\$0	\$3,643	100.0%	0.0%
Fairbanks	41	15	0	15	100.0%	0.0%	\$0	\$4,030	100.0%	0.0%
Nome	46	0	0	0			\$0	\$0		
Kotzebue	47	0	0	0			\$0	\$0		
Northern Region Total		15	0	15	100.0%	0.0%	\$0	\$4,030	100.0%	0.0%
LTC, TEFRA, Waiver	70	9	1	10	90.0%	10.0%	\$99	\$2,048	95.2%	4.8%
Field Office 2	71	4	0	4	100.0%	0.0%	\$0	\$1,184	100.0%	0.0%
Field Office 1	82	7	0	7	100.0%	0.0%	\$0	\$1,457	100.0%	0.0%
Coastal Region Total		20	1	21	95.2%	4.8%	\$99	\$4,689	97.9%	2.1%
Kenai	76	14	2	16	87.5%	12.5%	\$364	\$3,478	89.5%	10.5%
Mat-Su	77	38	0	38	100.0%	0.0%	\$0	\$9,887	100.0%	0.0%
Gambell	83	1	0	1	100.0%	0.0%	\$0	\$1	100.0%	0.0%
Muldoon	84	13	1	14	92.9%	7.1%	\$362	\$4,604	92.1%	7.9%
Central Region Total		66	3	69	95.7%	4.3%	\$726	\$17,970	96.0%	4.0%
Alaska Overall		116	4	120	96.67%	3.33%	\$825	\$30,332	97.28%	2.72%

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BY MONTH	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Total
STATISTICS BY CASE:													
Sample Cases Selected	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Determined	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Total Correct Cases	9	10	10	9	10	10	10	9	10	10	10	9	116
Total Error Cases	1	0	0	1	0	0	0	1	0	0	0	1	4
Total Ineligible Cases	1	0	0	1	0	0	0	0	0	0	0	1	3
Total Over Paid Cases	0	0	0	0	0	0	0	1	0	0	0	0	1
Total Under Paid Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Case Accuracy Rate (%)	90.00	100.00	100.00	90.00	100.00	100.00	100.00	90.00	100.00	100.00	100.00	90.00	96.67%
Case Error Rate (%)	10.00	0.00	0.00	10.00	0.00	0.00	0.00	10.00	0.00	0.00	0.00	10.00	3.33%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$3,534	\$2,444	\$2,817	\$2,709	\$2,147	\$3,009	\$2,020	\$1,991	\$2,155	\$2,597	\$1,958	\$2,951	\$30,332
Total Error Payments (\$)	\$362	\$0	\$0	\$363	\$0	\$0	\$0	\$99	\$0	\$0	\$0	\$1	\$825
Total Ineligible Payments (\$)	\$362	\$0	\$0	\$363	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1	\$726
Total Over Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$99	\$0	\$0	\$0	\$0	\$99
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Payment Accuracy Rate (%)	89.76%	100.00%	100.00%	86.60%	100.00%	100.00%	100.00%	95.03%	100.00%	100.00%	100.00%	99.97%	97.28%
Payment Error Rate (%)	10.24%	0.00%	0.00%	13.40%	0.00%	0.00%	0.00%	4.97%	0.00%	0.00%	0.00%	0.03%	2.72%
Ineligible Error Rate (%)	10.24%	0.00%	0.00%	13.40%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.03%	2.39%
Over Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	4.97%	0.00%	0.00%	0.00%	0.00%	0.33%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Agency Caused Case Errors (%)	100%			100%				100%				100%	100%
Client Caused Case Errors (%)	0%			0%				0%				0%	0%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2015
Final Report

Sample Months: October 2014 to September 2015

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Juneau	20	3	0	3	100.00%	0.00%
Sitka	22	0	0	0		
Ketchikan	23	6	0	6	100.00%	0.00%
Bethel	51		0	0		
Southeast Region Total		9	0	9	100.00%	0.00%
Fairbanks NSB	41	25	0	25	100.00%	0.00%
Nome	46	1	1	2	50.00%	50.00%
Kotzebue	47	0	0	0		
Northern Region Total		26	1	27	96.30%	3.70%
LTC, TEFRA, Waiver	70	14	0	14	100.00%	0.00%
Field Office 2	71	0	0	0		
Field Office 1	82	13	0	13	100.00%	0.00%
Coastal Region Total		27	0	27	100.00%	0.00%
Kenai	76	15	0	15	100.00%	0.00%
Mat-Su	77	35	0	35	100.00%	0.00%
Anchorage - Gambell	83	3	0	3	100.00%	0.00%
Anchorage - Muldoon	84	4	0	4	100.00%	0.00%
Central Region Total		57	0	57	100.00%	0.00%
Alaska State Total	ALL	119	1	120	99.17%	0.83%

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DENIED & TERMINATED CASES**

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Sample Months: October 2014 to September 2015

BY MONTH	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Determined	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Total Correct Cases	10	9	10	10	10	10	10	10	10	10	10	10	119
Total Error Cases	0	1	0	0	0	0	0	0	0	0	0	0	1
Case Accuracy Rate (%)	100.00	90.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	99.17%
Case Error Rate (%)	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.83%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2015													
										(sorted by)			
Review	Review	Sample	Benefit	District	SSI	Couple	Error	Error	Element	Nature			
Type	Number	Month	Amount	Office	Client	Case	Amount	Type	Code	Element Description	Code	Nature Description	Responsibility
Active	51109	Oct-14	\$362	84	No	No	\$362	Ineligible	333	SSI and/or State SSI Supplemental	124	Automatic federal information exchange system	Agency
Active	51131	Jan-15	\$363	76	No	No	\$363	Ineligible	100	App/Cert/Change Processing	12	Agency disregarded reported information	Agency
Active	51176	May-15	\$197	70	No	No	\$99	Over Payment	311	Wages and Salaries	38	More income received from this source than budgeted	Agency
Active	51218	Sep-15	\$1	76	No	Yes	\$1	Ineligible	100	App/Cert/Change Processing	16	Agency failed to verify required information	Agency
Negative	61118	Nov-14	\$0	46	No	No	\$0	Invalid Negative Action	100	App/Cert/Change Processing	12	Agency disregarded reported information	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2015
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases										Sample Months: October 2014 to September 2015
Active Cases										
Case Accuracy						Payment Accuracy				
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
No	45	4	49	91.8%	8.2%	\$825	\$7,981	89.7%	10.3%	
Yes	71	0	71	100.0%	0.0%	\$0	\$22,351	100.0%	0.0%	
Total	116	4	120	96.7%	3.3%	\$825	\$30,332	97.3%	2.7%	
Couple Case										
No	100	3	103	97.1%	2.9%	\$824	\$26,448	96.9%	3.1%	
Yes	16	1	17	94.1%	5.9%	\$1	\$3,884	100.0%	0.0%	
Total	116	4	120	96.7%	3.3%	\$825	\$30,332	97.3%	2.7%	
Negative Cases										
Case Accuracy										
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
No	55	1	56	98.2%	1.8%					
Yes	64	0	64	100.0%	0.0%					
Total	119	1	120	99.2%	0.8%					
Couple Case										
No	108	1	109	99.1%	0.9%					
Yes	11	0	11	100.0%	0.0%					
Total	119	1	120	99.2%	0.8%					

