

07/06/2105 Workload Update

By July 5th, 99.8% of SNAP backlog benchmark set by FNS on May 6, 2015 was addressed. Also, DPA's overall timeliness for SNAP applications now meets federal standards. What an achievement! It's especially noteworthy given the drop in the backlog for virtually every other program, including Medicaid.

Please Note: This report will continue to be posted for monitoring and informational purposes, but will have limited narrative, allowing the data to tell the story.

7/6/2015 Weekly Workload: Medicaid and All Other Programs (Including New and Recertification Applications)

Program	12/1/2014	6/29/2015	7/6/2015
Medicaid	6,325	8,605	8,520
All Other Programs	3,662	338	224
Total	9,987	8,943	8,744

NOTE: EIS applications or cases in "Received" status; ARIES applications in "Complete" or "Received" status.

7/6/2015 Weekly Workload: Medicaid and All Other Programs by Application Type

	All Other Programs				Medicaid				Total Case Counts	
	Applications		Reviews/Recerts		Applications		Reviews/Recerts		6/29/15	7/6/15
	6/29/15	7/6/15	6/29/15	7/6/15	6/29/15	7/6/15	6/29/15	7/6/15		
Case Count	250	141	88	83	8589	8502	16	18	8943	8744
Average Days	47.94	53.98	43.49	41.57	143.61	147.38	73.5	76.72		
Median Days	39	37	35	34	133	138	77.5	79		

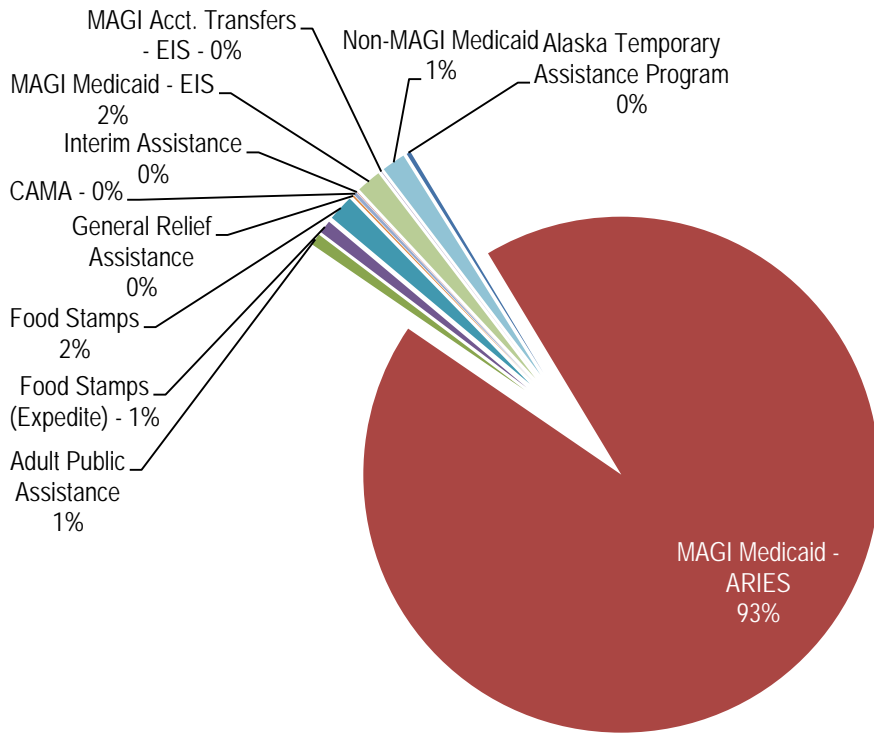
NOTE: EIS applications or cases in "Received" status; ARIES applications in "Complete" or "Received" status.

