

## FIRST CONTACT RESOLUTION

### *List of Office Representatives for Transferring Documents*

*Note: If documents from a case file are needed to process a case, all field offices have designated representatives to assist in transferring documents from one office to another. The office representative has 15 minutes to return the call and scan the documents requested by the other office. Agreement has also been made that representatives will each have a back-up person in case they are out of the office or on leave. Refer to Administrative Procedure MS 104-1 for additional information about First Contact Resolution.*

<b>Office Number</b>	<b>Office Name</b>	<b>Representative</b>	<b>Telephone Number</b>
<b>020</b>	Juneau	Cell Number	220-7210
<b>022</b>	Sitka	Dollie Albertson	747-2421
<b>023</b>	Ketchikan	Jeanne Young	228-7104
<b>041/043</b>	Fairbanks	Cell Number	888-2330
<b>046</b>	Nome	Cell Number	434-1888
<b>051</b>	Bethel	Mary Ann Watson	543-0124
<b>070</b>	Long Term Care	Cell Phone	398-4690
<b>071/072</b>	Coastal Field 2	Cell Phone	727-6004
<b>076</b>	Kenai	Cell Phone	395-7690
<b>077</b>	MatSu	Cell Phone	891-5852
<b>080</b>	Kodiak	Marti Murray	486-3783
<b>082</b>	Coastal Field 1	Cell Phone	398-4690
<b>083</b>	Gambell	Cell Phone	538-8696
<b>084</b>	Muldoon	Cell Phone	891-5862

***DPA is one TEAM; it's all our work. Together Everyone Achieves More!***