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District Office		Case Accuracy					Payment Accuracy				
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
	#										
Ketchikan	23	5	0	5	100.0%	0.0%	\$0	\$1,489	100.0%	0.0%	
Sitka	22	0	0	0			\$0	\$0			
Juneau	20	5	0	5	100.0%	0.0%	\$0	\$1,537	100.0%	0.0%	
Southeast Region Total		10	0	10	100.0%	0.0%	\$0	\$3,026	100.0%	0.0%	
Fairbanks NSB	41	14	1	15	93.3%	6.7%	\$204	\$4,658	95.6%	4.4%	
Nome	46	2	0	2	100.0%	0.0%	\$0	\$724	100.0%	0.0%	
Northern Region Total		16	1	17	94.1%	5.9%	\$204	\$5,382	96.2%	3.8%	
Bethel	51	1	3	4	25.0%	75.0%	\$765	\$1,029	25.7%	74.3%	
Denali KidCare	71	2	0	2	100.0%	0.0%	\$0	\$476	100.0%	0.0%	
Field Office	82	4	0	4	100.0%	0.0%	\$0	\$1,154	100.0%	0.0%	
LTC, TEFRA, Waiver	70	14	0	14	100.0%	0.0%	\$0	\$2,717	100.0%	0.0%	
Kenai	76	8	0	8	100.0%	0.0%	\$0	\$1,897	100.0%	0.0%	
Coastal Region Total		29	3	32	90.6%	9.4%	\$765	\$7,273	89.5%	10.5%	
Gambell	83	5	0	5	100.0%	0.0%	\$0	\$1,329	100.0%	0.0%	
Muldoon	84	7	0	7	100.0%	0.0%	\$0	\$1,282	100.0%	0.0%	
Mat-Su	77	19	0	19	100.0%	0.0%	\$0	\$4,034	100.0%	0.0%	
Central Region Total		31	0	31	100.0%	0.0%	\$0	\$6,645	100.0%	0.0%	
Alaska Overall		86	4	90	95.56%	4.44%	\$969	\$22,326	95.66%	4.34%	

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Sample Months: October 2013 to September 2014

BY MONTH	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Total
STATISTICS BY CASE:													
Sample Cases Selected	10	10	10	10	Reviews Suspended			10	10	10	10	10	90
Cases Determined	10	10	10	10	to Allow for Review of			10	10	10	10	10	90
Cases Pending	0	0	0	0	the Medicaid PERM Pilot			0	0	0	0	0	0
Total Cases Completed	10	10	10	10				10	10	10	10	10	90
Cases Not Subject to Review	0	0	0	0				0	0	0	0	0	0
Cases Not Completed	0	0	0	0				0	0	0	0	0	0
Total Cases Completed	10	10	10	10				10	10	10	10	10	90
Total Correct Cases	10	9	10	10				10	10	10	9	8	86
Total Error Cases	0	1	0	0				0	0	0	1	2	4
Total Ineligible Cases	0	1	0	0				0	0	0	0	2	3
Total Over Paid Cases	0	0	0	0				0	0	0	1	0	1
Total Under Paid Cases	0	0	0	0				0	0	0	0	0	0
Case Accuracy Rate (%)	100.00	90.00	100.00	100.00				100.00	100.00	100.00	90.00	80.00	95.56%
Case Error Rate (%)	0.00	10.00	0.00	0.00				0.00	0.00	0.00	10.00	20.00	4.44%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$2,233	\$2,776	\$1,725	\$1,759				\$2,623	\$3,090	\$3,099	\$2,037	\$2,984	\$22,326
Total Error Payments (\$)	\$0	\$380	\$0	\$0				\$0	\$0	\$0	\$204	\$385	\$969
Total Ineligible Payments (\$)	\$0	\$380	\$0	\$0				\$0	\$0	\$0	\$0	\$385	\$765
Total Over Paid Payments (\$)	\$0	\$0	\$0	\$0				\$0	\$0	\$0	\$204	\$0	\$204
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0				\$0	\$0	\$0	\$0	\$0	\$0
Payment Accuracy Rate (%)	100.00%	86.31%	100.00%	100.00%				100.00%	100.00%	100.00%	89.99%	87.10%	95.66%
Payment Error Rate (%)	0.00%	13.69%	0.00%	0.00%				0.00%	0.00%	0.00%	10.01%	12.90%	4.34%
Ineligible Error Rate (%)	0.00%	13.69%	0.00%	0.00%				0.00%	0.00%	0.00%	0.00%	12.90%	3.43%
Over Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%				0.00%	0.00%	0.00%	10.01%	0.00%	0.91%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%				0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Agency Caused Case Errors (%)		100%									100%	50%	75%
Client Caused Case Errors (%)		0%									0%	50%	25%

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FFY 2014
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BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	9	0	9	100.00%	0.00%
Sitka	22	0	0	0		
Juneau	20	6	0	6	100.00%	0.00%
Southeast Region Total		15	0	15	100.00%	0.00%
Fairbanks NSB	41	12	0	12	100.00%	0.00%
Nome	46	0	0	0		
Northern Region Total		12	0	12	100.00%	0.00%
Bethel	51	0	0	0		
Denali KidCare	71	1	0	1	100.00%	0.00%
Field Office	82	5	0	5	100.00%	0.00%
LTC, TEFRA, Waiver	70	12	0	12	100.00%	0.00%
Kenai	76	9	0	9	100.00%	0.00%
Coastal Region Total		27	0	27	100.00%	0.00%
Anchorage - Gambell	83	6	0	6	100.00%	0.00%
Anchorage - Muldoon	84	3	0	3	100.00%	0.00%
Mat-Su	77	27	0	27	100.00%	0.00%
Central Region Total		36	0	36	100.00%	0.00%
Alaska State Total	ALL	90	0	90	100.00%	0.00%

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BY MONTH	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	10	10	10	10	Reviews Suspended			10	10	10	10	10	90
Cases Determined	10	10	10	10	to Allow for Review of			10	10	10	10	10	90
Cases Pending	0	0	0	0	the Medicaid PERM Pilot			0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0				0	0	0	0	0	0
Total Cases Completed	10	10	10	10				10	10	10	10	10	90
Total Correct Cases	10	10	10	10				10	10	10	10	10	90
Total Error Cases	0	0	0	0				0	0	0	0	0	0
Case Accuracy Rate (%)	100.00	100.00	100.00	100.00				100.00	100.00	100.00	100.00	100.00	100.00%
Case Error Rate (%)	0.00	0.00	0.00	0.00				0.00	0.00	0.00	0.00	0.00	0.00%

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ADULT PUBLIC ASSISTANCE													
FFY 2014													
(sorted by)													
Review	Review	Sample	Benefit	District	SSI	Couple	Error	Error	Element	Nature			
Type	Number	Month	Amount	Office	Client	Case	Amount	Type	Code	Element Description	Code	Nature Description	Responsibility
Active	51082	Aug-14	\$205	41	No	Yes	\$204	Over	331	RSDI Benefits	37	All income from source was known but not included	Agency
Active	51016	Nov-13	\$380	51	No	No	\$380	Ineligible	333	SSI and/or State SSI Supplemental	124	Automatic federal information exchange system	Agency
Active	51091	Sep-14	\$362	51	No	No	\$362	Ineligible	333	SSI and/or State SSI Supplemental	44	Less income received from this source than budgeted	Agency
Active	51096	Sep-14	\$23	51	No	Yes	\$23	Ineligible	346	Other Unearned Income	35	Unreported source of income	Client

