

**How do I apply?**

For Denali KidCare or Heating Assistance, you can call the number listed in this brochure for an application. For all programs, you can apply at your local office or village fee agent. They will help you apply for a program.

**Is there a website where I can learn more?**

Yes, get more information about Heating Assistance or Denali KidCare applications at: <http://hss.state.ak.us/dpa/>

**How will I know if my children or I am eligible?**

You will receive a letter explaining your eligibility, usually within 30 days, but sooner for emergency food stamps or other extremely urgent situations.

**How do I use the benefits if I get them?**

For Temporary Assistance or Food Stamps, you'll get an Alaska Quest Card to use at stores or in ATM machines. Temporary Assistance and Adult Public Assistance benefits can be direct deposited to your bank. Medicaid or CAMA benefits come on coupons and Denali KidCare on cards. Heating and General Assistance are usually sent to businesses providing services.

**How do I find more info?**

Contact any of the offices listed on this brochure. If you live in a town or village without an office, the Public Assistance Fee Agent can help you. Call your nearest office for more information.

Alaska Division of Public Assistance  
Dept. of Health & Social Services  
P.O. Box 110640  
Juneau, Alaska 99811-0640  
Telephone: (907) 465-3347  
Web: <http://www.hss.state.ak.us/dpa/>

**Public Assistance Offices****Anchorage Gambell Job Center**

269-6599 or 888-876-2477

**Anchorage Muldoon Job Center**

269-0001 or 888-876-2477

**Anchorage Adult Public Assistance**

269-6000

**Bethel District Office**

543-2686 or 800-478-2686

**Coastal Field Office (Kenai Pen., Western AK)**

269-8950 or 800-478-4372

**Denali KidCare (DKC)**

269-6529 or 888-318-8890

**Eagle River Job Center**

694-7006

**Fairbanks District Office**

451-2850 or 800-478-2850

**Homer District Office**

235-6132 or 800-478-9032

**Juneau District Office**

465-3537 or 800-478-3537

**Kenai District Office**

283-2900 or 800-478-9032

**Ketchikan District Office**

225-2135 or 800-478-2135

**Kodiak District Office**

486-3783 or 888-480-3783

**Kotzebue District Office**

442-3451 or 800-478-3451

**Mat-Su Job Center**

376-3903 or 800-478-7778

**Sitka District Office**

747-8234 or 800-478-8234

**Southeast Adult Public Assistance**

465-3537 or 800-478-3537

**Statewide Information Hotline (IVR)**

269-5777 (Anchorage) or 888-804-6330

# Public Assistance Programs



## Programs Available

### Temporary Assistance

The Alaska Temporary Assistance Program helps low-income families find and keep jobs and provides for the family's basic needs while working towards self-sufficiency. Temporary Assistance is limited to 60 months for most families. It provides a monthly cash benefit, child care and other services to help you get and keep a job.

### Food Stamps

A well-balanced diet is important to maintaining good health. The Food Stamp program can help individuals and families stretch their monthly food budget. Eligibility for the program depends on the size of a household and the total household income.

There are no time limits for working families to get this help. Individuals do not have to receive Temporary Assistance to get Food Stamps.

### Adult Public Assistance

The Adult Public Assistance (APA) Program provides financial assistance to low-income needy, aged, blind, and disabled persons. Individuals might be eligible even if they receive Social Security or other retirement or disability benefits. People can receive APA if they are over 65 years old, blind, or have severe and long term disabilities.

### Heating Assistance

The Heating Assistance Program helps eligible low-income households pay for winter heating costs. Heating Assistance is for both renters and home owners. It provides a one-time benefit to eligible households to be used for heat and associated electric bills.

You can apply through the mail. Call 1-800-470-3058 for an application.

### CAMA

Chronic and Acute Medical Assistance, or CAMA, is a state funded program designed to help needy Alaskans who have specific illnesses get the medical care they need to manage those illnesses. It is a program primarily for people age 21 to 64 who do not qualify for Medicaid, have little income, and inadequate or no health insurance.

To qualify, an individual must have a terminal illness, cancer that requires chemotherapy, chronic seizure disorder, chronic mental illness, chronic hypertension, **OR** chronic diabetes.

### Medicaid

Medicaid provides medical services to low-income individuals and families. Eligible groups include people over 65, disabled, blind, and families with dependent children. There is no time limit on Medicaid and many working families may qualify.

Medicaid also covers children and pregnant women through the Denali KidCare Program .

### General Relief Assistance

General Relief Assistance (GRA) provides for the most basic needs of Alaskans without personal resources. To receive GRA, you must have an emergency need and not be eligible for aid through other assistance programs. GRA may pay for shelter or utilities. It also pays to provide burial for the indigent.

### Denali KidCare

Denali KidCare is a program to ensure that children and teens of both working and non-working families have the health insurance they need. The program provides health insurance coverage for children and teens through age 18, and for pregnant women regardless of age, who meet income guidelines. For more information, please call 269-6529 in Anchorage or 1-888-318-8890 statewide.

### Child Care

The Child Care Assistance Program provides assistance with child care expenses for eligible families who are working or participating in an education or training program. If eligible, you can receive child care assistance for children who are under the age of 13, or up to the age of 19 if your child has a developmental disability. Eligibility is based on your family size and your gross income (before taxes).