7/6/2015 Weekly Workload by Program

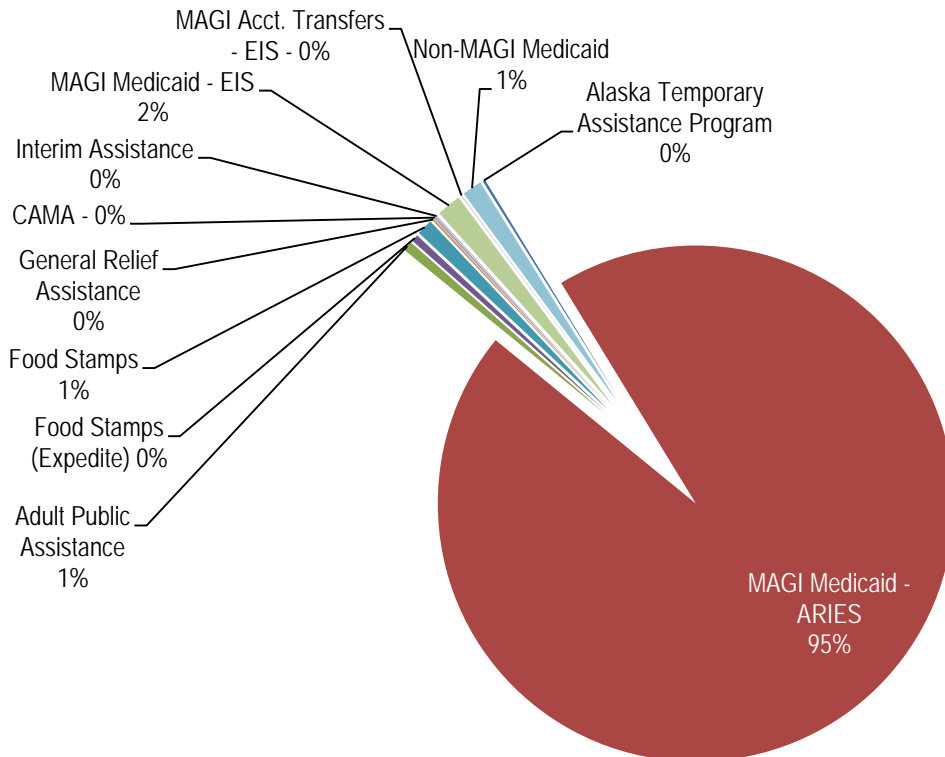
Program	Applications			Reviews/Recerts			Totals		
	6/29/15	7/6/15	Pct. Change	6/29/15	7/6/15	Pct. Change	6/29/15	7/6/15	Pct. Change
Alaska Temporary Assistance Program	18	7	-61.1%	6	7	16.7%	24	14	-41.7%
Adult Public Assistance	55	41	-25.5%	11	13	18.2%	66	54	-18.2%
Food Stamps (Expedites)	73	39	-46.6%	-	-	N/A	73	39	-46.6%
Food Stamps	75	26	-65.3%	69	62	-10.1%	144	88	-38.9%
General Assistance (including Senior Benefits)	9	10	11.1%	-	-	*	9	10	11.1%
CAMA	16	13	-18.8%	2	1	-50.0%	18	14	-22.2%
Interim Assistance	4	5	25.0%	-	-	*	4	5	25.0%
MAGI Med. (ARIES)	8,333	8,274	-0.7%	-	-	N/A	8,333	8,274	-0.7%
MAGI Med. (EIS)	128	125	-2.3%	9	10	11.1%	137	135	-1.5%
MAGI Med. Acct. Transfers (EIS)	3	3	0.0%	-	-	N/A	3	3	0.0%
Non-MAGI Med.	125	100	-20.0%	7	8	14.3%	132	108	-18.2%
Total	8,839	8,643	-2.2%	101	104	3.0%	8,943	8,744	-2.2%

*NOTE: EIS applications or cases in "Received" status; ARIES applications in "Complete" or "Received" status.
Cannot be divided by 0.