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Active Cases										
Case Accuracy						Payment Accuracy				
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
No	28	4	32	87.5%	12.5%	\$969	\$4,302	77.5%	22.5%	
Yes	58	0	58	100.0%	0.0%	\$0	\$18,024	100.0%	0.0%	
Total	86	4	90	95.6%	4.4%	\$969	\$22,326	95.7%	4.3%	
Couple Case										
No	77	2	79	97.5%	2.5%	\$742	\$19,549	96.2%	3.8%	
Yes	9	2	11	81.8%	18.2%	\$227	\$2,777	91.8%	8.2%	
Total	86	4	90	95.6%	4.4%	\$969	\$22,326	95.7%	4.3%	
Negative Cases										
Case Accuracy										
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
No	65	0	65	100.0%	0.0%					
Yes	25	0	25	100.0%	0.0%					
Total	90	0	90	100.0%	0.0%					
Couple Case										
No	76	0	76	100.0%	0.0%					
Yes	14	0	14	100.0%	0.0%					
Total	90	0	90	100.0%	0.0%					

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District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
	#									
Ketchikan	23	5	0	5	100.0%	0.0%	\$0	\$1,608	100.0%	0.0%
Sitka	22			0						
Juneau	20	2	0	2	100.0%	0.0%	\$0	\$730	100.0%	0.0%
Southeast Region Total		7	0	7	100.0%	0.0%	\$0	\$2,338	100.0%	0.0%
Fairbanks NSB	41	20	1	21	95.2%	4.8%	\$57	\$5,249	98.9%	1.1%
Nome	46	1	0	1	100.0%	0.0%		\$73	100.0%	0.0%
Northern Region Total		21	1	22	95.5%	4.5%	\$57	\$5,322	98.9%	1.1%
Bethel	51	1	0	1	100.0%	0.0%		\$388	100.0%	0.0%
Field Office	82	13	0	13	100.0%	0.0%	\$0	\$3,448	100.0%	0.0%
LTC, TEFRA, Waiver	70	21	0	21	100.0%	0.0%	\$0	\$4,985	100.0%	0.0%
Kenai	76	13	0	13	100.0%	0.0%	\$0	\$3,065	100.0%	0.0%
Coastal Region Total		48	0	48	100.0%	0.0%	\$0	\$11,886	100.0%	0.0%
Gambell	83	11	0	11	100.0%	0.0%	\$0	\$2,926	100.0%	0.0%
Muldoon	84	9	0	9	100.0%	0.0%	\$0	\$2,764	100.0%	0.0%
Mat-Su	77	23	0	23	100.0%	0.0%	\$0	\$6,343	100.0%	0.0%
Central Region Total		43	0	43	100.0%	0.0%	\$0	\$12,033	100.0%	0.0%
Alaska Overall		119	1	120	99.17%	0.83%	\$57	\$31,579	99.82%	0.18%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2013
Final Report**

Sample Months: October 2012 to September 2013

BY MONTH	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Total
STATISTICS BY CASE:													
Sample Cases Selected	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Determined	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Total Correct Cases	10	10	10	10	10	10	9	10	10	10	10	10	119
Total Error Cases	0	0	0	0	0	0	1	0	0	0	0	0	1
Total Ineligible Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Over Paid Cases	0	0	0	0	0	0	1	0	0	0	0	0	1
Total Under Paid Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Case Accuracy Rate (%)	100.00	100.00	100.00	100.00	100.00	100.00	90.00	100.00	100.00	100.00	100.00	100.00	99.17%
Case Error Rate (%)	0.00	0.00	0.00	0.00	0.00	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.83%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$2,967	\$2,659	\$3,056	\$3,144	\$2,686	\$2,395	\$2,533	\$3,218	\$2,189	\$2,426	\$2,520	\$1,786	\$31,579
Total Error Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$57	\$0	\$0	\$0	\$0	\$0	\$57
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Over Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$57	\$0	\$0	\$0	\$0	\$0	\$57
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Payment Accuracy Rate (%)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	97.75%	100.00%	100.00%	100.00%	100.00%	100.00%	99.82%
Payment Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.25%	0.00%	0.00%	0.00%	0.00%	0.00%	0.18%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Over Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.25%	0.00%	0.00%	0.00%	0.00%	0.00%	0.18%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Agency Caused Case Errors (%)							100%						100%
Client Caused Case Errors (%)							0%						0%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2013
Final Report

Sample Months: October 2012 to September 2013

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	1	1	2	50.00%	50.00%
Sitka	22			0		
Juneau	20	10	0	10	100.00%	0.00%
Southeast Region Total		11	1	12	91.67%	8.33%
Fairbanks NSB	41	16	0	16	100.00%	0.00%
Nome	46			0		
Northern Region Total		16	0	16	100.00%	0.00%
Bethel	51	2	0	2	100.00%	0.00%
Field Office	82	5	0	5	100.00%	0.00%
LTC, TEFRA, Waiver	70	21	0	21	100.00%	0.00%
Kenai	76	13	1	14	92.86%	7.14%
Coastal Region Total		41	1	42	97.62%	2.38%
Anchorage - Gambell	83	12	0	12	100.00%	0.00%
Anchorage - Muldoon	84	6	0	6	100.00%	0.00%
Mat-Su	77	32	0	32	100.00%	0.00%
Central Region Total		50	0	50	100.00%	0.00%
Alaska State Total	ALL	118	2	120	98.33%	1.67%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

**FFY 2013
Final Report**
Sample Months: October 2012 to September 2013

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Determined	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Total Correct Cases	10	10	10	9	10	10	10	10	10	10	10	9	118
Total Error Cases	0	0	0	1	0	0	0	0	0	0	0	1	2
Case Accuracy Rate (%)	100.00	100.00	100.00	90.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	90.00	98.33%
Case Error Rate (%)	0.00	0.00	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	10.00	1.67%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2013													
Review	Review	Sample	Benefit	District	SSI	Couple	Error	Error	(sorted by)				
Type	Number	Month	Amount	Office	Client	Case	Amount	Type	Code	Element Description	Code	Nature Description	Responsibility
Active	50857	Apr-13	\$322	41	Yes	Yes	\$57	Over Payment	331	RSDI Benefits	37	All income from source was known but not included	Agency
Negative	60805	Sep-13	\$0	76	No	Yes	\$0	Invalid Action	100	App / Recert / Change Processing	10	Agency applied incorrect policy	Agency
Negative	60725	Jan-13	\$0	23	No	No	\$0	Invalid Action	221	Real Property	24	Resources should have been excluded	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2013
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases										Sample Months: October 2012 to September 2013
Active Cases										
	Case Accuracy						Payment Accuracy			
	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate		Total Errors	Total Allotments	Accuracy Rate	Error Rate
SSI Client										
No	37	0	37	100.0%	0.0%		\$0	\$5,851	100.0%	0.0%
Yes	82	1	83	98.8%	1.2%		\$57	\$25,406	99.8%	0.2%
Total	119	1	120	99.2%	0.8%		\$57	\$31,257	99.8%	0.2%
Couple Case										
No	105	0	105	100.0%	0.0%		\$0	\$28,489	100.0%	0.0%
Yes	14	1	15	93.3%	6.7%		\$57	\$3,090	98.2%	1.8%
Total	119	1	120	99.2%	0.8%		\$57	\$31,579	99.8%	0.2%
Negative Cases										
	Case Accuracy									
	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
SSI Client										
No	52	2	54	96.3%	3.7%					
Yes	66	0	66	100.0%	0.0%					
Total	118	2	120	98.3%	1.7%					
Couple Case										
No	103	1	104	99.0%	1.0%					
Yes	15	1	16	93.8%	6.3%					
Total	118	2	120	98.3%	1.7%					

