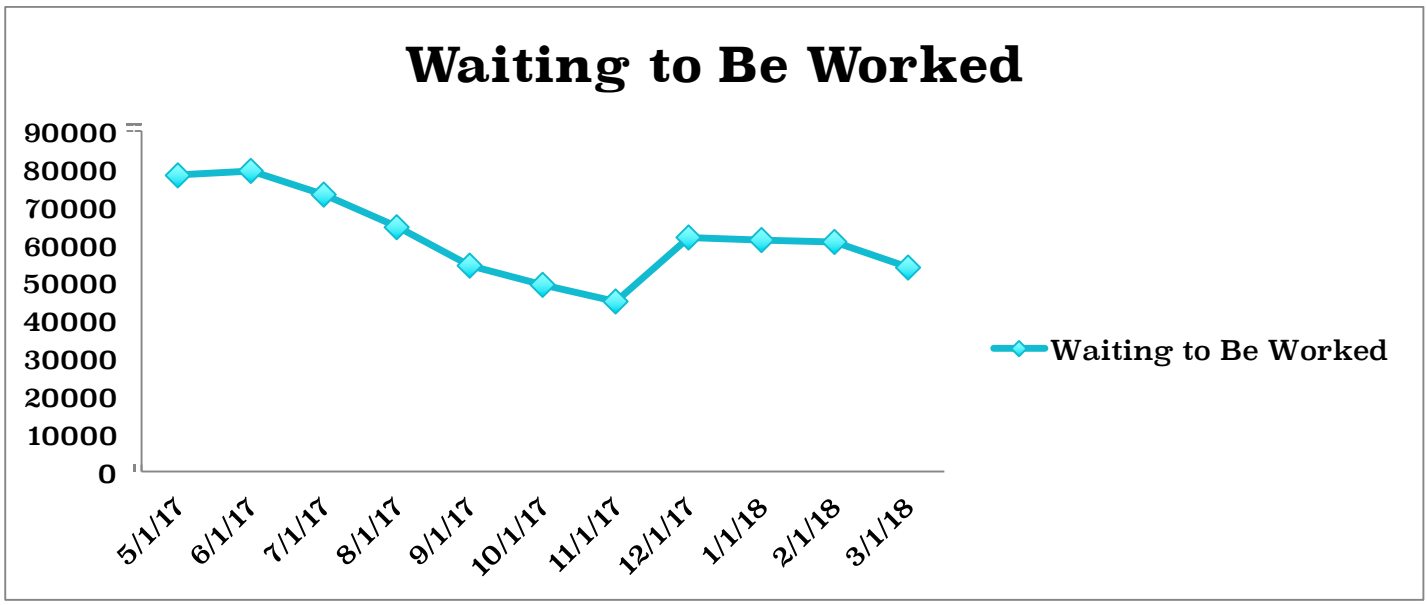
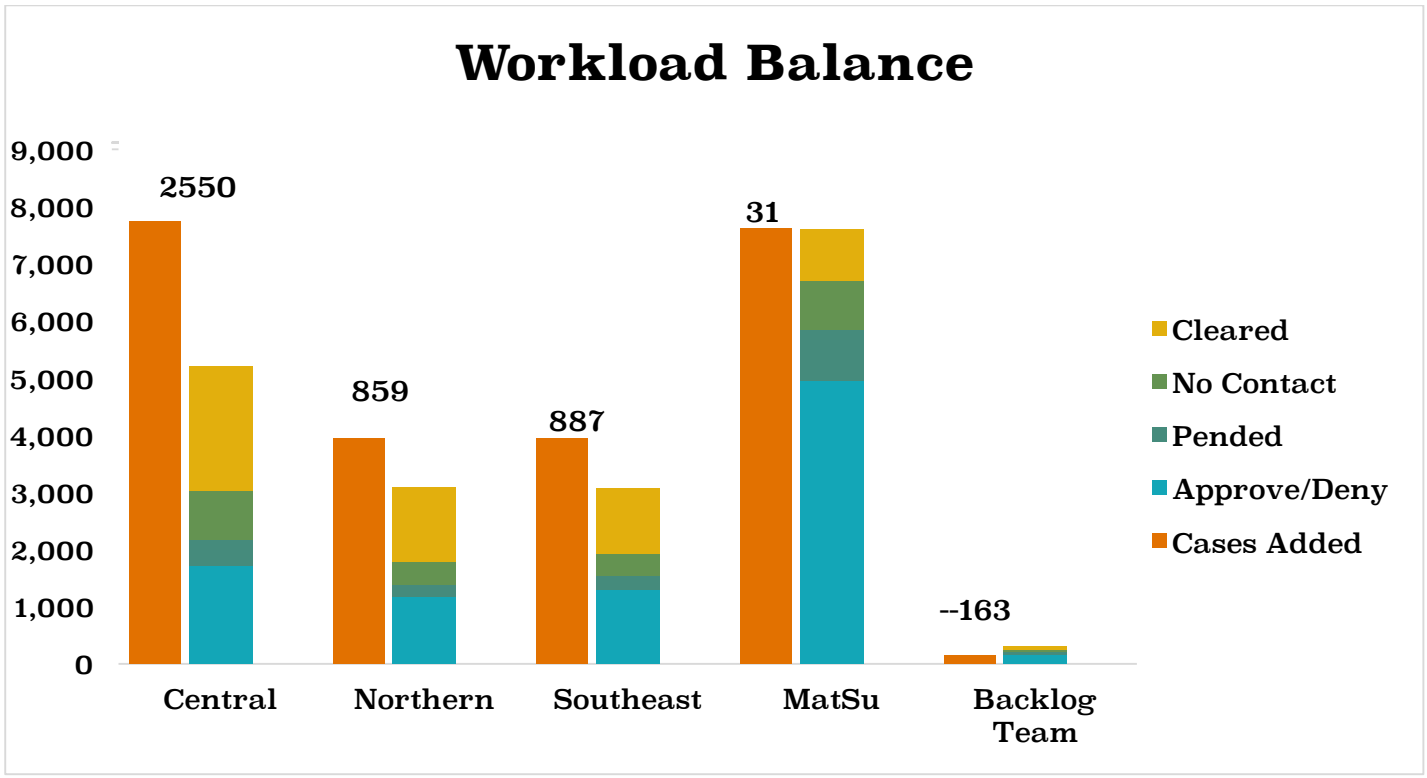
FEBRUARY 1– 28, 2018

DPA Backlog Initiative

From February 1 through February 28, a total of 23,326 cases were added by the state, and 19,241 tasks were touched statewide. An additional 11,966 cases were abandoned in a clean-up effort in PathOS. These cases were worked with an 83% completion rate and an average transaction time of 47 minutes. This resulted in a reduction in cases waiting of 7881.