

## 4/20/15 Weekly Workload Update

It is great to see the backlog of work drop for the second time this month! It is outstanding that, in addition to the backlogged work being processed, hundreds of Alaskans are still getting timely and accurate eligibility determinations and benefit issuances that help meet their basic needs. Keep on trucking!

Getting within federal and state timeframes for all applications is essential for the thousands of Alaskans that depend on DPA for food, shelter and health care. Furthermore, the backlog presents a risk of fiscal sanctions. Given the current budget crisis; it is a risk that must be avoided.

Also, with the legislative session still sputtering along and a special session on the horizon, Medicaid Expansion waits in the wings. It is very likely, one way or another; that we will see Medicaid coverage expanded to provide the opportunity for roughly 40,000 Alaskans to meet their health care needs. Clearing the decks of the backlog as much as humanly possible in the next few months will make it much easier to manage the potential influx of new Medicaid applicants this summer.

Efforts to bring additional hands on board and to find other means to address the workload continue. Our co-workers from Program Integrity will soon be assisting with interviews. Our federal SNAP partners are bugged relentless about expediting the waiver requests to address some SNAP specific issues that can create processing bottlenecks. To date ARIES work underway for expansion is progressing nicely and includes features that will help streamline processing when implemented this summer.

Ultimately though, getting through this challenge is dependent on people; people dedicated to helping those who are less fortunate, those who are willing to step out of their comfort zone and to take on new tasks to help a colleague. People like you. Thanks!

### 4/20/2015 Weekly Workload: Medicaid and All Other Programs (Includes New and Recertification Applications)

Program	4/13/2015	4/20/2015
<b>Medicaid</b>	9,238	9,175
<b>All Other Programs</b>	2,961	2,766
<b>Total</b>	<b>12,199</b>	<b>11,941</b>

*NOTE: EIS applications or cases in "Received" status; ARIES applications in "Complete" or "Received" status.*

### 4/20/2015 Weekly Workload: Medicaid and All Other Programs by Application Type

	All Other Programs				Medicaid				Total Case Counts	
	Applications		Reviews/Recerts		Applications		Reviews/Recerts		4/13/15	4/20/15
	4/13/15	4/20/15	4/13/15	4/20/15	4/13/15	4/20/15	4/13/15	4/20/15		
<b>Case Count</b>	2025	1908	936	858	9222	9136	16	39	12199	11941
<b>Average Days</b>	56.94	57.23	51.22	51.09	121.46	120.32	101.31	89		
<b>Median Days</b>	51	48	41	44	104	102	80	49		

*Prepared by: Alaska Department of Health and Social Services, Division of Public Assistance, Research and Analysis Unit.*

*Date Prepared: April 20, 2015*

*Source: EIS, ARIES*

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### 4/20/2015 Weekly Workload by Program

Program	Applications			Reviews/Recerts			Totals		
	4/13/15	4/20/15	Pct. Change	4/13/15	4/20/15	Pct. Change	4/13/15	4/20/15	Pct. Change
Alaska Temporary Assistance Program	143	142	-0.7%	16	18	12.5%	159	160	0.6%
Adult Public Assistance	278	281	1.1%	69	53	-23.2%	347	334	-3.7%
Food Stamps (Expedites)	550	458	-16.7%	-	-	N/A	550	458	-16.7%
Food Stamps	864	839	-2.9%	834	764	-8.4%	1,698	1,603	-5.6%
General Assistance (incl. Senior Benefits)	103	99	-3.9%	-	-	*	103	99	-3.9%
CAMA	85	88	3.5%	17	23	35.3%	102	111	8.8%
Interim Assistance	2	1	-50.0%	-	-	*	2	1	-50.0%
MAGI Med. (ARIES)	8,509	8,503	-0.1%	-	-	N/A	8,509	8,503	-0.1%
MAGI Med. (EIS)	310	271	-12.6%	-	1	*	310	272	-12.3%
MAGI Med. Acct. Transfers (EIS)	4	4	0.0%	-	-	N/A	4	4	0.0%
Non-MAGI Med.	399	358	-10.3%	16	38	137.5%	415	396	-4.6%
<b>Total</b>	<b>11,247</b>	<b>11,044</b>	<b>-1.8%</b>	<b>952</b>	<b>897</b>	<b>-5.8%</b>	<b>12,199</b>	<b>11,941</b>	<b>-2.1%</b>

NOTE: EIS applications or cases in "Received" status; ARIES applications in "Complete" or "Received" status.