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2012

Final

Sample Months: October 2011 to September 2012

District Office		Case Accuracy					Payment Accuracy			
	#	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	3	1	4	75.0%	25.0%	\$362	\$1,448	75.0%	25.0%
Sitka	22	2	0	2	100.0%	0.0%	\$0	\$312	100.0%	0.0%
Juneau	20	6	0	6	100.0%	0.0%	\$0	\$2,172	100.0%	0.0%
Southeast Region Total		11	1	12	91.7%	8.3%	\$362	\$3,932	90.8%	9.2%
Fairbanks NSB	41	15	2	17	88.2%	11.8%	\$414	\$5,015	91.7%	8.3%
NRO APA Unit	43	5	0	5	100.0%	0.0%	\$0	\$1,421	100.0%	0.0%
Nome	46	0	0	0			\$0	\$0		
Northern Region Total		20	2	22	90.9%	9.1%	\$414	\$6,436	93.6%	6.4%
Bethel	51	0	0	0			\$0	\$0		
Field Office	82	9	0	9	100.0%	0.0%	\$0	\$2,622	100.0%	0.0%
LTC, TEFRA, Waiver	70	18	1	19	94.7%	5.3%	\$262	\$3,299	92.1%	7.9%
Kenai	76	11	0	11	100.0%	0.0%	\$0	\$2,336	100.0%	0.0%
Coastal Region Total		38	1	39	97.4%	2.6%	\$262	\$8,257	96.8%	3.2%
Gambell	83	11	0	11	100.0%	0.0%	\$0	\$3,502	100.0%	0.0%
Muldoon	84	7	0	7	100.0%	0.0%	\$0	\$2,150	100.0%	0.0%
Mat-Su	77	29	0	29	100.0%	0.0%	\$0	\$8,104	100.0%	0.0%
Central Region Total		47	0	47	100.0%	0.0%	\$0	\$13,756	100.0%	0.0%
Alaska Overall		116	4	120	96.67%	3.33%	\$1,038	\$32,381	96.79%	3.21%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2012

Final

Sample Months: October 2011 to September 2012

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
STATISTICS BY CASE:													
Sample Cases Selected	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Determined	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Total Correct Cases	10	10	10	9	10	10	10	10	9	10	9	9	116
Total Error Cases	0	0	0	1	0	0	0	0	1	0	1	1	4
Total Ineligible Cases	0	0	0	1	0	0	0	0	0	0	1	1	3
Total Over Paid Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Under Paid Cases	0	0	0	0	0	0	0	0	1	0	0	0	1
Case Accuracy Rate (%)	100.00	100.00	100.00	90.00	100.00	100.00	100.00	100.00	90.00	100.00	90.00	90.00	96.67%
Case Error Rate (%)	0.00	0.00	0.00	10.00	0.00	0.00	0.00	0.00	10.00	0.00	10.00	10.00	3.33%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$2,293	\$3,259	\$3,161	\$2,717	\$2,572	\$2,537	\$3,360	\$2,935	\$2,620	\$2,352	\$2,598	\$1,977	\$32,381
Total Error Payments (\$)	\$0	\$0	\$0	\$368	\$0	\$0	\$0	\$0	\$262	\$0	\$362	\$46	\$1,038
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$368	\$0	\$0	\$0	\$0	\$0	\$0	\$362	\$46	\$776
Total Over Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$262	\$0	\$0	\$0	\$262
Payment Accuracy Rate (%)	100.00%	100.00%	100.00%	86.46%	100.00%	100.00%	100.00%	100.00%	90.00%	100.00%	86.07%	97.67%	96.79%
Payment Error Rate (%)	0.00%	0.00%	0.00%	13.54%	0.00%	0.00%	0.00%	0.00%	10.00%	0.00%	13.93%	2.33%	3.21%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	13.54%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	13.93%	2.33%	2.40%
Over Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	10.00%	0.00%	0.00%	0.00%	0.81%
Agency Caused Case Errors (%)				100%					0%		100%	0%	50%
Client Caused Case Errors (%)				0%					100%		0%	100%	50%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2012

Final

Sample Months: October 2011 to September 2012

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	6	0	6	100.00%	0.00%
Sitka	22	4	0	4	100.00%	0.00%
Juneau	20	7	1	8	87.50%	12.50%
Southeast Region Total		17	1	18	94.44%	5.56%
Fairbanks NSB	41	16	0	16	100.00%	0.00%
Fairbanks APA Unit	43	1	0	1	100.00%	0.00%
Nome	46	0	0	0		
Northern Region Total		17	0	17	100.00%	0.00%
Bethel	51	1	0	1	100.00%	0.00%
Field Office	82	9	0	9	100.00%	0.00%
LTC, TEFRA, Waiver	70	16	0	16	100.00%	0.00%
Kenai	76	8	0	8	100.00%	0.00%
Coastal Region Total		34	0	34	100.00%	0.00%
Anchorage - Gambell	83	15	0	15	100.00%	0.00%
Anchorage - Muldoon	84	9	0	9	100.00%	0.00%
Mat-Su	77	26	1	27	96.30%	3.70%
Central Region Total		50	1	51	98.04%	1.96%
Alaska State Total	ALL	118	2	120	98.33%	1.67%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2012

Final

Sample Months: October 2011 to September 2012

BY MONTH	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Determined	10	10	10	10	10	10	10	10	10	10	10	10	120
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	10	10	10	10	10	10	10	10	10	10	10	10	120
Total Correct Cases	10	10	8	10	10	10	10	10	10	10	10	10	118
Total Error Cases	0	0	2	0	0	0	0	0	0	0	0	0	2
Case Accuracy Rate (%)	100.00	100.00	80.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	98.33%
Case Error Rate (%)	0.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.67%

QUALITY ASSESSMENT SAMPLE ERRORS														
ADULT PUBLIC ASSISTANCE														
FFY 2012														
										(sorted by)				
Review Type	Review Number	Sample Month	Benefit Amount	District Office	SSI Client	Couple Case	Error Amount	Error Type	Error Element	Element Description	Nature Code	Nature Description	Responsibility	
Active	50707	Jan-12	\$368	41	Yes	No	\$368	Ineligible	100	App/Recert/Change Processing	12	Agency disregarded reported information	Agency	
Active	50754	Jun-12	\$100	70	Yes	No	\$262	Under Payment	100	App/Recert/Change Processing	1	Client failed to report information	Client	
Active	50787	Sep-12	\$46	41	No	No	\$46	Ineligible	224	Other Non-Liquid Resources	30	Resources should have been included	Client	
Active	50777	Aug-12	\$362	23	No	No	\$362	Ineligible	333	SSI and/or State SSI Supplemental	14	Agency failed to follow-up on inconsistent / incomplete information	Agency	
Negative	60590	Dec-11	\$0	77	Yes	No	\$0	Invalid Action	140	Residency	99	Other	Agency	
Negative	60593	Dec-11	\$0	20	Yes	No	\$0	Invalid Action	140	Residency	99	Other	Agency	

