

How do I apply?

For all Public Assistance programs, including Heating Assistance, you can apply at your local office or village Fee Agent. A printable application can be found at <http://dhss.alaska.gov/dpa/Pages/default.aspx>. For Medicaid, you can apply online at www.healthcare.gov or <https://my.alaska.gov>.

Is there a website where I can learn more?

Yes. Get more information about all Public Assistance programs at <http://hss.state.ak.us/dpa/>.

How will I know if my children or I am eligible?

You will receive a letter explaining your eligibility determination, usually within 30 days, but sooner for emergency SNAP benefits or other extremely urgent situations.

How do I use the benefits if I get them?

An Alaska Quest Card holds your SNAP and ATAP, if applicable. SNAP benefits can be used to buy food wherever you see the QUEST logo. ATAP benefits can be withdrawn from an ATM. If you choose, ATAP and APA benefits can be direct deposited to your bank account.

A Medicaid Identification Card is provided if you are approved for Medicaid benefits. Heating Assistance and General Relief Assistance payments are sent to the businesses providing the service.

How do I find more info?

Contact any of the offices listed on this brochure for more information.

Public Assistance Offices**Bethel Office**

543-2686 or 800-478-2686

Fairbanks Office

451-2850 or 800-478-2850

Gambell Office

269-6599 or 888-876-2477

Heating Assistance

465-3058 or 800-470-3058

Homer Office

226-3040 or 877-235-2421

Juneau Office

465-3537 or 800-478-3537

Kenai Office

283-2900 or 800-478-9032

Ketchikan Office

225-2135 or 800-478-2135

Kodiak Office

486-3783 or 888-480-3783

Long Term Care Office

269-8950 or 800-478-4372

Muldoon Office

269-0001 or 833-269-0010

Nome Office

443-2237 or 800-478-2236

Senior Benefits

352-4150 or 888-352-4150

Sitka Office

747-8234 or 800-478-8234

Wasilla Office

376-3903 or 800-478-7778

Statewide Information Hotline (IVR)
269-5777 (Anchorage) or 888-804-6330

Public Assistance Programs



Alaska Division of Public Assistance
Dept. of Health & Social Services
P.O. Box 110640
Juneau, Alaska 99811-0640

Programs Available

Alaska Temporary Assistance Program (ATAP)

ATAP helps low-income families find and keep jobs, and provides for the family's basic needs while working towards self-sufficiency. ATAP is limited to 60 months for most families. It provides a monthly cash benefit, child care, and other services to help you get and keep a job. ATAP may also provide cash assistance to caretaker relatives of children whose parents are out of the home.

Supplemental Nutrition Assistance Program (SNAP)

A well-balanced diet is important to maintaining good health. SNAP (formerly known as Food Stamps) can help individuals and families stretch their monthly food budget. Eligibility for the program depends on the size of a household and the total household income. There is no time limit and many working families may qualify. Individuals do not have to receive Temporary Assistance to get SNAP benefits.

Adult Public Assistance (APA)

APA provides financial assistance to low-income needy, aged, blind, and disabled persons. Individuals might be eligible even if they do not receive Supplemental Security Income (SSI) benefits. People can receive APA if they are over 65 years old, blind, or have severe and long term disabilities.

Heating Assistance

The Heating Assistance Program helps eligible low-income households pay for winter heating costs. Heating Assistance is for both renters and home owners. It provides a one-time benefit to eligible households to be used for heat and associated electric bills.

Chronic and Acute Medical Assistance (CAMA)

CAMA is a state funded program designed to help needy Alaskans who have specific illnesses get the medical care they need to manage those illnesses. It is a program primarily for people age 21 to 64 who do not qualify for Medicaid, have little income, and inadequate or no health insurance.

To qualify an individual must have a terminal illness, cancer that requires chemotherapy, chronic seizure disorder, chronic mental illness, chronic hypertension, or chronic diabetes.

Medicaid

Medicaid provides medical coverage to low-income Alaskans. Eligible groups include low income children, pregnant women, families, adults without dependent children between the ages of 19 and 64, the elderly, blind and the permanently disabled. There is no time limit and many working families may qualify.

Senior Benefits

Senior Benefits pays cash benefits to Alaska residents who are age 65 or older that have low to moderate income. Income limits are based on the Alaska Federal Poverty Guidelines and will change every year. Benefit amounts are tied to legislative funding and can change at any time.

Women, Infants & Children (WIC)

WIC is a nutrition program that helps pregnant women, new mothers, and young children under 5 years old to eat well, learn about good nutrition, and stay healthy. You may qualify for WIC even if you do not receive other types of assistance.

General Relief Assistance (GRA)

GRA provides for the most basic needs of Alaskans without personal resources. To receive GRA you must have an emergency need and not be eligible for aid through other assistance programs. GRA may pay for shelter or utilities. It also pays to provide burial for the indigent.

Child Care Assistance

The Child Care Assistance Program provides assistance with child care expenses for eligible families who are working or participating in an education or training program. If eligible, you can receive child care assistance for children who are under the age of 13, or up to the age of 19 if your child has a developmental disability. Eligibility is based on your family size and your gross income (before taxes).



For more information regarding Child Care Assistance, please call 269-4500 in Anchorage or 1-888-268-4632 statewide.

Division of Public Assistance