\*Cannot be divided by 0.

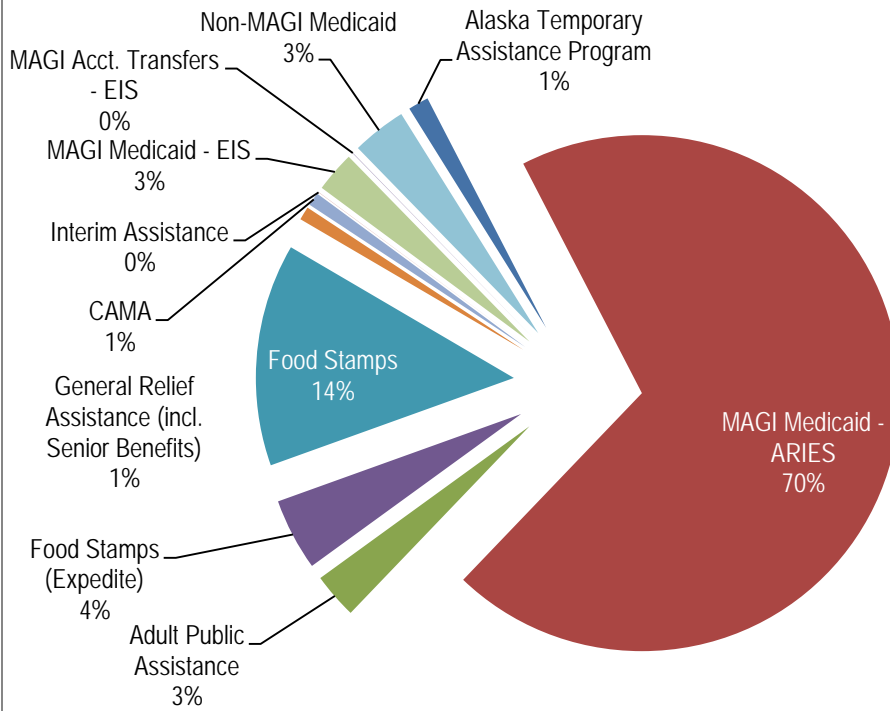
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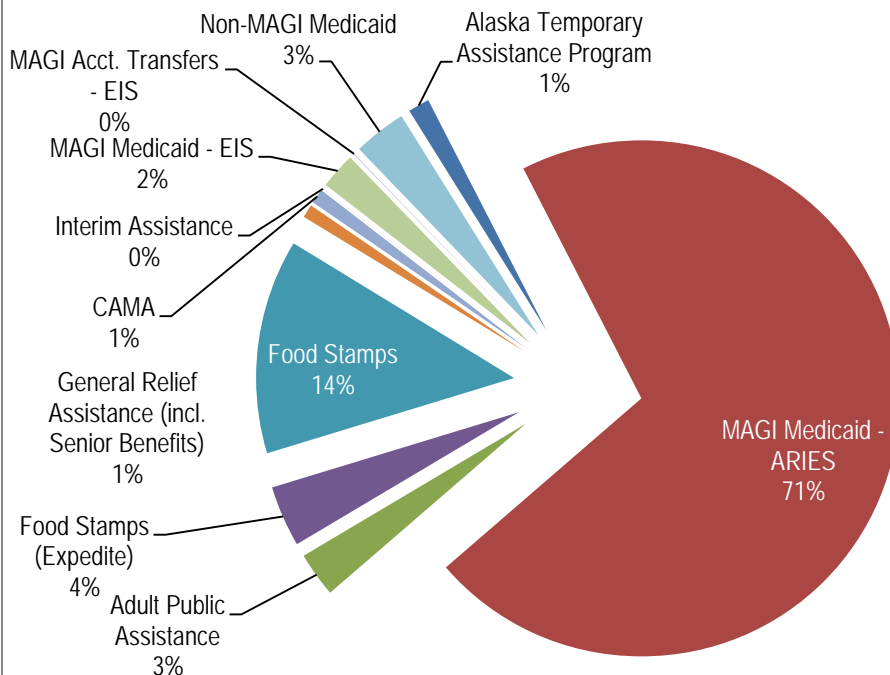
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### 4/13/2015 Weekly Workload Composition



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**Total Application Determinations by Program, March 2015**