QUALITY ASSESSMENT SAMPLE										FFY 2012
ADULT PUBLIC ASSISTANCE ACCURACY										Final
SSI Clients and Couple Cases										Sample Months: October 2011 to September 2012
Active Cases										
	Case Accuracy						Payment Accuracy			
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
No	37	2	39	94.9%	5.1%	\$408	\$6,785	94.0%	6.0%	
Yes	79	2	81	97.5%	2.5%	\$630	\$25,596	97.5%	2.5%	
Total	116	4	120	96.7%	3.3%	\$1,038	\$32,381	96.8%	3.2%	
Couple Case										
No	104	4	108	96.3%	3.7%	\$1,038	\$29,734	96.5%	3.5%	
Yes	12	0	12	100.0%	0.0%	\$0	\$2,647	100.0%	0.0%	
Total	116	4	120	96.7%	3.3%	\$1,038	\$32,381	96.8%	3.2%	
Negative Cases										
	Case Accuracy									
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
No	67	0	67	100.0%	0.0%					
Yes	51	2	53	96.2%	3.8%					
Total	118	2	120	98.3%	1.7%					
Couple Case										
No	109	2	111	98.2%	1.8%					
Yes	9	0	9	100.0%	0.0%					
Total	118	2	120	98.3%	1.7%					

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2011
Final Report

Sample Months: October 2010 to September 2011

District Office		Case Accuracy					Payment Accuracy			
	#	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	5	0	5	100.0%	0.0%	\$0	\$771	100.0%	0.0%
Sitka	22			0						
Juneau	20	10	0	10	100.0%	0.0%	\$0	\$2,476	100.0%	0.0%
Southeast Region Total		15	0	15	100.0%	0.0%	\$0	\$3,247	100.0%	0.0%
Fairbanks NSB	41	7	2	9	77.8%	22.2%	\$160	\$2,211	92.8%	7.2%
NRO APA Unit	43	3	0	3	100.0%	0.0%	\$0	\$850	100.0%	0.0%
Northern Region Total		10	2	12	83.3%	16.7%	\$160	\$3,061	94.8%	5.2%
Bethel	51			0						
Field Office	82	2	0	2	100.0%	0.0%	\$0	\$724	100.0%	0.0%
LTC, TEFRA, Waiver	70	18	1	19	94.7%	5.3%	\$170	\$4,846	96.5%	3.5%
Kenai	76	7	0	7	100.0%	0.0%	\$0	\$2,392	100.0%	0.0%
Nome	46			0						
Coastal Region Total		27	1	28	96.4%	3.6%	\$170	\$7,962	97.9%	2.1%
Gambell	83	18	1	19	94.7%	5.3%	\$75	\$4,512	98.3%	1.7%
Muldoon	84	12	1	13	92.3%	7.7%	\$245	\$3,363	92.7%	7.3%
Mat-Su	77	19	2	21	90.5%	9.5%	\$389	\$5,801	93.3%	6.7%
Central Region Total		49	4	53	92.5%	7.5%	\$709	\$13,676	94.8%	5.2%
Alaska Overall		101	7	108	93.52%	6.48%	\$1,039	\$27,946	96.28%	3.72%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2011
Final Report**

Sample Months: October 2010 to September 2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
STATISTICS BY CASE:													
Sample Cases Selected	9	9	9	9	9	9	9	9	9	9	9	9	108
Cases Determined	9	9	9	9	9	9	9	9	9	9	9	9	108
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	9	9	9	9	9	9	9	9	9	9	9	9	108
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	9	9	9	9	9	9	9	9	9	9	9	9	108
Total Correct Cases	8	9	9	8	7	9	7	9	8	9	9	9	101
Total Error Cases	1	0	0	1	2	0	2	0	1	0	0	0	7
Total Ineligible Cases	0	0	0	1	1	0	1	0	0	0	0	0	3
Total Over Paid Cases	1	0	0	0	1	0	0	0	1	0	0	0	3
Total Under Paid Cases	0	0	0	0	0	0	1	0	0	0	0	0	1
Case Accuracy Rate (%)	88.89	100.00	100.00	88.89	77.78	100.00	77.78	100.00	88.89	100.00	100.00	100.00	93.52%
Case Error Rate (%)	11.11	0.00	0.00	11.11	22.22	0.00	22.22	0.00	11.11	0.00	0.00	0.00	6.48%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$2,962	\$2,592	\$2,107	\$1,770	\$2,595	\$2,988	\$2,448	\$2,427	\$1,793	\$1,649	\$1,999	\$2,616	\$27,946
Total Error Payments (\$)	\$170	\$0	\$0	\$1	\$272	\$0	\$521	\$0	\$75	\$0	\$0	\$0	\$1,039
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$1	\$245	\$0	\$362	\$0	\$0	\$0	\$0	\$0	\$608
Total Over Paid Payments (\$)	\$170	\$0	\$0	\$0	\$27	\$0	\$0	\$0	\$75	\$0	\$0	\$0	\$272
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$159	\$0	\$0	\$0	\$0	\$0	\$159
Payment Accuracy Rate (%)	94.26%	100.00%	100.00%	99.94%	89.52%	100.00%	78.72%	100.00%	95.82%	100.00%	100.00%	100.00%	96.28%
Payment Error Rate (%)	5.74%	0.00%	0.00%	0.06%	10.48%	0.00%	21.28%	0.00%	4.18%	0.00%	0.00%	0.00%	3.72%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.06%	9.44%	0.00%	14.79%	0.00%	0.00%	0.00%	0.00%	0.00%	2.18%
Over Paid Error Rate (%)	5.74%	0.00%	0.00%	0.00%	1.04%	0.00%	0.00%	0.00%	4.18%	0.00%	0.00%	0.00%	0.97%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	6.50%	0.00%	0.00%	0.00%	0.00%	0.00%	0.57%
Agency Caused Case Errors (%)	0%			100%	100%		50%		100%				71%
Client Caused Case Errors (%)	100%			0%	0%		50%		0%				29%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2011
Final Report

Sample Months: October 2010 to September 2011

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	1	0	1	100.00%	0.00%
Sitka	22			0		
Juneau	20	4	0	4	100.00%	0.00%
Southeast Region Total		5	0	5	100.00%	0.00%
Fairbanks NSB	41	6	1	7	85.71%	14.29%
Fairbanks APA Unit	43	2	0	2	100.00%	0.00%
Northern Region Total		8	1	9	88.89%	11.11%
Bethel	51					
Field Office	82	2	0	2	100.00%	0.00%
LTC, TEFRA, Waiver	70	20	0	20	100.00%	0.00%
Kenai	76	7	1	8	87.50%	12.50%
Nome	46					
Coastal Region Total		29	1	30	96.67%	3.33%
Anchorage - Gambell	83	16	2	18	88.89%	11.11%
Anchorage - Muldoon	84	6	0	6	100.00%	0.00%
Mat-Su	77	28	0	28	100.00%	0.00%
Central Region Total		50	2	52	96.15%	3.85%
Alaska State Total	ALL	92	4	96	95.83%	4.17%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

