

Work Services Provider Quarterly Narrative and Continuous Improvement Plan

Service Provider: _____ Prepared By: _____
 Quarter Ending: _____ Date of Report: _____

SERVICE PROVIDER PERFORMANCE

Performance Measure	DPA Performance Standard	Service Provider's Goal for the Report Quarter	Actual Performance for the Report Quarter	Performance Variance Percentage Goal vs. Actual (+/-)	Service Provider's Goal for the Next Quarter
1. Obtain Employment within 90 Days					
2. Cases that Closed with Earnings					
3. Cases that Don't Return					
4. Overall Participation					
5. Two-Parent Participation					
6. Job Development					

Successful Strategies

Describe the activities and strategies your organization implemented that had a positive impact on your performance during the report quarter.

Adverse Impacts

Describe any issues you have identified that have adversely impacted your organization's performance during the report quarter.

Plans for the Next Quarter

Describe your organization's strategies for overcoming any issues that have adversely affected your performance during the report quarter and/or other strategies to continue enhancing performance to achieve your organization's goals for the next quarter.

Celebrate Success

Share individual client successes that are representative of your organization's success during the report quarter. Please limit this to no more than ten (10).

Technical Assistance

What support do you need from Work Services Technical Assistance (WSTA)?
