

# DPA Backlog Initiative

From July 16 through August 15, a total of 19,537 cases were added, and 26,868 total tasks were touched statewide. These cases were worked with an 80% completion rate. This resulted in a backlog reduction of

7,331 cases. This progress has resulted in the improved current SNAP timeliness of 87% for July 2017, which is up from 68% back in October 2016.