**FFY 2011
Final Report**
Sample Months: October 2010 to September 2011

BY MONTH	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	8	8	8	8	8	8	8	8	8	8	8	8	96
Cases Determined	8	8	8	8	8	8	8	8	8	8	8	8	96
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	8	8	8	8	8	8	8	8	8	8	8	8	96
Total Correct Cases	7	8	8	8	8	8	8	7	8	7	8	7	92
Total Error Cases	1	0	0	0	0	0	0	1	0	1	0	1	4
Case Accuracy Rate (%)	87.50	100.00	100.00	100.00	100.00	100.00	100.00	87.50	100.00	87.50	100.00	87.50	95.83%
Case Error Rate (%)	12.50	0.00	0.00	0.00	0.00	0.00	0.00	12.50	0.00	12.50	0.00	12.50	4.17%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2011 Final													
(sorted by)													
Review Type	Review Number	Sample Month	Benefit Amount	District Office	SSI Client	Couple Case	Error Amount	Error Type	Element Code	Element Description	Nature Code	Nature Description	Responsibility
Active	50597	Feb-11	\$245	84	No	No	\$245	Ineligible	150	Household Composition	7	Ineligible person(s) included	Agency
Active	50618	Apr-11	\$362	41	Yes	No	\$159	Under Payment	150	Household Composition	12	Eligible person(s) with no income, resources, or deductible expenses excluded	Agency
Active	50617	Apr-11	\$362	77	Yes	No	\$362	Ineligible	151	Recipient Disqualification	7	Ineligible person(s) included	Client
Active	50596	Jan-11	\$1	41	No	No	\$1	Ineligible	213	Other Liquid Assets	30	Resources should have been included	Agency
Active	50566	Oct-10	\$521	70	Yes	No	\$170	Over Payment	331	RSDI Benefits	35	Unreported source of income	Client
Active	50640	Jun-11	\$273	83	Yes	No	\$75	Over Payment	331	RSDI Benefits	38	More income received from this source than budgeted	Agency
Active	50602	Feb-11	\$291	77	No	Yes	\$27	Over Payment	520	Arithmetic Computation	75	Benefit/allotment/eligibility incorrectly computed	Agency
Negative	60474	Oct-10	\$0	76	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	10	Agency Applied Incorrect Policy	Agency
Negative	60546	Jul-11	\$0	41	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	10	Agency Applied Incorrect Policy	Agency
Negative	60565	Sep-11	\$0	83	No	No	\$0	Invalid Action	100	App/Recert/Change Processing	12	Agency Disregarded Reported Information	Agency
Negative	60532	May-11	\$0	83	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	16	Agency Failed to Verify Required Information	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2011
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases										Sample Months: October 2010 to September 2011
Active Cases										
	Case Accuracy						Payment Accuracy			
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
No	36	3	39	92.3%	7.7%	\$273	\$5,962	95.4%	4.6%	
Yes	65	4	69	94.2%	5.8%	\$766	\$21,984	96.5%	3.5%	
Total	101	7	108	93.5%	6.5%	\$1,039	\$27,946	96.3%	3.7%	
Couple Case										
No	89	6	95	93.7%	6.3%	\$1,012	\$24,167	95.8%	4.2%	
Yes	12	1	13	92.3%	7.7%	\$27	\$3,779	99.3%	0.7%	
Total	101	7	108	93.5%	6.5%	\$1,039	\$27,946	96.3%	3.7%	
Negative Cases										
	Case Accuracy									
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
No	61	1	62	98.4%	1.6%					
Yes	31	3	34	91.2%	8.8%					
Total	92	4	96	95.8%	4.2%					
Couple Case										
No	84	4	88	95.5%	4.5%					
Yes	8	0	8	100.0%	0.0%					
Total	92	4	96	95.8%	4.2%					

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2010
Final Report**

Sample Months: October 2009 to September 2010

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	9	0	9	100.0%	0.0%	\$0	\$2,746	100.0%	0.0%
Sitka	22	6	0	6	100.0%	0.0%	\$0	\$2,331	100.0%	0.0%
Juneau	20	9	0	9	100.0%	0.0%	\$0	\$1,536	100.0%	0.0%
Southeast Region Total		24	0	24	100.0%	0.0%	\$0	\$6,613	100.0%	0.0%
Fairbanks NSB	41			0						
Fairbanks Rural	44			0						
NRO APA Unit	43	22	1	23	95.7%	4.3%	\$77	\$5,444	98.6%	1.4%
Northern Region Total		22	1	23	95.7%	4.3%	\$77	\$5,444	98.6%	1.4%
Bethel	51			0						
Field Office	82			0						
LTC, TEFRA, Waiver	70	65	2	67	97.0%	3.0%	\$78	\$15,790	99.5%	0.5%
Kenai	76	21		21	100.0%	0.0%	\$0	\$5,531	100.0%	0.0%
Nome	46			0						
Coastal Region Total		86	2	88	97.7%	2.3%	\$78	\$21,321	99.6%	0.4%
APA Unit	71	7		7	100.0%	0.0%	\$0	\$2,491	100.0%	0.0%
Gambell	83	53		53	100.0%	0.0%	\$0	\$13,937	100.0%	0.0%
Muldoon	84	13		13	100.0%	0.0%	\$0	\$3,818	100.0%	0.0%
Mat-Su	77	16		16	100.0%	0.0%	\$0	\$5,259	100.0%	0.0%
Mat-Su APA	78	16		16	100.0%	0.0%	\$0	\$4,632	100.0%	0.0%
Central Region Total		105	0	105	100.0%	0.0%	\$0	\$30,137	100.0%	0.0%
Alaska Overall		237	3	240	98.75%	1.25%	\$155	\$63,515	99.76%	0.24%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2010
Final Report**

Sample Months: October 2009 to September 2010

BY MONTH	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Total
STATISTICS BY CASE:													
Sample Cases Selected	20	20	20	20	20	20	20	20	20	20	20	20	240
Cases Determined	20	20	20	20	20	20	20	20	20	20	20	20	240
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	20	20	20	20	20	20	20	20	20	20	20	20	240
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	20	20	20	20	20	20	20	20	20	20	20	20	240
Total Correct Cases	19	20	19	20	19	20	20	20	20	20	20	20	237
Total Error Cases	1	0	1	0	1	0	0	0	0	0	0	0	3
Total Ineligible Cases	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Over Paid Cases	0	0	1	0	1	0	0	0	0	0	0	0	2
Total Under Paid Cases	1	0	0	0	0	0	0	0	0	0	0	0	1
Case Accuracy Rate (%)	95.00	100.00	95.00	100.00	95.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	98.75%
Case Error Rate (%)	5.00	0.00	5.00	0.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.25%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$4,884	\$5,534	\$4,215	\$5,320	\$6,000	\$5,334	\$5,502	\$5,480	\$6,158	\$4,791	\$5,007	\$5,290	\$63,515
Total Error Payments (\$)	\$52	\$0	\$77	\$0	\$26	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$155
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Over Paid Payments (\$)	\$0	\$0	\$77	\$0	\$26	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$103
Total Under Paid Payments (\$)	\$52	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$52
Payment Accuracy Rate (%)	98.94%	100.00%	98.17%	100.00%	99.57%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.76%
Payment Error Rate (%)	1.06%	0.00%	1.83%	0.00%	0.43%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.24%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Over Paid Error Rate (%)	0.00%	0.00%	1.83%	0.00%	0.43%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.16%
Under Paid Error Rate (%)	1.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.08%
Agency Caused Case Errors (%)	0%		100%		100%								67%
Client Caused Case Errors (%)	100%		0%		0%								33%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2010
Final Report