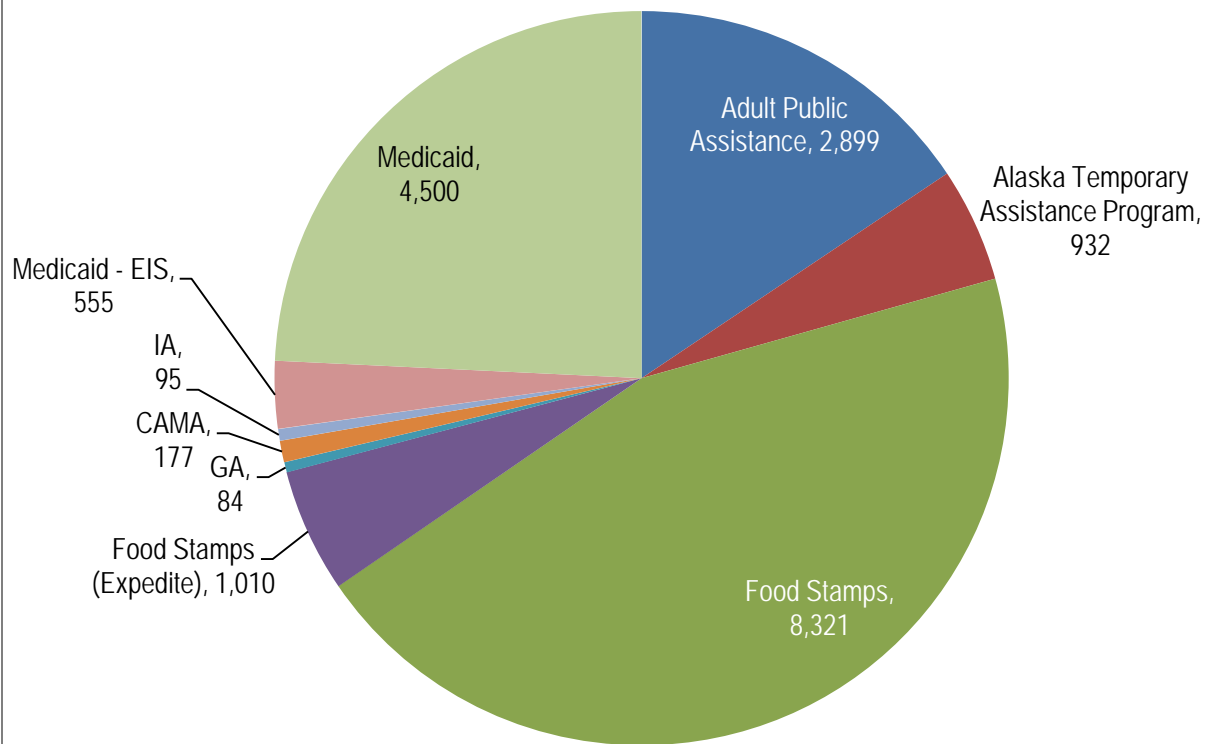
6/29/2015 Weekly Workload Composition



7/6/2015 Weekly Workload Composition



Total Application Determinations by Program, May 2015



Weekly Progress on SNAP Backlog

In its May 6, 2015 letter to DPA, the Food and Nutrition Service requires us to meet the following benchmarks related to the SNAP backlog:

Within 30 days (by June 5th)*

- Eliminate all expedite applications
- Eliminate all initial applications over 90 days old
- Reduce the recertification application backlog by at least 50%

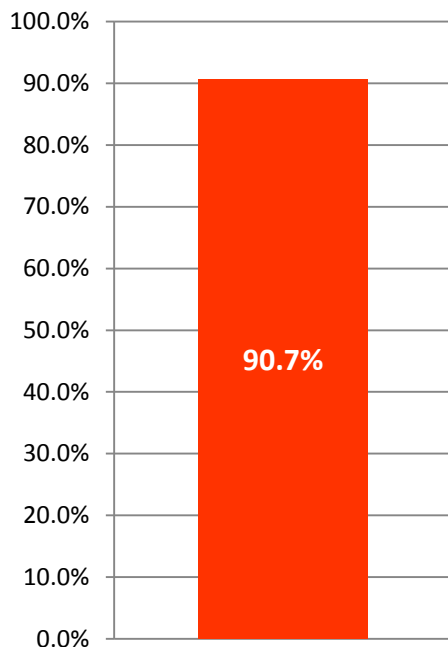
Within 60 days (by July 5th)

- Eliminate all remaining backlog applications

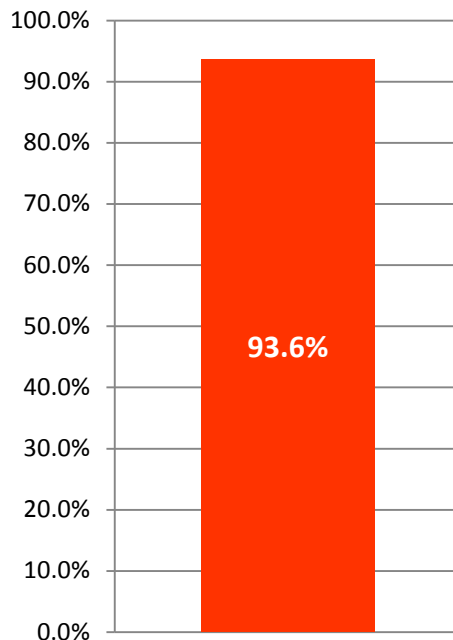
Program	30 Day Goal Remaining Apps (As of 5/4/2015)	06/08/15 Remaining Apps	% of Goal Achieved
Food Stamp Expedites	251	66	73.7%
Food Stamp Non-Expedites over 90 days	66	9	86.4%
Food Stamp Recertifications	487	0	100.0%
Total Number of Applications	804	75	90.7%

Program	60 Day Goal Remaining Apps (As of 5/4/2015)	07/06/15 Remaining Apps	% of Goal Achieved
Food Stamp Expedites	251	39	84.5%
Food Stamp Non-Expedites	761	26	96.6%
Food Stamp Recertifications	973	62	93.6%
Total Number of Applications	1,985	127	93.6%

SNAP Backlog 30 Day Goal*



SNAP Backlog 60 Day Goal



*30-day Goal figures are static as of the 6/8/15 deadline. Any changes in the SNAP backlog are reflected in the 60-day Goal table and graph.