Sample Months: October 2009 to September 2010

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	5	0	5	100.00%	0.00%
Sitka	22	3	0	3	100.00%	0.00%
Juneau	20	6	0	6	100.00%	0.00%
Southeast Region Total		14	0	14	100.00%	0.00%
Fairbanks NSB	41	4	0	4	100.00%	0.00%
Fairbanks Rural	44					
Fairbanks APA Unit	43	32	1	33	96.97%	3.03%
Northern Region Total		36	1	37	97.30%	2.70%
Bethel	51					
Field Office	82					
LTC, TEFRA, Waiver	70	40	3	43	93.02%	6.98%
Kenai	76	16	1	17	94.12%	5.88%
Nome	46					
Coastal Region Total		56	4	60	93.33%	6.67%
APA Unit	71	10	0	10	100.00%	0.00%
Anchorage - Gambell	83	32	0	32	100.00%	0.00%
Anchorage - Muldoon	84	10	0	10	100.00%	0.00%
Mat-Su	77	11	0	11	100.00%	0.00%
Mat-Su APA	78	6	0	6	100.00%	0.00%
Central Region Total		69	0	69	100.00%	0.00%
Alaska State Total	ALL	175	5	180	97.22%	2.78%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

**FFY 2010
Final Report**
Sample Months: October 2009 to September 2010

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	15	15	15	15	15	15	15	15	15	15	15	15	180
Cases Determined	15	15	15	15	15	15	15	15	15	15	15	15	180
Cases Pending	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases Not Subject to Review	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Completed	15	15	15	15	15	15	15	15	15	15	15	15	180
Total Correct Cases	15	15	15	15	15	14	14	14	15	15	14	14	175
Total Error Cases	0	0	0	0	0	1	1	1	0	0	1	1	5
Case Accuracy Rate (%)	100.00	100.00	100.00	100.00	100.00	93.33	93.33	93.33	100.00	100.00	93.33	93.33	97.22%
Case Error Rate (%)	0.00	0.00	0.00	0.00	0.00	6.67	6.67	6.67	0.00	0.00	6.67	6.67	2.78%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2010 Final													
Review Type	Review Number	Sample Month	Benefit Amount	District Office	SSI Client	Couple Case	Error Amount	Error Type	Element Code	Element Description	Nature Code	Nature Description	Responsibility
Active	50321	Oct-09	\$1	70	No	No	\$52	Under Payment	311	Wages and Salaries	40	Changed from employed to unemployed	Client
Active	50368	Dec-09	\$205	43	No	No	\$77	Over Payment	343	Deemed Income	44	Less received than budgeted	Agency
Active	50412	Feb-10	\$388	70	Yes	No	\$26	Over Payment	333	SSI and/or State SSI Supplement	44	Less received than budgeted	Agency
Negative	60372	Mar-10	\$0	70	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	16	Agency Failed to Verify Required Information	Agency
Negative	60385	Apr-10	\$0	70	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	10	Agency Applied Incorrect Policy	Agency
Negative	60408	May-10	\$0	76	Yes	No	\$0	Invalid Action	100	App/Recert/Change Processing	16	Agency Failed to Verify Required Information	Agency
Negative	60442	Aug-10	\$0	70	No	No	\$0	Invalid Action	346	Other Unearned Income	44	Less received than budgeted	Agency
Negative	60469	Sep-10	\$0	43	No	No	\$0	Invalid Action	100	App/Recert/Change Processing	10	Agency Applied Incorrect Policy	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2010
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases										Sample Months: October 2009 to September 2010
Active Cases										
	Case Accuracy						Payment Accuracy			
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate	
No	82	2	84	97.6%	2.4%	\$129	\$13,438	99.0%	1.0%	
Yes	155	1	156	99.4%	0.6%	\$26	\$50,077	99.9%	0.1%	
Total	237	3	240	98.8%	1.3%	\$155	\$63,515	99.8%	0.2%	
Couple Case										
No	218	3	221	98.6%	1.4%	\$155	\$58,377	99.7%	0.3%	
Yes	19	0	19	100.0%	0.0%	\$0	\$5,138	100.0%	0.0%	
Total	237	3	240	98.8%	1.3%	\$155	\$63,515	99.8%	0.2%	
Negative Cases										
	Case Accuracy									
SSI Client	Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate					
No	93	2	95	97.9%	2.1%					
Yes	82	3	85	96.5%	3.5%					
Total	175	5	180	97.2%	2.8%					
Couple Case										
No	158	5	163	96.9%	3.1%					
Yes	17	0	17	100.0%	0.0%					
Total	175	5	180	97.2%	2.8%					

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

**FFY 2009
Final Report**

Sample Months: October 2008 to March 2009

District Office		Case Accuracy					Payment Accuracy			
		Correct Cases	Error Cases	Total Cases	Accuracy Rate	Error Rate	Total Errors	Total Allotments	Accuracy Rate	Error Rate
Ketchikan	23	3	0	3	100.0%	0.0%	\$0	\$515	100.0%	0.0%
Sitka	22			0						
Juneau	20	6	0	6	100.0%	0.0%	\$0	\$1,703	100.0%	0.0%
Southeast Region Total		9	0	9	100.0%	0.0%	\$0	\$2,218	100.0%	0.0%
Fairbanks NSB	41			0						
Fairbanks Rural	44			0						
NRO APA Unit	43	15	0	15	100.0%	0.0%	\$0	\$4,194	100.0%	0.0%
Northern Region Total		15	0	15	100.0%	0.0%	\$0	\$4,194	100.0%	0.0%
Bethel	51			0						
Field Office	82	1	0	1	100.0%	0.0%	\$0	\$362	100.0%	0.0%
LTC, TEFRA, Waiver	70	26	2	28	92.9%	7.1%	\$333	\$7,318	95.4%	4.6%
Kenai	76	10	0	10	100.0%	0.0%	\$0	\$3,393	100.0%	0.0%
Nome	46			0						
Coastal Region Total		37	2	39	94.9%	5.1%	\$333	\$11,073	97.0%	3.0%
APA Unit	71	33	1	34	97.1%	2.9%	\$99	\$9,146	98.9%	1.1%
Gambell	83			0						
Muldoon	84	16	0	16	100.0%	0.0%	\$0	\$3,526	100.0%	0.0%
Mat-Su	77			0						
Mat-Su APA	78	7	0	7	100.0%	0.0%	\$0	\$2,139	100.0%	0.0%
Central Region Total		56	1	57	98.2%	1.8%	\$99	\$14,811	99.3%	0.7%
Alaska Overall		117	3	120	97.50%	2.50%	\$432	\$32,296	98.66%	1.34%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
OPEN CASES**

FFY 2009
Final Report
Sample Months: October 2008 to March 2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
STATISTICS BY CASE:													
Sample Cases Selected	20	20	20	20	20	20	0	0	0	0	0	0	120
Cases Determined	20	20	20	20	20	20	Reviews Suspended Due to Clean Sweep Project					120	
Cases Pending	0	0	0	0	0	0							0
Total Cases Completed	20	20	20	20	20	20							120
Cases Not Subject to Review	0	0	0	0	0	0							0
Cases Not Completed	0	0	0	0	0	0							0
Total Cases Completed	20	20	20	20	20	20							120
Total Correct Cases	20	20	20	18	20	19							117
Total Error Cases	0	0	0	2	0	1							3
Total Ineligible Cases	0	0	0	1	0	0							1
Total Over Paid Cases	0	0	0	0	0	1							1
Total Under Paid Cases	0	0	0	1	0	0							1
Case Accuracy Rate (%)	100.00	100.00	100.00	90.00	100.00	95.00							97.50%
Case Error Rate (%)	0.00	0.00	0.00	10.00	0.00	5.00							2.50%
STATISTICS BY DOLLAR AMOUNTS:													
Total Allotment Issued (\$)	\$5,395	\$5,650	\$5,868	\$6,083	\$4,353	\$4,947							\$32,296
Total Error Payments (\$)	\$0	\$0	\$0	\$333	\$0	\$99							\$432
Total Ineligible Payments (\$)	\$0	\$0	\$0	\$283	\$0	\$0							\$283
Total Over Paid Payments (\$)	\$0	\$0	\$0	\$0	\$0	\$99							\$99
Total Under Paid Payments (\$)	\$0	\$0	\$0	\$50	\$0	\$0							\$50
Payment Accuracy Rate (%)	100.00%	100.00%	100.00%	94.53%	100.00%	98.00%							98.66%
Payment Error Rate (%)	0.00%	0.00%	0.00%	5.47%	0.00%	2.00%							1.34%
Ineligible Error Rate (%)	0.00%	0.00%	0.00%	4.65%	0.00%	0.00%							0.88%
Over Paid Error Rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	2.00%							0.31%
Under Paid Error Rate (%)	0.00%	0.00%	0.00%	0.82%	0.00%	0.00%							0.15%
Agency Caused Case Errors (%)				100%		0%							67%
Client Caused Case Errors (%)				0%		100%							33%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2009
Final Report

Sample Months: October 2008 to March 2009

BY DISTRICT OFFICE	District Office Number	Correct Cases	Error Cases	Total Cases	Case Accuracy Rate	Case Error Rate
Ketchikan	23	3	0	3	100.00%	0.00%
Sitka	22			0		
Juneau	20	5	0	5	100.00%	0.00%
Southeast Region Total		8	0	8	100.00%	0.00%
Fairbanks NSB	41	1	0	1	100.00%	0.00%
Fairbanks Rural	44			0		
Fairbanks APA Unit	43	11	0	11	100.00%	0.00%
Northern Region Total		12	0	12	100.00%	0.00%
Bethel	51					
Field Office	82					
LTC, TEFRA, Waiver	70	25	0	25	100.00%	0.00%
Kenai	76	4	0	4	100.00%	0.00%
Nome	46					
Coastal Region Total		29	0	29	100.00%	0.00%
APA Unit	71	20	2	22	90.91%	9.09%
Anchorage - Gambell	83	2	0	2	100.00%	0.00%
Anchorage - Muldoon	84	8	0	8	100.00%	0.00%
Mat-Su	77	3	0	3	100.00%	0.00%
Mat-Su APA	78	6	0	6	100.00%	0.00%
Central Region Total		39	2	41	95.12%	4.88%
Alaska State Total	ALL	88	2	90	97.78%	2.22%

**QUALITY ASSESSMENT SAMPLE
ADULT PUBLIC ASSISTANCE ACCURACY
DENIED & TERMINATED CASES**

FFY 2009
Final Report
Sample Months: October 2008 to March 2009

BY MONTH	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Total
STATISTICS BY CASE:													
Total Sample Cases For Month	15	15	15	15	15	15	0	0	0	0	0	0	90
Cases Determined	15	15	15	15	15	15	Reviews Suspended Due to Clean Sweep Project						90
Cases Pending	0	0	0	0	0	0							0
Cases Not Subject to Review	0	0	0	0	0	0							0
Total Cases Completed	15	15	15	15	15	15							90
Total Correct Cases	15	14	15	15	15	14							88
Total Error Cases	0	1	0	0	0	1							2
Case Accuracy Rate (%)	100.00	93.33	100.00	100.00	100.00	93.33							97.78%
Case Error Rate (%)	0.00	6.67	0.00	0.00	0.00	6.67							2.22%

QUALITY ASSESSMENT SAMPLE ERRORS													
ADULT PUBLIC ASSISTANCE													
FFY 2009													
Review	Review	Sample	Benefit	District	SSI	Couple	Error	Error	Element		Nature		
Type	Number	Month	Amount	Office	Client	Case	Amount	Type	Code	Element Description	Code	Nature Description	Responsibility
Active	50263	Jan-09	\$50	70	Yes	No	\$50	Under	560	Reporting Systems	301	Improperly participating under retro budgeting	Agency
Active	50265	Jan-09	\$283	70	No	Yes	\$283	Ineligible	150	Household Composition	7	Ineligible person(s) included	Agency
Active	50304	Mar-09	\$100	71	No	No	\$99	Over	311	Wages and Salaries	35	Unreported source of income	Client
Negative	60223	Nov-08	\$0	71	Yes	No	\$0	Invalid	100	App/Recert/Change Processing	10	Applied incorrect policy	Agency
Negative	60287	Mar-09	\$0	71	No	Yes	\$0	Invalid	332	Veterans Benefits	44	Less received than budgeted	Agency

QUALITY ASSESSMENT SAMPLE										FFY 2009
ADULT PUBLIC ASSISTANCE ACCURACY										Final Report
SSI Clients and Couple Cases					Sample Months: October 2008 to March 2009					
Active Cases										
	Case Accuracy						Payment Accuracy			
	Correct	Error	Total	Accuracy	Error		Total	Total	Accuracy	Error
SSI Client	Cases	Cases	Cases	Rate	Rate		Errors	Allotments	Rate	Rate
No	45	2	47	95.7%	4.3%		\$382	\$9,612	96.0%	4.0%
Yes	72	1	73	98.6%	1.4%		\$50	\$22,684	99.8%	0.2%
Total	117	3	120	97.5%	2.5%		\$432	\$32,296	98.7%	1.3%
Couple Case										
No	106	2	108	98.1%	1.9%		\$149	\$29,281	99.5%	0.5%
Yes	11	1	12	91.7%	8.3%		\$283	\$3,015	90.6%	9.4%
Total	117	3	120	97.5%	2.5%		\$432	\$32,296	98.7%	1.3%
Negative Cases										
	Case Accuracy									
	Correct	Error	Total	Accuracy	Error					
SSI Client	Cases	Cases	Cases	Rate	Rate					
No	47	1	48	97.9%	2.1%					
Yes	41	1	42	97.6%	2.4%					
Total	88	2	90	97.8%	2.2%					
Couple Case										
No	76	1	77	98.7%	1.3%					
Yes	12	1	13	92.3%	7.7%					
Total	88	2	90	97.8%	2.2%					